

Overview of 'Temporary Interpreter Request Process'

How to submit a request to the HCA from October 1, 2019 through November 1, 2019

The Health Care Authority will send an email or GovDelivery message to providers about how to submit their requests during the month of October by September 27, 2019. In addition, this information will appear on the sign language interpreter contract transition webpage: https://www.hca.wa.gov/about-hca/apple-health-medicaid/sign-language-interpreter-contract-transition.

Below is an overview of the temporary process. Additional details regarding the information the HCA will need to process the request will be outlined in the upcoming email or GovDelivery announcements.

Step 1

• Medical provider or appointment requestor sends an email to the HCA.

Step 2

• The HCA will review the request to make sure that all necessary information has been received.

Step 3

 Once the HCA receives the email request the provider will receive a confirmation of delivery via email.

Step 4

 Providers will receive an additional email confirmation once an Independent Contractor or Sign Language Agency has accepted the job.