

Medicaid Transformation Demonstration

Stakeholders Meeting
October 23, 2017

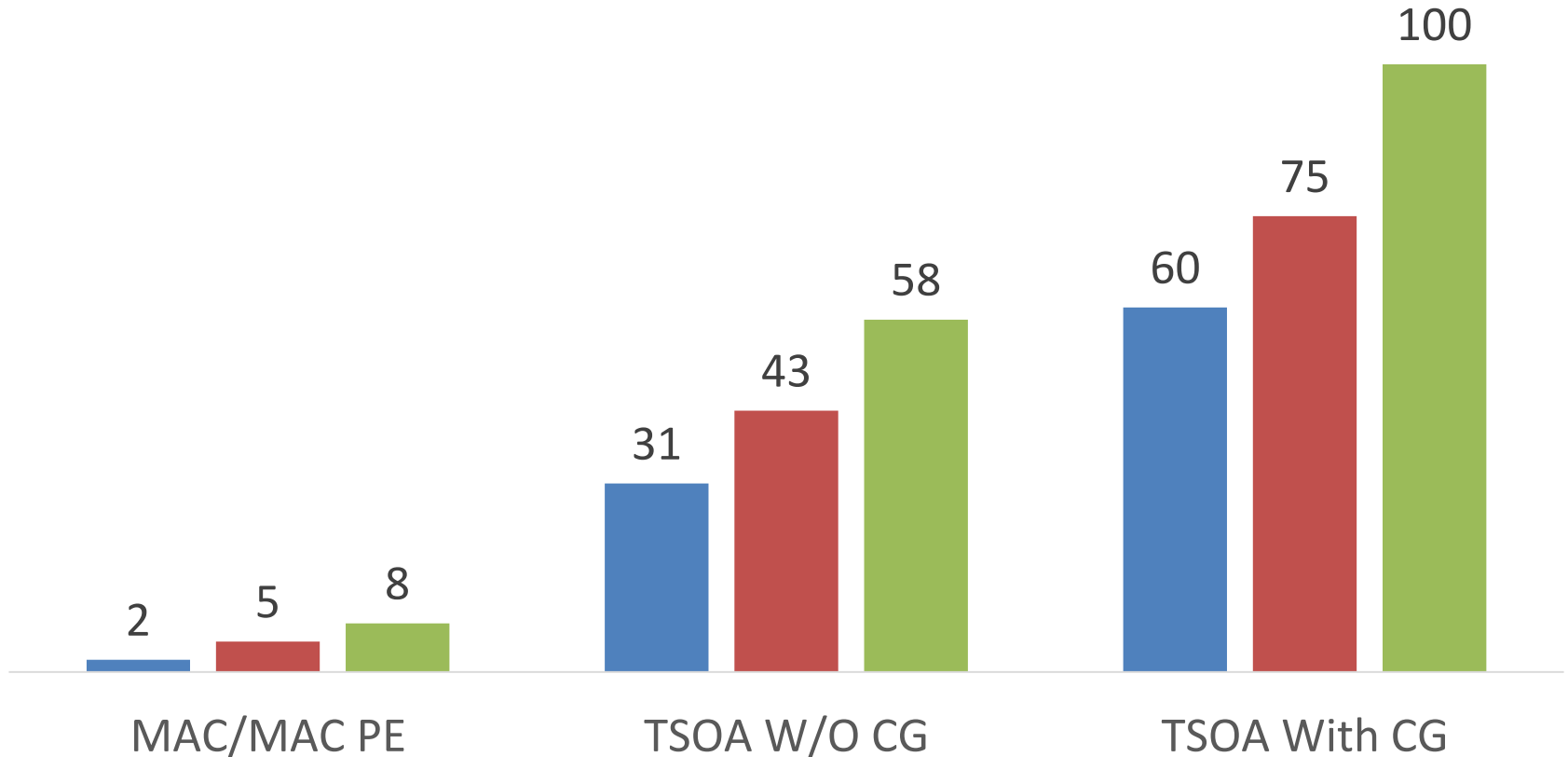
Foundational Community Supports (FCS)

- Supportive Housing
- Supported Employment



MAC & TSOA Enrollments

■ 4-Oct ■ 11-Oct ■ 17-Oct



Medicaid Alternative Care (MAC) & Tailored Supports for Older Adults (TSOA)

WAC Update

- Refiling CR-102 after incorporating changes from June 27, 2017 public hearing
- Next public hearing early Jan 2018

Outreach Activities

Public Outreach	Programmatic Outreach	Stakeholder Outreach
<ul style="list-style-type: none">• General information• Website/phone #• Printed materials• Media Coverage and Ads (radio, newspaper, social media)• Promotional items	<ul style="list-style-type: none">• Training, in person, online• Technical program information for implementation• Factsheets, brochures, website	<ul style="list-style-type: none">• Meetings (like today)• Messages/website• Ongoing conversations• Developing and sharing materials• Conferences and Presentations
Happening now	Happening now	Happening now

Outreach is adaptive throughout the Demonstration, incorporating lessons learned and new opportunities.

We'll utilize existing networks and ideas from past brainstorming as well as traditional/new media outlets.

Multi-year approach includes targeted outreach to communities and multiple languages.

Telling the Story

- Personal Stories
 - How to best capture the personal stories of people who are having success with MAC and TSOA?
 - Sharing stories to help others identify with programs (DSHS, HCA)
 - Connection with the larger Medicaid Transformation

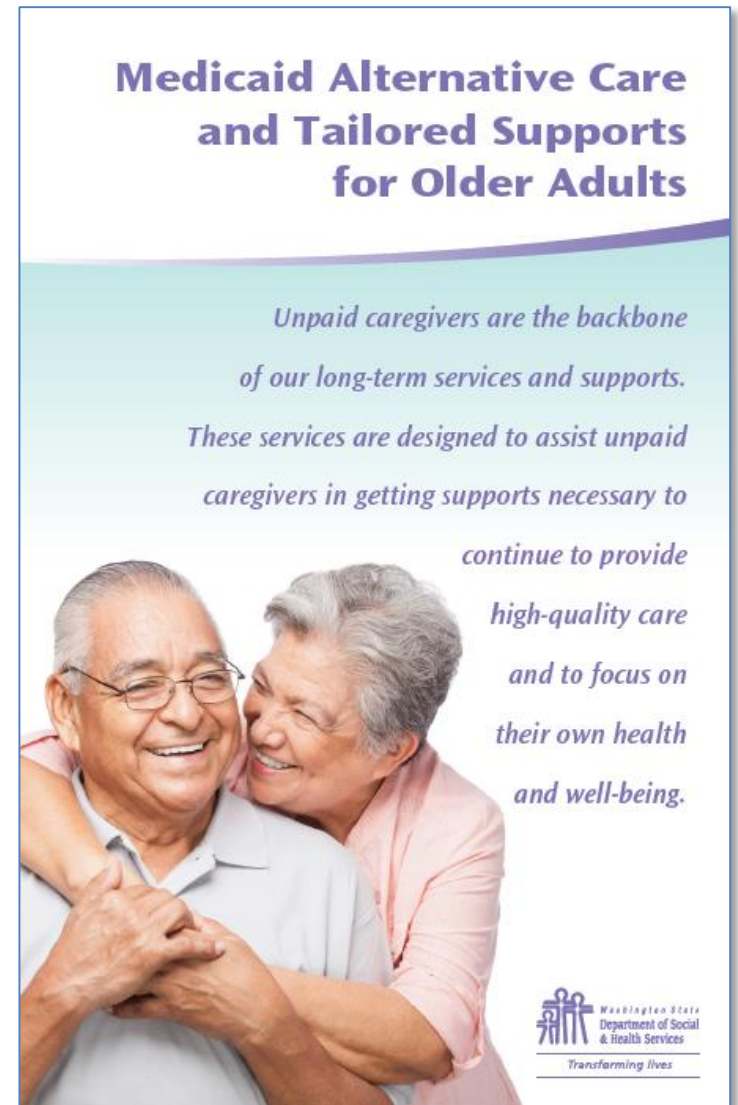
Available Materials

- Brochure and Flyer
- DSHS Website
- HCA Medicaid Transformation Website
- Promotional items to keep Caregiving in mind

www.dshs.wa.gov/altsa/stakeholders/medicaid-transformation-project-demonstration
www.hca.wa.gov/about-hca/healthier-washington/medicaid-transformation

Available Materials

- Brochure/ Flyer available in print and online
- Translations for 8 languages now available online



AL TSA

Long-Term Care Services & Information

▼ Caregiver Resources

Giving Care, Taking Care Caregiver Conference

► Long-Term Care Housing Options

► In-Home Care for Adults

Kinship Care

Adult Abuse and Prevention

Find Local Services, Information, and Resources

Long-Term Care Professionals & Providers

Office of the Deaf and Hard of Hearing

Stakeholders

Contact Information

About AL TSA

Report Adult Abuse

Register to Vote

Caregiver Resources

If you are helping care for a family member or friend, you are not alone! More than 800,000 Washington State citizens provide care to an adult who needs help with care. Below are a variety of ways to find some information, resources, and people that can help.

Caregiver Support is a Phone Call Away

Talk to caring people for practical caregiving information and help finding local resources/services by calling your local [Community Living Connections/Area Agency on Aging or Home and Community Services Office](#).

- The [Family Caregiver Support Program](#) is a service available to unpaid caregivers of adults who need care. Staff at local offices throughout Washington can give you practical information and advice and connect you to local resources/services that meet your needs. Services are free or low cost.
- Two programs, [MAC](#) and [TSOA](#), offers free services for unpaid family caregivers of adults (age 55 and older) who need care, or to individuals without unpaid caregivers. Contact your local [Community Living Connections/Area Agency on Aging or Home and Community Services Offices](#).

Additional Resources

- [Caring for a Person with Alzheimer's Disease or Other Dementia](#)
- [Caring For Mom and Dad](#)
- [Caring for an Adult Who Lives Far Away](#) (long distance caregiving)
- [Caring for a Relative's Child](#) (Kinship Care)
- [MAC and TSOA Brochure \(PDF\)](#)

Taking Care of Yourself

- [The Importance of Self Care](#)
- [Caregiver Support Groups](#)

DSHS Caregiver Resources Online

www.dshs.wa.gov/altsa/home-and-community-services/caregiver-resources

Local Outreach

- Transition from Implementation to Outreach
- Each AAA is developing their own customized outreach plans for MAC and TSOA. Many include:
 - Local advertising
 - Brochures with specific information
 - Public service announcements
 - Website information
 - Standing outreach presentations to the community

November: Family Caregiver Month

- Governor's Proclamation
- DSHS Press Release, Social Media
- AARP November Mailer
- Commission on Hispanic Affairs Radio Collaboration
- Wilder Public Campaign Launching November 2017
 - ALTSA establishing media buys across the state for November and December

Questions? Colleen Keltz - keltzc@dshs.wa.gov

Referrals

Contact:

- Local Community Living Connections/AAA office (www.waclc.org or 1-855-567-0252)
- Home and Community Services office (www.dshs.wa.gov/ALTSA/resources)

Stakeholder Feedback

What's gained? What's lost? Clients who transfer to MAC/TSOA from traditional Medicaid programs

Information to assist with
person centered conversations
October 2017

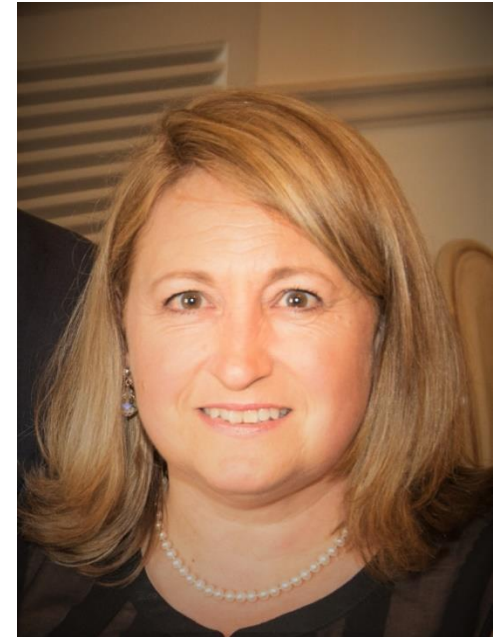


Introduction

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Objectives (LTSS)



- Things to consider when choosing an LTSS option
 - Medical coverage
 - Paying towards cost of care
 - Estate Recovery
 - Prescription drug costs
- Helpful information

Long-Term Services and Supports

THINGS TO CONSIDER WHEN CHOOSING AN LTSS OPTION

Does the client need Apple Health to pay their medical expenses?

- Some clients may only qualify for Apple Health because they receive help through the COPES waiver.
 - **Did you know** that if they give up COPES, they will lose Apple Health coverage too?
 - Dual eligibles may also lose coverage under the **Qualified Medicare Beneficiary (QMB)** program that pays their Medicare premiums and cost-sharing expenses.
 - This could be a costly mistake!

Does the client think that the cost of care (participation) is too high?

- Some programs do not require the client to pay towards the cost of care.
 - **Did you know** that the **Community First Choice, Medicaid Alternative Care and Tailored Supports for Older Adults*** programs do not require participation?

*Giving up coverage to move to TSOA may cost more, especially if the client is a dual eligible and loses coverage that pays for Part A, B and Part D prescription drug expenses.

Does the client have a lot of prescription drug costs to pay each month?

- Medicaid-only clients have full coverage for most Rx through their Apple Health coverage.
- Dual-eligible clients must get Rx coverage through Medicare Part D.
 - **Did you know** that if the client is eligible for an HCS waiver (**COPES, New Freedom, RSW**) their Medicare Part D drug copays costs are waived by the pharmacy? This could save a lot of money \$\$\$\$
 - This is not true for the MAC or TSOA programs – the client will still have to pay their Part D co-payments.

Is the client worried about Estate Recovery?

- Estate recovery applies to many LTSS services – it's a requirement to repay the State and the Federal Government for costs expended on long-term care expenses after the death of an Apple Health recipient.
 - **Did you know** that Estate Recovery does not apply to most Apple Health expenses.
 - Estate Recovery does not apply to the **Medicaid Alternative Care (MAC)** or **TSOA** programs.

Is the client worried about Estate Recovery?

- Some things to consider carefully here:
 - The services available under MAC/TSOA may not meet the client's care needs. Always consider the client's safety and well-being first. Offer the client the *right* program, at the *right* time!
 - Is the family putting pressure on the client to choose MAC/TSOA so they can avoid estate recovery (i.e., keep the family home)?
 - Is there a spouse or dependent still living in the home?
 - Will the client even have any assets remaining at the time of death?

Helpful information

- **MEDICAID AND LONG-TERM SERVICES AND SUPPORTS (LTSS) FOR ADULTS** booklet (Form 22-619)

<https://www.dshs.wa.gov/sites/default/files/SEA/publications/documents/22-619.pdf>

Transforming
Lives



Washington State
Department of Social
& Health Services

Transforming lives

Recipient Stories

Any final
questions
for today?



Thank you for your continued
interest and feedback!