Pharmacy Benefit Managers

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Pharmacy Benefit Managers (PBMs)

PBMs manage all or some pharmacy benefits for carriers/health plans, including Medicare, Medicaid, and commercial plans

These services may include:

- Determining pharmacy benefits, including cost-share and covered drugs
- Handling member services, such as customer service and appeals
- Contracting with community pharmacies to negotiate reimbursement rates and create pharmacy networks
- Negotiating a pharmacy reimbursement rate guarantee with carriers
- Negotiating rebates with drug manufacturers
- Establishing and maintaining preferred drug lists (PDLs) or formularies
- Creating clinical policies and handling utilization management



HCA and PBMs

HCA manages PBMs directly and indirectly for our programs

- Apple Health FFS: HCA administers pharmacy benefit services in-house
- ► Apple Health MCO: HCA contracts with MCOs who contract with PBMs
- Uniform Medical Plan: HCA contracts directly with ArrayRx
- **Fully insured PEBB/SEBB health plans:** carriers contract with PBMs
- HCA administer a Prescription Drug Consortium (ArrayRx) through contract with Moda Health for state-purchased health care
 - State inter-government partnership between Washington, Oregon, and Nevada
 - Serves HCA, Labor and Industries, Department of Corrections, Department of Health, and others
 - ArrayRx Discount Card provides Washingtonians access to discounted drugs



Apple Health

HCA contracts with five MCOs who are contracted with three PBMs

- HCA requires copies of the MCO-PBM contracts
- HCA needs to ensure compliance with state and federal requirements

Examples of recent HCA contract amendments to manage PBMs:

- Implementing single Apple Health Preferred Drug List
- Prohibiting PBMs from collecting revenue from spread pricing
- Rejecting payment to MCOs for claims to unknown pharmacies



PEBB/SEBB

- Uniform Medical Plan (UMP) contracts with ArrayRx for pharmacy services
 - ArrayRx, administered by Moda Health, has served UMP since 2008
 - Contract with ArrayRx includes custom PDL management, clinical policies, and other clinical programs

Fully-insured PEBB/SEBB health plans

- HCA does not directly manage these pharmacy benefits or PBMs
- PEB and SEB Boards vote to accept health plans and their pharmacy benefits as presented each year





Questions

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