



1800 Ninth Avenue
P.O. Box 91015
Seattle, WA 98111-9115



Dear UMP Plus Member,

Welcome and thank you for choosing UMP Plus for your health care coverage in 2016. Enclosed is your welcome packet from Regence BlueShield, the company that administers the medical portion of your UMP Plus benefits.

Enclosed in this packet you will find reference materials that we hope you find helpful:

1. **Quick tips for UMP Plus members:** A reference guide to assist you with medical services.
2. **Notice of Privacy Practices:** How UMP may use or disclose your personal information.
3. **Quick Start Guide to Your Prescription Drug Benefit:** Information from Washington State Rx Services (which administers the UMP Plus prescription drug benefit).

ID Cards: You will receive your new ID card(s) within two weeks. If you don't, contact us at 1-888-849-3681. You may order additional ID cards by calling or through regence.com. Note that you use the same card for both medical services and prescription drug purchases.

Do you have other medical coverage?

If you or a covered family member has other medical coverage, it is important that you let us know right away to ensure your claims are processed correctly. You may call Customer Service or download the form from the UMP website.

You will receive a printed copy of your network's *UMP Plus 2016 Certificate of Coverage (COC)* in January 2016. You may also view or print the COC at www.hca.wa.gov/ump.

Thank you for choosing UMP Plus; we look forward to serving you in the coming year. Again, please let us know if there's anything we can do for you.

Sincerely,

Regence BlueShield
Plan Administrator for Uniform Medical Plan

Public Employees Benefits Board (PEBB) Program
Washington State Health Care Authority

Enclosures

Questions? (all times are Pacific)

Medical benefits	1-888-849-3681 (TTY 711) Live Chat at regence.com	Monday–Friday 7 a.m. to 5 p.m.
UMP Plus Networks (Monday–Saturday 6:30 a.m. to 8 p.m., Sunday 8 a.m. to 5 p.m.)		
Puget Sound High Value Network 1-855-776-9503 www.pugetsoundhighvaluenetwork.org	UW Medicine Accountable Care Network 1-855-520-9500 www.uwmedicine.org/umpplus	
Prescription drugs	1-888-361-1611	Monday–Friday 7 a.m. to 5 p.m.

Regence BlueShield serves select counties in the state of Washington and is an Independent Licensee of the Blue Cross and Blue Shield Association.