Medicaid Transformation Demonstration

Foundational Community Supports Program

March 10, 2017

Before we get started, let's make sure we are all connected
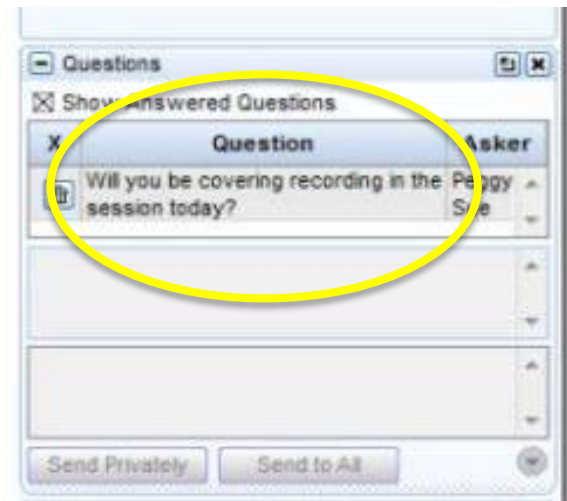
Audio options

- Mic & Speakers

- Telephone: Use your phone to dial the number in the "Audio" section of the webinar panel. When prompted, enter your access code and audio pin.

Have questions?

Please use the "Questions" section in the webinar panel to submit any questions or concerns you may have. Our panelists will answer questions at the end of the presentation.

Today's speakers

- Nathan Johnson, Chief Policy Officer, HCA

- MaryAnne Lindeblad, Medicaid Director, HCA

- Jon Brumbach, Senior Health Policy Analyst, HCA Division of Policy, Planning & Performance

- Craig Dublanco, CEO, Coast Community Action Program

- Melodie Pazolt, Recovery Support Services Supervisor, Division of Behavioral Health and Recovery, DSHS

Today's agenda

- Demonstration update
  - Listening forums
  - Timeline
  - Initiative 1 – Transformation Through Accountable Communities of Health
  - Initiative 2 – Long-term Services and Supports
- Initiative 3 - Foundational Community Supports
  - Service array update
  - Administrative approach: third party administrator
- Questions & answers

Demonstration Update
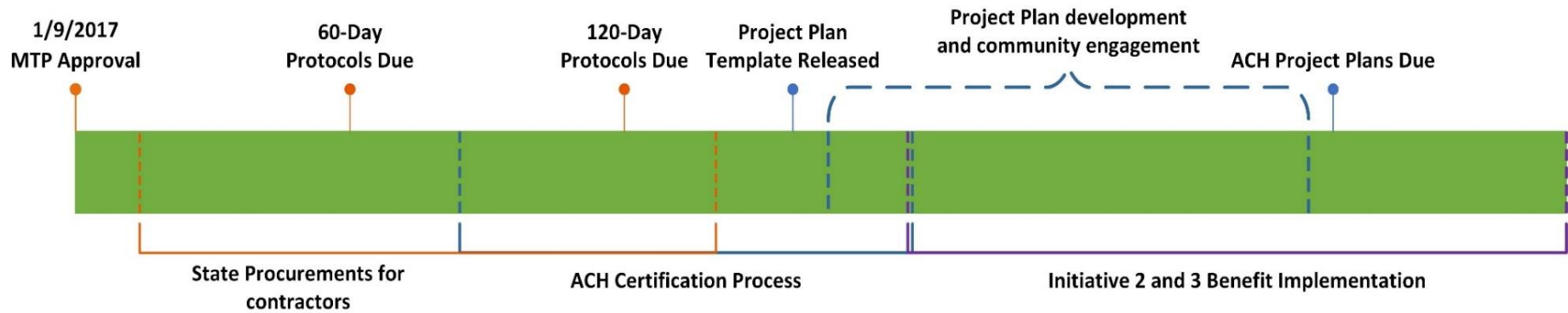
Listening forums

Final two forums

- Saturday, March 11: United Way of Benton & Franklin Counties, Kennewick
- Sunday, March 12, The Philanthropy Center, Spokane
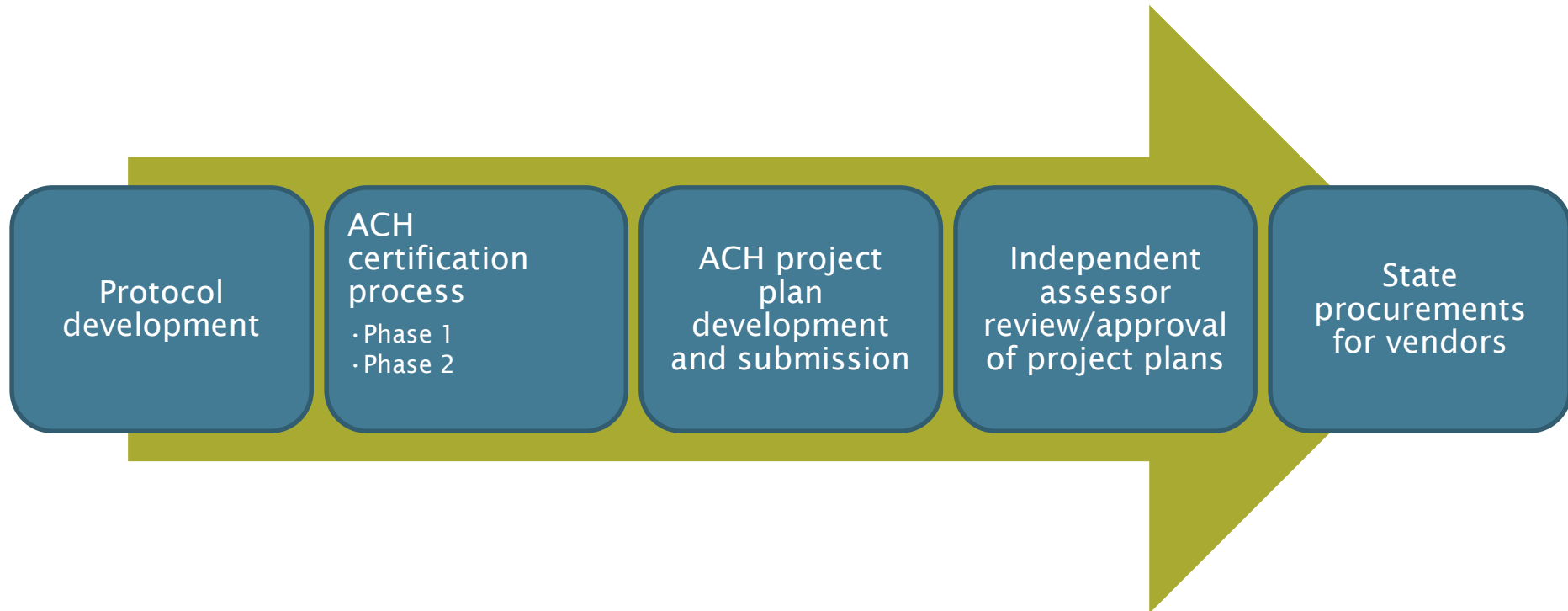- Register online at www.hca.wa.gov/hw

Demonstration-wide webinar

- March 28, registration link available soon

Implementation timeline

1/9/2017
MTP Approval

60-Day
Protocols Due

120-Day
Protocols Due

Project Plan
Template Released

Project Plan development
and community engagement

ACH Project Plans Due

State Procurements for
contractors

ACH Certification Process

Initiative 2 and 3 Benefit Implementation

Initiative 1 implementation
Transformation through ACHs

Protocol development

ACH certification process
- Phase 1
- Phase 2

ACH project plan development and submission

Independent assessor review/approval of project plans

State procurements for vendors

Initiative 2 implementation: Long-term Services & Supports

Current
- Preparing eligibility, assessment, and payment systems

March 2017
- Financial WAC public comment

April 2017
- Develop client materials

May 2017
- Program WAC public comment

Implementation target July 1, 2017

Foundational Community Supports (FCS)

Foundational Community Supports

What it is

- Targeted Medicaid benefits that help eligible clients with complex health needs obtain and maintain housing and employment stability.
  - Supportive Housing services
  - Supported Employment services

What it isn't

- Ongoing payments for housing, rent, or room & board costs
- Wages or wage enhancements for clients
- Entitlement

Special terms & conditions

- Provides necessary authority for supportive housing and supported employment benefits
  - Home and Community Based Services (HCBS)
  - Statewide functional needs assessment
  - Protocol to provide further detail
- Authorizes a waitlist
  - Helps ensure those receiving services will maintain access in the event demand for services outpaces available funding

Supportive housing

Community Transition Services (NEW to FCS)	One-time supports for individuals transitioning out of institutions or at imminent risk of becoming institutionalized
	Includes rental deposit, move-in costs, household furnishings and other necessary supports
Community Support Services	Housing assessment and development of a plan to address barriers
	Assistance with applications, community resources, and outreach to landlords
	Education, training, coaching, resolving disputes, and advocacy

*Supportive housing services **do not** include funds for room and board or the development of housing.*

Community transition services

NOT room & board

- One-time expenses

Provided today under 1915c waivers

- WA: COPES Waiver, DD Community Transition Services

Institutional level of care

- Eligibility limited to a subset within the target populations who meet an institutional level of care
- "Institution" will be defined in protocol

Supportive housing target population

- Chronically homeless (HUD definition)

- Frequent/lengthy institutional contact

- Frequent/lengthy adult residential care stays

- Frequent turnover of in-home caregivers

- PRISM Score 1.5+

  - (Predictive Risk Intelligence System)

Supported employment
Individual Placement and Support (IPS) model

Principles of supported employment

- Open to anyone who wants to work
- Focus on competitive employment
- Prioritize rapid job search
- Client preferences guide decisions
- Individualized long-term supports
- Integrated with treatment
- Benefits counseling included

Services may include

- Employment assessment and development of a plan to address barriers
- Assistance with applications, community resources and outreach to employers
- Education, training, coaching to maintain employment

Supported employment target population

- Aged, Blind, Disabled (ABD)/Housing and Essential Needs (HEN)

- Individuals with severe and persistent mental illness, individuals with multiple episodes of inpatient substance use treatment and/or co-occurring

- Working age youth with behavioral health conditions

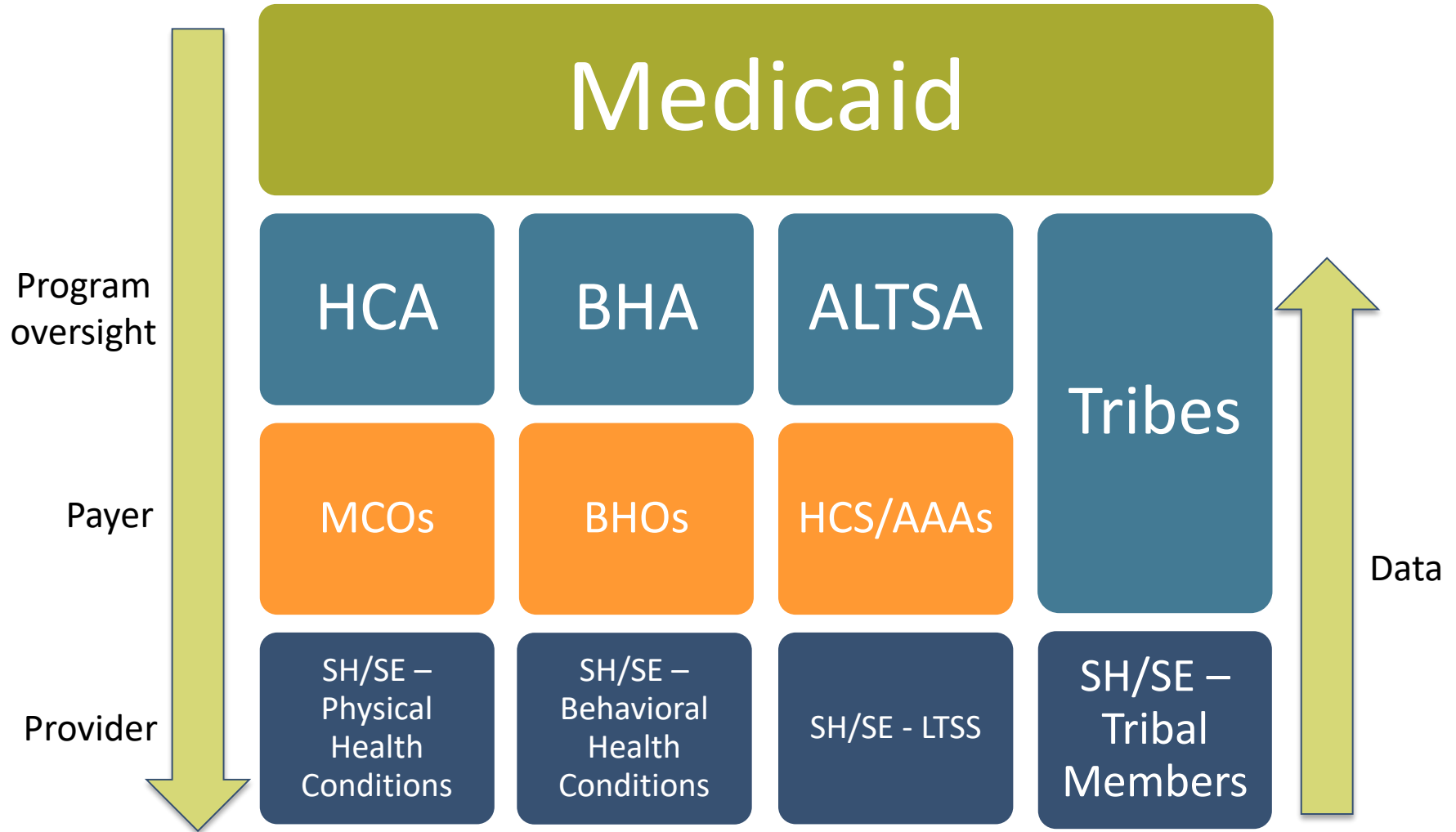- Individuals receiving long-term services and supports

Service Impact: A Provider Perspective
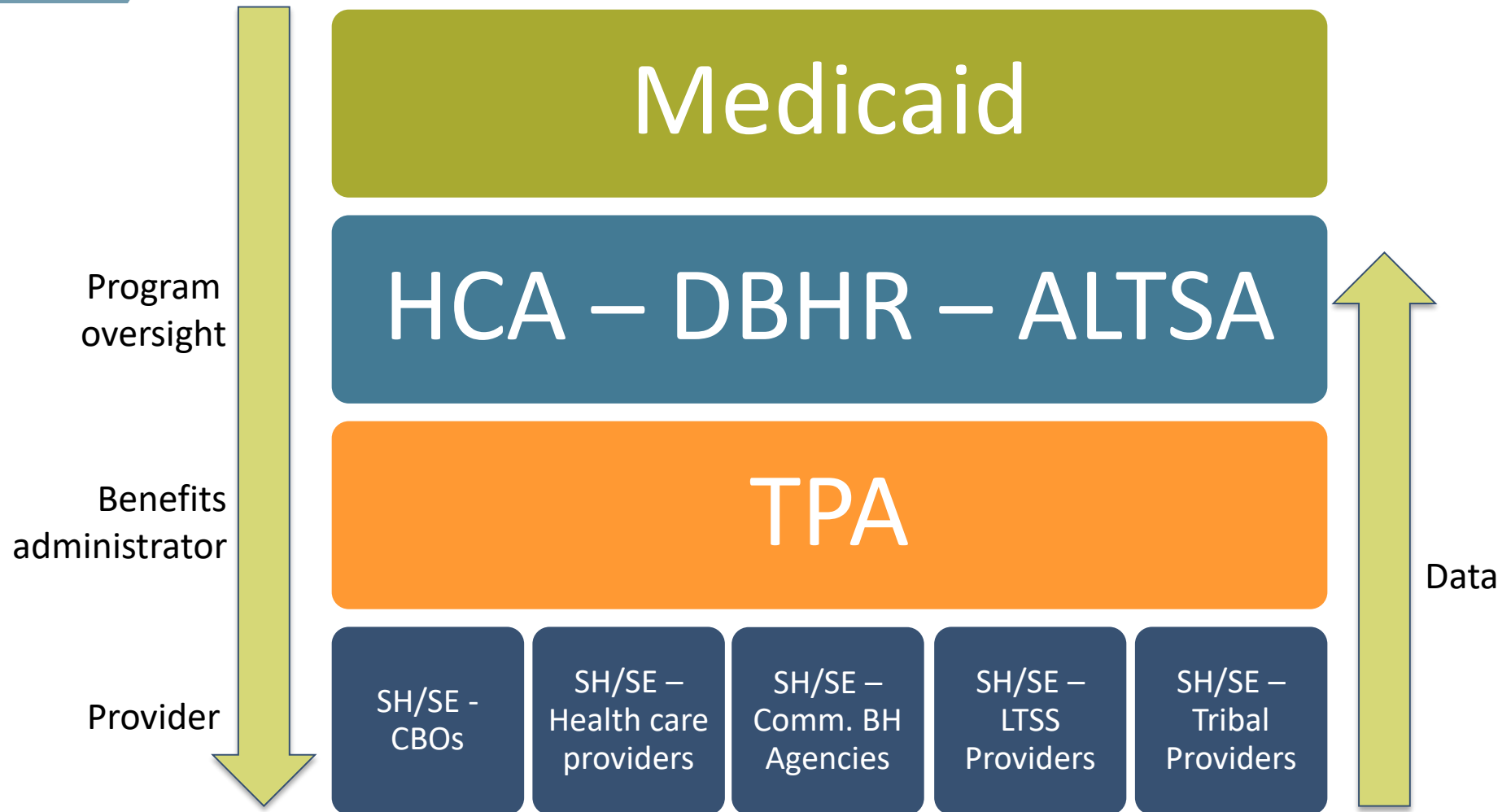
Craig Dublanco, CEO

Third Party Administrator

Medicaid funds flow previous model

Medicaid

	HCA	BHA	ALTSA	Tribes
Program oversight	HCA	BHA	ALTSA	Tribes
Payer	MCOs	BHOs	HCS/AAAs	
Provider	SH/SE – Physical Health Conditions	SH/SE – Behavioral Health Conditions	SH/SE - LTSS	SH/SE – Tribal Members

Data

Medicaid funds flow
Current Model

Medicaid

HCA – DBHR – ALTSA

TPA

| SH/SE - CBOs | SH/SE – Health care providers | SH/SE – Comm. BH Agencies | SH/SE – LTSS Providers | SH/SE – Tribal Providers |

Program oversight

Benefits administrator

Provider

Data

Third party administrator

- Single administrative entity for supportive housing & supported employment.
- No longer to be administered through MCOs, BHOs, LTSS

HOWEVER

- Services and target populations remain the same
- Providers previously eligible to provide the service

What is a third party administrator?

- Contracted with the state
- Provides administrative oversight of benefit programs
  - Provider network development and maintenance
  - Service authorization
  - Distribution of reimbursement payments
  - Data/encounter tracking

TPA Recommendation

- November 2016 report by Public Consulting Group
  - Commissioned by the Office of Financial Management
- Report Recommendation:
  - "…we recommend the state retain a separate, statewide supportive housing care manager to effectively establish and administer the benefit for the first 30 months. Once capacity is built, supportive housing would fully integrate with Medicaid managed care organizations on January 1, 2020."
- Link: http://www.ofm.wa.gov/reports/FinalRecommendations%20Report_11.28.16.pdf

Why use a third party administrator?

For the demonstration

- Streamline administration and funds flow
- Monitor usage via single information source
- Single point of accountability
- Single data source for evaluation

For sustainability

- Build the program in order to transition to a sustainable model post-demonstration
  - Goal is to include managed care and fee-for-service components in the sustainability approach, post-third party administrator

What does this mean for providers?

- Single contracting entity for both benefits
- HCA, BHA and ALTSA will continue to provide technical assistance and consultation
- Existing housing & employment providers will still be able to provide FCS services

What does this mean for beneficiaries?

- Target populations remain the same
- Service array remains the same
- Single point of accountability
  - Benefit eligibility decisions
  - Service authorization
  - Appeals

Foundational Community Supports
Next steps

Foundational Community Supports protocol

- Protocol must be approved before services can be provided

Third party administrator

- Procurement will be released shortly

WAC

- HCA: Program authorization
- DBHR: Certification WAC
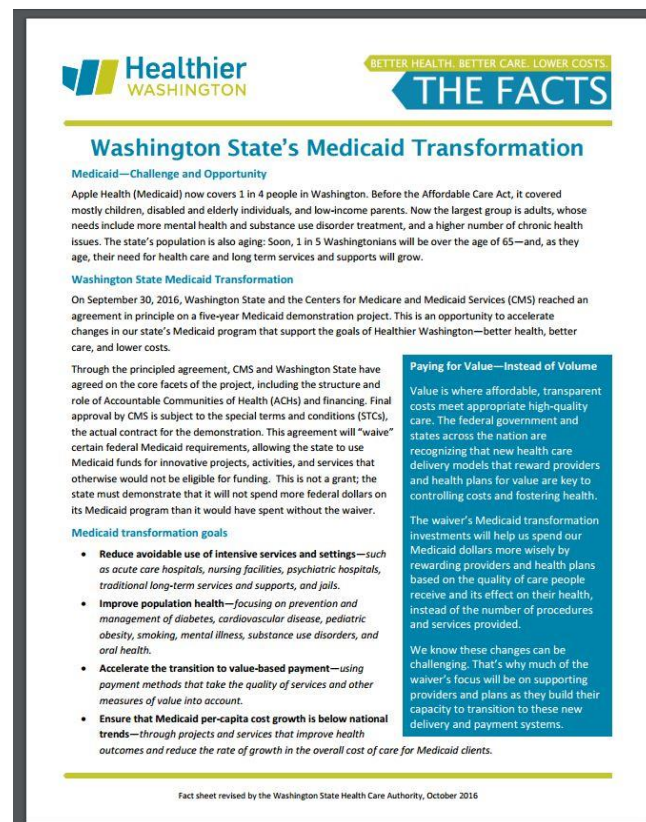
Initial provision of services to begin July 2017

- Benefits will be provided statewide

Learn more

Communications Library features:

- Demonstration videos
- Fact sheets
- Timeline
- Presentation slide deck

www.hca.wa.gov/hw

Have questions?

Please use the "Questions" section in the webinar panel to engage with our speakers.

- Nathan Johnson, chief policy officer, HCA

- MaryAnne Lindeblad, Medicaid director, HCA

- Jon Brumbach, senior health policy analyst, HCA Division of Policy, Planning & Performance

Join the Healthier Washington Feedback Network. Sign up at: hca.wa.gov/hw

Send questions to:
medicaidtransformation @hca.wa.gov