

Behavioral Health Integration: An Update

Senate Health and Long Term Care
Committee

January 25, 2019

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Integrating physical and behavioral health

- By 2020, all Apple Health managed care will be integrated
- Whole-person approach to care: Mind and body
- Physical and behavioral health needs will be addressed in one system
 - ► Integrated network of providers
 - Better coordinated care for patients
- Initiative under Healthier Washington to bring together the payment and delivery of physical and behavioral health services

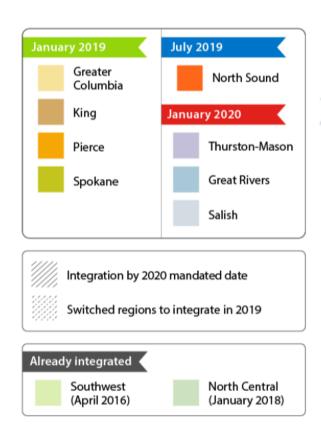


Early Adopter Region Successes

- Research and Data Analysis compared findings in SWWA to rest of state from IMC implementation through CY 2017
 - ► Eleven indicators show favorable change at 95% confidence level, e.g.:
 - Substance Use Disorder Treatment Penetration
 - Mental Health Treatment Penetration Broad Definition
 - > Follow-up after ED Visit for AOD Dependence-Within 7 and 30 Days
 - > Follow-up after ED Visit for Mental Illness Within 7 and 30 Days
 - > Inpatient Utilization per 1000 Coverage Months Combined Medical and Psychiatric
 - > Percent Employed
 - ► Two indicators show favorable change at 90% confidence level:
 - > Plan All-Cause 30-Day Readmission
 - Percent Arrested
 - Only two indicators show unfavorable change (95% confidence level)



Update on implementation dates







Medicaid integration timeline

2018

May June

Announce Apparently Successful MCO Bidders

June - Aug

- Knowledge Transfer Begins
- Transition readiness between providers & MCOs Begins
- HCA conducts Readiness Review

Sep - Dec

- HCA/MCO & ASO Sign Contracts
- Client Notifications for 2019
- Continuing provider readiness and knowledge transfer
- Client enrollment processes

Jan - May

 Enrollment in mid-adopter regions begins

2019

- Daily calls with MCOs, BH-ASOs, and providers (January)
- Early Warning System webinars begin in February
- Readiness review for North Sound region

June - Aug

- July 1: North Sound go live
- Knowledge Transfer for 2020 regions
- Transition readiness between providers & MCOs begins
- HCA conducts Readiness Review

Sep - Dec

- HCA/MCO & ASO Sign Contracts
- Client Notifications for 2020
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Integrated coverage is statewide

Jan 2020

Key Acronyms

RSA – Regional Service Areas

MCO – Managed Care Organization

BHO – Behavioral Health Organization

AH – Apple Health (medical managed care)

ACH – Accountable Community of Health

BH-ASO – Behavioral Health Administrative Services Organization

FIMC – Fully-Integrated Managed Care

HCA – Health Care Authority

NC - North Central

Mid-Adopter Regions: Regions pursuing fully-integrated managed care before 2020



Managed Care Organizations per region

Managed care region	Amerigroup	Community Health Plan	Coordinated Care	Molina Healthcare	United Healthcare
As of January 2019					
Greater Columbia	•	•	•	•	
King	•	•	•	•	•
Pierce	•		•	•	•
Spokane	•	•		•	
As of July 2019					
North Sound	•	•	•	•	•
Coming January 2020					
Thurston-Mason	•			•	•
Great Rivers	•			•	•
Salish	•			•	•
Already integrated					
North Central	•		•	•	
Southwest	•	•		•	

MCO Mental health services

- Intake evaluation
- Individual treatment services
- Medication management
- Medication monitoring
- Crisis services
- Group treatment services
- Peer support
- Brief intervention and treatment
- Family treatment
- High-intensity treatment

- Therapeutic psychoeducation
- Day support
- Evaluation and treatment/community hospitalization
- Stabilization services
- Rehabilitation case management
- Residential services
- Evaluations for special populations
- Psychological assessment



MCO Substance use disorder services

- Assessment
- Brief intervention and referral to treatment
- Withdrawal management (detoxification)
- Outpatient treatment
- Intensive outpatient treatment
- Residential treatment
- Opiate substitution treatment services
- Case management



BH-ASO Population-based services

- Provide crisis services to all individuals, regardless of insurance
 - Crisis line
 - ► Face-to-face crisis intervention services
- Administer Involuntary Treatment Act (ITA)
 - Conduct ITA investigations
 - Write ITA petitions and detain individuals when indicated
 - ► Monitor compliance with less restrictive treatment services
 - ► Coordinate necessary services include due process



Behavioral health services for AI/AN

- American Indians and Alaska Natives may choose their coverage for behavioral health services
 - ► Fee-for-service
 - Integrated managed care (in regions that have integrated physical and behavioral health care for Apple Health clients)
 - Services through the local behavioral health organization (in regions that have not yet integrated physical and behavioral health care for Apple Health clients)



Communities continue to play a vital role

2ESHB 1388, Sec. 4062 (2018) included language on Interlocal leadership structures

- When requested by a county/regional service area, HCA shall collaborate with counties to create Interlocal leadership structure
- Structure must
 - Include physical and behavioral health care providers, tribes, and others
 - Be chaired by counties and jointly administered by HCA, managed healthcare systems, and counties
 - Design and implement manage care model to ensure clientcentered care
 - Support physical and behavioral health integration

Regions that have a structure include:

- Southwest Washington
- Pierce
- King
- North Sound
- Spokane



January 2019 mid-adopter update

- Rapid response calls
 - ▶ Daily check-ins with each region that integrated January 1, 2019
 - ► Will continue regular check-in calls for three months
- Early warning system
 - ► Begin February 2019
 - Statewide indicators used to detect signs of implementation challenges
 - Providers, MCOs, and BH-ASOs provide rapid problem-solving
 - ► Will continue for six months



Agency organizational changes

- House Bill 1388 (2018) aligns the functions of three state agencies
 - ► Department of Health
 - Licensing behavioral health providers
 - Department of Social and Health Services
 - Managing state hospitals, stayed at Department of Social and Health Services
 - ► Health Care Authority
 - Outpatient services, funding, and contracts for Mental Health, Substance Use, Prevention, Problem Gambling, Recovery Supports, etc.



Update on SSB 5779: Billing code evaluation

- Code review completed (with stakeholder input)
- Procus on:



- Health and behavior code limitation removal went live Jan. 1, 2019
- Psychotherapy and tobacco cessation modifications scheduled to be implemented July 1, 2019





Questions?

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