



Prescription Drug Claim Form

Instructions: *Please read the following instructions carefully before completing this form.* Claim forms with missing information cannot be processed and will be returned to the sender.

Part 1: Member information (to be completed by the member)

- 1. Complete all information in Part 1. The member or subscriber ID number is located on your health plan ID card.
- 2. A claim must be submitted to Washington State Rx Services within 90 days of the date the expense was incurred. Under no circumstances will claims submitted later than one year from that date be considered valid, except in the case of legal incapacity.
- 3. Please submit a separate claim form for each patient and pharmacy from which you purchase medications. Payment and related correspondence will be sent to the primary subscriber unless you have made arrangements with Washington State Rx Services to send to an alternate address.

Part 2: Receipt Information

Please note that a prescription receipt is separate from your pharmacy cash register receipt.

- 1. Submit detailed prescription receipts or labels that contain the requested information (shown below), or have your pharmacy representative complete Part 2 and Part 3. If you do not submit a detailed prescription receipt for your prescription(s), a pharmacist signature is required.
- 2. Include a copy of your pharmacy receipt(s). Photocopy receipts and submit along with your claim form. Note: Please do not staple receipts or other documentation to the claim form.
- 3. If you have more than one claim, submit a separate Part 2 for each medication or use the multiple prescription alternative form on page 3.
- 4. Receipts for the administration of vaccines require completion of Part 2 and Part 3. A pharmacy representative signature is required.
- 5. Compounded medications require a separate Compound Claim Form (page 5). The pharmacy that filled your prescription may complete this form, or supply the information to you.
- 6. Receipts for medication purchased outside the U.S. must be translated into English, including conversion of currency into U.S. dollars. You also must include the required prescription and pharmacy information as indicated below.

PRESCRIPTION AND PHARMACY INFORMATION

Prescription label example: Please use this example for help locating the required information. Note: Each pharmacy may have a unique label format.

Anytime Pharmacy #1234

(509) 555-1234 123

123 Any Street

* Store NPI: 1234567890

Home Town, US 12345-6789

RX 1234567 *DOE, JANE

*Date Filled: 1/1/2009 *DOB: 01/01/1900

456 Home Road

(509) 555-5678

Home Town, US 12345

* Amoxicillin 500 mg capsules (Teva) DAW: 0

*NDC #00000-1111-22 *QTY: 45 *Days Supply: 30*

U&C: 200.00 *COPAY: 20.00 1. Patient name*

2. Patient date of birth*

Date filled*

4. Quantity*

5. Day supply*

6. National drug code (NDC)*

7. Medication name and strength*

8. Usual and customary price (U&C)/RX price*

Copay*

10. Pharmacy NPI or NABP number*

*REQUIRED INFORMATION—CLAIM WILL BE RETURNED IF THIS INFORMATION IS NOT SUPPLIED.



WASHINGTON STATE



Part 3: Pharmacy information (to be completed by the pharmacy)

- 1. If required information is not available on the prescription receipt, ask your pharmacy representative to complete Part 2 and Part 3.
- 2. Remember to keep a copy of the completed claim form and receipt(s) for your records.

Send the completed form and receipt(s) to: Washington State Rx Services ATTN: Rx Claims Department

P.O. Box 40168

Prescription Drug Claim Form

Portland, OR 97240-0168

Fax: 800-207-8235, ATTN: Rx Claims Department

| | Prescription Drug Claim For | m |
|---|---|--|
| PART 1: | | *Indicates required information |
| Primary member/subscriber ID number* | | · |
| | Plan (Please check one) es Benefits Board (PEBB) – 10008217 es Benefits Board (SEBB) – 10016720 | |
| Primary subscriber name* | | Subscriber date of birth: (mm/dd/yyyy)* |
| Member name: (first, middle, last)* | Date of birth: (mm/dd/yyyy)* / / | Relationship to primary subscriber Self |
| Address: (Street, City, State, ZIP code) | | |
| Does this member have prescription covera | ge under any other group health plan? | l Yes □ No |
| If yes, provide the name of the health plan of | ompany and other employer | |
| I certify that the information on this claim medical information necessary to process t | | y knowledge. I authorize the release of any |
| Member signature* | Telephone number | Date |
| | () | |
| Indicate reasons for filing a claim(s)*: ☐ Coordination of benefits other than copays paid <u>and</u> an Explanation of Ben showing primary health plan payment) | efits from the primary carrier (or pre | ted with pharmacy receipt(s) identifying scription history from the pharmacy |
| ☐ Medicare is primary prescription co | | |
| ☐ Discount card was used | | |
| ☐ Health plan, health coverage inform | nation or health plan ID card was not | available at the time of purchase |
| ☐ Pharmacy not participating in network | · | · |
| ☐ Pharmacy unable to process claim € | electronically | |
| ☐ Emergency — please explain | | |
| ☐ Worker's compensation | | |
| $\hfill\square$ Prescription purchased outside the | U.S. Please see claim instructions on | previous page. |
| ☐ Other | | |
| Submissio | n of claims does not guarantee reim | hursement. |







PART 2

Prescription Drug Claim Form

| - | Uniform Mo | edical Pla | nsures that, in tota an was their only s loes not apply for i | ource | of coverag | ge (but r | not in exce | ss of | f that a | mou | - | | | - | | |
|--|---------------------|---------------------|---|--|-----------------------|----------------------------|--------------|-----------|----------------|----------------------|----------|--------|-------|-----------|---|--|
| RX number | New □ Refill □ | New □ Refill □ Quar | | | pply* | National drug code (11-dig | | | | | igit)* | | | | | |
| | Date filled* | | (check one) | | , | , | FF-7 | | | | | | 5.47 | | | |
| Medication name and strength* | | | Name: | Physician name and NPI number Name: NPI: | | | RX price* | admin fee | | | Copay* | | | | | |
| DV | D-+- (:III* | | Name III Bacill III | 0 | * | D | | | 411- | | 1 - /4 | 4 -1: | | ± | | |
| RX number | Date filled* | • | New □ Refill □ (check one) | Qua | ntity* | Day su | рріу* | National | | al drug code (11-dig | | | git) | ξit)* | | |
| | 1 1 | | (check one) | | | | | | | | | | | | | |
| Medication name a | nd strength* | | Physician name a | | | | RX price* | | | accino dmin | | · | С | opay* | ı | |
| | | | NPI: | | | | \$ | | \$ | | | | \$ | \$ | | |
| PART 3 Affix pharmacy labe Pharmacy name* Street address | el here or en | ter the re | equired information | n: | Pharmacy NPI*or NA | | | | | | | | | | | |
| au. | | I a | T == | | | | | | . 1 | | | | | | | |
| City | | State | ZIP | | Pnarmacy | represer | tative signa | ture | | Date* | | | | | | |
| DV | D-+- (:III* | | Name III Bacill III | 0 | * | D | | | 411- | | 1 - /4 | 4 -1: | _:+\: | <u>.</u> | | |
| RX number | Date filled* | | New □ Refill □ (check one) | Qua | ntity* | Day su | ppiy | Na | tional o | rug c | ode (1 | .1-018 | git) | | | |
| Medication name a | nd strength* | | Physician name a Name: NPI: | | | | RX price* | 1 | | accin dmin | | | C \$ | opay* | | |
| DV mumb an | Data fillad* | | Na 🗆 Dafill 🗆 | 0 | * | Da | | Na | #: a .a a l .a | | - d - /1 | الم 1: | -:+\: | * | | |
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| Medication name a | / / nd strength* | | Physician name a Name: NPI: | | | | RX price* | | | accino dmin | | | C \$ | opay* | | |





Prescription Drug Claim Form

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|------------------------|--------------|--------------------------|----------------|-------------|---------------------------------------|--------------------------------|-----------------|------------|-----------|-----------|-----|------------|---|
| RX number Date filled* | | New □ Refill □ Quantity* | | Day supply* | | National drug code (11-digit)* | | | | | | | |
| | | (check one) | | | | | | | | | | | |
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| | 1 1 | | | | | | | | | | | | |
| Medication name an | d strength* | Physician name | and NPI number | | RX price* | | Va | ccine | | Copa | ıy* | | |
| | - | Name: | | | | | ad | min fee | | | | | |
| | | NDI: | | | | | "" | | | | | | |
| | | NPI: | | | | | | | | | | | |
| | | | | | \$ | | \$ | | | \$ | | | |
| | | | | | | | | | | | | | |
| RX number | Date filled* | New □ Refill □ | Quantity* | Day su | nnly* | Matic | anal dr | ug code | /11_di | 7i+* | | | _ |
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| | | name: | | | | | au | min fee | | | | | |
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| Medication name an | d strength* | Physician name | and NPI number | | RX price* | | Va | ccine | | Copa | ıy* | | |
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Prescription Drug Claim Form

For compounded prescriptions only

A completed Part 1 of the Prescription Drug Claim Form and pharmacy receipts* must accompany this compounded prescription form.

For Pharmacy use only

- Enter the NDC number of all ingredients used.
- Indicate the drug ingredient(s) and quantity.
- Indicate the metric quantity dispensed in number of tablets, grams, or mls for liquids, creams, ointments, and injectables.
- Indicate the amount paid for the prescriptions by the patient.
- All plan provisions apply to compounded medications.

| COMPOUNDED PRESCRIPTION CHART | | | | | | | | |
|--|---|------------|--------|----|--|--|--|--|
| NDC# | Drug ingredient | Day supply | Charge | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Note: If purchased in a foreign c U.S. dollars. | ountry, the currency must be converted into | | Total | \$ | | | | |

Affix pharmacy label here or enter the required information:

| Pharmacy name* | | | Pharmacy telephone number | | | | | |
|----------------|-------|-----|------------------------------------|-------|--|--|--|--|
| Street address | | | NPI* | | | | | |
| City | State | ZIP | Pharmacy representative signature* | Date* | | | | |

Important: The original Pharmacy prescription label/receipt (including the required drug information) must accompany this claim form. Please do not highlight receipts or items on this form as this will not show on scanned images and may cause a delay in the processing of your claim. Pharmacy receipts will not be returned, it is recommended that you make copies for your own records.

Send the completed form and receipt(s) to:

Washington State Rx Services

Attn: Rx Claims Department

P.O. Box 40168

Portland, OR 97240-0168

Fax: 800-207-8235



Nondiscrimination notice



We follow federal civil rights laws. We do not discriminate based on race, color, national origin, age, disability, gender identity, sex or sexual orientation.

We provide free services to people with disabilities so that they can communicate with us. These include sign language interpreters and other forms of communication.

If your first language is not English, we will give you free interpretation services and/or materials in other languages.

If you need any of the above, call Customer Service at:

1-888-361-1611 (TRS: 711)

If you think we did not offer these services or discriminated, you can file a written complaint. Please mail or fax it to:

Washington State Rx Services Attention: Appeal Unit PO Box 40168 Portland, OR 97240-0168 Fax: 1-866-923-0412

Dave Nesseler-Cass coordinates our nondiscrimination work:

Dave Nesseler-Cass, Chief Compliance Officer 601 SW Second Ave. Portland, OR 97204 855-232-9111 compliance@modahealth.com

If you need help filing a complaint, please call Customer Service.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights at ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Ave. SW, Room 509F HHH Building, Washington, DC 20201 800-368-1019, 800-537-7697 (TDD)

You can get Office for Civil Rights complaint forms at hhs.gov/ocr/office/file/index.html.



ATENCIÓN: Si habla español, hay disponibles servicios de ayuda con el idioma sin costo alguno para usted. Llame al 1-888-361-1611 (TRS: 711).

CHÚ Ý: Nếu bạn nói tiếng Việt, có dịch vụ hổ trợ ngôn ngữ miễn phí cho bạn. Gọi 1-888-361-1611 (TRS: 711)

注意:如果您說中文,可得到免費語言幫助服務。 請致電 1-888-361-1611(聾啞人專用 TRS: 711)

주의: 한국어로 무료 언어 지원 서비스를 이용하시려면 다음 연락처로 연락해주시기 바랍니다. 전화 1-888-361-1611 (TRS: 711)

PAUNAWA: Kung nagsasalita ka ng Tagalog, ang mga serbisyong tulong sa wika, ay walang bayad, at magagamit mo. Tumawag sa numerong 1-888-361-1611 (TRS: 711)

تنبيه: إذا كنت تتحدث العربية، فهناك خدمات مساعدة لغوية متاحة لك مجانًا. اتصل برقم 1611-162-888 (الهاتف النصي 711 (TRS: 711)

بولتے ہیں تو ل نی (URDU) توجب دیں: اگر آپ اردو اعسانت آپ کے لیے بلا معساوضہ دستیاب ہے۔ 1-888-361-1611 (TRS: 711) کال کریں

ВНИМАНИЕ! Если Вы говорите по-русски, воспользуйтесь бесплатной языковой поддержкой. Позвоните по тел. 1-888-361-1611 (текстовый телефон TRS: 711).

ATTENTION: si vous êtes locuteurs francophones, le service d'assistance linguistique gratuit est disponible. Appelez au 1-888-361-1611 (TRS: 711)

> توجه: در صورتی که به فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما موجود است. با 1611-161-388-1 (TRS: 711) تماس بگیرید.

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपको भाषाई सहायता बिना कोई पैसा दिए उपलब्ध है। 1-888-361-1611 पर कॉल करें (TRS: 711)

Achtung: Falls Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufen sie 1-888-361-1611 (TRS: 711)

注意:日本語をご希望の方には、日本語 サービスを無料で提供しております。 1-888-361-1611 (TRS:、テレタイプライター をご利用の方は711)までお電話ください。 અગત્યનું: જો તમે (ભાષાંતર કરેલ ભાષા અહીં દશાર્વો) બોલો છો તો તે ભાષામાં તમારે માટે વિના મૂલ્યે સહાય ઉપલબ્ધ છે. 1-888-361-1611 (TRS: 711) પર કૉલ કરો

ໂປດຊາບ: ຖ້າຫ່ານເວົ້າພາສາລາວ, ການຊ່ວຍເ ຫຼືອດ້ານພາສາແມ່ນມີໃຫ້ທ່ານໂດຍບໍ່ເສັຍຄ່າ. ໂທ 1-888-361-1611 (TRS: 711)

УВАГА! Якщо ви говорите українською, для вас доступні безкоштовні консультації рідною мовою. Зателефонуйте 1-888-361-1611 (TRS: 711)

ATENȚIE: Dacă vorbiți limba română, vă punem la dispoziție serviciul de asistență lingvistică în mod gratuit. Sunați la 1-888-361-1611 (TRS: 711)

THOV CEEB TOOM: Yog hais tias koj hais lus Hmoob, muaj cov kev pab cuam txhais lus, pub dawb rau koj. Hu rau 1-888-361-1611 (TRS: 711)

ត្រវចងចាំ៖ បើអ្នកនិយាយភាសាខ្មែរ ហើយត្រវ ការសេវាកម្មជំនួយផ្នែកភាសាដោយឥតគិតថ្ លៃគឺមានផ្តល់ជូនលោកអ្នក។សូមទូរស័ព្ទទៅកាន់លេខ 1-888-361-1611 (TRS: 711)

HUBACHIISA: Yoo afaan Kshtik kan dubbattan ta'e tajaajiloonni gargaarsaa isiniif jira 1-888-361-1611 (TRS: 711) tiin bilbilaa.

โปรดหราบ: หากคุณพูดภาษาไหย คุณ สามารถใช้บริการช่วยเหลือด้านภาษา ได้ฟรี โหร 1-888-361-1611 (TRS: 711)

FA'AUTAGIA: Afai e te tautala i le gagana Samoa, o loo avanoa fesoasoani tau gagana mo oe e le totogia. Vala'au i le 1-888-361-1611 (TRS: 711)

IPANGAG: Nu agsasaoka iti Ilocano, sidadaan ti tulong iti lengguahe para kenka nga awan bayadna. Umawag iti 1-888-361-1611 (TRS: 711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń: 1-888-361-1611 (obsługa TRS: 711)