

## Health Care Authority-contracted problem gambling treatment providers (State Problem Gambling Program)

Updated as of October 28, 2024

### Eligibility criteria for individuals and family members seeking help for problem gambling/Gambling Disorder:

- Have no insurance coverage for problem gambling services or insurance won't cover
- Problem gambling assessment has confirmed need for treatment services (no assessment for family)
- Amenable to treatment (actively seeking help and wants to engage in treatment)
- Not Medicaid-eligible or enrolled (please see info below)

No-cost problem gambling assessment and treatment services can be accessed by contacting the behavioral health agencies/sole providers listed below. **To contact the Problem Gambling Helpline in WA State, call or text 1-800-547-6133, or visit [www.evergreencpg.org](http://www.evergreencpg.org) to contact the Problem Gambling Helpline via chat.**

**Important: Please be advised that the WA State Problem Gambling Program will only reimburse agencies or individual clinicians who are listed here, and only up to the funding level available per the contract.**

**MEDICAID-ENROLLED:** As of Jan 2024, Medicaid covers problem gambling assessment and treatment in WA State. Please contact your managed care organization for more information about how to access problem gambling services. In addition, several behavioral health agencies on this list accept Medicaid clients and are set up to bill for problem gambling treatment services—see '**accepts Medicaid**' in the list below

If you seek services with a DOH-certified problem gambling agency or Certified Gambling Counselor not listed here, you will be responsible to determine how payment for services will be made. The Evergreen Council now has an [interactive counselor directory](#) that lists all the Certified Gambling Counselors in WA State, and also offers some treatment reimbursement with their contracted providers: 360-352-6133

Note: The Evergreen Council on Problem Gambling is not a state agency.

**IF THERE IS NO PROVIDER AVAILABLE IN YOUR IMMEDIATE AREA, HELP IS STILL AVAILABLE THROUGH TELEHEALTH. PLEASE CHECK WITH EACH INDIVIDUAL PROVIDER ABOUT THEIR OWN POLICY. (WA STATE ALLOWS BEHAVIORAL HEALTH TELEMEDICINE APPTS ANYWHERE WITHIN WA STATE)**

**Note: Some clinicians only provide telehealth services.**

### **Approved Problem Gambling Counselor Certifications:**

**WSCGC I or II = WA State Certified Gambling Counselor, Level I or II**

**ICGC I or II = International Certified Gambling Counselor, Level I or II/BACC**

**WSGCG-in-training = Currently working towards Certified Gambling Counselor certification and supervised by a Problem Gambling Clinical Supervisor**

### Listed by City

#### Bellevue

**Coastal Treatment Srvs. (Spanish speaking)**

Margaret Ferris, Dir.—SUDP, WSCGC-II, ICGC-II

William Castillo, Jr. – LMHC, SUDP, WSCGC-II, ICGC-I

12835 Bel-Red Road, # 145

Bellevue, Washington 98005

(425) 646-4406  
<https://coastaltreatment.com/>

## Bonney Lake

**Julia Joyce -- MA, MS SUDP, LMHCA, WSCGC-I**  
Bonney Lake, WA  
(253) 906-9964  
Email: [juliasoundrecovery@gmail.com](mailto:juliasoundrecovery@gmail.com)  
**Telehealth only**

## Burlington

**Follman Agency**  
Jim Follman, Clinical Director – M.Ed., LMHC, SUDP, WSCGC-II  
910 S. Anacortes Street  
Burlington, Washington 98233  
(360) 755-1125  
<https://www.follmanagency.com/ProblemGambling.en.htm>

## Elma

**Troy Green – SUDP, WSCGC-I**  
Elma, WA 98541  
(360) 470-6021  
Email: [fcanogamble@outlook.com](mailto:fcanogamble@outlook.com)  
Telehealth & in-person available

## Kent

**Dorothy Capers – LICSW, MHP, WSCGC-in-training**  
Kent, WA 98042  
(206) 557-2605 / (425) 772-1744  
Email: [fbhinstitute@gmail.com](mailto:fbhinstitute@gmail.com)  
**Telehealth only**

## Kennewick

**Christina (Christy) Laws, SUDP, WSCGC-in-training**  
Kennewick, WA 99336  
(509) 851-7661  
Email: [creativerecoveryconnections@gmail.com](mailto:creativerecoveryconnections@gmail.com)  
**Telehealth only**

## Lakewood

**Asian Counseling and Treatment Services (ACTS)—accepts Medicaid**  
Tae Son Lee, Exec. Director – MBA, SUDP, WSCGC-II  
8811 South Tacoma Way #106  
Lakewood, Washington 98499  
(253) 302-3826  
<http://www.actsrehab.org/>  
*Note: ACTS has 2 locations: Lakewood & Lynnwood*

## Long Beach

### Willapa Behavioral Health – Long Beach

2204 Pacific Highway North  
Long Beach, Washington 98631  
(360) 642-3787 (South County); (360) 942-2303  
(North County)  
<https://willapabh.org/services/>

## Seattle

### Asian Counseling and Referral Service (ACRS)—accepts Medicaid

Harumi Hashimoto, Clinical Dir., Recovery Services  
3639 Martin Luther King Jr. Way S.  
Seattle, Washington 98144  
(206) 695-7600  
<https://acrs.org/contact-us/>

## Sequim

### Dalis La Grotta – MA, LMHC, LMHC, BACC, ICGC-II, WSCGC-I

435 West Bell St. Suite D  
Sequim, WA 98382  
(206) 854-4122  
[dalis\\_lagrotta@yahoo.com](mailto:dalis_lagrotta@yahoo.com)

## Spokane

### New Horizon Care Centers – accepts Medicaid

Fariba Nikdel / Elizabeth Maldonado 701 East 3rd Avenue  
Spokane, WA 99202  
(509) 838-6092 ext. 201  
<https://www.nhccspokane.org/gambling-treatment>

## Tacoma

### Irene Arbelo, LMFT, WSCGC-in-Training

Tacoma, WA 98407  
(206) 880-3492  
[Irene.arbelo@wayswithin.net](mailto:Irene.arbelo@wayswithin.net)  
**Telehealth only\***

### To report changes or for help/more information, please contact:

Roxane Waldron, Problem Gambling Program Administrator  
Division of Behavioral Health & Recovery, Health Care Authority  
Phone: 360-867-8486  
Email: [roxane.waldron@hca.wa.gov](mailto:roxane.waldron@hca.wa.gov)