

# Recovery Navigator Program (RNP)

## Quarter 2 Report

## April – June 2025

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February 2, 2026

Brianna Peterson, Technical Plan Writer  
and Report Administrator

# Overview

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- ▶ Referral and Outreach Data
- ▶ Case Management Data
- ▶ SFY 2025 Trends
- ▶ Data Workgroup Updates

# Referral and Outreach Data Q2

April 2025 – June 2025

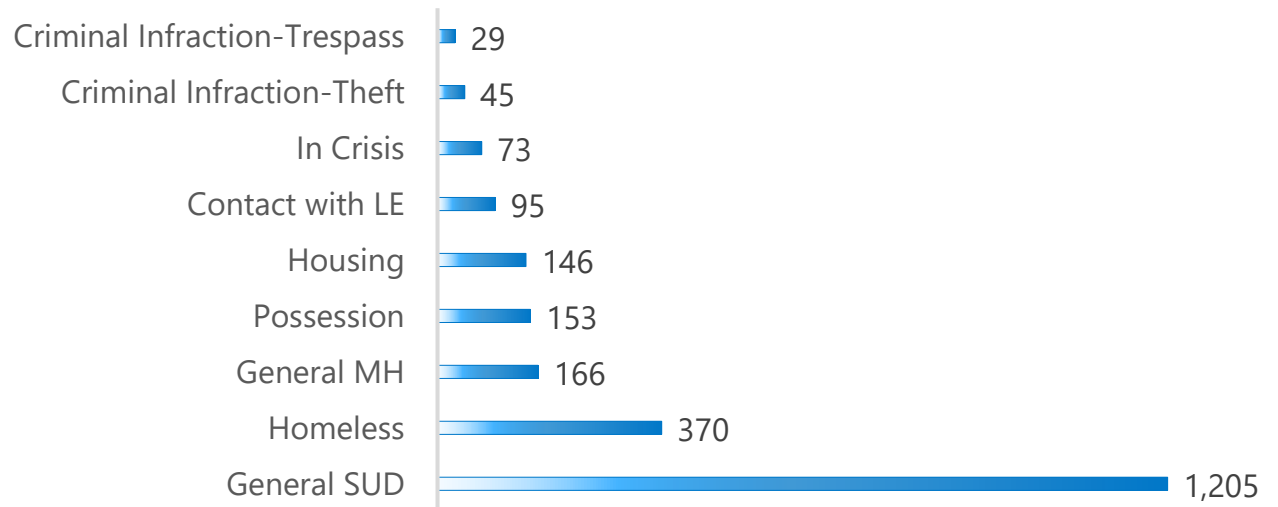
**2,635**  
Estimated Unduplicated  
Individuals

**535**  
Law Enforcement  
Referrals

**637**  
Enrolled in Case  
Management

**79%**  
Response Time in 15  
Mins.

## TOP 10 REFERRAL REASONS

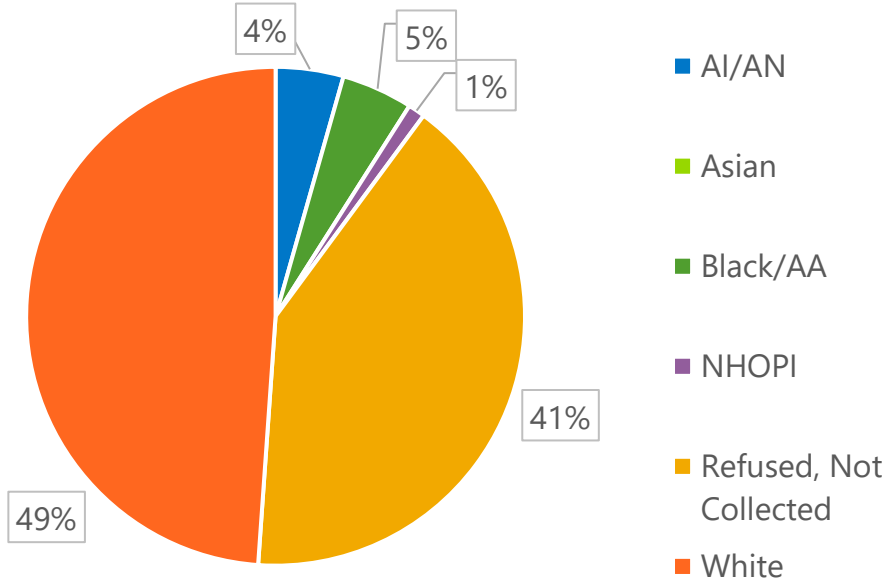


Information in chart based on estimated unique individuals

# Referral and Outreach Demographic Data Q2

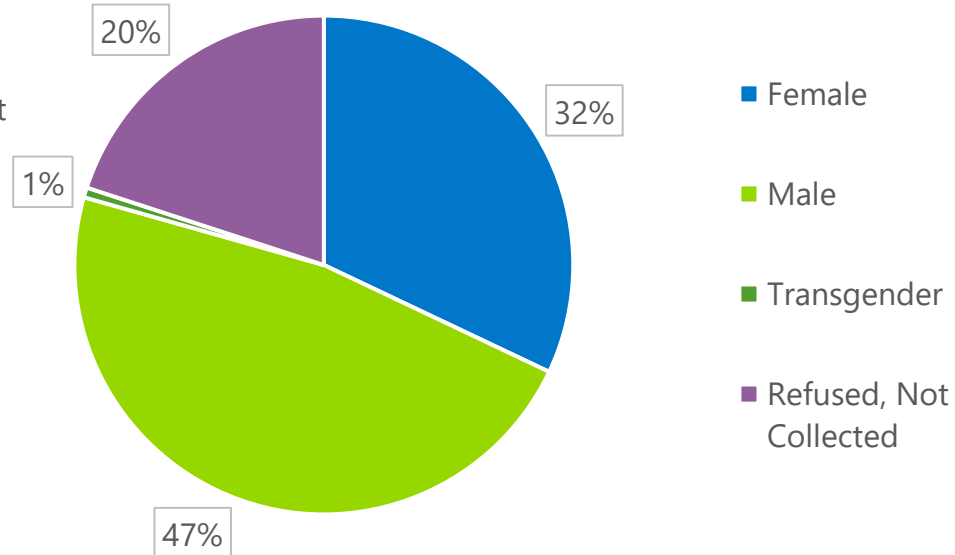
April 2025– June 2025

## Race Distribution



**2,635**  
Estimated Unduplicated  
Individuals

## Gender Distribution



\*\*Other\*\* – Is not provided or refused to answer

# Case Management Data Q2

April 2025 – June 2025

**14,113**

Case Management  
Events

**2,619**

Estimated  
Unduplicated Clients

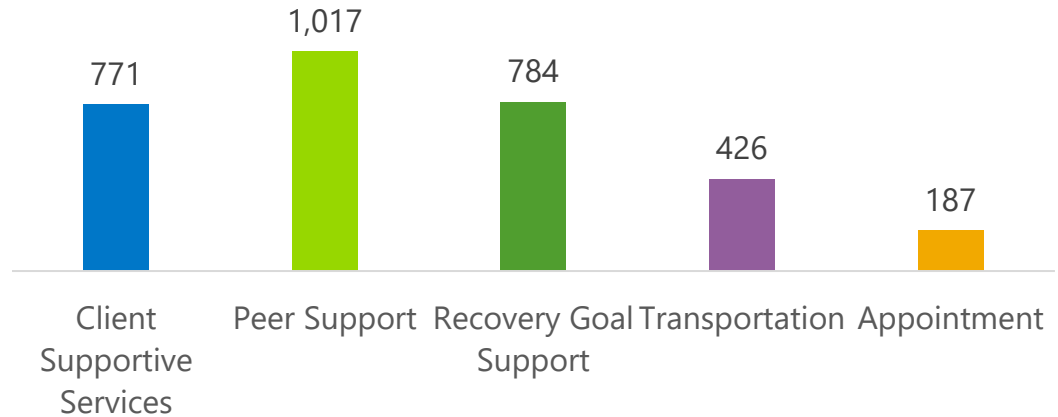
**423**

Newly Enrolled in Light  
Case Management

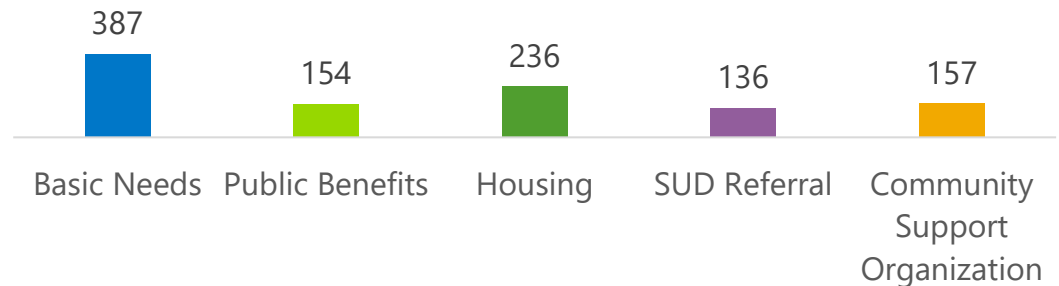
**214**

Newly Enrolled in  
Intensive Case  
Management

## Top 5 Direct Care Services



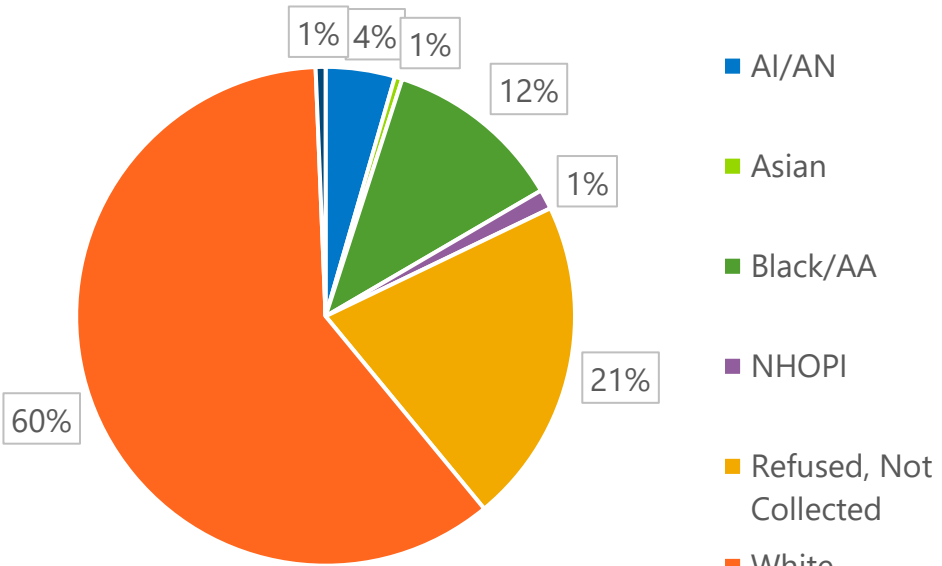
## Top 5 Referrals to Services



# Case Management Data Q2

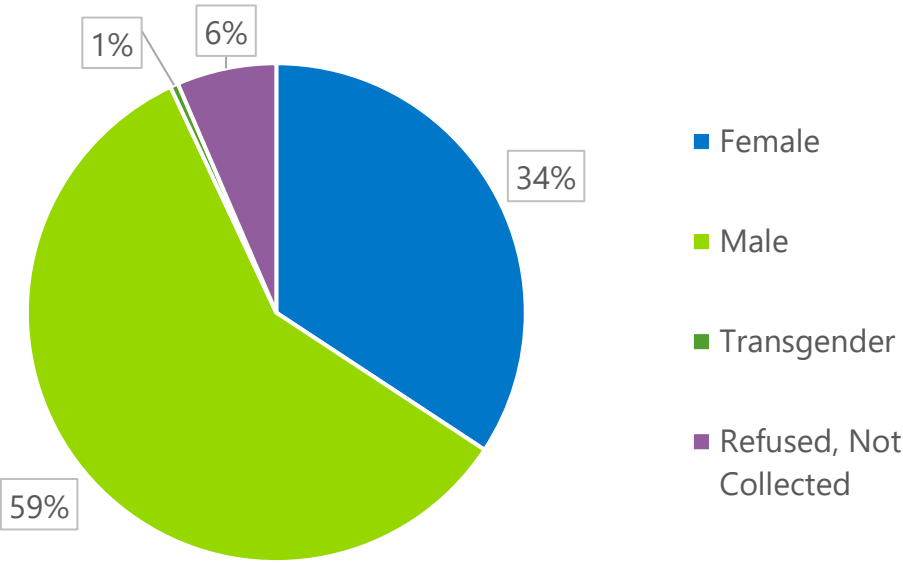
April 2025 – June 2025

## Race Distribution



**2,619**  
Estimated  
Unduplicated Clients

## Gender Distribution



# FY 2025 Data

July 2024 – June 2025

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- **10,383** Estimated Unduplicated Individuals
- **15,280** Total Referrals
- **2,259** Law Enforcement Referrals
- **72%** Response Time in 15 Mins.

Referral and  
Outreach



- **8,240** Estimated Unduplicated Clients
- **59,467** Case Management Events

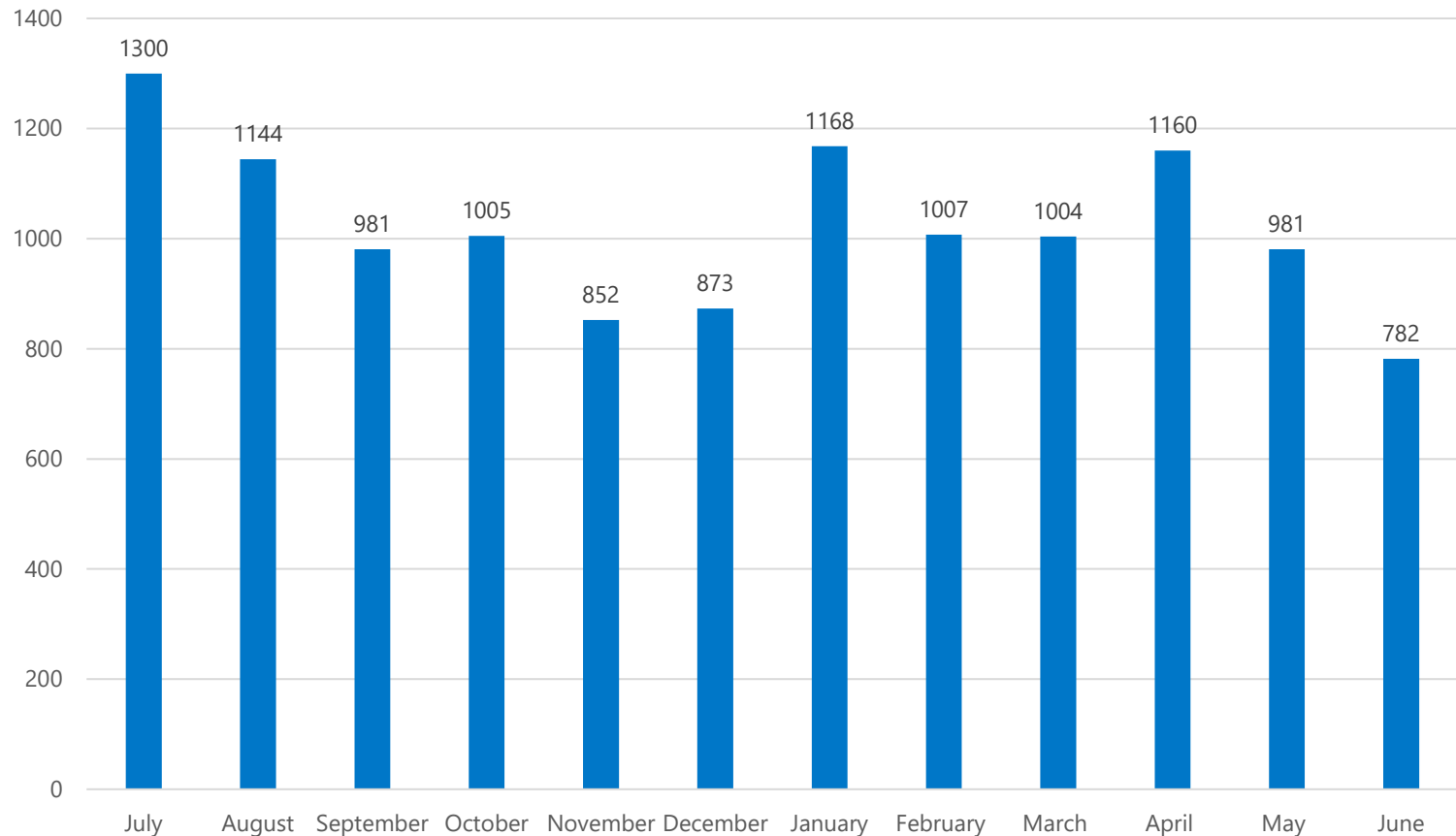
Case  
Management



# FY 2025 Trends – Referral and Outreach

July 2024 – June 2025

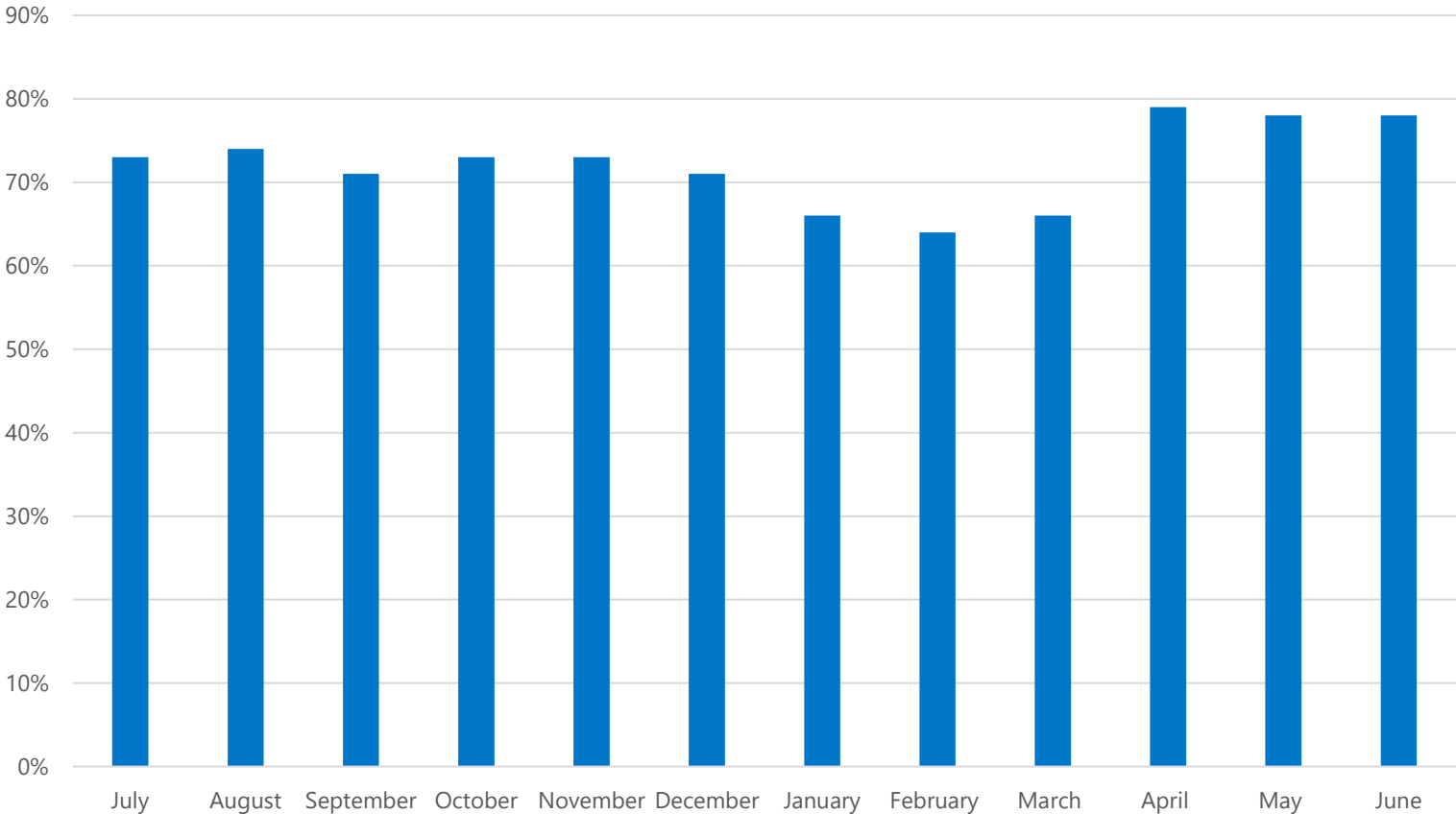
SFY25 - Total Number of Unique Individuals Per Month



# FY 2025 Trends – Referral and Outreach

July 2024 – June 2025

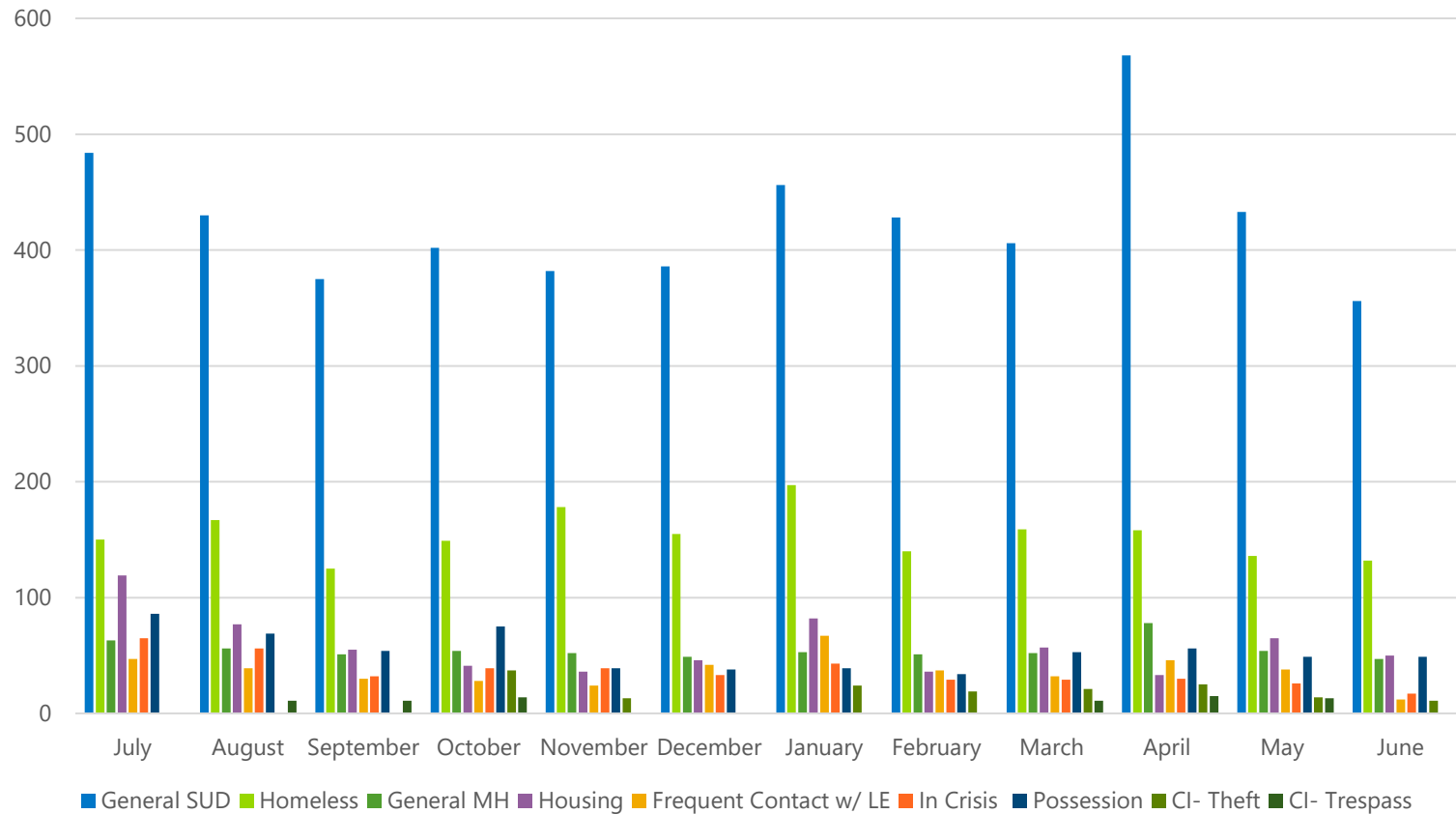
SFY25 - Referral Response Time in 15 minutes % Per Month



# FY 2025 Trends – Referral and Outreach

July 2024 – June 2025

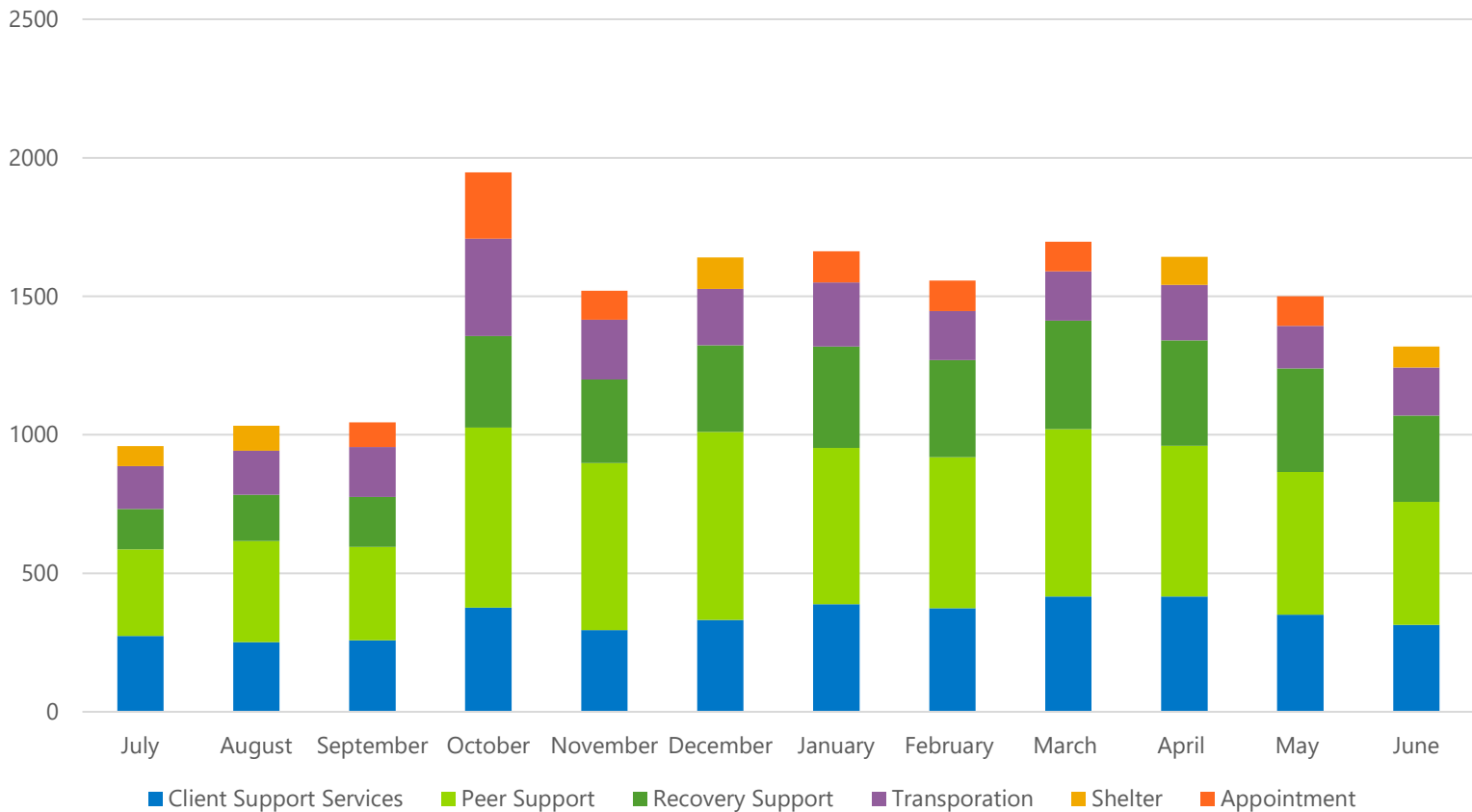
SFY25 - Top Referral Reasons Per Month



# FY 2025 Trends – Case Management

July 2024 – June 2025

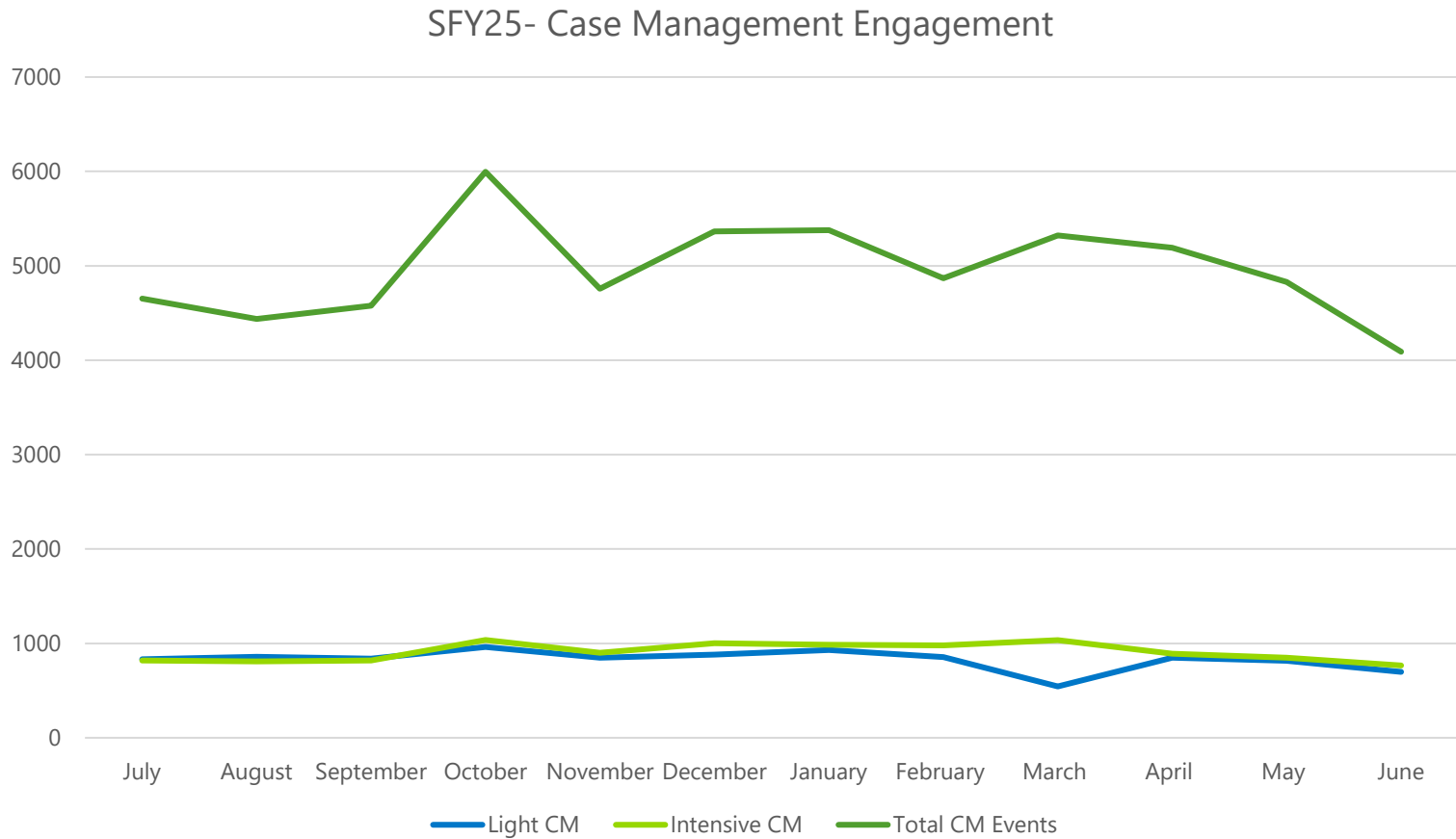
SFY25 - Top Direct Client Services



Client Support Services Peer Support Recovery Support Transporation Shelter Appointment

# FY 2025 Trends – Case Management

July 2024 – June 2025



# RNP Data Workgroup

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- ▶ Updating process improvement efforts regarding data collection and counts on dashboard
  - ▶ Includes participation from RDA, CQCT, and data analysts
- ▶ Workbook Version 7 Update



# Questions?

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## Contact(s)

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