

Information Technology (IT) Strategic Plan

The following table reflects the Health Care Authority's (HCA) Enterprise Technology Services' (ETS) IT Strategic Plan which is required by [Policy/Standard 112](#) to be posted to the agency's web site.

REF	Strategy Priority Area	Ties to Fundamentals Map (View the map)
1	Priority Business Initiatives	
1.1	Physical and Behavioral Health Integration	CP 1 Facilitating Access to High Quality Services (all sub elements)
1.2	HCA Data Planning and Roadmap	CP 8 Supporting Decisions with Data (all sub elements)
1.3	ERB Program Initiatives	CP 1 Facilitating Access to High Quality Services (all sub elements)
1.4	Apple Health (Medicaid) single preferred drug list	CP 1 Facilitating Access to High Quality Services (all sub elements) CP 2 Purchasing for Value (all sub elements)
1.5	Medicaid Transformation	CP 3 Improving Clinical Outcomes and Care Delivery Systems (all sub elements)
1.6	Value-based purchasing roadmap	CP 2 Purchasing for Value 2.1 Identifying purchasing needs 2.2 Developing formal requirements and requests
1.7	Health and Human Services (HHS) Coalition Support <ul style="list-style-type: none"> • Master Person Index (MPI) • Integrated Eligibility • Electronic Consent Management 	CP 1 Facilitating Access to High Quality Services (all sub elements) CP 3 Improving Clinical Outcomes and Care Delivery Systems (all sub elements) CP 4 Designing Policy and Programs (all sub-elements) CP 8 Supporting Decisions with Data (all sub elements)
2	Enterprise Technology Initiatives / Services	
2.1	PEBB Modernization	CP 1 Facilitating Access to High Quality Services CP 4 Designing Policy and Programs CP 10 Managing Technology and Systems Resources (all sub-elements)
2.2	SEBB/PEBB Dual Enrollment	CP 1 Facilitating Access to High Quality Services CP 4 Designing Policy and Programs CP 10 Managing Technology and Systems Resources (all sub-elements)
2.3	AWS Migration and Right-Sizing Evolution	CP 10 Managing Technology and Systems Resources (all sub-elements)
2.4	M365 Implementation	CP 10 Managing Technology and Systems Resources (all sub-elements)

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2.5	SEBB Open Enrollments	CP 1 Facilitating Access to High Quality Services CP 4 Designing Policy and Programs CP 10 Managing Technology and Systems Resources (all sub-elements)
2.6	COVID Related Projects	CP 1 Facilitating Access to High Quality Services CP 4 Designing Policy and Programs CP 6 Supporting the HCA Workforce CP 10 Managing Technology and Systems Resources (all sub-elements)
2.7	Expand Virtual Operations and Ecosystem	CP 10 Managing Technology and Systems Resources (all sub-elements)
2.8	Identify IT Service Improvements	CP 10 Managing Technology and Systems Resources (all sub-elements)
3	IT Governance	
3.1	IT Roadmapping Relationships of Initiatives	CP 5 Engaging Our External Environment CP 5.3 Communicating with stakeholders CP 5.4 Communicating with external partners CP 5.5 Engaging legislative process CP 10.4 Coordinating strategy for enterprise technology and systems
3.2	Working with OCIO and OFM on WA State Governance Processes <ul style="list-style-type: none"> OCIO + OFM Stage Gating Projects 	CP 5 Engaging Our External Environment CP 7 Supporting Integrity and Transparency (all sub elements) CP 10 Managing Technology and Systems Resources (all sub elements)
3.3	Improving Customer Service Management <ul style="list-style-type: none"> Customer Interaction Business Relationships 	CP 5 Engaging Our External Environment CP 10 Managing Technology and Systems Resources (all sub elements)
3.4	CMS Advance Planning Documents (APDs)	All State Medicaid Agency (SMA) related disciplines and associated processes, systems and, operations.