

A photograph of a person's hands clasped together over a silver laptop keyboard on a white desk. The person is wearing a silver watch on their left wrist. The background is a solid blue color.

# Home Health Electronic Visit Verification (EVV) Redesign

Update and feedback session

June 10, 2025

Washington State  
Health Care Authority

# Agenda

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- ▶ Welcome and introductions
- ▶ Webinar objectives
- ▶ Today's format and participation guidelines and follow up
- ▶ Project timeline and key activities to date
- ▶ Option overview and asks of providers
- ▶ Q&A: Process and submission option
- ▶ Next steps
- ▶ Resources

# Welcome and introductions

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- ▶ [Mike Brown](#), Division of Audit, Integrity & Oversight
- ▶ [Mike Barabe](#), Deputy CIO, Medicaid Services
- ▶ [Dineen Kilmer](#), IT vendor management, Provider One
- ▶ [Christine Nolan](#), Medicaid Enterprise System Advanced Planning Document Strategic Advisor
- ▶ [Tina Burrell](#), Division of Behavioral Health & Recovery
- ▶ [Christina McDougall](#), EVV HHCS Project Manager

# Webinar objectives

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- ▶ Share HCAs process for identifying an additional EVV data submission option for Home Health Care Services (HHCS)
- ▶ Review the potential EVV data submission option
- ▶ Begin gathering feedback from providers and partners on the option

# Today's format and participation guidelines and follow-up

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## ▶ Today

- ▶ Present an overview of HCAs EVV HHCS redesign activities and additional data submission solution
- ▶ Discuss questions and comments submitted via the chat

## ▶ Follow-Up

- ▶ HCA will follow-up by posting the presentation and an FAQ
  - FAQs will include questions from chat and those [emailed](#)
- ▶ Accept feedback on solution options via chat or [email](#)
  - Include potential impacts on your organization
  - Be sure to include your name, organization, and email address

# Project timeline and key activities to date

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Since Jan  
2024

Jan 29,  
2025

Feb  
2025

March  
2025

Mar-May  
2025

May  
2025

Apr-July  
2025

EVV HHCS  
data is  
required  
and HCA in  
technical  
assistance  
phase

NPI no  
longer  
required on  
EVV HHCS  
claims

HCA  
launched  
EVV HHCS  
redesign  
project

HCA ETS  
began  
exploring  
new data  
submission  
solutions &  
request CMS  
funding

ETS  
consulted  
other  
states on  
solutions,  
costs, and  
outcomes

Submitted  
advanced  
planning  
document  
to CMS for  
additional  
funding

Partner  
engagement

# Option overview and asks of providers

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- ▶ Research/conversations held with states and aggregators
- ▶ Identified HCA Options
  - ▶ Solution Types for HCA's back-end processing
  - ▶ Assumptions
    - ▶ Providers all have an EVV solution to capture and hold data
    - ▶ Providers' EVV solutions can send a standard file via API and/or a batch file
  - ▶ All solution types require EVV data submission with a standard file layout across MCOs and HCA for the fee for service
- ▶ Asks of providers: **By June 25**
  - ▶ Confirm our two assumptions
  - ▶ Respond: Once given a standard file layout, how long would it take your organization to make the changes in your system and be able to send a file?
  - ▶ Provide us with feedback and impacts to your organization on the submission approach of a standard file format





# Q&A: Process and submission option





# Next Steps

# Next steps

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- ▶ Attendees may submit additional questions via [email](#) to HCA by **June 13**
- ▶ HCA will address any remaining questions or comments from the chat and email and post the FAQ to the [EVV HHCS website](#)
- ▶ Providers' responses to assumptions, HCA asks, and feedback on the additional data submission option to HCA by **June 25**
  - ▶ Include name, organization, email and impact on your organization
- ▶ HCA will review all submitted feedback
- ▶ Goal for HCA final decision by the end of September



# Resources

- ▶ [Email HCA EVV HHCS inbox](#)
- ▶ [Visit the HCA EVV HHCS website](#)