Meeting Title: Title XIX Advisory Committee

Minutes Meeting Date: 07/27/18 Meeting Time: 8:30 am – 12:00

Meeting Location: Emerald Queen Conference Center | 5580 Pacific Hwy E Fife, WA 98424

Meeting Called By: Claudia St. Clair, Chair

Minutes: Jodie Polehonka | Meetings may be recorded for transcription RCW 9.73.040 (3)

Title XIX Advisory Committee Online: https://www.hca.wa.gov/about-hca/apple-health-medicaid/medicaid-title-xix-advisory-committee

Attendees:

Members:

- Christian, Ann 1
- Marsalli, Bob 7
- Sawycky, Kristina (Prospective) 13

- Delecki, Chris 2
- Milliren, Heather 8
- Shirley Prasad (Prospective) 14

- Gil, Sylvia 3
- Morrison, Cynthia 9
- 15

- Hannemann, Barbara 4
- St. Clair, Claudia 10
- 16

- Hendrickson, Wes 5
- Tufte, Janice 11
- 17

- Lester, Litonya 6
- Yorioka, Gerald ‘Gerry’ 12
- 18

HCA Staff:

- Cody, Preston
- Polehonka, Jodie
- Fotinos, Dr. Charissa

- Georg, Catherine
- Wood, Mary
- Wilhelm, Shaun

- Kramer, Karin
- Schuler, Vanessa
- 

- Lindeblad, MaryAnne
- Oxford, Dylan
- 

Please Review & Bring

Please Review/discuss: Current agenda and minutes from 05/18/18 meeting

Please email any changes on the minutes to: catherine.georg@hca.wa.gov

This public meeting may be recorded in order to produce a transitory audio record for transcription purposes.

RCW 9.73.030 (3) Intercepting, recording, or divulging private communication (3) Where consent by all parties is needed... consent shall be considered obtained whenever one party has announced to all other parties engaged in the communication or conversation, in any reasonably effective manner, that such communication or conversation is about to be recorded or transmitted: PROVIDED, That if the conversation is to be recorded that said announcement shall also be recorded.

<table>
<thead>
<tr>
<th>2018 Dates</th>
<th>Time</th>
<th>Call or In-Person</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 19, 2018</td>
<td>8:30-9:30 am</td>
<td>Conference Call</td>
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<tr>
<td>March 23, 2018</td>
<td>8:30-12:00 pm</td>
<td>In-Person Emerald Queen Conference Center - Fife</td>
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<tr>
<td>May 18, 2018</td>
<td>8:30-9:30 am</td>
<td>Conference Call Telephone</td>
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<tr>
<td>July 27, 2018</td>
<td>8:30-12:00 pm</td>
<td>In-Person Emerald Queen Conference Center - Fife</td>
</tr>
<tr>
<td>September 21, 2018</td>
<td>8:30-9:30 am</td>
<td>Conference Call Telephone</td>
</tr>
<tr>
<td>November 16, 2018</td>
<td>8:30-12:00 pm</td>
<td>In-Person Emerald Queen Conference Center - Fife</td>
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8:30-8:45
15 min

1. Call to Order
2. Announcement
   *This public meeting may be recorded in order to produce a transitory audio record for transcription purposes.*
3. Introductions
4. Approval of Agenda - Action Items (Members Only)
5. Approval of Minutes - Action Items (Members Only)
6. Review Action Items

Claudia St. Clair
Informational

8:45-8:55
10 min

- Introductions.
- Motion to approve 5/18/18 Minutes [Heather Milliren and Barbara Hannemann - motion]
- 5/18/18 Minutes approved.
- Action Items reviewed.

Mary Wood
Informational

8:55-9:00
5 min

- 1.2 million letters are going out to announce Medicaid Dental implementation in January.
- Questions will be directed to the Medicaid Assistance Customer Support Center (MACS) call center.
- HCA anticipates the call center will take a hit with more calls between September through December.
- MACS is in a good position to field the additional calls with recent trainings and cross-trainings for staff
- Call time will be increased by an hour a day; overtime will be offered to staff.
- Please send thoughts or suggestions to Mary Wood.
- Preston added that the apparently successful bidders (ASBs) will be announced this week for the five (5) new regions implementing Integrated Managed Care (IMC) on January 1, 2019.

Mary Wood
Informational

9:00-9:10
10 min

- Starting January 1, 2019, Health Care Authority (HCA) will pay monthly premiums and out-of-pocket expenses for silver level Qualified Health Plans for Compact of Free Association (COFA) Islanders.
- COFA Islanders include people from the Republic of the Marshall Islands, the Federated States of Micronesia, and the Republic of Palau.
- A handout was shared with a monthly income eligibility chart (under 133% of federal poverty level).

Mary Wood
Informational

Vanessa Schuler
Informational

- Designed to move website and communications to comply with International compliance standards to make it an equally accessible experience for a person with disabilities.
- Project runs through 2020.
- Additional languages have been added.
- Complaint form for grievances can now be filed electronically.
- Remediating documents with the most exposure first; an example is the “Welcome to Washington” booklets.
- MaryAnn Lindeblad: The Website serves public employees, school employees, Medicaid clients and providers.
- Additional training has been added for staff.
- Janice Tufte: Requested that an easy to find contact information be included.
- Vanessa Schuler will send a link to tutorial for Accessibility 101. [Action]
8. Clinical Data Repository
- Shaun Wilhelm & Dylan Oxford
- Informational

- There will be a limited rollout of Web portal for providers to access and use the data they submit.
- HCA working with OneHealthPort to reach out to the Managed Care Organizations (MCOs).
- Letter sent to Chief Medical Chief Medical Officers (CMOs) of the five (5) MCOs to set up one-on-one meetings for demonstrations.
- There is an estimated 4.5 million documents for 600,000 clients.
- Eighty (80) provider organizations submitting data to the repository.
- HCA is working with the top twenty-five (25) submitters to trouble shoot issues that they are experiencing.
- Dr. Charissa Fotinos: In the next phase, Shaun Wilhelm and team will engage with Behavioral Health (BH) providers, community mental health centers, and Substance Use Disorder (SUD) providers to help them access client records.
- BH clients shared concerns with summary of services being shared.
- Janice Tufte shared that she believes the Clinical Data Repository (CDR) will assist with the issues of polypharmacy usage.
- Gerry Yorioka made a practical request that Emergency Room (ER) prescriptions be noted that they are from ER, to aid family care providers who are unfamiliar with the names of ER doctors.
- Dr. Fotinos mentioned that 100,000 faxes are sent daily between providers and MCOs; the CDR will reduce the burden on providers and patients.
- Dennis Worrell will reach out to the MCOs, setting up meetings to get feedback on the CDR web-portal. [Action]

9. Core Measurements Adult/Child Medicaid
- Preston Cody
- Informational

- Preston Cody asked what specifically the committee would like to discuss.
- Janice Tufte asked what the state measures and who determines it.
- Dr. Charissa Fotinos: The state has a common set of about 60 measures that they track.
- MaryAnne Lindeblad mentioned there is a work group through the Governor’s office that oversees the measures, suggesting that Laura Pennington attend a future in-person meeting to discuss the common set of measures, process and structure. [Potential Future Agenda Item]

10. Managed Care Contract Carve Outs
- Preston Cody
- Informational

- There will be no significant changes in 2019; Preston Cody proposed that this committee discuss and advise on carve outs for 2020 in the first quarter of 2019.

11. Interpreter Services
- Preston Cody
- Informational

- HCA runs an optional program that provides Medicaid funding through a scheduling broker for medical and social services.
- A new vendor, Universal, was procured to provide Interpreter services beginning July 1.
- There were quite a few challenges identified and corrected in the first couple of weeks with the vendor.
- HCA is working with the CBA to ensure that interpreters are being paid at the bargaining rate.
- Preston welcomed feedback from the committee.
- MaryAnne added that although there was a rocky start, overall HCA is pleased with the progress of the new vendor.
- Gerald asked if there was oversight over the quality of the interpreters.
- Preston shared that there is a certification process with oversight and a complaint/grievance process for clients and providers to utilize.
12. Integrated Managed Care Update [add-on]

- ASBs have been announced for all five (5) regions going live with Integrated Managed Care (IMC) implementation January 1, 2019; Four (4) of the regions will transition to BH-Administrative Service Organizations (BH-ASOs).
- Beacon will oversee BH services in Pierce County.
- North Central went live in January and has been very successful.
- A general overview to be provided at the next in-person meeting.

13. Opioid Crisis

- Updated State Opioid Response Plan was sent out last week.
- The two major focuses of the plan are Women, Pregnancy and Parenting & Criminal Justice.
- The plan focuses on prevention, treatment, care coordination and measurements.
- The State has developed HUB/Spoke treatment networks for care coordinators.
- WA has had a steady Opioid death rate over the last 2 years.
- An increase in Fentanyl deaths recently occurred in King County.
- Naloxone access increased for overdose prevention.
- HCA looking in to a benefit package for non-pharmacologic treatments for pain management.
- Dr. Charissa Fotinos: will provide a link to Opioid data. [Action Item] https://www.hca.wa.gov/about-hca/clinical-collaboration-and-initiatives/opioid-crisis

14. Clinical Quality & Care Transformation Update

- CQR unit develops policy led by Dr. Dan Lessler.
- Dr. Dan Lessler’s last day is August 1.
- Dr. Judy Zarzan will be the new Medical Director beginning August 20.
- Dr. Emily Transue and Dr. Fotinos will cover the transition period.

16. Potential Future Agenda Items

- Meeting adjourned at 11:20.

ACTION ITEMS & DECISIONS

<table>
<thead>
<tr>
<th>Item</th>
<th>Action Items / Decisions</th>
<th>Completed</th>
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<tbody>
<tr>
<td>1.</td>
<td>Public input in Prescription Drug List. [MaryAnne Lindeblad] [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Keep] [5/18/18 Cat G review with MaryAnne; was not present on 3/23/18] [7/27/18 Keep] [9/21/18 Propose removing item; Preferred drug list and process for non-preferred drug considerations well documented on HCA’s website at <a href="https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/pharmacy-services">https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/pharmacy-services</a></td>
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<td>2.</td>
<td><strong>Fully Integrated Managed Care</strong>: Bob Perna asked about status and timeline, if it was captured anywhere; MaryAnne indicated that once the intentions are laid out, we will put something together. [MaryAnne Lindeblad] [Future action item] [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Keep; future agenda item; possibly July] [9/21/18] Propose removing item; Integrated managed care well documented on HCA’s website at <a href="https://www.hca.wa.gov/about-hca/healthier-washington/integrated-physical-and-behavioral-health-care">https://www.hca.wa.gov/about-hca/healthier-washington/integrated-physical-and-behavioral-health-care</a> and <a href="https://www.hca.wa.gov/about-hca/healthier-washington/regional-resources">https://www.hca.wa.gov/about-hca/healthier-washington/regional-resources</a></td>
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<td>3.</td>
<td><strong>Eligibility</strong>: Is there a mechanism where HCA could send something to last known primary care provider (PCP)? Check with operations folks to see if possible. [Preston Cody – lead] Note: Kim Robbins states the PIP workgroup is working with MCO on add/drop list; let’s see where that goes before launching another work group [3/20/18 Keep or remove; discussion/decision/status 3/23/18] [3/23/18 Get update; Complicated, no progress; future item; check in July for update] [9/21/18] Get update from Preston</td>
<td>Complete: □ Date:</td>
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<td>4.</td>
<td>Address <strong>death certificate data inconsistencies</strong>; opioid overdose nationally counted as poisoning; AIDS noted as something else; data is not quantifiable; MaryAnne said was not aware there was an issue; perhaps we could work with DOH; see section on Medicaid Transformation Demonstration; determine next steps. [11/03/17 assign] [5/18/18 Cat G review with MaryAnne; question on being issue at national level] [Janice Tufte] [9/21/18] Propose removing item; Medicaid single state agency has no influence to change this subject matter</td>
<td>Complete: □ Date:</td>
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<td>5.</td>
<td><strong>Accountable Communities of Health</strong> - Infographic [Bob Perna] – looking for playbook or visual that clarify respective roles and responsibilities and relation to providers; Preston will see what MaryAnne and Sue may be working on, what roles are, how they intertwine. [5/18/18 Cat G review with MaryAnne] [7/27/18 Ongoing]</td>
<td>Complete: □ Date:</td>
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<td>6.</td>
<td><strong>DBHR org charts to group, once finalized.</strong> [5/18/18 Cat G check with Heidi Jones] [7/27/18 MaryAnn to send out] [9/19/18 – In progress; check into putting org chart(s) under 7/27/17 materials]</td>
<td>Complete: □ Date:</td>
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<td>7.</td>
<td><strong>Medicaid non-citizens</strong> document put together by Govs office to group [5/18/18 Mary Wood] [7/27/18 Mary Wood to get a copy to the group]</td>
<td>Complete: □ Date:</td>
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<td>8.</td>
<td>There is a new web page for providers on <strong>prior auth</strong>; we can send instructions for services that are not part of this [5/18/18 Mary Wood] [7/27/18 Karin Kramer to send instructions]</td>
<td>Complete: □ Date:</td>
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<td>9.</td>
<td><strong>Legislatively initiated work groups, committees, advisory groups</strong>; send list [5/18/18 Cat G] [7/27/18 Will get the Dennis Martin list to group.] [9/19/18 Check with Karen Kramer on post to Title XIX page]</td>
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<td>10.</td>
<td>[7/27/18] Vanessa Schuler will send a link to tutorial for Accessibility 101.</td>
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### Potential Future Agenda Items - 9/21/18

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<thead>
<tr>
<th>Item</th>
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<tbody>
<tr>
<td>As Director of Washington Association of Community and Migrant Health Centers (WACMHC), see if Bob Marsalli would come to a future meeting to discuss thoughts on Federally Qualified Health Centers (FQHCs)</td>
<td>[7/19/18 – Unable to attend 7/27/18; confirmed for 9/21/18]</td>
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<td>[9/19/18 – Unable to participate; carry over to a future in-person meeting]</td>
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<td>Federally Qualified Health Centers – [Madina Cavendish] Representation, trends over time (Gerry); what percent of Medicaid patients (check with Preston); we can share data (Preston); who are the Medicaid patients and where do they get care, what is the trajectory over time (Bob Perna)</td>
<td>[9/19/18 – Seek clarification on the request; carry over to a future in-person meeting]</td>
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<td>1115 Waiver update from MaryAnne Lindeblad.</td>
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<td>Dental update from Preston Cody</td>
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<td>Behavioral Health Integration</td>
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<td>Organizational Update</td>
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### Potential Future Agenda Items - In-Person - 11/16/18

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<thead>
<tr>
<th>Item</th>
<th>Details</th>
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<tbody>
<tr>
<td>Access to Applied Behavior Analysis (ABA) services [Gail Kreiger]</td>
<td>[7/19/18 –Unable to attend 7/27/18; invite to future date]</td>
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<tr>
<td>Children’s Mental Health Workgroup Update – [Gail Kreiger] Anne Christian has submitted an agenda topic; brought up during CMHWG agenda item; already have agenda items, so may need to get put further out; CMHWG meetings will be in Olympia (4x year); a lot of interest in this group; also interest in infant mental health and schools; Anne’s interest area = psychosis</td>
<td>[7/19/18 –Unable to attend 7/27/18; invite to future date]</td>
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<td>Director Sue Birch</td>
<td>[7/19/18 –Unable to attend 7/27/18; invite to future date]</td>
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<tr>
<td>Healthcare for the homeless update – Melodie Pazolt and/or Jon Brumbaugh</td>
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<td>[7/27/18] Core Measurements Adult/Child Medicaid - there is a work group through the Governor’s office that oversees the measures and suggested that Laura Pennington attend a future in-person meeting to discuss the common set of measures, process and structure. [Potential Future Agenda Item]</td>
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<td>[7/27/18] Integrated Managed Care Update</td>
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