

How to access the HCA support portal

Through the state government portal (Azure)

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Step 1: Go to the HCA support portal

1. Visit <u>support.hca.wa.gov</u> and select the **State Government** login link.

Welcome to the Washington State Health Care Authority support portal. Please select the option below that best describes you.						
Public	State Government					
I am not an employee of Washington State. I am making a request on behalf of myself or someone else.	I am an employee of Washington State. Noto Employees of some state agencies may need to use the Paulic link. Please see the instructions below for guidance.					
Need instructions?	Need instructions?					

2. You will be directed to enter your state email address and password.



3. If you receive an error message, proceed to Step 2, otherwise you will be logged in to the portal.

Washington State Health Care Authority				Make a request	My requests	Tours
	Hi	SKY				
	This is a secure loca	tion to submit your request	ts			
	How can we help?		۹			
Get help with your HCA question	ons or concerns	My rec	uests CA support requests			
My open requests		My closed requests	;			
No records found		No records found				

Step 2: Error messages

If you receive an error message as depicted below, you may need to use the public login. Some agencies (like Department of Transportation and Department of Fish and Wildlife) do not use WaTech's Office 365 managed service.

