

## Provider Inquiry in ProviderOne

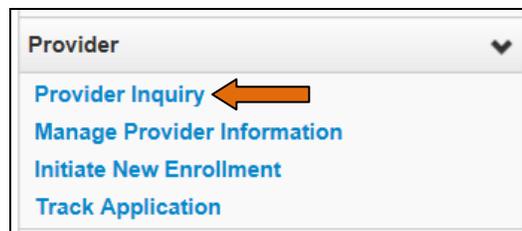
Effective July 1<sup>st</sup> 2012 the Health Care Authority is implementing the Federal requirement for ordering, prescribing, and referring providers in accordance with [42 CFR 455.410](#). This will require all claims that were ordered, prescribed or referred to contain the National Provider Identifier (NPI) of the physician or healthcare provider requesting the services. The ordering, prescribing, or referring provider must be contracted with Washington State's Apple Health program.

To help make this process easier, ProviderOne has a provider inquiry lookup list page where you can search for providers who are contracted with the agency.

To access this link log into ProviderOne using one of the following profiles:

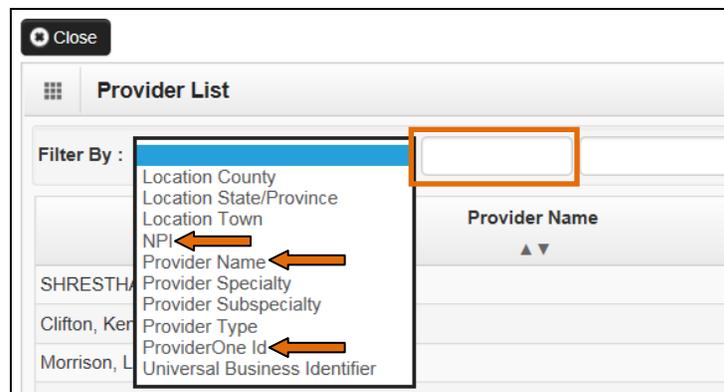
- EXT Provider Claims Submitter
- EXT Provider File View Only
- EXT Provider Managed Care Only
- EXT Provider Eligibility Checker-Claims Submitter
- EXT Provider Super User

At the provider portal, click on the Provider Inquiry hyperlink:



### Search options

The system returns the Provider List page. To search for a provider use the **Filter By** drop-down list. After choosing the NPI, provider name (last name, first name separated by a comma), or the ProviderOne ID enter the information in the blank field to the right and click the **Go** button. If the system returns the provider's name, NPI, and phone number, that confirms the provider is enrolled as an active Medicaid provider. If the provider is not loaded in ProviderOne as a Medicaid provider, the system will return the **"No Records Found"** message.



## Things to remember

- The Provider Inquiry search will not return any information for:
  - Clinics or group providers
  - Hospitals
  - Pharmacies; or
  - Tribal providers
- Use the NPI of the ordering, prescribing or referring physician or healthcare provider in the appropriate field on your claim:
  - For 837P and 837I HIPAA transactions, in the appropriate loop (see the HIPAA companion guides for details at the [HIPAA web page](#)).
  - For a Direct Data Entry (DDE) professional claim, in the “Referring Provider Information” and for an institutional claim in the “Attending Physician Information” field.
  - For CMS-1500 paper claims, in field 17b.
  - For UB-04 paper claims, enter the NPI in form locator 76.
  - The taxonomy code for an ordering, prescribing or referring physician or healthcare provider is NOT required on the claim.
- The ProviderOne URL: <https://www.waproviderone.org>
- This publication is located on the [Fact Sheets web page](#).
- Other ProviderOne training information and presentations can be found on the [ProviderOne Resources page](#).
- Basic information about Medicaid can be found in the [ProviderOne Billing and Resource Guide](#).