

Meeting Title: Title XIX Advisory Committee	
Minutes	Meeting Date: 07/27/18 Meeting Time: 8:30 am – 12:00
Meeting Location:	Emerald Queen Conference Center 5580 Pacific Hwy E Fife, WA 98424
Meeting Called By:	Claudia St. Clair, Chair
Minutes:	Jodie Polehonka Meetings may be recorded for transcription RCW 9.73.040 (3)

Title XIX Advisory Committee Online:

<https://www.hca.wa.gov/about-hca/apple-health-medicaid/medicaid-title-xix-advisory-committee>

Attendees:

Members:								
<input checked="" type="checkbox"/>	Christian, Ann	1	<input checked="" type="checkbox"/>	Marsalli, Bob	7	<input checked="" type="checkbox"/>	Sawycky, Kristina (Prospective)	13
<input type="checkbox"/>	Delecki, Chris	2	<input checked="" type="checkbox"/>	Milliren, Heather	8	<input checked="" type="checkbox"/>	Shirley Prasad (Prospective)	14
<input type="checkbox"/>	Gil, Sylvia	3	<input type="checkbox"/>	Morrison, Cynthia	9	<input type="checkbox"/>		15
<input checked="" type="checkbox"/>	Hannemann, Barbara	4	<input checked="" type="checkbox"/>	St. Clair, Claudia	10	<input type="checkbox"/>		16
<input type="checkbox"/>	Hendrickson, Wes	5	<input checked="" type="checkbox"/>	Tufte, Janice	11	<input type="checkbox"/>		17
<input type="checkbox"/>	Lester, Litonya	6	<input checked="" type="checkbox"/>	Yorioka, Gerald 'Gerry'	12	<input type="checkbox"/>		18
HCA Staff:								
<input checked="" type="checkbox"/>	Cody, Preston		<input checked="" type="checkbox"/>	Polehonka, Jodie		<input checked="" type="checkbox"/>	Fotinos, Dr. Charissa	
<input type="checkbox"/>	Georg, Catherine		<input checked="" type="checkbox"/>	Wood, Mary		<input checked="" type="checkbox"/>	Wilhelm, Shaun	
<input checked="" type="checkbox"/>	Kramer, Karin		<input checked="" type="checkbox"/>	Schuler, Vanessa		<input type="checkbox"/>		
<input checked="" type="checkbox"/>	Lindeblad, MaryAnne		<input checked="" type="checkbox"/>	Oxford, Dylan		<input type="checkbox"/>		
Please Review & Bring								
Please Review/discuss:	<input checked="" type="checkbox"/> Current agenda and minutes from 05/18/18 meeting <input checked="" type="checkbox"/> Please email any changes on the minutes to: catherine.georg@hca.wa.gov							

This public meeting may be recorded in order to produce a transitory audio record for transcription purposes. .

RCW 9.73.030 (3) Intercepting, recording, or divulging private communication (3) Where consent by all parties is needed... consent shall be considered obtained whenever one party has announced to all other parties engaged in the communication or conversation, in any reasonably effective manner, that such communication or conversation is about to be recorded or transmitted: PROVIDED, That if the conversation is to be recorded that said announcement shall also be recorded.

2018 Dates	Time	Call or In-Person	
January 19, 2018	8:30-9:30 am	Conference Call	Telephone
March 23, 2018	8:30-12:00 pm	In-Person	Emerald Queen Conference Center - Fife
May 18, 2018	8:30-9:30 am	Conference Call	Telephone
July 27, 2018	8:30-12:00 pm	In-Person	Emerald Queen Conference Center - Fife
September 21, 2018	8:30-9:30 am	Conference Call	Telephone
November 16, 2018	8:30-12:00 pm	In-Person	Emerald Queen Conference Center - Fife

Allotted Time	Agenda Items 07/27/2018	Lead	Approach
8:30-8:45 15 min	<ol style="list-style-type: none"> 1. Call to Order 2. Announcement <i>This public meeting may be recorded in order to produce a transitory audio record for transcription purposes.</i> 3. Introductions 4. Approval of Agenda - Action Items (Members Only) 5. Approval of Minutes - Action Items (Members Only) 6. Review Action Items 	Claudia St. Clair	Informational
<ul style="list-style-type: none"> • Introductions. • Motion to approve 5/18/18 Minutes [Heather Milliren and Barbara Hannemann - motion] • 5/18/18 Minutes approved. • Action Items reviewed. 			
8:45-8:55 10 min	Medicaid Letters	Mary Wood	Informational
<ul style="list-style-type: none"> • 1.2 million letters are going out to announce Medicaid Dental implementation in January. • Questions will be directed to the Medicaid Assistance Customer Support Center (MACS) call center. • HCA anticipates the call center will take a hit with more calls between September through December. • MACS is in a good position to field the additional calls with recent trainings and cross-trainings for staff. • Call time will be increased by an hour a day; overtime will be offered to staff. • Please send thoughts or suggestions to Mary Wood. • Preston added that the apparently successful bidders (ASBs) will be announced this week for the five (5) new regions implementing Integrated Managed Care (IMC) on January 1, 2019. 			
8:55-9:00 5 min	COFA Islanders	Mary Wood	Informational
<ul style="list-style-type: none"> • Starting January 1, 2019, Health Care Authority (HCA) will pay monthly premiums and out-of-pocket expenses for silver level Qualified Health Plans for Compact of Free Association (COFA) Islanders. • COFA Islanders include people from the Republic of the Marshall Islands, the Federated States of Micronesia, and the Republic of Palau. • A handout was shared with a monthly income eligibility chart (under 133% of federal poverty level). 			
9:00-9:10 10 min	7. Website Accessibility Project	Vanessa Schuler	Informational
<ul style="list-style-type: none"> • Designed to move website and communications to comply with International compliance standards to make it an equally accessible experience for a person with disabilities. • Project runs through 2020. • Additional languages have been added. • Complaint form for grievances can now be filed electronically. • Remediating documents with the most exposure first; an example is the "Welcome to Washington" booklets. • MaryAnn Lindeblad: The Website serves public employees, school employees, Medicaid clients and providers. • Additional training has been added for staff. • Janice Tuft: Requested that an easy to find contact information be included. • Vanessa Schuler will send a link to tutorial for Accessibility 101. [Action] 			

9:10-9:20 10 min	8. Clinical Data Repository	Shaun Wilhelm & Dylan Oxford	Informational
<ul style="list-style-type: none"> • There will be a limited rollout of Web portal for providers to access and use the data they submit. • HCA working with OneHealthPort to reach out to the Managed Care Organizations (MCOs). • Letter sent to Chief Medical Chief Medical Officers (CMOs) of the five (5) MCOs to set up one-on-one meetings for demonstrations. • There is an estimated 4.5 million documents for 600,000 clients. • Eighty (80) provider organizations submitting data to the repository. • HCA is working with the top twenty-five (25) submitters to trouble shoot issues that they are experiencing. • Dr. Charissa Fotinos: In the next phase, Shaun Wilhelm and team will engage with Behavioral Health (BH) providers, community mental health centers, and Substance Use Disorder (SUD) providers to help them access client records. • BH clients shared concerns with summary of services being shared. • Janice Tuft shared that she believes the Clinical Data Repository (CDR) will assist with the issues of poly-pharmacy usage. • Gerry Yorioka made a practical request that Emergency Room (ER) prescriptions be notated that they are from ER, to aid family care providers who are unfamiliar with the names of ER doctors. • Dr. Fotinos mentioned that 100,000 faxes are sent daily between providers and MCOs; the CDR will reduce the burden on providers and patients. • Dennis Worrell will reach out to the MCOs, setting up meetings to get feedback on the CDR web-portal. [Action] 			
9:20-9:30 10 min	9. Core Measurements Adult/Child Medicaid	Preston Cody	Informational
<ul style="list-style-type: none"> • Preston Cody asked what specifically the committee would like to discuss. • Janice Tuft asked what the state measures and who determines it. • Dr. Charissa Fotinos: The state has a common set of about 60 measures that they track. • MaryAnne Lindeblad mentioned there is a work group through the Governor's office that oversees the measures, suggesting that Laura Pennington attend a future in-person meeting to discuss the common set of measures, process and structure. [Potential Future Agenda Item] 			
9:30-9:45 15 min	10. Managed Care Contract Carve Outs	Preston Cody	Informational
<ul style="list-style-type: none"> • There will be no significant changes in 2019; Preston Cody proposed that this committee discuss and advise on carve outs for 2020 in the first quarter of 2019. 			
9:45-10:00 15 min	11. Interpreter Services	Preston Cody	Informational
<ul style="list-style-type: none"> • HCA runs an optional program that provides Medicaid funding through a scheduling broker for medical and social services. • A new vendor, Universal, was procured to provide Interpreter services beginning July 1. • There were quite a few challenges identified and corrected in the first couple of weeks with the vendor. • HCA is working with the CBA to ensure that interpreters are being paid at the bargaining rate. • Preston welcomed feedback from the committee. • MaryAnne added that although there was a rocky start, overall HCA is pleased with the progress of the new vendor. • Gerald asked if there was oversight over the quality of the interpreters. • Preston shared that there is a certification process with oversight and a complaint/grievance process for clients and providers to utilize. 			

10:00-10:10 10 mins	12. Integrated Managed Care Update [add-on]	MaryAnne Lindeblad	Informational
<ul style="list-style-type: none"> ASBs have been announced for all five (5) regions going live with Integrated Managed Care (IMC) implementation January 1, 2019; Four (4) of the regions will transition to BH-Administrative Service Organizations (BH-ASOs). Beacon will oversee BH services in Pierce County. North Central went live in January and has been very successful. A link will be provided to identify the plans in each region. [Action] https://www.hca.wa.gov/about-hca/hca-announces-managed-care-plans-offering-integrated-care-starting-2019-and-2020 A general overview to be provided at the next in-person meeting. 			
10:20-11:00 40 min	13. Opioid Crisis 14. Clinical Quality & Care Transformation Update	Dr. Charissa Fotinos	Informational
<p>Opioid Crisis:</p> <ul style="list-style-type: none"> Updated State Opioid Response Plan was sent out last week. The two major focuses of the plan are Women, Pregnancy and Parenting & Criminal Justice. The plan focuses on prevention, treatment, care coordination and measurements. The State has developed HUB/Spoke treatment networks for care coordinators. WA has had a steady Opioid death rate over the last 2 years. An increase in Fentanyl deaths recently occurred in King County. Naloxone access increased for overdose prevention. HCA looking in to a benefit package for non-pharmacologic treatments for pain management. Dr. Charissa Fotinos: will provide a link to Opioid data. [Action Item] https://www.hca.wa.gov/about-hca/clinical-collaboration-and-initiatives/opioid-crisis <p>Clinical Quality Care Transformation:</p> <ul style="list-style-type: none"> CQR unit develops policy led by Dr. Dan Lessler. Dr. Dan Lessler's last day is August 1. Dr. Judy Zarzan will be the new Medical Director beginning August 20. Dr. Emily Transue and Dr. Fotinos will cover the transition period. 			
11:00-11:15 15 min	16. Potential Future Agenda Items	All	Decision
11:15-11:20 15 min	17. Closing Comments	Claudia St. Clair	
<ul style="list-style-type: none"> Meeting adjourned at 11:20. 			

ACTION ITEMS & DECISIONS

Item	Action Items / Decisions	Completed
1.	Public input in Prescription Drug List. [MaryAnne Lindeblad] [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Keep] [5/18/18 Cat G review with MaryAnne; was not present on 3/23/18] [7/27/18 Keep] [9/21/18] Propose removing item; Preferred drug list and process for non-preferred drug considerations well documented on HCA's website at https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/pharmacy-services	Complete: <input type="checkbox"/> Date:

2.	<p>Fully Integrated Managed Care: Bob Perna asked about status and timeline, if it was captured anywhere; MaryAnne indicated that once the intentions are laid out, we will put something together. [MaryAnne Lindeblad] [Future action item] [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Keep; future agenda item; possibly July] [9/21/18] Propose removing item; Integrated managed care well documented on HCA's website at https://www.hca.wa.gov/about-hca/healthier-washington/integrated-physical-and-behavioral-health-care and https://www.hca.wa.gov/about-hca/healthier-washington/regional-resources</p>	Complete: <input type="checkbox"/> Date:
3.	<p>Eligibility: Is there a mechanism where HCA could send something to last known primary care provider (PCP)? Check with operations folks to see if possible. [Preston Cody – lead] Note: Kim Robbins states the PIP workgroup is working with MCO on add/drop list; let's see where that goes before launching another work group [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Get update; Complicated, no progress; future item; check in July for update] [9/21/18] Get update from Preston</p>	Complete: <input type="checkbox"/> Date:
4.	<p>Address death certificate data inconsistencies; opioid overdose nationally counted as poisoning; AIDS noted as something else; data is not quantifiable; MaryAnne said was not aware there was an issue; perhaps we could work with DOH; see section on Medicaid Transformation Demonstration; determine next steps. [11/03/17 assign] [5/18/18 Cat G review with MaryAnne; question on being issue at national level] [Janice Tufte] [9/21/18] Propose removing item; Medicaid single state agency has no influence to change this subject matter</p>	Complete: <input type="checkbox"/> Date:
5.	<p>Accountable Communities of Health - Infographic [Bob Perna] – looking for playbook or visual that clarify respective roles and responsibilities and relation to providers; Preston will see what MaryAnne and Sue may be working on, what roles are, how they intertwine. [5/18/18 Cat G review with MaryAnne] [7/27/18 Ongoing]</p>	Complete: <input type="checkbox"/> Date:
6.	<p>DBHR org charts to group, once finalized. [5/18/18 Cat G check with Heidi Jones] [7/27/18 MaryAnn to send out] [9/19/18 – In progress; check into putting org chart(s) under 7/27/17 materials]</p>	Complete: <input type="checkbox"/> Date:
7.	<p>Medicaid non-citizens document put together by Govs office to group [5/18/18 Mary Wood] [7/27/18 Mary Wood to get a copy to the group]</p>	Complete: <input type="checkbox"/> Date:
8.	<p>There is a new web page for providers on prior auth; we can send instructions for services that are not part of this [5/18/18 Mary Wood] [7/27/18 Karin Kramer to send instructions]</p>	Complete: Date:
9.	<p>Legislatively initiated work groups, committees, advisory groups; send list [5/18/18 Cat G] [7/27/18 Will get the Dennis Martin list to group.] [9/19/18 Check with Karen Kramer on post to Title XIX page]</p>	Complete: <input type="checkbox"/> Date:
10.	<p>[7/27/18] Vanessa Schuler will send a link to tutorial for Accessibility 101.</p>	Complete: <input type="checkbox"/> Date:
11.	<p>[7/27/18] Dennis Worrell will reach out to the MCOs, setting up meetings to get feedback on the CDR web-portal</p>	Complete: <input type="checkbox"/> Date:

FUTURE AGENDA – TELEPHONE 9/21/18

Potential Future Agenda Items - 9/21/18	
	As Director of Washington Association of Community and Migrant Health Centers (WACMHC), see if Bob Marsalli would come to a future meeting to discuss thoughts on Federally Qualified Health Centers (FQHCs) http://www.wacmhc.org/about-us/staff/item/19-bob-marsalli [7/19/18 – Unable to attend 7/27/18; confirmed for 9/21/18] [9/19/18 – Unable to participate; carry over to a future in-person meeting]
	Federally Qualified Health Centers – [Madina Cavendish] Representation, trends over time (Gerry); what percent of Medicaid patients (check with Preston); we can share data (Preston); who are the Medicaid patients and where do they get care, what is the trajectory over time (Bob Perna) [9/19/18 – Seek clarification on the request; carry over to a future in-person meeting]
	1115 Waiver update from MaryAnne Lindeblad.
	Dental update from Preston Cody
	Behavioral Health Integration
	Organizational Update

Potential Future Agenda Items - In-Person - 11/16/18	
	Access to Applied Behavior Analysis (ABA) services [Gail Kreiger] [7/19/18 –Unable to attend 7/27/18; invite to future date]
	Children’s Mental Health Workgroup Update – [Gail Kreiger] Anne Christian has submitted an agenda topic; brought up during CMHWG agenda item; already have agenda items, so may need to get put further out; CMHWG meetings will be in Olympia (4x year); a lot of interest in this group; also interest in infant mental health and schools; Anne’s interest area = psychosis [7/19/18 –Unable to attend 7/27/18; invite to future date]
	Director Sue Birch [7/19/18 –Unable to attend 7/27/18; invite to future date]
	Healthcare for the homeless update – Melodie Pazolt and/or Jon Brumbaugh
	[7/27/18] Core Measurements Adult/Child Medicaid - there is a work group through the Governor’s office that oversees the measures and suggested that Laura Pennington attend a future in-person meeting to discuss the common set of measures, process and structure. [Potential Future Agenda Item]
	[7/27/18] Integrated Managed Care Update