

## ACH semi-annual reporting period summary: January 1 – June 30, 2019

As part of the Healthier Washington Medicaid Transformation, Accountable Communities of Health (ACHs) **report** updates on transformation activities. This includes project implementation and progress on milestones defined by the **Project Toolkit**. This document provides ACH highlights from the reporting period, including milestones achieved, incentives earned, and a look ahead to upcoming activities.

For more information, visit the Healthier Washington Medicaid Transformation [webpage](#).

### Highlights of the reporting period

- **Partnering providers have progressed in adoption of policies, procedures, and/or protocols to advance transformation efforts.** For example, some partnering providers are changing policies and procedures for opioid prescribing as well as to accommodate bi-directional integration of services and there are early indicators of changing behaviors.
- **Partnering providers completed the Maine Health Access Foundation's (MeHAF) Site Self-Assessment Survey, which** captures the provider's current status along several dimensions of integrated care. Across ACHs, 167 surveys were submitted by primary care providers and 140 surveys were submitted by behavioral health providers.<sup>1</sup> This assessment will be repeated to monitor progress towards increasing levels of bi-directional integration of physical and behavioral health care.
- **ACHs and partnering providers are progressing on efforts to address opioid use disorder.** ACHs have held large events for providers specific to opioid use and treatment, such as an Opioid Response Conference: Pathways to Prevention and an Opioid Use Disorder and Trauma Informed Care Summit. An ACH indicated development of a county-wide opioid network and Rapid Cycle Opioid Awards to provide funds to organizations for initiatives to address the opioid epidemic.
- **ACHs and partnering providers defined regional quality improvement strategies to ensure partners have necessary supports to achieve progress.** Each ACH has developed various mechanisms to capture and synthesize provider information and to complete feedback loops and broadly disseminate lessons learned. For example, many ACHs have developed online portals to collect reporting information from partnering providers. Through this reporting, ACHs are tracking progress and identifying deficiencies where additional technical assistance may be helpful to support partnering provider implementation.

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<sup>1</sup> Note that some providers participate with multiple ACHs and may have submitted multiple surveys (i.e., survey count does not equal provider count.).

- **ACHs continue to work with partnering providers to address barriers.** Common barriers include workforce challenges and data sharing. Behavioral health workforce shortages continue to be a top concern, and ACHs note a lack of qualified applicants in rural communities, particularly for data analysts, nurse care managers, and chemical dependency providers. Additionally, ACHs continue to work with providers to address challenges with developing and formalizing data sharing platforms. For example, efforts by ACHs include partnering with the Advancing Integrated Mental Health Solutions (AIMS) Center to share best practices to work through issues in a shared-learning environment, as well as discussions with potential vendors of health information exchange (HIE) and collaboration software platforms.
- **Regional transitions to integrated managed care (IMC) continue.** ACHs continue to support partnering providers during transition. Partnering providers received over \$31 million from ACHs during the reporting period to support transition activities. For example, funding is being used to improve infrastructure such as enhanced information systems to support claims submission to MCOs. Claims payment lags and denials are common challenges when moving to IMC, and the ACHs have worked with the Health Care Authority (HCA), managed care organizations (MCOs), and providers to identify and resolve reasons for the claims issues.

### What to expect in the next reporting period

- ACHs will ensure partnering providers have secured training and technical assistance resources and HIT/HIE tools necessary to perform their role in the integrated care activities.
- Partnering providers continue to develop and implement mechanisms for coordinating care management and transitional care plans with related community-based services and supports.
- Continued integration of clinical and community-based strategies through communication, referral, and data sharing strategies among partnering providers.

## ACH milestone achievement and earned incentives

**Table 1**

Achievement Values (AVs) associated with project incentives, by ACH

Project incentives (reporting period January 1 – June 30, 2019)	BHT	CPAA	EH	GCACH	HH	NC	NS	OCH	SWACH
Number of Projects in ACH Portfolio	4	6	4	4	4	6	8	6	4
Total AVs Available	27	38	27	27	27	39	51	38	27
<b>Earned AVs by project milestone/deliverable</b>									
Description of partnering provider progress in adoption of policies, procedures and/or protocols	4	6	4	4	4	6	8	6	4
Completion and approval of quality improvement plan	4	6	4	4	4	6	8	6	4
Attestation of successfully integrating managed care (Project 2A / early and mid-adopters only)	1	-	1	1	1	1	1	-	1
Completion of Semi-annual Report	4	6	4	4	4	6	8	6	4
Completion/maintenance of partnering provider roster	4	6	4	4	4	6	8	6	4
Engagement/Support of IEE Activities	4	6	4	4	4	6	8	6	4
Report on quality improvement plan	4	6	4	4	4	6	8	6	4
Completion of all P4R metrics (Project 2A, 3A only)	2	2	2	2	2	2	2	2	2
<b>Total earned AVs</b>	<b>27</b>	<b>38</b>	<b>27</b>	<b>27</b>	<b>27</b>	<b>39</b>	<b>51</b>	<b>38</b>	<b>27</b>

**Table 2**

Earned incentives, by ACH

ACH	Project Incentives		Total Incentives
	(DSHP)	(IGT)	
Better Health Together	\$2,573,462	\$5,144,786	\$7,718,248
Cascade Pacific Action Alliance	\$2,339,510	\$4,677,079	\$7,016,589
Elevate Health	\$2,807,412	\$5,612,494	\$8,419,906
Greater Columbia ACH	\$3,275,314	\$6,547,910	\$9,823,224
HealthierHere	\$5,146,923	\$10,289,572	\$15,436,495
North Central ACH	\$1,169,755	\$2,338,539	\$3,508,294
North Sound ACH	\$3,509,265	\$7,015,618	\$10,524,883
Olympic Community of Health	\$935,804	\$1,870,831	\$2,806,635
SWACH	\$1,637,657	\$3,273,955	\$4,911,612
<b>Total</b>	<b>\$23,395,102</b>	<b>\$46,770,784</b>	<b>\$70,165,886</b>