



Cell phones still available!

access to telehealth - employment and housing resources - peer to peer communication - crisis connections

Big thanks to the Accountable Communities of Health (ACH) and the FCS providers who have coordinated the distribution of phones to FCS enrollees

Of the 3000 mobile phones purchased, 1497 are still available – tablet purchase is on hold

Let's get the remaining phones into the hands of the FCS enrollees who need them!

ACH Regions Map



Locate the Accountable Communities of Health (ACH) for your region

Link to ACH Map:

<https://www.hca.wa.gov/assets/program/ach-map.pdf>



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ACH	Contact	Email	Phones Received	Amount Available
North Central ACH	Teresa Davis	Teresa.Davis@cdhd.wa.gov	64	50
North Sound ACH	Liz Baxter	liz@northsoundach.org	302	216
Southwest Washington ACH	Kim Lepin	Kim.lepin@southwestach.org	178	16
Cascade Pacific Action Alliance	Patrick Suther	sutherp@crhn.org	597	369
Healthier Here	Susan McLaughlin	smclaughlin@healthierhere.org	341	193
Olympic Community of Health	Celeste Schoenthaler	och@olympicch.org	136	96
Elevate Health	Franziska Delaney	Franziska@elevatehealth.org	329	282
Better Health Together	Zack Zappone	zack@betterhealthtogether.org	737	275
Greater Columbia ACH	Brissa Perez	bperez@gcach.org	316	0
		Total	3000	1497



Important Activation Information

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- ▶ **Important!** Activate phone using this link: <https://www.activatenow.io/#/>
 - *Do not follow 'Start Here' instructions in the manufacturers box*
- ▶ Enter phone IMEI or SIM number - SIM card is pre-installed
- ▶ PIN = Enrollee zip code
- ▶ Cell phones have 6 months of service upon activation (renewed monthly)
- ▶ Enrollee will receive a message that the service is ending – will auto renew



Important Provider Information

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- ▶ Record the Serial # of device when distributed to enrollee
- ▶ Share HCAs resource document for replenishing minutes/data
- ▶ Add info to care plan - see Kimberly Castle or Amanda Polley for assistance
Kimberly.castle@hca.wa.gov Amanda.polley@hca.wa.gov
- ▶ Be prepared for audits/quality assurance
- ▶ Cell phone becomes the property of the FCS Enrollee and does not need to be returned - Providers are not liable for lost or damaged phones
- ▶ Questions? Contact Lisa Gosiaco, FCS Program Manager lisa.gosiaco@hca.wa.gov