



1800 Ninth Avenue  
P.O. Box 91015  
Seattle, WA 98111-9115



Dear UMP Classic Member,

Welcome, and thank you for choosing Uniform Medical Plan Classic (UMP Classic) for your health care coverage in 2018. Enclosed is your welcome packet from Regence BlueShield, the company that administers the medical portion of your UMP benefits.

We've enclosed in this packet reference materials we hope you find helpful:

- 1. UMP Classic Quick Start Guide:** A reference guide to your medical and prescription drug benefits.
- 2. Notice of Privacy Practices:** How UMP may use or disclose your personal information.

**ID cards:** If you were enrolled in UMP Classic or UMP CDHP last year, you can continue to use your current ID card in 2018 (UMP Classic uses the same ID card as UMP CDHP). If you are new to UMP or were enrolled in UMP Plus last year, you will receive your new ID card(s) within two weeks. If you do not receive a new ID card or you would like to order more, call UMP Customer Service or log in to your account through **regence.com**. You use the same card for both medical services and prescription drug purchases.

**Do you have other medical coverage?**

If you or a covered family member has other medical coverage, it is important that you let us know right away to ensure your claims are processed correctly. You may call UMP Customer Service or download the *Multiple Coverage Inquiry* form from **www.hca.wa.gov/ump-forms**.

If you need a copy of the *UMP Classic 2018 Certificate of Coverage*, you can view or print it at **www.hca.wa.gov/ump**. You can also request a hard copy by contacting UMP Customer Service.

Thank you for choosing UMP Classic. We look forward to serving you in the coming year. Again, please let us know if there's anything we can do for you.

Sincerely,

Regence BlueShield  
Plan Administrator for Uniform Medical Plan

Public Employees Benefits Board (PEBB) Program  
Washington State Health Care Authority

Enclosures

**Questions?** (all times are Pacific)

<b>UMP Customer Service (medical benefits)</b>	1-888-849-3681 (TTY: 711)	Monday–Friday 5 a.m. - 8 p.m.
	Live chat at <b>regence.com</b>	Saturday 8 a.m. – 4:30 p.m. Chat: Monday-Friday 7 a.m. – 5 p.m.
<b>Wa State Rx Services (prescription drugs)</b>	1-888-361-1611 (TRS: 711)	24 hours a day, 7 days a week

Regence BlueShield serves select counties in the state of Washington and is an Independent Licensee of the Blue Cross and Blue Shield Association.