

# Home Health Electronic Visit Verification (EVV) Redesign

Update and feedback session

June 10, 2025



#### Agenda

- Welcome and introductions
- Webinar objectives
- Today's format and participation guidelines and follow up
- Project timeline and key activities to date
- Option overview and asks of providers
- Q&A: Process and submission option
- Next steps
- Resources



#### Welcome and introductions

- Mike Brown, Division of Audit, Integrity & Oversight
- Mike Barabe, Deputy CIO, Medicaid Services
- Dineen Kilmer, IT vendor management, Provider One
- Christine Nolan, Medicaid Enterprise System Advanced Planning Document Strategic Advisor
- ▶ Tina Burrell, Division of Behavioral Health & Recovery
- Christina McDougall, EVV HHCS Project Manager



#### Webinar objectives

- Share HCAs process for identifying an additional EVV data submission option for Home Health Care Services (HHCS)
- Review the potential EVV data submission option
- Begin gathering feedback from providers and partners on the option



## Today's format and participation guidelines and follow-up

#### Today

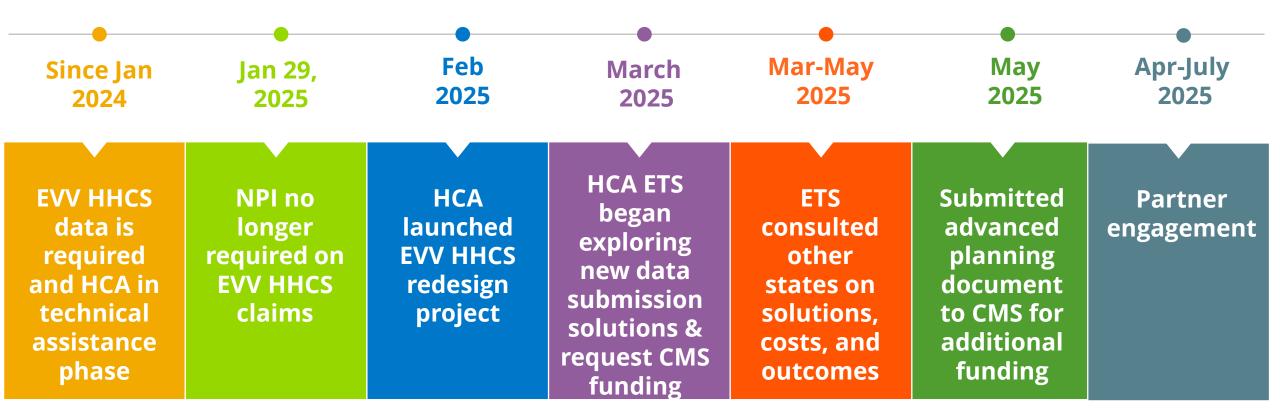
- Present an overview of HCAs EVV HHCS redesign activities and additional data submission solution
- Discuss questions and comments submitted via the chat

#### • Follow-Up

- ► HCA will follow-up by posting the presentation and an FAQ
  - > FAQs will include questions from chat and those emailed
- Accept feedback on solution options via chat or email
  - > Include potential impacts on your organization
  - > Be sure to include your name, organization, and email address



#### Project timeline and key activities to date



### Option overview and asks of providers

- Research/conversations held with states and aggregators
- Identified HCA Options
  - Solution Types for HCA's back-end processing
  - Assumptions
    - > Providers all have an EVV solution to capture and hold data
    - > Providers' EVV solutions can send a standard file via API and/or a batch file
  - ► All solution types require EVV data submission with a standard file layout across MCOs and HCA for the fee for service
- Asks of providers: By June 25
  - Confirm our two assumptions
  - ► Respond: Once given a standard file layout, how long would it take your organization to make the changes in your system and be able to send a file?
  - Provide us with feedback and impacts to your organization on the submission approach of a standard file format

    Washington State Health Care Authority



# Q&A: Process and submission option





## **Next Steps**



#### Next steps

- Attendees may submit additional questions via <u>email</u> to HCA by **June 13**
- ► HCA will address any remaining questions or comments from the chat and email and post the FAQ to the EVV HHCS website
- Providers' responses to assumptions, HCA asks, and feedback on the additional data submission option to HCA by June 25
  - ► Include name, organization, email and impact on your organization
- ▶ HCA will review all submitted feedback
- Goal for HCA final decision by the end of September





#### Resources

- Email HCA EVV HHCS inbox
- Visit the HCA EVV HHCS website

