Recovery Navigator Program

Program & Data Update

Program Overview

- The Recovery Navigator Program is statewide, active in every one of Washington's 39 counties.

- RNP is a peer-led program, centering lived experience in staffing to provide system navigation to treatment and supportive services using harm reduction and peer-supported guidance.

- Data collection allows the program to:
  - Understand who is served
  - What services are provided
  - What outcomes are achieved

Why These Updates Were Developed

- Ongoing data and process improvement efforts have been underway for some time.
- An Internal data workgroup has met regularly to:
  - Review and process gathered feedback from SURSAC, Behavioral Health Administrative Service Organizations, LEAD Support Bureau, and providers.
  - Conduct process improvement efforts including data modeling, research and analysis among various other community programs, and contracting for review and analysis with DSHS Research and Data Analysis Team.
- Earlier versions lacked supporting guidance, leading to variation in interpretation.
- Updates reflect collaboration and lessons learned over time.

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What Changed

- What's new at a glance:
  - Clearer distinction between outreach, referrals, and ongoing navigation.
  - Improved tracking of client progress over time.
  - Shared definitions used across programs.
  - Streamlining reporting to support statewide analysis.

Updates to Workbook V7

- Separated Referrals from Outreach

- Updates to Drop Downs

- Updated Case Management with Added 'Navigation Status'

- Updated Term Definitions to include definitions for Columns

Removed Items

Source of Income from all three tabs

(Sec.1(3)m) Language

Outreach Information in Referral

'Multiple Services Provided' Option

Contingency Management

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Improved Outcome Reporting

▶ Stronger Understanding of Client Outcomes.

▶ Programs can now more clearly report outcomes such as:

  ▶ Engagement in treatment or services
  ▶ Progress toward stable housing
  ▶ Transitions to other supports or programs
  ▶ Continued navigation with additional assistance is needed.

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Supporting Providers & Navigators

- Updates were designed to reflect how work occurs in practice.

- New guidance supports consistent interpretation statewide.

- Support tools will include:
  - ▶ Data Definitions Field Guide
  - ▶ A Desk Manual for workbook use.

Why This Matters

- Improved data quality strengthens:
  - ▶ Public Reporting
  - ▶ Program Oversight
  - ▶ Consistent statewide data
- These updates demonstrate a commitment to continuous improvement, collaboration with communities and provider, and provide a clear and more reliable reporting of program data and outcomes.

Training & Implementation

- Statewide Provider training will take place on January 13, 2026, for BH-ASOs and RNP Providers.

- Training will focus on:
  - Overview of Workbook Changes
  - Purpose of the updates
  - How outcomes are captured
  - Use of supporting guidance materials

- Implementation of the new workbook will start Quarter 2 of 2026, April 1, 2026.

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Questions?

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