Washington State Health Care Authority

Dashboard Documentation

Foundational Community Supports Providers Map (Category 1)

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Dashboard overview

The Foundational Community Supports (FCS) Providers Map Dashboard displays the locations, coverage areas, and contact information for the organizations providing FCS services.

User instructions and navigation

These are step-by-step text instructions of how to navigate through the dashboard. For optimal performance and best user experience in interacting with the dashboard, use the latest version of Microsoft Edge, Google Chrome, or Mozilla Firefox as your browser, and keep the text size and zoom features of your browser to 100%.

The name of the dashboard is "Foundational Community Supports Providers Map," and it is prominently displayed at the top center of the dashboard page as a header line. A sub-line displays directly underneath the dashboard title, containing the dashboard release's current version release number and data refreshed on date. Also on the header line, at the top left side of the page, is the 'Washington State Health Care Authority' logo. On the top right side of the page, on the same header line, are three radial buttons with icon images. One looks like a home, another is an envelope, the last one is a question mark.

For the first icon button, the home icon, if you hover your cursor over it a sentence will display stating, "Click here to navigate to the Analytics, Research and Measurement (ARM) Suite Home page." Clicking on that home icon will route you to the home page of ARM Suite. For the second icon button, the envelope icon, if you hover your cursor over it a sentence will display stating, "Click here to send an email to the data team." If you click that envelope icon button, it will prepare an email to the Analytics, Research and Measurement (ARM) team, for you to fill in and send. For the third icon button, the question mark, hovering over the button with your cursor will show the Frequently Asked Questions about the dashboard. If you click that question mark icon button, it will send you to this document, the dashboard documentation.

The next line begins with a radial button with an icon image of a filter. and when you hover your cursor over it, a statement is displayed, "Select drop down options to apply filters." Underneath that statement is a list with each name of the available filters on the dashboard, and their respective definitions to the right of each filter name. On the same line as the filter icon button, to the right, are the filters you can apply on this dashboard. Each filter displays the filter name, underneath which is a selection box with a down-arrow (down-carat). Clicking within the selection box of each filter permits you to select your filter criteria. There are only single selections available for the first two filters (select service region and select service county), but the remaining filters have a checkbox to the left of each filter selection option, allowing for multiple selections to be made at the same time for each of those filters.

Underneath the filter line, occupying two-thirds of the remaining dashboard page area, is a map of the State of Washington containing boundary lines for each of Washington's counties. The map is populated with location pins in the multiple colors of red, green, and purple. There is a key at the bottom right of the map area, which explains what each color location pin represents. When you select filter criteria from the filter line located above the map area, the applied filters will adjust the map below to reflect the filter selections.

Hovering your cursor over a map location pin will display the details of that service provider's location. Specifically, each line of the pop-up details respectively displays the name of the service provider, followed by their address, followed by their provider type, followed by their contact phone number, and ending with the answer to "Is this provider accepting referrals?" Hovering over the county area where there is not a location pin will show the county and number of servicing provider locations within that county.

On the far-right side underneath the filter line, in the remaining space of the dashboard, there's a table containing four columns. These columns provide service location details of the service locations' name, county location, county served, and a map icon. On each row of this table, hovering your cursor over the map icon for the row displays identical details as the corresponding map location pin, which is concurrently highlighted on the map. Clicking on the map icon within the table does not provide additional interaction beyond what hovering over that icon provides. On each row of this table, hovering your cursor over either of the first two columns of that row causes the map area to highlight the applicable location pin and service location area, while hovering your cursor over the third column's county served will cause the map area to highlight only the

applicable county served for that row. Finally, within the map area, clicking on the county area where there is not a location pin will cause this table to show you the servicing locations for that county.

This completes the tour of the dashboard.

Technical specification documents

To view the technical design specifications, visit the HCA website.

Frequently asked questions

What is the purpose of the dashboard?
The Foundational Community Supports (FCS) Providers Map Dashboard is in response to FCS stakeholders' request for a publicly available, visual tool showing locations, coverage areas, and contact information for the organizations providing FCS services.
The FCS Dashboard also supports service recipients, potential recipients, advocates, and other community partners with critical information to find and connect with local resources.

Who is the dashboard's intended audience?
The FCS Dashboard's intended audience includes: FCS stakeholders, including providers, service recipients and potential recipients, advocates and other community partners.

How can I best view the dashboard?
For optimal performance and best user experience in interacting with the dashboard, use the latest version of Microsoft Edge, Google Chrome, or Mozilla Firefox as your browser, and keep the text size and zoom features of your browser to 100%.

How frequently is the information updated on the dashboard?
The dashboard information is refreshed upon receipt of the data from the Health Care Authority's Foundational Community Supports program group.