

October 12, 2018

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Jennifer Bliss Senior Manager, Office of Consumer Partnerships Washington State Health Care Authority PO Box 42704 Olympia WA 98504-2704

Jennifer,

On behalf of the 400+ employees of Coordinated Care, please accept my gratitude for allowing our team to participate and support the Office of Consumer Partnerships Integration Forums in multiple locations this year. We always appreciate the opportunity to interact and hear each community's input and suggestions for improvement and ideas for sustaining future endeavors.

Our cross-functional teams including clinicians, liaisons, care managers, network development team and more have found it very helpful to listen to and discuss the strengths and needs in each region. We noticed a need to support regions with recruitment and retention of staffing. We look forward for collaborating with providers and developing recruiting and retention strategies. We are committed to sustainability of programs and providers in place, providing services and utilizing their knowledge as the trusted experts in their communities. In our organization, we are using this input to support and improve current programs.

We are excited to serve members in every county in Washington as the sole health plan caring for Apple Health Foster Care / AHFC, and the leader of well-being for the Foster Care / Alumni population in Washington. We take very seriously the responsibility to care for the state's vulnerable population and are preparing each day for full integration. Thank you for hosting gatherings allowing Coordinated Care to gain information that will prepare us to better serve our purpose - transforming the health of the community, one person at a time.

Sincerely,

Ruth Bush Senior Director, Healthcare Integration