TCOW
Tribal Compliance and Operations Workgroup

April 10, 2019
Agenda

- Medicaid Administrative Claiming (MAC) – Guest Speaker, Tyron Nixon
- Apple Health Billing Guides overview
- Apple Health Client Eligibility overview

Updates
- 100% FMAP and 638 FQHC
- Dental Managed Care
- IGT Conversion to CPE

FAQ and Open Discussion
Medicaid Administrative Claiming (MAC)

Tyron Nixon
Program Manager, Tribal MAC
Medicaid Program Operations and Integrity
April 10, 2019
Presentation Objectives

- Have a high-level understanding of MAC
- Know the governance structure MAC follows
- How to participate in MAC
- The Random Moment Time Study (RMTS)
- RMTS Demonstration
What is MAC?

MAC is a voluntary program that reimburses governmental entities for the time their staff spend performing administrative activities on behalf of the HCA's Medicaid program. These administrative activities include:

- Applying for and renewing Washington Apple Health (Medicaid) coverage.
- Explaining and linking individuals and their families to Medicaid services.
- Coordinating or Referring for Services
  - Assisting a client with access to medical home care services and medical equipment
  - Discharge planning activities to ensure continuity of care
  - Referring to medical, dental, vision, pharmacy, and specialty services
- Policy Development, program planning related to Medicaid.
  - American Indian Health Commission Meetings (AIHC)
Tribal Staff Eligible to Participate

Examples of Approved tribal job positions include, but are not limited to:

- Billings and Benefits Specialist
- Case Manager/Caseworker/Clinic Coordinator
- Chemical Dependency Professional
- Medical Professionals
- Program Manager/Coordinator
- Family Support Specialist
- Recovery Specialist
- Contract Health Specialist
- Health Directors
MAC Participant’s Role

- Receive emails when selected to answer a moment.
- Moments consist of a series of questions followed by a brief narrative describing the activity.
- Participants notify Coordinator of schedule and work shift changes.
The Random Moment Time Study (RMTS)

- System collects data from “moments” to generate statistical daily activity average.
- Daily activity average identifies both MAC reimbursable and non-reimbursable activities.
- Participants answer random moments (1 minute interval of time) each quarter.
- 5 day grace period to answer moments.
- Participants, Coordinator, and supervisors receive reminder emails at 24, 48, and 72 hour marks.
  - If moments go unanswered, they are invalid and may jeopardize the statistical validity of the RMTS and reimbursement.
  - RMTS is ongoing and reoccurs every quarter.
RMTS Demonstration
MAC Participation Elements

Entities may participate if they:

- Federally recognized.
- Contract with HCA.
- NO biannual administrative fee is required.
- Participate in an ongoing RMTS.
- Assign a Coordinator to manage the program and work closely with HCA.
- Comply with program rules and monitoring requirements.
- Provide local matching funds through the CPE process.
University of Massachusetts Medical School (UMMS)

- UMMS operates the web-based application which includes the RMTS and claiming components
- Real time updates makes program management easier
- Wide variety of real time reports making program monitoring more effective
- Quarterly participant data rolls over to next quarter; Coordinator makes updates
- UMMS provides Technical Assistance (email and phone) through their help desk
Reimbursement Process

Partial reimbursement is provided for expenses incurred while performing administrative activities related to Medicaid.

Federal Reimbursement Factors:
- Expenses after federal funds/grants are subtracted
- The time study results (percent of time documented as Medicaid)
- The Medicaid Eligibility Rate (MER - the percent of individuals served who are Medicaid eligible)
- The Federal Financial Participation (FFP) rate (50%)
MAC Participation Timeline

Contract: 1 to 2 months
RMTS Requirements: 1 to 4 weeks
Training: 1 to 2 hours
Resources

HCA MAC program website:
https://www.hca.wa.gov/billers-providers/programs-and-services/medicaid-administrative-claiming-mac

Follow Tribal MAC.

2003 CMS School-Based Administrative Claiming Guide:

RMTS system website:
https://www.chcf.net/
Questions?

Tyron Nixon, Program Manager, Tribal MAC
Medicaid Program Operations and Integrity
Tel: 360-725-1894
Tyron.nixon@hca.wa.gov
Apple Health Billing Guides

- The **ProviderOne Billing and Resource Guide** is a step-by-step resource to help providers with technical processes in P1. There is a [medical webinar](#) and a [dental webinar](#) that work as companion tools to the ProviderOne Billing and Resource Guide.

- The Tribal Health Program billing guide and Federally Qualified Health Center (FQHC) billing guide both address program specific policies regarding IHS/638 and FQHC clinics but neither billing guide is able to go into any detail regarding Medicaid-covered services.

- In order to find out if a service is a Medicaid covered service we will look to see if the service is covered in a program-specific billing guide.

- Refer to the [Provider billing guides and fee schedules page](#), there are 54 HCA Billing guides, most of the ITU services may be broken into 4 categories (Medical, Dental, Mental Health, Substance Use Disorder).

- Which billing guides do we use? The following slides will look at each category separately.
Apple Health Billing Guides – Medical Services

The following Billing guides may be used for billing medical services to HCA:

- Chiropractic services for children
- Diabetes education program
- Early and periodic screening, diagnosis and treatment (EPSDT)
- Family planning
- Habilitative services (ABP client with congenital, genetic or early-acquired conditions requiring physical/speech/occupational therapy type services)
- HIV/AIDS case management (case management is not encounter eligible)
- Maternity support services/infant case management (MSS/ICM)
- Medical nutrition therapy (clients age 20 and younger)
- Outpatient rehabilitation Program (physical, speech and occupational therapy)
- Physician-related/professional services
- Professional administered drugs (drugs are not encounter eligible)
- Sterilization
- Vision hardware for clients 20 years of age and younger (hardware is not encounter eligible)
- The various fee schedules may be used as a quick reference to see if a code is covered
Apple Health Billing Guides – Dental Services

The following Billing guides may be used for billing dental services to HCA

- Dental Program – This is the general dental billing guide and it covers most dental services
- Access to Baby and Child Dentistry (ABCD) – Program for ABCD certified dentists serving clients age 0 through 5. Family Oral Health Education and Interim therapeutic restoration are ABCD services available for trained dentists
- Orthodontic Services (clients age 20 and younger)
- Refer to the dental fee schedule for a quick reference of all billable codes
Apple Health Billing Guides – Mental Health Services

The following Billing guides may be used for billing mental health services to HCA

Mental health services (all billable codes are on the table on page 31-37)

- There are some mental health services that are not covered through ProviderOne (Crisis services, Day Support, Medication Monitoring, Peer Support, Stabilization Services and Therapeutic psychoeducation), these services are normally rendered by BHO-level providers. AI/AN clients receiving care at an IHS/638 clinic may practice their elective exemption rights (42 U.S.C. 1396u-2) and receive culturally competent care at their tribal clinic, refer to the Tribal Health Program billing guide, page 36-38 for more information)
Apple Health Billing Guides – Substance Use Disorder Services

The following Billing guides may be used for billing Substance Use Disorder services to HCA

- Substance use disorder program (all billable codes are on the table on page 21-23)

HCA Tribal Affairs office has a quick reference sheet for outpatient billing and for residential billing
Apple Health Billing Guides – Other Services

Other billing guides that may be used but are not as common

- Durable Medical Equipment (DME)
- Nondurable medical supplies and equipment
- Hearing hardware
- Nursing facilities
- Prescription drug program
When is it acceptable to bill a client? Refer to the bill-a-client webinar and FAQ.

HCA launched a new prior authorization process last year – prior authorization requests may now be directly entered in the P1 portal. Medical, dental, DME, and pharmacy authorizations may be submitted.
Apple Health Client Eligibility

Apple Health Client Eligibility is a three-step approach

1. Is the P1 client ID for the correct client
2. Is the client eligible for Apple Health?
3. If the client is eligible for Apple Health, who do you bill? (Managed Care, commercial insurance, Medicare, P1? )
Apple Health Client Eligibility

- A client benefit inquiry may be done via a HIPAA 270/271 or a magnetic reader or most often - directly in the ProviderOne portal as a Client Benefit Inquiry.

- To perform a Client Benefit Inquiry, log in to P1 using one of the following profiles EXT Provider Eligibility Checker or EXT Provider Super User.

- The next few slides will outline an eligibility check and the three-steps.
Apple Health Client Eligibility

From the P1 home page, select **Benefit Inquiry**
Apple Health Client Eligibility

Enter the client’s P1 ID. If you do not have the client’s P1 ID you may search using the other criteria listed.

The inquiry start and end dates must include the claim date of service (mike always ‘goes back’ at least 1 year).

The Service Type Code is always 30
Apple Health Client Eligibility

The Client Benefit Inquiry page may be split into 3 sections (3 steps)

1. Verify that the client is the correct client - Selection Criteria Entered and Demographic and Response Information
2. Verify that the client has Apple Health - Client Eligibility Spans
3. Verify whether or not the client has other insurance that is primary over P1 or if the client is in FFS -- Other Insurance (Managed Care information, Medicare Eligibility Information, Health Home Eligibility, and Coordination of Benefits)
Apple Health Client Eligibility

1. Selection Criteria Entered and Demographic and Response Information

- Double check the from and to dates to make sure that the date of service is captured
- Double check the client info to make sure that you are looking at the right client
- If you see “Active Coverage” then we proceed to the next step
Apple Health Client Eligibility

2. Client Eligibility Spans
Refer to the Scope of Coverage website to see what services are offered for the client’s Benefit Service Package
Refer to the Tribal Health Billing Guide (p.21) or the FQHC billing guide (p.27) for the list of RACs that do not qualify for the encounter rate RAC 8000 and 8500 – ignore. RAC 8000/8500 are not there for P1 eligibility reasons, always ignore RAC 8000/8500
“Suspended” in the Benefit Service Package section indicates that the client has been reported as incarcerated during those dates and medicaid covered services are suspended while the client is incarcerated
Sort by the End date (click the down-caret), if your date of service is not on the screen, push the ‘next’ button

<table>
<thead>
<tr>
<th>Insurance Type Code</th>
<th>Recipient Aid Category (RAC)</th>
<th>Benefit Service Package</th>
<th>Eligibility Start Date</th>
<th>Eligibility End Date</th>
<th>ACES Coverage Group</th>
<th>ACES Case Number</th>
<th>Retro Eligibility</th>
<th>Delayed Certification</th>
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</thead>
<tbody>
<tr>
<td>MC: Medicaid</td>
<td>1217</td>
<td>ABP</td>
<td>09/01/2018</td>
<td>12/31/2019</td>
<td>N05</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MC: Medicaid</td>
<td>1201</td>
<td>ABP</td>
<td>02/27/2018</td>
<td>03/31/2018</td>
<td>N05</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MC: Medicaid</td>
<td>8500</td>
<td>SBP - Institutionalized</td>
<td>02/23/2018</td>
<td>02/27/2018</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MC: Medicaid</td>
<td>8500</td>
<td>SBP - Institutionalized</td>
<td>02/27/2018</td>
<td>02/27/2018</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MC: Medicaid</td>
<td>1201</td>
<td>Suspended - Inpatient Hospital Services Only</td>
<td>02/24/2018</td>
<td>02/28/2018</td>
<td>N05</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Apple Health Client Eligibility

3. Other Insurance
Managed Care Information,
Medicare Eligibility
Information,
Coordination of Benefits
Each section will be reviewed on the following slides
Apple Health Client Eligibility

3. Other Insurance - Managed Care information

If you are providing physical health care or low acuity mental health – if the client is enrolled in any of these managed care plans the managed care plan is primary over P1*. If the client is not enrolled in any of the plans listed then the client is in the “fee for service” program for the service.

- AMG Apple Health Adult Coverage
- AMG Fully Integrated Managed Care
- AMG Healthy Options Blind/Disabled
- AMG State Children’s Health Insurance Program
- MHC Fully Integrated Managed Care
- MHC Apple Health Adult Coverage
- MHC Healthy Options Blind/Disabled
- MHC State Children’s Health Insurance Program
- MHC Healthy Options
- CHPW Fully Integrated Managed Care
- CHPW Apple Health Adult Coverage
- CHPW Healthy Options Blind/Disabled
- CHPW State Children’s Health Insurance Program
- CHPW Healthy Options
- Coordinated Care Apple Health Adult Coverage
- Coordinated Care Fully Integrated Managed Care
- Coordinated Care Healthy Options Foster Care
- Coordinated Care Healthy Options Blind/Disabled
- Coordinated Care State Children’s Health Insurance
- Coordinated Care Healthy Options
- UHC Apple Health Adult Coverage
- UHC Healthy Options Blind/Disabled
- UHC State Children’s Health Insurance Program
- UHC Healthy Options

* IHS/638 clinics currently have a choice in regards to mental health services – either bill managed care (then P1 for the balance of the encounter rate) or bill P1 directly.

If you are providing Substance Use Disorder services or high acuity mental health – if the client is enrolled in any of these managed care plans the managed care plan is primary over P1*. If the client is not enrolled in any of the plans listed then the client is in the “fee for service” program for the service.

- North Sound Behavioral Health Org
- Thurston-Mason Behavioral Health Organizations
- Great River Behavioral Health Organization
- King County Behavioral Health Organization
- Optum Pierce BHO
- North Central Washington Behavioral Health
- Sahale Behavioral Health Organization
- Spokane Behavioral Health Organization
- Greater Columbia Behavioral Health

- AMG Fully Integrated Managed Care
- AMG Behavioral Health Services Only
- CCW Fully Integrated Managed Care
- CCW Behavioral Health Services Only
- Coordinated Care Healthy Options Foster Care
- CHPW Fully Integrated Managed Care
- CHPW Behavioral Health Services Only
- MHC Fully Integrated Managed Care
- MHC Behavioral Health Services Only

* IHS/638 clinics currently have a choice to either bill managed care primary (then P1 for the balance of the encounter rate) or bill P1 directly.

If you are providing services to any client enrolled in a PCCM listed below – call the client’s PCCM to request a referral. PCCM is not a payer, clients in the PCCM program are in FFS (bill P1 directly, PCCM is not ‘insurance’).

- Colville Confederated Tribes
- Lower Elwha Health Clinic
- Puyallup Tribal Health
- Seattle Indian Health Board
- Lummi Indian Health Center
- Quinault Indian Nation
- Native Health of Spokane
- Nooksack Community Clinic
- Tulalip Health Clinic
- Yakama Health Center
- David C Wynecoop Memorial Clinic
- Colville Indian Health Clinic

DENTAL MANAGED CARE - pending
Apple Health Client Eligibility

3. Other insurance - Medicare Eligibility
Medicare-enrolled clients may have up to 4 different types of Medicare
• Part A for hospital insurance
• Part B for medical (professional) insurance
• Part C is a Managed Medicare plan that covers hospital and medical insurance
• Part D is prescription drug coverage (this too is in the Coordination of Benefits section)
  NOTE: HCA opted to list Medicare Part C and D in the Coordination of Benefits section instead of the Medicare Eligibility section

Claims for clients who have part B or C are billed identically to P1, the only difference is that there is no trading partner agreement with the part C plans unlike Part B, which often forwards claims to P1 as medicare cross-overs

Generally, if a client has Part B or C then P1 will be secondary to Medicare (exceptions, dental & SUD are currently not covered by Medicare - Dental/SUD services may billed directly to P1 if the client does not also have managed care or commercial insurance that covers the service)
Apple Health Client Eligibility

3. Other insurance – Coordination of Benefits

If you see Medicare part C or D in the Coordination of Benefits section, refer to the previous slide for Medicare Eligibility.

If the client has a commercial insurance plan then it should be listed in the Coordination of Benefits section. HCA is almost always the payer of last resort (other than IHS/PRC, which is truly the payer of last resort).

- If a client has commercial insurance but it is not reflected in the Coordination of Benefits section, P1 will need to be updated before services are payable in P1.
- If a client does not have commercial insurance but commercial insurance is in the Coordination of Benefits section, P1 will need to be updated before services are payable in P1 (refer to page 29 of the ProviderOne Billing and Resource Guide).
- HMA (and Shasta and WebTPA) insurance may be primary or secondary to P1, depending on the source of funding of the client’s insurance.
  - If the AI/AN client has insurance coverage that was purchased using IHS Purchased and Referred Care (PRC) funds, that insurance is a payer of last resort – no different from when PRC funds are being used to pay for services.
  - If the AI/AN client has insurance coverage that was not purchased using PRC funds, then that insurance should be treated as commercial insurance.
Apple Health Client Eligibility

In most situations where a client has other insurance, a secondary claim may be billed to P1

<table>
<thead>
<tr>
<th>I/T/U</th>
<th>Apple Health Managed Care client</th>
<th>Medicare B or C client</th>
<th>Commercial insurance client</th>
</tr>
</thead>
<tbody>
<tr>
<td>IHS/638</td>
<td>Bill managed care then P1 for balance of encounter rate</td>
<td>Bill Medicare then bill P1 for the balance of the encounter rate on HCFA format</td>
<td>Bill primary insurance then P1 for the balance of the encounter rate (HCFA or dental format)</td>
</tr>
<tr>
<td>FQHC</td>
<td>Bill managed care. There is a reconciliation process for FQHCs</td>
<td>Bill Medicare then bill P1 for the coinsurance on a UB format</td>
<td>Bill primary insurance then P1 for the balance of the encounter rate (HCFA or dental format)</td>
</tr>
</tbody>
</table>
If a client is on spenddown there will be a spenddown amount listed in the Client Benefit Inquiry. Refer to the [Spenddown step-by-step instructions](#) for the full information on spenddown. Spenddown is like an insurance deductible and is used to determine a client’s liability for the cost of medical care. Clients must incur medical expenses equal to their excess income (spenddown or liability) before medical benefits are covered.

If a provider is assisting a client to have bills applied to the client’s spenddown, the provider can fax paid or unpaid bills incurred during the client’s base period to the Spenddown Fax Line at 1-888-338-7410.
Apple Health Client Eligibility

- During a Client Benefit Inquiry if you notice that P1 has an incorrect birthday or gender (e.g., mike is a girl in P1) – rather than bill with incorrect data in order to have the claim paid it is better to update P1
- Corrections may be requested via the contact us portal or contacting mike directly

NOTE: Transgender client issues are different from the birthday/gender mismatches mentioned above.
- If a client indicates that they are male when signing up for healthcare then services must be billed as male (if client is enrolled as female then services must be billed as female)
- If there are procedure to gender mismatches (e.g. female needs prostate exam) a specific transgender diagnosis may be added to the claim
- More information on transgender billing issues is in the physician related billing guide, page 351
100% FMAP for Services *Received Through a Tribal Facility*

**SHO 16-002** (02/26/2016) – 100% FMAP (Federal Medical Assistance Percentages) is available for services *received through* a 638/IHS facility

Refer to the SHO (State Health Official) letter and the [FAQ for SHO 16-002](#) for more information. **Summary:**

*IHS/Tribal facilities* may enter into care coordination agreements with non-IHS/Tribal providers to furnish certain services for their patients who are AI/AN Medicaid beneficiaries, and the amounts paid by the state for services requested by facility practitioners in accordance with those agreements would be eligible for the enhanced federal matching authorized under section 1905(b) of the Social Security Act at a rate of 100 percent. Upon execution of a written care coordination agreement, this will be effective immediately for states for the expenditures for services furnished by non-IHS/Tribal providers to AI/AN Medicaid beneficiaries who are patients of an IHS/Tribal facility acting under such agreement, as described below.

There are specific requirements listed in the SHO 16-002 notice, refer to the notice for complete information on the care coordination requirements.

**Q. How does HCA/P1 know to claim 100% FMAP for the service?**

**A.** The non-tribal provider will need to add a data element to the claim (possibly an EPA, Expedited Prior Authorization).

**Q. Now that HCA is claiming 100% FMAP, what happens with the money that HCA is saving?**

**A.** Stay tuned, there is a bill in the legislature that would reinvest any new Medicaid savings from the 100% FMAP savings back into the ITU system of care.
638-FQHC

As per the CMS suggestion as outlined in the FAQ for SHO#16-002, HCA has submitted a State Plan Amendment (#19-0009; 638-FQHC). If the SPA is approved as written, these are the only changes to expect:

1. 638-FQHC encounter payments will not be restricted to services rendered inside the 4-walls
   • Medicaid covered FQHC services in elder homes, schools, alternative living facilities and other locations are payable at the encounter rate (sites of service must continue to be clinically appropriate)
   • 638-FQHC can enter into a contract (recently labeled an FQHC Affiliate Agreement) with an outside specialist/provider and thereby make the outside specialist/provider part of the 638-FQHC group. FQHC Services rendered by the outside specialist/provider may be billed to P1 at the 638-FQHC encounter rate

2. FQHCs have a one-facility - one-rate rule
   • Services for nonAI/AN clients who are enrolled in managed care are eligible for the 638-FQHC rate. Medical/Dental/Mental Health services are eligible for the full encounter rate, SUD services will continue to pay at the federal share because the Tribe is responsible for local matching funds.
     • FQHCs have a one facility, one rate rule (see Social Security Act § 1902(bb))
     • Compare to Indian enrollee rate rule (see Social Security Act § 1932(h)(2)(C)), this provides the encounter rate for AI/AN clients in managed care but there is no provision for nonAI/AN clients in managed care

Q. What is the 638-FQHC rate?
A. The CMS FAQ suggested an APM (Alternative Payment Model) for the 638-FQHCs which will be at least equal to the IHS rate
Dental Managed Care

Apple Health is scheduled to move to managed care in July, 2019

The Apple Health [Dental Managed care website](#) will have current information

AI/AN clients will not be automatically enrolled in a dental managed care plan (following same process for Physical and behavioral health – no automatic enrollment for AI/AN clients)
IGT to CPE (for non-AI/AN SUD services)

- Tribes who render Substance Use Disorder (SUD) services for non-AI/AN clients are switching from Intergovernmental Transfer (IGT, mailing checks back and forth) to Certified Public Expenditure (CPE, certifying that funds were allocated)

- The final steps on P1 testing are occurring and the first “invoices” should be sent out shortly for the third and fourth quarters of CY2018
FAQ and Open Discussion

Q. If a client wants to enroll in or change their Apple Health Managed Care plan – who do they contact?

A. There are several ways that any Apple Health client can enroll/disenroll or change plans.

• HealthPlanFinder (except for dental)
• Call 800 562 3022 (MACSC call center)
• Use the Contact Us Portal
• The ProviderOne client portal
• HCA Change my Health Plan website
FAQ and Open Discussion

Q. Can an MD or ARNP apply fluoride? Is a dental or HCFA claim? Are there any modifier requirements?

A.

• Dentists (and hygienists) bill for the fluoride on a dental claim form and we just follow the dental billing guide

• MDs (and ARNPs and PAs) bill for the fluoride on a HCFA claim form and we follow the physician-related billing guide (page 276)

NOTE:

• Dental claims do not need a diagnosis code on the claim but if a diagnosis is added it must be valid and appropriate for the service

• HCFA claims always need diagnosis and the Physician-related billing guide indicates to use Z00129 for fluoride (and we always need the UA or SE modifier but otherwise there really aren’t any modifier requirements)

• The fluoride code for HCFA claims (MD/ARNP) may be changing in July (probably changing to CPT 99188 but we need to wait for the billing guide update)
FAQ and Open Discussion

Q. Does the SPA that allows up to 5 encounters per day conflict with NCCI?

A. The State Plan allows up to 5 encounters per day for medicaid-covered services. Medicaid is mandated to follow NCCI and if NCCI indicates that a service is not payable then it isn’t a medicaid covered service (even though the fee schedule has a rate, etc)
FAQ and Open Discussion

Q. Can you share the contact information for the Provider Enrollment teams?

- HCA - contact the Provider Enrollment team at 800 562 3022 ext 16137 (M-F, except Wednesdays) or providerenrollment@hca.wa.gov
- Amerigroup -
- Community Health Plan of WA -
- Coordinated Care - To get IHCP providers credentialed with Coordinated Care, please email us at CONTRACTING@coordinatedcarehealth.com
- Molina -
- United HealthCare –
FAQ and Open Discussion

Q. Can we have more information on CGM (Continuous Glucose Monitor) training?
A. Stay tuned
FAQ and Open Discussion

Q. The list of diagnosis codes that are generally not payable includes Z0131, Encounter for examination of blood pressure with abnormal findings. Why isn’t this payable?

A. Another great example of why it is OK to question the policy – Z0131 has been updated and is now a payable diagnosis. Mike will reprocess rejected claims soon.

Also asking about some noncovered TMJ diagnoses (stay tuned)

M26601 RIGHT TEMPOROMANDIBULAR JOINT DISORDER UNSPEC
M26602 same thing but for LEFT
M26603 same thing but for bilateral
FAQ and Open Discussion – Open Questions

Q. Any update on the SUD Match going quarterly?
A. Stay tuned, this is in reference to the switch to the CPE process (Spring/Summer, 2019?)
FAQ and Open Discussion – Open Questions

Q. Dental assistants are not licensed, however some are certified and some are *registered*. If a dental service was performed by a *registered* dental assistant would that qualify for an encounter?

A. Certified Dental Assistants and Licensed Dental Hygienists are considered ‘Health Care Professionals’ per current SPA and Tribal Billing guides. If the service was rendered by a *registered* dental assistant – HCA has not completed the analysis on this question yet, stay tuned.
FAQ and Open Discussion

Q. Does HCA cover paramedicine?
A. Not yet. House Bill 1358 has not been implemented yet.

Paramedicine is an emerging profession, it allows EMTs/Paramedics to provide some healthcare services to underserved populations.

A scenario explains why the question was asked

Over the years, paramedics have routinely been called out to various sites and, when they get there, they find that the client is not “sick” enough to need to go to the hospital.

For example – client calls because he has chest pain. The EMT’s get there and determine that there is no need to go to the hospital, they see he has elevated BP and suggest a primary care visit. The EMTs do not have a billable service, even after driving to the site

Stay tuned
Thank you!

Jessie Dean  
Tribal Affairs Administrator  
Phone: 360.725.1649  
Email: jessie.dean@hca.wa.gov

Mike Longnecker  
Tribal Operations & Compliance Manager  
Phone: 360.725.1315  
Email: michael.longnecker@hca.wa.gov

Lucilla Mendoza  
Tribal Behavioral Health Administrator  
Phone: 360.725.3475  
Email: lucilla.mendoza@hca.wa.gov

Lena Nachand  
Tribal Liaison – Medicaid Transformation  
Phone: 360.725.1386  
Email: lena.nachand@hca.wa.gov

Melissa Naeimi  
Senior Policy Analyst, Tribal Affairs  
Phone: 360.725.9832  
Email: melissa.naeimi@hca.wa.gov

Web: http://www.hca.wa.gov/tribal/Pages/index.aspx

- The bottom-left corner of each slide will contain either I/T (impacts IHS and Tribal) or I/T/U (impacts IHS, Tribal and Urban) or U (only impacts Urban)
- If there is a difference between any information in this webinar and current agency documents (e.g. provider guides, WAC, RCW, etc), the agency documents will apply.