

Washington System of Care Statewide FYSPRT

Date: January 27, 2022 **Time:** 3:00pm – 5:00pm

Approximately 54 attendees representing the following: Amerigroup, Beacon Health Options of Washington, Community Health Plan of Washington, A Common Voice, Department of Children Youth and Families, Developmental Disabilities Administration, Family Alliance Washington, Great Rivers Regional FYSPRT, Great Rivers Behavioral Health Administrative Services Organization, Greater Columbia Administrative Services Organization, Greater Columbia Regional FYSPRT, Health Care Authority, HI-FYVE (Pierce Regional FYSPRT), King County Behavioral Health Administrative Services Organization, King County Community Collaborative (KC3), North Central WA Regional FYSPRT, North Sound Youth and Family Coalition, North Sound Behavioral Health Administrative Services Organization, Northeast FYSPRT, Office of Superintendent of Public Instruction, Passages Family Support, Salish Behavioral Health Administrative Services Organization, Salish Regional FYSPRT, Southwest Regional FYSPRT, System of Care Partnership, United Healthcare, and Youth and Young Adult Continuum of Care Subgroup leads.

Facilitators – Michelle Karnath and Gabriel Hamilton (Statewide FYSPRT Tri-Leads)

Timekeeper – Tri-Lead Team

Notes – Kaitlynn/Kris

Agenda Item & Lead(s)	Discussion and Notes	Action Items	Assigned To	By when
<p>Welcome and Introductions</p> <p>Statewide FYSPRT Tri-Leads</p> <p>3:00 – 3:10</p>	<p>Shared land acknowledgement.</p> <p>Brief Zoom meeting guidelines provided (mute when not talking, raise hand or put questions in the chat).</p> <p>Attendees introduced themselves through the chat and by phone and identified their role, agency, organization and/or Regional FYSPRT they were representing.</p> <p>Reviewed Full Value Agreement.</p> <p>Update - multiple individuals self-nominated for the vacant Statewide FYSPRT System Partner Tri-lead role. The Statewide Tri-lead team is working on a voting process. Stay tuned for more information on next steps.</p>	n/a	n/a	n/a
<p>Subsidized transportation dialogue</p> <p>Statewide FYSPRT Tri-Leads</p> <p>3:10 – 3:55</p>	<p>Topic Purpose – Dialogue and next steps re: challenge received regarding subsidized transportation</p> <p>The Statewide FYSPRT Tri-lead team received a challenge and solution submission form in December 2021 from the Northeast FYSPRT regarding some gaps or barriers related to subsidized transportation in their region.</p> <p>The Northeast FYSPRT was invited to share their thoughts on the challenge and solution form they had submitted.</p> <p>Some of the barriers affecting subsidized transportation in the Northeast region are as follows:</p> <ol style="list-style-type: none"> 1. If a local medical provider is available in the community transportation cannot be provided to another community. 2. Drivers who are not trained to work with children and youth who experience behavioral health challenges. 3. Drivers exceeding the speed limit. 	Non-emergency medical transportation representative from HCA present and will follow up on concerns identified	Non-emergency medical transportation team	Feb 2022

Statewide FYSPRT Goals

1. Improving quality of life for youth and families by reviewing statewide performance and making recommendations through collaborative engagement of youth, families and system partners.
2. To support system improvements by enhancing strengths and eliciting challenges and barriers from the Regional FYSPRTs and state partners and develop collective recommendations to share with Statewide FYSPRT members, Regional FYSPRTs and/or the Youth and Young Adult Continuum of Care Subgroup that include youth, family, and system partner voice.

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	<p>4. Children and youth getting dropped off after dark at the wrong address.</p> <p>5. Subsidized transportation contractor phone lines close at 4pm or there are long wait times to speak to the transportation provider.</p> <p>6. Families, youth and/or providers cannot easily access the grievance process</p> <p>7. Inconsistent messaging when families or caregivers contact the transportation agency for information.</p> <p>Other counties and regions are experiencing some of the same concerns.</p> <p>A representative from the subsidized transportation (or non-emergency medical transportation) team at the Health Care Authority (HCA) attended the meeting to participate in the dialogue and provided some information related to the challenges identified. Medicaid Policy does not restrict county to county transportation; however, youth and families must access the closest provider of type within their community. Cross county transportation does occur (especially in rural communities) with some limitations likely related to public transit. If transportation is requested to a provider outside of the community when that provider type is available within the community, a medical justification will be needed. Drivers are expected to treat all individuals respectfully, to drive safely and drop off individuals at the correct drop off address. Escorts are permitted to ride with individuals 17 and younger. One region is piloting a new grievance tool to report concerns. Information learned from piloting this new tool will be shared with other transportation providers. New rider packets are supposed to be provided to each new rider, so they are aware of their rights. HCA representative will follow up with the contractor for this region to address these concerns.</p> <p>For more information about non-emergency medical transportation, please feel free to visit this website, non-emergency transportation services on the HCA website.</p> <p>The Non-emergency medical transportation (NEMT) team at Health Care Authority has asked that people email them directly so they can investigate the issues being brought up. The NEMT team had confirmed that the issues being experienced should not be happening and they will be following up on the concerns shared today.</p> <p>The NEMT team email is: hcanemttrans@hca.wa.gov.</p> <p>Attendees expressed interest in hearing from other regions about their experience with subsidized transportation.</p>			

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<p>Youth and Young Adult Continuum of Care Communication</p> <p>Michelle Karnath, Lillian Williamson, Representative Lauren Davis</p> <p>3:55 – 4:40</p>	<p>Topic Purpose – Request in meeting evaluations for follow up on topics moved forward from the Statewide FYSPRT to the Youth and Young Adult Continuum of Care Subgroup (YYACC) and a presentation on the work of the YYACC</p> <p>This topic was a suggested agenda item from a previous Statewide FYSPRT meeting evaluation. More information was requested about the work of the Youth and Young Adult Continuum of Care Subgroup (YYACC) of the Children and Youth Behavioral Health Work Group. The YYACC receives topics from the Statewide FYSPRT and works on topics that come from other places in the community as well.</p> <p>Recommendations from the YYACC to the Children and Youth Behavioral Health Work Group for 2022 are:</p> <ol style="list-style-type: none"> 1. Parent portal and tool kit <ul style="list-style-type: none"> - Issue: Parents and caregivers don't have a place to access information about the behavioral health care system - Solution: Create a parent portal with access to information on all relevant child-serving systems 2. Communication and Outreach position at HCA. <ul style="list-style-type: none"> - Issue: Caregivers and youth often report issues with the behavioral health system stemming from a lack of knowledge of behavioral health legislation - Solution: Fund a full-time employee at Health Care Authority that works to connect families, providers, and youth with current information about the behavioral health system 3. Ensure stable housing and care coordination for youth exiting inpatient settings. <ul style="list-style-type: none"> - Issue: Youth struggle with maintaining symptom remission and achieving treatment goals while homeless. - Solutions: Implementing Peer Bridgers, expanding housing vouchers, grant funding to develop transition age youth (TAY) specific substance use and mental health recovery housing, flexible funds to prevent homelessness on discharge, amending managed care contracts to require housing care coordination, performance measures related to housing stability, and expanding behavioral health supports in youth shelters. <p>For more information about the Children and Youth Behavioral Health Work Group's (CYBHWG) recommendations for the 2022 legislative session that include recommendations from the YYACC Subgroup in addition to recommendations from the other subgroups, please see Children and Youth Behavioral Health Work Group Recommendations for 2022. Meeting information and meeting notes can be found on the CYBHWG webpage.</p> <p>The YYACC subgroup will resume work on the below challenges moved forward by the Statewide FYSPRT after the current legislative session ends and the YYACC resume meetings:</p>	<p>To get on the mailing list for the Youth and Young Adult Continuum of Care Subgroup, please complete the form at the following link: Tinyurl.com/yya-cc-mailing</p> <p>Communication around work done at the YYACC will continue to happen at Statewide FYSPRT meetings.</p>	<p>Those interested</p> <p>Statewide FYSPRT Tri-leads</p>	<p>Anytime</p> <p>Future meetings</p>

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	<ol style="list-style-type: none"> 1. Neuropsychology testing – invited experts from Seattle Children’s and Molina to dialogue about this topic before the start of the current legislative session. See Notes from the November 2021 YYACC meeting regarding this topic. 2. Youth Behavioral Health respite – additional input gathered by youth, providers, and families during YYACC meetings. Health Care Authority continues work to explore Medicaid waiver options. <p>Some additional work will be creating group norms around equity, justice, and accessibility; youth listening sessions; ongoing work with Indigenous partners, and ongoing racial equity work.</p> <p>YYACC subgroup meetings will begin again after legislative session ends. These meetings are open to the public, no experience in policy work needed. To be added to the mailing list, fill out a quick form using the following link: Tinyurl.com/yyacc-mailing.</p>			
Behavioral Health and Peer Initiatives in Juvenile Rehabilitation Ted Ryle and team 4:40 – 4:55	<p>Topic Purpose – Share what Juvenile Rehabilitation is working on related to new behavioral health funding</p> <p>Juvenile Rehabilitation has some new behavioral health funding and are attending this meeting to share how it is using this funding to implement treatment specialist positions and develop expanded community partnerships to improve health status and lower economic and societal costs of substance use, mental illness and trauma impacts on youth, families, and communities. For more information, please see Behavioral Health Services in Juvenile Rehabilitation.</p> <p>Juvenile rehabilitation is establishing partnerships with behavioral health providers to leverage state resources and Medicaid funding to enhance access for services.</p> <p>Department of Children, Youth and families will be hiring a peer specialist to make the connections for after care and re-entry. The peer will be additional support to the Multi-systemic Therapy team.</p> <p>For additional questions you can contact Ted Ryle at Ted.Ryle@dcyf.wa.gov.</p>	Reach out to Ted Ryle at Ted.Ryle@dcyf.wa.gov for any questions and/or if you are interested in a community partnership.	Those interested	Anytime
Meeting evaluation Statewide FYSPRT Tri-leads 4:55 – 5:00	<p>Meeting evaluation link provided in the chat for participants to provide feedback on the meeting including agenda items for future meetings.</p> <p>Meeting evaluation link will also be emailed out to the group after the meeting.</p>	Tri-leads to review and consider feedback in planning future meetings.	Tri-lead team	Feb 2022
Next Statewide FYSPRT Meeting				
Thursday, March 24, 2022 3pm – 5pm				

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