

Implementation Plan Timeline: Stage 1

Milestones	Work Steps	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization						
Identify work steps and deliverables to implement the transformation activities and to facilitate health systems and community capacity building (HIT/HIE, workforce/practice transformation, and value-based payment), and health equity. (Completion no later than DY 2, Q3)	Review Outcomes and Tactics from submitted PHBH and CBOSS‡ Change Plans to identify selected trainings (including health equity training)	Director of Programs	List of selected trainings from Implementation Partners	None						
	Review Outcomes and Tactics from submitted PHBH and CBOSS‡ Change Plans related to health systems capacity building and health equity	Director of Programs	Review notes	None						
	Participate in cross ACH coordination with Artemis contract and state priorities workgroup collaboration with HCA and MCOs.	Executive Director	Plan that prioritizes health system capacity building strategies	None						
	Identify shared training opportunities with other ACHs (including health equity training)	Executive Director	Work plan with Artemis consulting	None						
	Identify preferred technical assistance vendors from Implementation Partners	Data Lead	OCH Current State Assessment results	None						
	Identify interest in shared EHR, EBHR and/or population health management systems	None	PHBH Change Plan indicates preference, updated annually	PHBH* Implementation Partners						
	Design PHBH and CBOSS‡ Change Plans to identify preferred activities to facilitate health systems and community capacity building and health equity	Director of Programs	PHBH and CBOSS‡ Change Plan templates	None						
	Complete PHBH and CBOSS‡ Change Plans	None	Completed PHBH and CBOSS‡ Change Plans	PHBH* and CBOSS^ Implementation Partners						
For 2020 adopters of integrated managed care: Ensure planning reflects timeline and process to transition to integration of physical and behavioral health including: engage and convene County Commissioners, Tribal Governments, Managed Care Organizations, Behavioral Health and Primary Care providers, and other critical partners (Completion no later than DY 2, Q4)	Select six BH Implementation Partners for in-depth IMC technical assistance from Qualis Health	Qualis Health Practice Coach Connector	Six BH Implementation Partners selected to receive technical assistance from Qualis Health on IMC	None						
	Plan Integrated Managed Care (IMC) and Value-Based Payment (VBP) trainings for behavioral health providers with Cascade Pacific Action Alliance (CPAA), Qualis Health and DOH	Qualis Health Practice Coach Connector	Plan for trainings	None						
	Participate in SBHO Provider Meetings	Program Coordinator	Meetings	None						
	Participate in SBHO Pathway to 2020: IMC preparatory meetings inclusive of all SBHO-subcontracted agencies, HCA and MCOs	Director of Programs	Meetings	None						
	Participate in SBHO Executive Board Meetings	Executive Director	Meetings	None						

2018 Q1 2018 Q3 2019 Q1 2019 Q3 2020 Q1 2020 Q3 2021 Q1 2021 Q3

Quarter of Start Date

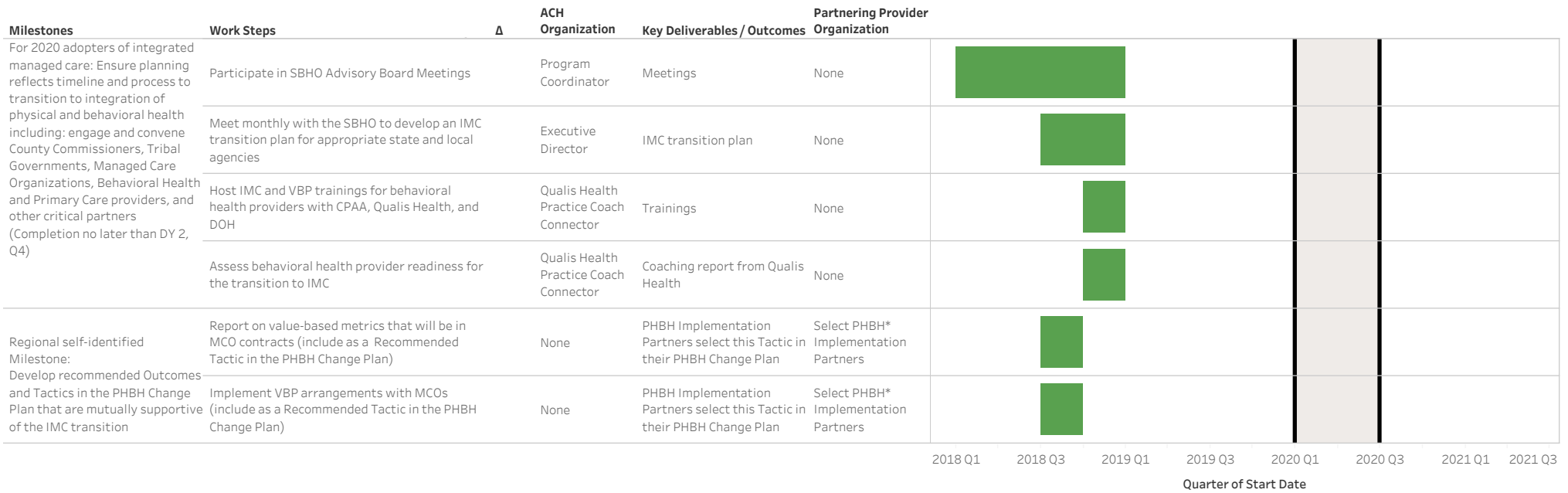
* Denotes change from previous Implementation Plan

Status Update 7/31/2020

■ Completed, Deliverable Met

■ Fulfilled for Quarter, Remains in Progress

Implementation Plan Timeline: Stage 1



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Implementation Plan Timeline: Stage 2

Milestones	Work Steps	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization								
Develop guidelines, policies, procedures and protocols (Completion no later than DY 3, Q2)	Support PHBH and CBOSS Implementation Partners that request or require assistance in developing new guidelines, policies, procedures and protocols	Director of Programs	Practice assessments (e.g., PAT, MeHAF, PCMH-A) and/or action plans	None								
	Share recommendation for refinements of guidelines, policies, procedures, and protocols related to PHBH and CBOSS Change Plans on OCH website	Program Manager	Partner Resource page on OCH website	None								
	Review list of new promising guidelines, policies, procedures and protocols internally and/or with subject matter experts	Program Manager	Evaluation of gaps in guidelines, policies, procedures and protocols	None								
	Review a sample of guidelines, policies, procedures and protocols associated with identified list of Outcomes and Tactics from PHBH and CBOSS Implementation Partners at site visits	Director of Programs	List of new promising guidelines, policies, procedures and protocols related to PHBH and CBOSS Change Plan activities	None								
	Identify Outcomes and Tactics in PHBH and CBOSS Change Plans that may require partners to develop new or improved guidelines, policies, procedures and protocols to implement transformation work; share with PHBH and CBOSS Implementation Partners	Qualis Health Practice Coach Connector	List of Outcomes and Tactics in PHBH and CBOSS Change Plans	None								
Develop continuous quality improvement strategies, measures, and targets to support the selected approaches/pathways (Completion no later than DY 3, Q2)	Work with Performance, Measurement and Evaluation Committee (PMEC) to review QI approach and finalize measure set	Data Lead	Recommended measure set	PMEC ^^								
	Provide QI technical assistance and training	P-TCPI Coach Facilitator	Training materials and/or technical assistance	None								
		Qualis Health Practice Coach Connector	Training materials and/or technical assistance	None								
	Implement reporting policies and practices to ensure complete and timely reporting of Change Plan activities to OCH (Recommended Tactic in PHBH and CBOSS Change Plans)	None	PHBH and CBOSS Change Plan progress to date and quantitative reporting are complete and timely	Select PHBH* and CBOSS^ Implementation Partners								
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Implementation Plan Timeline: Stage 2

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization								
Develop continuous quality improvement strategies, measures, and targets to support the selected approaches/pathways (Completion no later than DY 3, Q2)	Form and maintain a diverse quality improvement (QI) team of clinical and administrative staff with protected time to examine and improve upon clinical outcomes, quality of care, and patient satisfaction (Recommended Tactic in PHBH Change Plan)		None	PHBH Change Plan progress to date reporting indicates progression of QI implementation, updated biannually	Select PHBH* Implementation Partners								
	Establish procedures for the QIP		Director of Programs	Site visits and QIP reporting	None								
	Develop QI approach (data collection, analysis, and continuous monitoring) to track progress on metrics and project implementation, detailing frequency of measure collection and reporting as well as reporting mechanism(s)		Data Lead	Quality Improvement Plan (QIP) with measure set	None								
	Convene PMEC to establish guidelines for ongoing review of reported data		Data Lead	PMEC materials	PMEC^^								
Ensure each partnering provider and/or organization is provided with, or has secured, the training and technical assistance resources and HIT/HIE tools necessary to perform their role in the integrated care activities (Completion no later than DY 3, Q4)	Upload recordings, materials, webinars of trainings on OCH website		Communications and Development Coordinator	Partner Resource page on OCH website	None								
	Review PHBH Implementation Partner readiness from Current State Assessment, completed coaching reports and practice assessments to create Implementation Partner readiness (for integrated care activities) matrix		Director of Programs	Implementation Partner readiness matrix	None								
	Recommend available trainings and technical assistance	P-TCPI Coach Facilitator			Communications	None							
		Director of Programs			Communications	None							
	Participate in trainings		None	Training	PHBH* and CBOSS^ Implementation Partners and interested Shared Change Plan** Partners								

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Ensure each partnering provider and/or organization is provided with, or has secured, the training and technical assistance resources and HIT/HIE tools necessary to perform their role in the integrated care activities (Completion no later than DY 3, Q4)	Make trainings available to partners	Community Program Coordinator	Training	None	
	Identify trainings and technical assistance needs for integrated care activities associated with Outcomes and Tactics in Change Plans	P-TCPI Coach Facilitator	Training and technical assistance plan	None	
		Director of Programs	Site visit report with recommendations	None	
	Collaborate across-ACHs to contract with vendors for overlapping training needs	Executive Director	Contractual agreements	None	
	Assist PHBH Implementation Partners in tracking QI projects	P-TCPI Coach Facilitator	QI technical assistance	None	
		Qualis Health Practice Coach Connector	QI technical assistance	None	
Ensure each member of the care team, participating provider and/or organization is provided with, or has secured, the training and technical assistance resources necessary to follow the guidelines and to perform their role in the approach in a culturally competent manner (Completion no later than DY 3, Q4)	Recommend or offer trainings in cultural competency and related areas to PHBH and CBOSS Implementation Partners and Shared Change Plan Partners	Community Program Coordinator	Cultural competency or related trainings	None	
	Provide PHBH and CBOSS Implementation Partners with tools to assess cultural competence and facilitate action planning to address gaps that are identified	Director of Programs	Coaching report from Qualis Health, coaching report from P-TCPI, practice assessments, results from Current State Assessment, findings from site visits and QIP reporting	PHBH* and CBOSS^ Implementation Partners	
	Offer QI check-ins to help evaluate progress	P-TCPI Coach Facilitator	QI meeting	None	

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Ensure each member of the care team, participating provider and/or organization is provided with, or has secured, the training and technical assistance resources necessary to follow the guidelines and to perform their role in the approach in a culturally competent manner (Completion no later than DY 3, Q4)	Offer QI check-ins to help evaluate progress	Qualis Health Practice Coach Connector	QI meeting	None								
	Evaluate needs of PHBH and CBOSS Implementation Partners on cultural competency	Program Manager	Coaching report from Qualis Health, coaching report from P-TCPI, practice assessments, results from Current State Assessment, findings from site visits and QIP reporting	None								
Implement selected strategies/approaches across the core components: 1) Prevention; 2) Treatment; 3) Overdose Prevention; 4) Recovery Supports (Completion no later than DY 3, Q4)	Raise public awareness programs about opioid misuse and abuse prevention through data and programs such as It Starts with One (Tactic in CBOSS Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by CBOSS Implementation Partners, participation of Shared Change Plan Partners	Select CBOSS^ Implementation Partners and interested Shared Change Plan Partners**								
	Public is offered education and awareness around opioid epidemic (Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by PHBH Implementation Partners, participation of Shared Change Plan Partners	Select PHBH* Implementation Partners and interested Shared Change Plan Partners**								
	Providers are trained to recognize potential for opioid use disorder (OUD) and utilize a standardized protocol for screening and referring these patients (Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by PHBH Implementation Partners, participation of Shared Change Plan Partners	Select PHBH* Implementation Partners and interested Shared Change Plan Partners**								
	Patients are engaged around prevention of OUD (Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by PHBH Implementation Partners, participation of Shared Change Plan Partners	Select PHBH* Implementation Partners and interested Shared Change Plan Partners**								
	Naloxone is accessible (Required Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by CBOSS Implementation Partners; participation of Shared Change Plan Partners	Select CBOSS^ Implementation Partners and interested Shared Change Plan Partners**								
	Full spectrum of best practices for evidence-based care for opioid use disorder is available (Required Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by CBOSS Implementation Partners, participation of Shared Change Plan Partners	Select CBOSS^ Implementation Partners and interested Shared Change Plan Partners**								
	Educate clients on safe storage of opioids (Tactic in CBOSS Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures by CBOSS Implementation Partners, participation of Shared Change Plan Partners	Select CBOSS^ Implementation Partners and interested Shared Change Plan Partners**								

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Implement selected strategies/approaches across the core components: 1) Prevention; 2) Treatment; 3) Overdose Prevention; 4) Recovery Supports (Completion no later than DY 3, Q4)	Educate clients on safe medication return and disposal programs (also called "drug take back") (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures by CBOSS Implementation Partners, participation of Shared Change Plan Partners	Select CBOSS^ Implementation Partners and interested Shared Change Plan Partners **								
	Capacity is built to prevent opioid use disorder (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures by PHBH Implementation Partners, participation of Shared Change Plan Partners	PHBH* Implementation Partners and interested Shared Change Plan Partners **								
	Best practices for opioid prescribing are promoted and used (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures by PHBH Implementation Partners, participation of Shared Change Plan Partners	PHBH* Implementation Partners* and interested Shared Change Plan Partners **								
Implement bi-directional communications strategies/interoperable HIE tools to support the care model (Completion no later than DY 3, Q4)	Utilize screening tools and protocols to identify client oral health needs and inform appropriate referrals (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners								
					Select CBOSS^ Implementation Partners								
	Screen clients for engagement with oral health provider and provide resources/referral as needed (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners								
	Refer individuals needing oral health care to oral health care services (Tactic in CBOSS Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners								
	Integrate dental records into the medical EHR (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners								
	Explore real-time exchange of health information with partners under the Olympic Digital HIT Commons or other platforms such as PreManage or Consent to Share (Recommended Tactic in PHBH and CBOSS‡ Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
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Implement bi-directional communication strategies/interoperable HIE tools to support project priorities (e.g., ensure team members, including client and family/caregivers, have access to the information appropriate to their role in the team and the care plan) (Completion no later than DY 3, Q4)	Streamlined process is in place for information to be shared in a timely manner for shared patients/clients (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
	Sign inter-organizational agreements for access to records of referred and/or shared patients/clients (Recommended Tactic in PHBH and CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
	Providers are notified of patient/client ED visits (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
	Implement process to review the PRC (patient review and coordination) list and EDIE feeds, assess patient needs and link patients to community providers (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners								
	Implement PreManage (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners								
	Explore real-time exchange of health information with partners under the Olympic Digital HIT Commons or other platforms such as PreManage or Consent to Share (Recommended Tactic in PHBH and CBOSS‡ Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
	Establish and document a protocol for convening cross-sector care meetings (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners								
Implement disease/population-specific Chronic Care Implementation Plan for identified populations within identified geographic areas, inclusive of identified change strategies to develop and/or improve: <ul style="list-style-type: none"> Self-Management Support Delivery System Design 	Provide effective chronic care services to referred clients (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners								
	Foster and enhance community clinical linkages in each NCC to ensure patients are supported and active participants in their disease management (Required Outcome in the PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
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and/or improve: <ul style="list-style-type: none"> Self-Management Support Delivery System Design Decision Support Clinical Information Systems (including interoperable systems) 	Form bi-directional referral system within the Natural Community of Care between clinical and community partner for effective chronic care services; refer to appropriate programs depending on patient profile (Recommended Tactic in the PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners							
	Facilitate culture shift across Implementation Partner organizations to prioritize chronic disease prevention and management (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners							
Establish mechanisms for coordinating care with related community-based services and supports (Completion no later than DY 3, Q4)	Utilize screening tools and protocols to identify client oral health needs and inform appropriate referrals (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners							
					Select CBOSS^ Implementation Partners							
Screen clients for engagement with oral health provider and provide resources/referral as needed (Tactic in CBOSS‡ Change Plan)			None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners							
Facilitate alignment with Arcora Foundation and available medical/dental integration practice coaching			Program Manager	Arcora Foundation representative participates in NCC convenings	None							
Develop strategies, emphasizing care coordination between new and existing dental providers and community-based services and supports (Tactic in CBOSS‡ Change Plan)			Executive Director	Biannual report of progress on this work step and any associated intermediary measures	None							
Obtain technology tools needed to create, transmit, and download shared care plans and other HIE technology tools to support integrated care activities (Completion no later than DY 3, Q4)	Teach and design PDSA (Plan, Do, Study, Act) to address identified care gaps		P-TCPI Coach Facilitator	Coaching report from Qualis Health; coaching report from P-TCPI	None							
			Qualis Health Practice Coach Connector	Coaching report from Qualis Health; coaching report from P-TCPI	None							

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Obtain technology tools needed to create, transmit, and download shared care plans and other HIE technology tools to support integrated care activities (Completion no later than DY 3, Q4)	Review final PHBH Change Plans and crosscheck with Implementation Partner readiness matrix (for integrated care activities) to identify partner needs	Director of Programs	List of partner needs	None									
	Provide examples of Releases of Information and best practices regarding compliance with 42 CFR Part II	Qualis Health Practice Coach Connector	Examples of Releases of Information	None									
	Facilitate workflow mapping with Implementation Partners to assess care gaps in technology	P-TCPI Coach Facilitator	Workflow maps	None									
		Qualis Health Practice Coach Connector	Workflow maps	None									
	Explore real-time exchange of health information with partners under the Olympic Digital HIT Commons or other platforms such as PreManage or Consent to Share (Recommended Tactic in PHBH and CBOSS+ Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners									
	Distribute State consent management workgroup materials to BHA and SUD partners	Program Manager	Output from State consent management workgroup	None									
	Distribute learnings and updates from PreManage learning collaborative	Program Manager	Tools from PreManage learning collaborative	None									
	Convene learning sessions as needed to support partners to implement tools	Community Program Coordinator	Agendas, meeting minutes, and materials from learning sessions	None									
Monitor state-level modifications to the 2016 Washington State Interagency Opioid Working Plan and/or related clinical guidelines	Share recommendations from Bree Collaborative Opioid Workgroup	Director of Community and Tribal Partnership	Materials	None									
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Interagency Opioid Working Plan and/or related clinical guidelines, and incorporate any changes into project implementation plan (Completion no later than DY 3, Q4)	Attend quarterly WA State Interagency Opioid Workgroup	Director of Community and Tribal Partnership	Workgroup meetings	None							
Establish mechanisms for coordinating care management plans with related community-based services and supports such as those provided through supported housing programs (Completion no later than DY 3, Q4)	Standardize identification of and track individuals experiencing homelessness and/or food insecurity needing more efficient management and effective care (Recommended Tactic in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Select Implementation Partners							
	SDOHs are assessed and integrated into standard practice (Required Outcome in PHBH and CBOSS‡ Change Plans)	None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* and CBOSS^ Implementation Partners							
Establish mechanisms, including technology-enabled, interoperable care coordination tools, for coordinating care management and transitional care plans with related community-based services and supports such as those provided through supported housing programs (Completion no later than DY 3, Q4)	Strengthen clinical-community linkages with schools and early intervention programs (child care, preschools, home visiting) to promote well-child visits and immunizations (Tactic in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners							
	Provide evidence-based prenatal or early childhood interventions to promote optimal health outcomes (Tactic in CBOSS‡ Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners							
	Explore real-time exchange of health information with partners under the Olympic Digital HIT Commons or other platforms such as PreManage or Consent to Share (Recommended Tactic in PHBH and CBOSS‡ Change Plans)	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners							
	Conduct coordinated, targeted outreach and engagement to increase well-child visits and immunizations rates (Required Outcome in PHBH Change Plan for primary care)	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners who have submitted a Primary Care Change Plan							
Implementation should ensure integration of clinical and community-based strategies through communication, referral, and data sharing strategies (Completion no later than DY 3, Q4)	Streamline processes for information to be shared in a timely manner for shared patients/clients (Required Outcome in PHBH Change Plan)	None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners							
	Sign inter-organizational agreements for access to records of referred and/or shared patients/clients (Recommended Tactic in PHBH and CBOSS‡ Change Plans)	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners							

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Implementation should ensure integration of clinical and community-based strategies through communication, referral, and data sharing strategies (Completion no later than DY 3, Q4)	Sign Business Associate Agreements or equivalent with partners involved with the patient's care to support referrals OR sub-contract with community partners to ensure shared patients/clients receive appropriate services (Recommended Tactic in PHBH and CB..		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
	Provide effective chronic care services (Tactic in CBOSS‡ Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select CBOSS^ Implementation Partners								
	Participate in a technology platform that allows necessary patient/client information to be exchanged between the referee and referral organization (Recommended Tactic in PHBH and CBOSS‡ Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
	Integrate social determinants of health (SDOH) assessments into standard practice (Required Outcome in PHBH and CBOSS‡ Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* and CBOSS^ Implementation Partners								
	Ensure community-clinical linkages so that patients are supported and are active participants in their disease management (Required Outcome in PHBH Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
	Develop care coordination protocols that include screening, appropriate referral, and closing the loop on referrals to connect specific subpopulations to clinical or community services (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
	Provide participating providers and organizations with financial resources to offset the costs of infrastructure necessary to support integrated care activities. (Completion no later than DY 3, Q4)	Report on value-based metrics that will be in MCO contracts (Recommended Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners							
QI methods are used to improve care and care delivery (Required Outcome in PHBH Change Plan)			None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners								
Incentivize value-based payment arrangements with MCOs (Tactic in PHBH and CBOSS‡ Change Plans)			None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners								
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and organizations with financial resources to offset the costs of infrastructure necessary to support integrated care activities. (Completion no later than DY 3, Q4)	Form and maintain a diverse QI team of clinical and administrative staff with protected time to examine and improve upon clinical outcomes, quality of care and patient satisfaction (Recommended Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners										
Convene or leverage existing local partnerships to implement project, one or more such partnerships may be convened (Completion no later than DY 3, Q4) -Each partnership should include health care service, including mental health and SUD provider..	Convene 3CCORP Steering Committee, Prevention Workgroup, Treatment Workgroup and Overdose Prevention Workgroup on a regular basis to guide the work of Project 3A		Director of Community and Tribal Partnership	Semi-annual to monthly 3CCORP meetings, agendas and meeting minutes, regional opioid response plan, completion and maintenance of partnering provider roster	None										
	3CCORP members present accomplishments at Regional Opioid Summit(s)		None	Regional Opioid Summit(s)	3CCORP members***										
Develop workflows to operationalize the protocol, specifying which member of the care team performs each function, inclusive of when referral to dentist or periodontist is needed (Completion no later than DY 3, Q4)	Train providers on screening for oral health needs and engagement with oral health provider (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners										
	Receive technical assistance from Arcora Foundation and/or Qualis Health to assist Implementation Partners in identifying care team members and integrating oral health screening and referral to dentist or periodontist into workflows		Arcora Foundation	Standard operating procedure to screen and refer to an oral health provider identified at site visit	None										
	Oral health education, screening and/or preventive procedures are integrated into care (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners										
	Assess progress on workflow integration at site visit		Program Manager	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners										
Establish referral relationships with dentists and other specialists, such as ENTs and periodontists (Completion no later than DY 3, Q4)	Train providers on screening for oral health needs and engagement with oral health provider (Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners										
	Oral health education, screening and/or preventive procedures are integrated into care (Required Outcome in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* Implementation Partners										

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Implementation Plan Timeline: Stage 2

Milestones	Work Steps	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization	
Develop a plan to address gaps in the number or locations of providers offering recovery support services, (this may include the use of peer support workers) (Completion no later than DY 3, Q4)	Implement regional survey to identify gaps in the number or locations of providers offering recovery support services	Director of Community and Tribal Partnership	Survey results	None	
	Identify regional care gaps for referred clients to recovery support services within the planning framework of QI team in PC, SUD and BH clinics to address these gaps	None	Documented QI strategies for referral process to recovery services	3CCORP Treatment Workgroup	
Establish a rapid-cycle quality improvement process that includes monitoring performance, providing performance feedback, implementing changes and tracking outcomes (Completion no later than DY 3, Q4)	PHBH Implementation Partner bi-annual reporting on required QI Outcome in Change Plan	Program Manager	Bi-annual reporting	None	
	Implement reporting policies and practices to ensure complete and timely Change Plan reporting	Director of Programs	PHBH Change Plan progress to date and quantitative reports	None	
	Host OCH Performance, Measurement and Evaluation Committee (PMEC) meetings to review regional data	Data Lead	Quarterly PMEC materials and minutes	PMEC^^	
	Establish procedures for and carry out QIP	Director of Programs	Scheduled biannual site visits by OCH staff biannual quantitative and qualitative data submitted by PHBH and CBOSS Implementation Partners	PHBH* and CBOSS^ Implementation Partners	
Regional self-identified milestone: Ensure communication with, resource sharing for, and reporting requirements of PHBH and CBOSS Implementation Partners are streamlined, transparent and minimally burdensome while holding them accountable to implementation	Work with CSI (contracted vendor) to develop online platform for communication, resource sharing and reporting	Director of Programs	ORCA	None	
	Solicit feedback on ORCA from PHBH, CBOSS and Shared Change Plan Partners	Program Manager	Site visit meeting minutes	None	
	Ensure Shared Change Plan Partners are registered on ORCA	Program Coordinator	Registered list of partners on ORCA	None	
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Implementation Plan Timeline: Stage 2

Milestones	Work Steps	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization	
Regional self-identified milestone: Ensure communication with, resource sharing for, and reporting requirements of PHBH and CBOSS Implementation Partners are streamlined, transparent and minimally burdensome while holding them accountable to implementation	Develop streamlined qualitative and quantitative reporting templates on ORCA for bi-annual reporting	Director of Programs	Online reporting templates	None	
	Develop strategy to increase traffic and activity on ORCA	Communications and Development Coordinator	Communications plan	None	
Regional self-identified milestone: Align monitoring of implementation progress of MTP with other ACHs	Review and potentially refine OCH intermediary metrics with members of the PMEC to identify opportunities for alignment with other ACHs	Data Lead	List of metrics and their specifications	None	
	Contribute to cross-ACH repository of intermediary metrics to monitor implementation	Data Lead	List of metrics and their specifications	None	
Regional self-identified milestone: Health equity considerations are incorporated in implementation of Outcomes and Tactics	Review patient/client data by subpopulations to identify and track inequities (Tactic in PHBH and CBOSS+ Change Plans)	None	Biannual report of progress on this work step and any associated intermediary measures	PHBH* and CBOSS^ Implementation Partners	
	Regional health equity survey results are summarized and presented to the OCH Board, Committees, Natural Communities of Care convenings and staff meetings	Data Lead	Presentations	None	
	PHBH and CBOSS Implementation Partners and Shared Change Plan Partners are surveyed regularly regarding health equity strengths and gaps; gaps are addressed	Data Lead	Regional health equity data	None	
Regional self-identified milestone: Proactively engage community-based organizations, Tribes, and the beneficiaries of services to ensure that their voice guides and informs the decision making of the Olympic Community of Health	Provide written reports and/or recommendations to the OCH Board and staff to summarize strengths and gaps in social justice and health equity in the work of the MTP	Executive Director	Reports recommendations	None	
	Ensure every tribal nation within the three-county region has a designated seat on the OCH board of directors with opportunities to actively participate as they choose	Executive Director	OCH Board of Directors list	None	

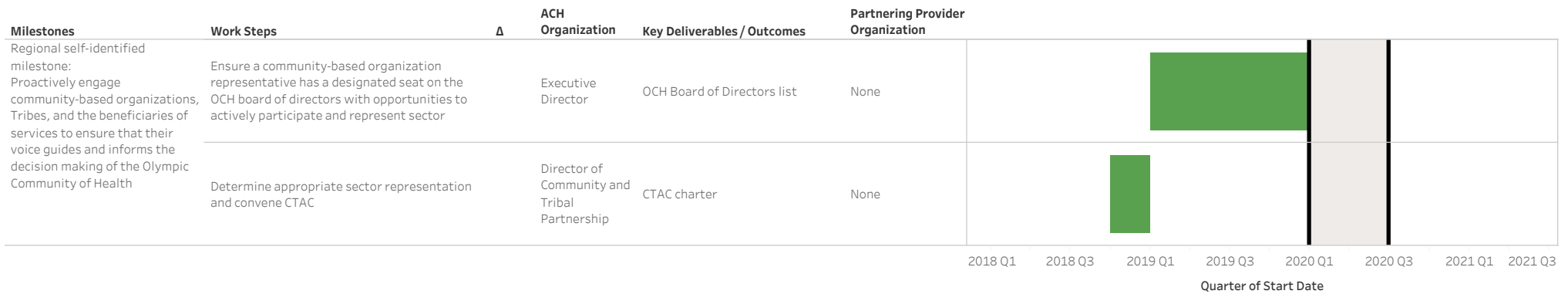
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Implementation Plan Timeline: Stage 3

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization	
Increase use of technology tools to support integrated care activities by additional providers/organizations (Completion no later than DY 4, Q4)	Explore a common or interoperable EHR or EBHR (Tactic in PHBH Change Plan)	None		Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners	
	Explore a shared population health management system within Natural Community of Care (Tactic in PHBH Change Plan)	None		Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners and interested Shared Change Plan Partners **	
	Explore real-time exchange of health information with partners under the Olympic Digital HIT Commons or other platforms such as PreManage or Consent to Share (Recommended Tactic in PHBH and CBOSS‡ Change Plans)	None		Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners	
Expand the model to additional communities and/or partner organizations (Completion no later than DY 4, Q4)	Build relationships with stand-alone SUD providers who have not yet participated in practice transformation		Program Coordinator	Communications and meetings	None	
	Encourage Implementation Partners to expand on the list of selected Tactics and target populations in the PHBH and CBOSS‡ Change Plans that will result in reduced unnecessary ED utilization	None		PHBH and CBOSS‡ Change Plans include additional Tactics and/or target populations in annual updates	Select PHBH* and CBOSS^ Implementation Partners	
	Scale fully implemented Outcomes and Tactics in PHBH and CBOSS‡ Change Plans	None		PHBH and CBOSS‡ Change Plans indicate "Scale and Sustain" as status of progress of select Outcomes	Select PHBH* and CBOSS^ Implementation Partners	

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Implementation Plan Timeline: Stage 3

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization		
Increase scope and scale, expand to serve additional high-risk populations, and add partners to spread approach to additional communities (Completion no later than DY 4, Q4)	Expand on the list of selected Tactics and target populations in the PHBH and CBOSS‡ Change Plans that will result expansion of access to oral health	None	None	PHBH and CBOSS‡ Change Plans include additional Tactics and/or target populations in annual updates	Select PHBH* and CBOSS^ Implementation Partners		
	Expand on the list of selected Tactics and target populations in the PHBH and CBOSS‡ Change Plans that will result in improved access and quality of reproductive, maternal and child supports and services	None	None	PHBH and CBOSS‡ Change Plans include additional Tactics and/or target populations in annual updates	Select PHBH* and CBOSS^ Implementation Partners		
	Explore operating a mobile dental clinic	None	None	Biannual report of progress on this work step and any associated intermediary measures	Peninsula Community Health Services		
	Implement a peer to peer learning strategy	*	Communications and Development Coordinator	Implementation Partner resource page on OCH website	None		
	Scale fully implemented Outcomes and Tactics in PHBH and CBOSS‡ Change Plans	None	None	PHBH and CBOSS‡ Change Plans indicate "Scale and Sustain" as status of progress of select Outcomes	Select PHBH* and CBOSS^ Implementation Partners		
	Identify and encourage arrangements between providers and MCOs that can support continued implementation of the Project(s) beyond DY5 (Completion	Implement value-based payment arrangements with MCOs (Tactic in PHBH and CBOSS‡ Change Plans)	None	None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners	

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Implementation Plan Timeline: Stage 3

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization	
Identify and encourage arrangements between providers and MCOs that can support continued implementation of the Project(s) beyond DY5 (Completion no later than DY 4, Q4)	Report on value-based metrics that will be in MCO contracts (Recommended Tactic in PHBH Change Plan)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* Implementation Partners	
Increase scale of approach, expand to serve additional high-risk populations, include additional providers and/or cover additional high needs geographic areas, to disseminate and increase adoption of change strategies that result in improved care processes and health outcomes (Completion no later than DY 4, Q4)	Build comprehensive partner resources page on OCH website		Communications and Development Coordinator	Partner Resources page	None	
	Deepen partner engagement, continue outreach efforts to invite new partners to convenings and trainings		Executive Director	Convening/training participant lists	None	
	Expand on the list of selected Tactics and target populations in the PHBH and CBOSS‡ Change Plans that will result in better chronic disease prevention and management		None	PHBH and CBOSS‡ Change Plans include additional Tactics and/or target populations in annual updates	Select PHBH* and CBOSS^ Implementation Partners	
	Scale fully implemented Outcomes and Tactics in PHBH and CBOSS‡ Change Plans		None	PHBH and CBOSS‡ Change Plans indicate "Scale and Sustain" as status of progress of select Outcomes	Select PHBH* and CBOSS^ Implementation Partners	
Identify new, additional target providers/organizations (Completion no later than DY 4, Q4)	Build comprehensive partner resources page on OCH website		Communications and Development Coordinator	Partner Resources page	None	

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Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization	
Identify new, additional target providers/organizations (Completion no later than DY 4, Q4)	Deepen partner engagement, continue outreach efforts to invite new partners to convenings and trainings		Executive Director	Convening/training participant lists	None	
	Submit additional Change Plan types (e.g. Primary Care partner submitting Behavioral Health Change Plan once integration is implemented)		None	Additional Change Plans	Select PHBH* Implementation Partners	
Employ continuous quality improvement methods to refine the model, updating model and adopted guidelines, policies and procedures as required (Completion no later than DY 4, Q4)	Communicate performance to Implementation Partners		Program Manager	Performance reports/dashboard, site visit materials	None	
	Continuously employ QI approach to track progress on metrics and project implementation		Data Lead	Monitoring reports	PMEC^^	
	Convene OCH Performance, Measurement and Evaluation Committee (PMEC) meetings to review regional data		Data Lead	PMEC materials and minutes	PMEC^^	
	Convene PMEC to review measures and refine approach based on emerging best practices		Data Lead	PMEC materials and minutes	PMEC^^	

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Implementation Plan Timeline: Stage 3

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization
Employ continuous quality improvement methods to refine the model, updating model and adopted guidelines, policies and procedures as required (Completion no later than DY 4, Q4)	Employ QI methods to improve care and care delivery (Recommended Tactic in PHBH Change Plan)		None	PHBH Change Plan indicates "Scale and Sustain" as status of progress of select Outcomes	PHBH* Implementation Partners
	Identify opportunities for improvement and develop/implement strategies to support partners		Program Manager	Site visit materials	None
	Submit data to OCH		None	PHBH and CBOSS‡ Change Plan progress to date and quantitative reporting are complete and timely	PHBH* and CBOSS^ Implementation Partners
Review and apply data to inform decisions regarding specific strategies and action to be spread to additional settings or geographical areas (Completion no later than DY 4, Q4)	Discuss data updates with 3CCORP		Data Lead	Meeting materials/minutes	None
	Discuss data with PHBH and CBOSS Implementation Partners to inform decisions about strategies and/or spread		Program Manager	Meeting materials	None
	Discuss new data and possible strategy and/or spread opportunities with 3CCORP and PHBH and CBOSS Implementation Partners		Program Coordinator	Meeting materials/minutes	3CCORP*** and PHBH* and CBOSS^ Implementation Partners

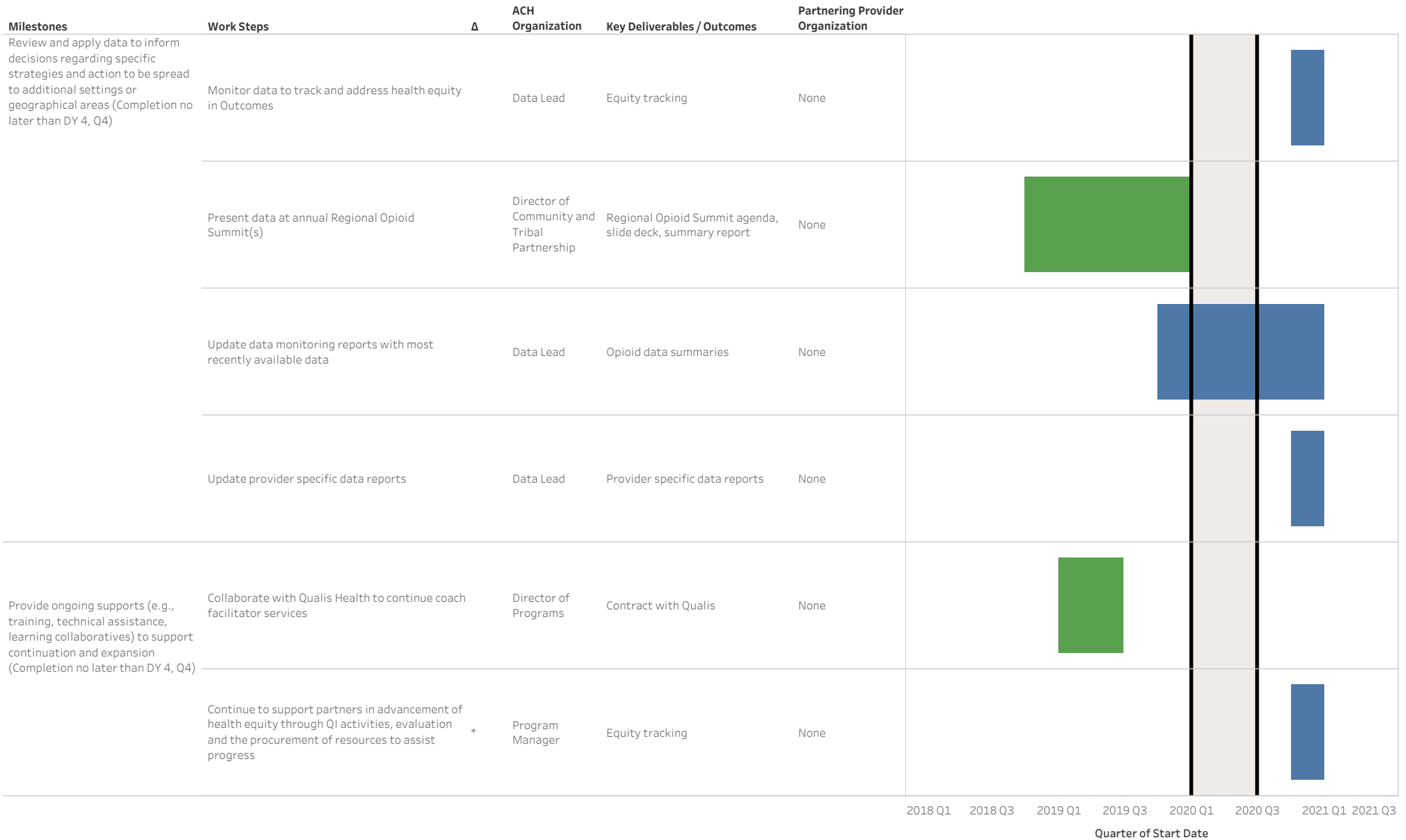
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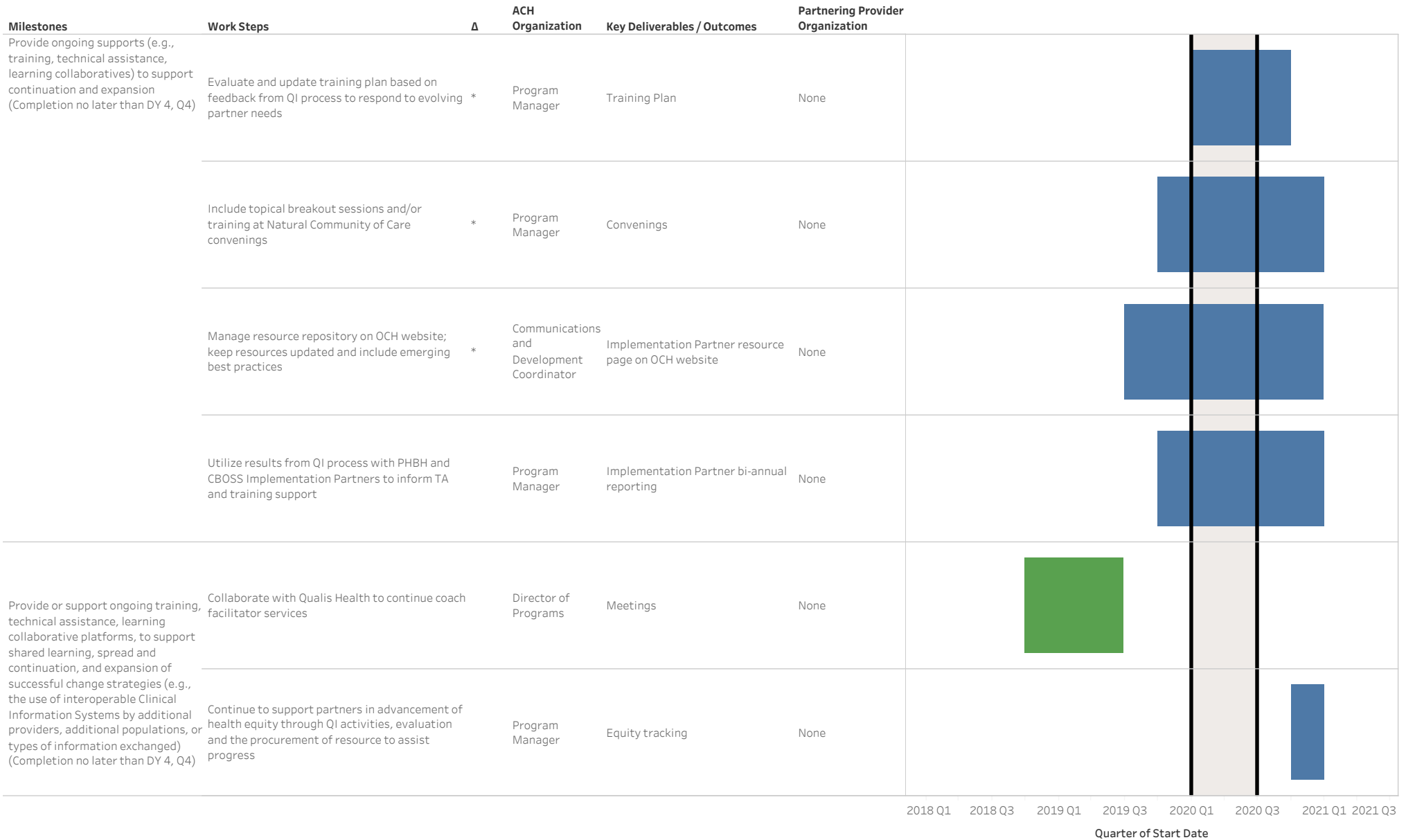


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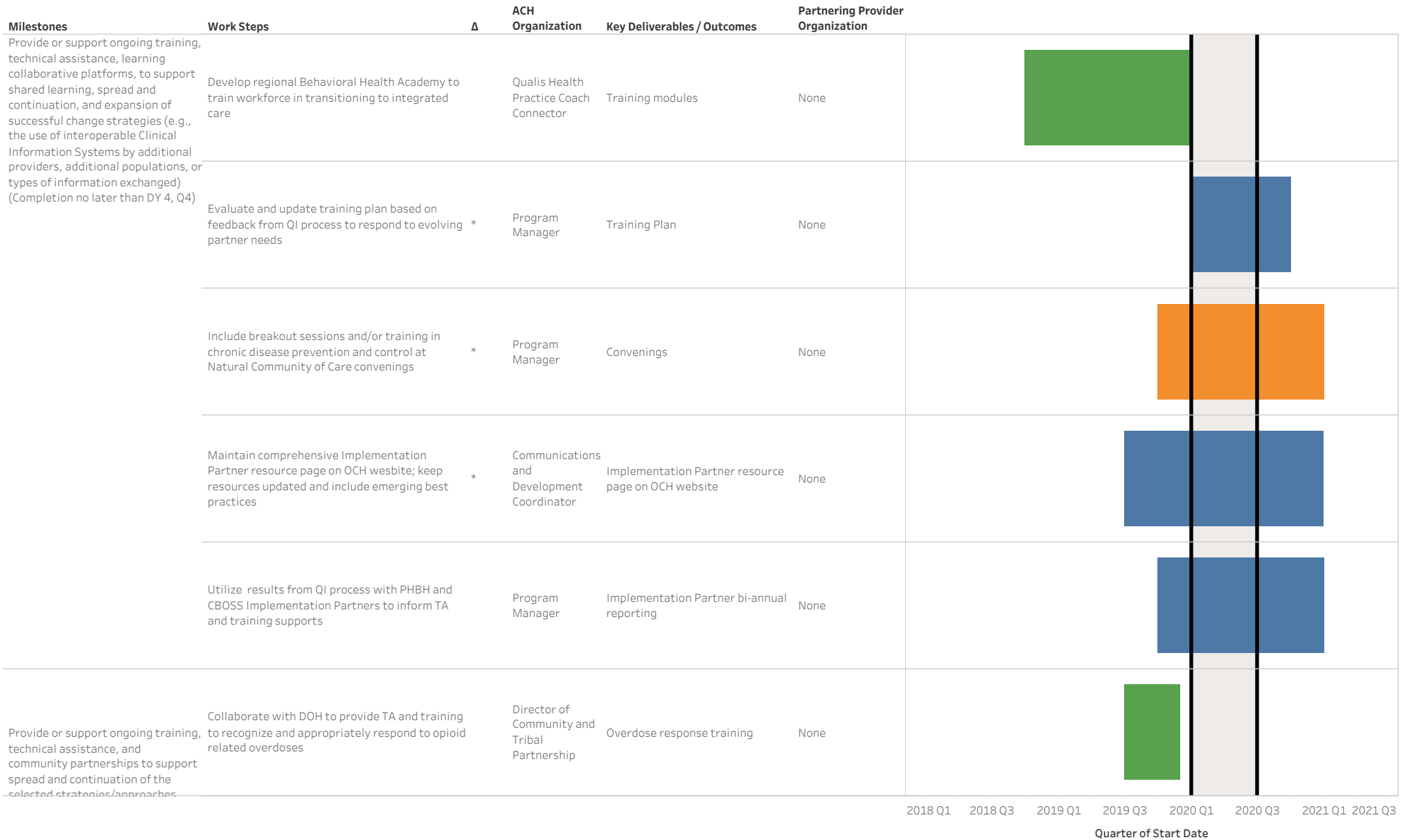


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Implementation Plan Timeline: Stage 3

Milestones	Work Steps	Δ	ACH Organization	Key Deliverables / Outcomes	Partnering Provider Organization
Leverage regional champions and implement a train-the-trainer approach to support the spread of best practices (Completion no later than DY 4, Q4)	Identify regional champions		Director of Programs	List of regional champions	None
	Interview regional champions to learn promising practices		Communications and Development Coordinator	Published partner spotlight success stories	None
Convene and support platforms to facilitate shared learning and exchange of best practices and results to date (e.g., the use of interoperable HIE by additional providers providing treatment of persons with OUD) (Completion no later than DY 4, Q4)	Convene 3CCORP Steering Committee and Workgroups		Program Coordinator	Meeting materials	None
	Establish real-time exchange of health information between providers for bidirectional referral and care coordination for shared patient with OUD under the Olympic Digital HIT Commons or similar technology platform		None	E-referral technology platform	Select PHBH* Implementation Partners
	Scale Olympic Digital HIT Commons or similar technology platform to new partners and use cases		None	E-referral technology platform participant list	Select PHBH* Implementation Partners and interested Shared Change Plan Partners**
Identify and resolve barriers to financial sustainability of Project(s) activities post-DSRIP (Completion no later than DY 4, Q4)	Advocate with other ACHs for Medicaid reimbursement codes that will directly support Change Plan Outcomes and Tactics		Executive Director	Meet with ACH EDs, legislators, MCOs and State partners	None

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Implementation Plan Timeline: Stage 3

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Identify and resolve barriers to financial sustainability of Project(s) activities post-DSRIP (Completion no later than DY 4, Q4)	Educate lawmakers, State partners, and payers on barriers to sustainability due to scope of practice, billing, coding and HIT constraints		Executive Director	Meet with ACH EDs, legislators, MCOs and State partners	None
	Explore rural global payment strategies		Executive Director	Meet with HCA and hospital partners	None
	Implement value-based payment arrangements with MCOs (Tactic in PHBH and CBOSS† Change Plans)		None	Biannual report of progress on this work step and any associated intermediary measures	Select PHBH* and CBOSS^ Implementation Partners
	Support statewide efforts to address rural workforce shortages		Executive Director	Information sharing with WSHA and WA Health Workforce Sentinel Network	None
Regional self-identified milestone: MAT Providers and SUD Providers are closely networked for referral and coordination of treatment for shared patients with opioid use disorder	Deepen engagement with MAT prescribers and SUD providers and convene together to facilitate coordination		None	Meeting materials	3CCORP Steering Committee
Regional self-identified milestone: Develop and share regional standards of practice for referral and treatment of opioid use disorder (Use Best Collaborative)	3CCORP Treatment Work Group to develop regional standards of practice		None	Regional standards of practice for treatment of OUD	3CCORP Treatment Workgroup

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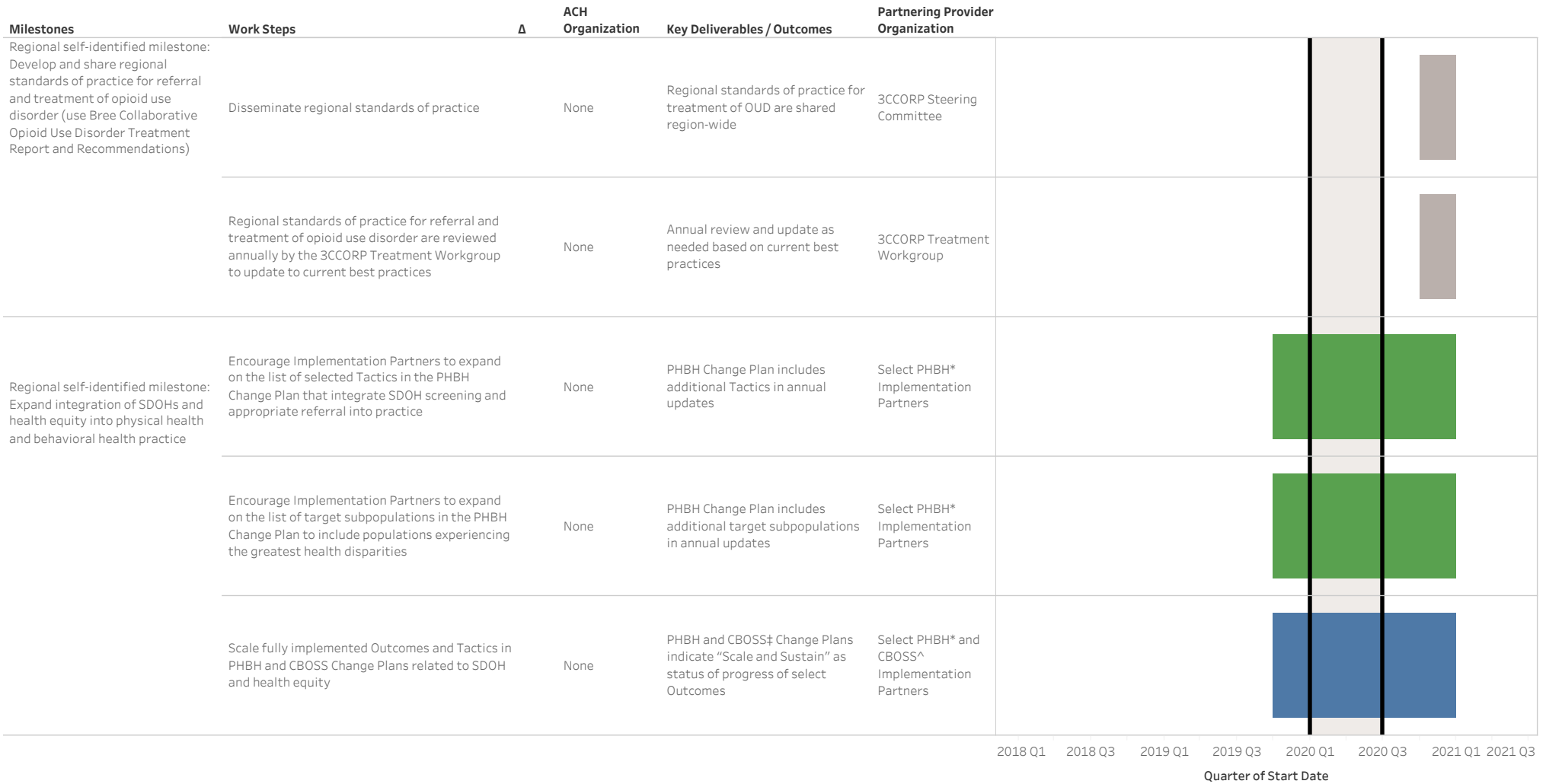
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