Closed all our outreach sites and switched to delivery only 3/2020. Began gradually reopening sites 8/2020.

Increased from 16 hours of deliveries/week to 40 while sites were closed and more than doubled our delivery volume.

Implemented a needs-based model so the # of syringes at each encounter increased but we saw participants less frequently. Continue to be needs-based up to 300.
Effects of Covid-19 on Tacoma Needle Exchange

We were able to secure funding for essential hygiene supplies and have distributed an estimated 5000 hygiene kits and 5000 packs of body wipes.

Each hygiene kit includes:
- shampoo
- conditioner
- lotion
- body wash
- bar soap
- hand sanitizer
- shaving kit
- chapstick
- deodorant
- toothbrush
- toothpaste
Major Changes:
- improved our delivery capacity
- implemented needs-based model
- added peer counseling services to better meet participant needs
- safer smoking program
- huge increase in distribution of hygiene supplies

Hope for the future:
- Since August we have been gradually increasing our outreach hours and returning to more normal operations
- Come June 1, we will be opening at a new location that will allow us to more than double our hours and resume HIV/HCV testing
- Reopening our Puyallup Tribe site July 1
- Will have the largest outreach staff the organization has ever had including 2 peer counselors
- Will have more available hours than ever and expect to see more participants than we did before covid by the end of the year