

A photograph of a man in a bright green sweater holding a young child in a blue jacket up in the air. The child is smiling and looking towards the camera. The background is a bright, overexposed outdoor setting, possibly a beach or park. The text is overlaid on the right side of the image.

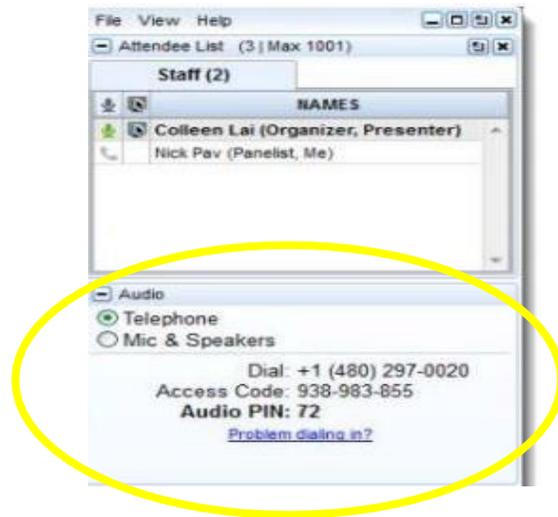
Update on Foundational Community Supports: tools, resources and technical assistance

December 19, 2019

Before we get started, let's make sure we're connected

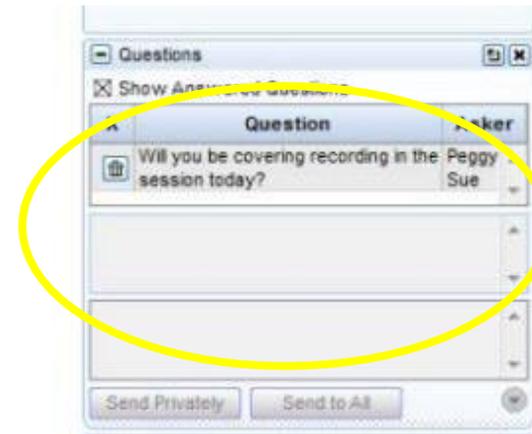
Audio Options

- Mic & Speakers
- Telephone: Use your phone to dial the number in the "Audio" section of the webinar panel. When prompted, enter your access code and audio pin.



Have questions?

Please use the "Questions" section in the webinar panel to submit any questions or concerns you may have. Our panelists will answer questions as they arise and at the end of the presentation.



Today's panel

- ▶ Melodie Pazolt, section manager, DBHR
- ▶ Greg Claycamp, FCS program administrator, DBHR
- ▶ Matt Christie, FCS program manager, DBHR
- ▶ Rachelle Alongi, Policy communications manager

Introduction to HCA activities

- ▶ Health Care Authority has a range of activities with “social determinants of health”, including:
 - ▶ Medicaid Transformation Project (MTP) Waiver – Accountable Communities of Health activities in each region
 - ▶ Examining opportunities to link SDOH with Medicaid Managed Care purchasing and employee benefit purchasing, but still in research and development
 - ▶ MTP – Foundational Community Supports – targeted federal dollars to provide supportive housing and supported employment to high need Medicaid clients

Unemployment has also been linked to⁶:



**Loss of
Health
Insurance**



**Increased
Stress &
Blood
Pressure**



**Unhealthy
Coping
Behaviors**



**Increased
Depression**

Source: <https://www.rwjf.org/en/library/infographics/infographic--stable-jobs---healthier-lives.html#/embed>

Studies show affordable housing reduces health care costs



[JAMA research shows DESC housing saves taxpayers millions.](#)

Posted on April 1, 2009

In the first outcomes paper from DESC's 1811 Eastlake Housing First program for chronically homeless people with severe alcohol problems, University of Washington researchers show that providing housing and on-site services without requirements of abstinence or treatment is significantly more cost-effective than allowing them to remain homeless. See the following two publications:

[Health Care and Public Service Use and Costs Before and After Provision of Housing for Chronically Homeless Persons With Severe Alcohol Problems](#) – The Journal of the American Medical Association (Vol. 301 | No. 13, April 1, 2009)

[Housing First reduces use of Emergency Medical Services](#)

Posted on October 6, 2014

The peer-reviewed journal *Prehospital Emergency Care* includes a paper examining the use of EMS services by DESC supportive housing tenants before and after being housed. In the study University of Washington researchers found an average reduction of 54% in the number of contacts with EMS in the two years after obtaining housing. See:

[Housing First is Associated with Reduced Use of Emergency Medical Services](#) – *Prehospital Emergency Care* (Volume 18 | No.4, October-December 2014)

Housing = four legs of the stool

O&M:

Consolidated Homeless Grant

Subsidies:

HEN

Section 8 Vouchers

NED Vouchers

TBRA

HOME

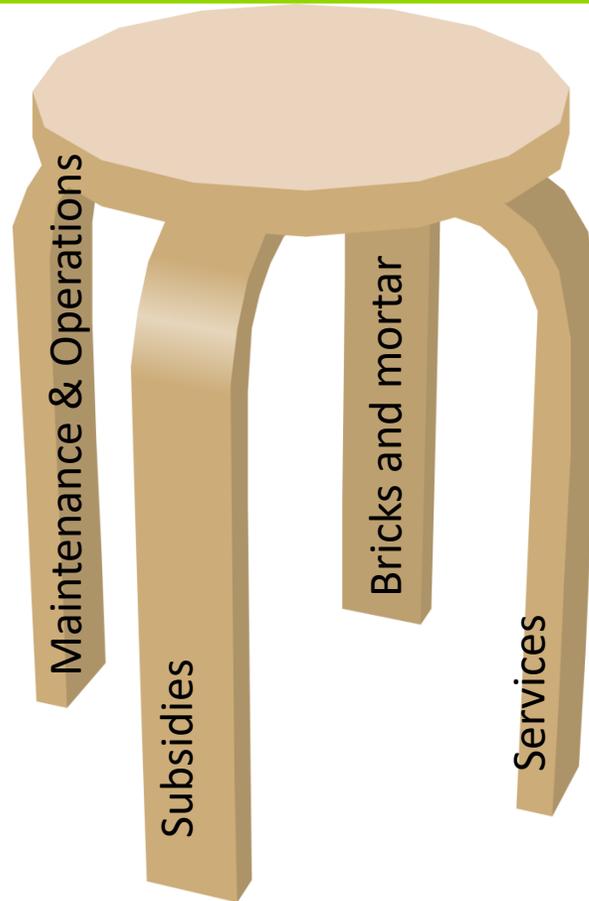
Consolidated Homeless Grant

HARPS

VASH Vouchers

Deed Recording Fees

1406 Local Tax



Bricks and mortar:

Housing Trust Fund

WA Youth & Families Fund

Tax Credits

PHAs

USDA rural development grants

Services:

Shelter + Care

FCS – supportive housing services

Employment resources

Apprenticeships
Job Corp

WorkSource

- Workforce Innovation Opportunities Act
- Senior Employment Services
- Bonding Program

Temporary Assistance for Needy Families(TANF)
- WorkFirst
- Community Jobs

Housing and Urban Development (HUD)
Self Sufficiency programs

?

Division of Vocational Rehabilitation

- Supported Employment
- Community Based Assessments

Getting ready for SH/SE services

- ▶ Guide for documenting SH/SE with a Medicaid lens
hca.wa.gov/assets/billers-and-providers/medical-necessity-documentation-guide.pdf
- ▶ Learning Community approach to continuous quality improvement SH/SE fidelity – see Trainers for more information
- ▶ HARPS Subsidies for individuals exiting/at risk of entering inpatient BH settings
- ▶ Dept. of Commerce long-term subsidies for individuals exiting/at risk of entering inpatient BH settings

Getting ready for SH/SE services

▶ Peer Workforce development:

- ▶ SH 4-part Continuing Education Curriculum - <https://bhwc-training-center.myshopify.com/collections/continuing-education/products/advanced-peer-training-permanent-supportive-housing>
- ▶ SE 5-part Continuing (2 modules completed thus far) [https://fortress.wa.gov/dshs/pathways/\(S\(iwrxj1wq1budtgfh2el2ll5d\)\)/p2eOEPC.aspx](https://fortress.wa.gov/dshs/pathways/(S(iwrxj1wq1budtgfh2el2ll5d))/p2eOEPC.aspx)

▶ Great Minds at Work – Anti-stigma Campaign directed towards Employers & Brochures for agencies: <https://greatmindsatwork.org/>

Getting ready for SH/SE services

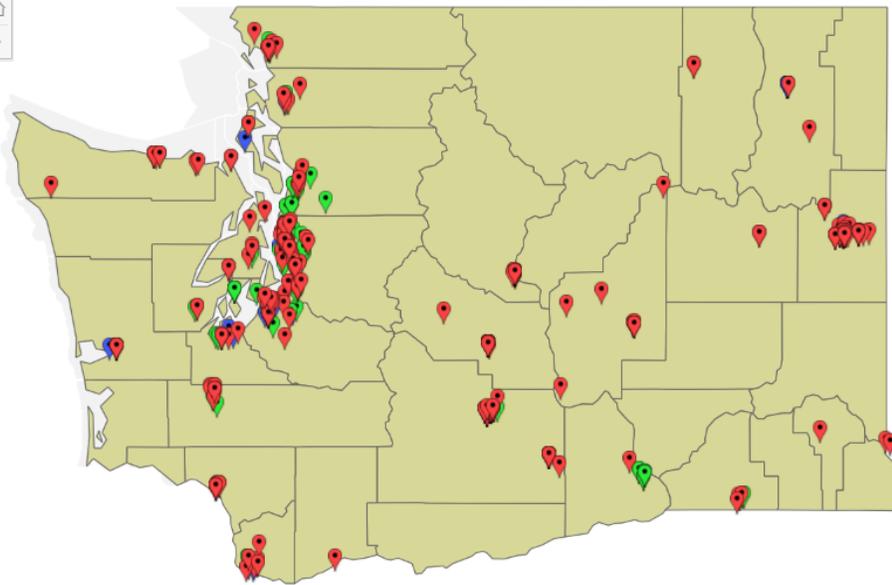
- ▶ Photovoice Housing: <http://wabridges.weebly.com/>
- ▶ BEST photovoice: <https://bestphotovoice.weebly.com/>
- ▶ 2016 & 2018 Great Minds at Work Employment Conference
- ▶ Monthly Housing webinars
- ▶ Monthly Employment webinars
- ▶ Monthly Job Development Learning Community
- ▶ Housing Specialist training
- ▶ Foundations Newsletter - hca.wa.gov/about-hca/healthier-washington/news

Provider network

Healthier WASHINGTON

Foundational Community Supports - Provider Map

Select Service Region: (All) | Select Service County: (All) | Select Provider Type: (All) | Accepting External Referral?: (All)



Service Location - Name & County	County Served
Ability Employment Services Inc	Ferry Lincoln Okanogan Pend Oreille Spokane Stevens
Aging and Long Term Care of Easter..	Spokane
Asian Counseling & Referral Service..	King
Asian Counseling & Referral Service..	King
Asian Counseling & Referral Service..	King
Blue Mountain Industries	Walla Walla
Bridgeways	Snohomish Skagit Snohomish
Cares of Washington - Monroe	Snohomish
Cares of Washington - Port Orchard	Kitsap
Cares of Washington - Seattle	King
Cares of Washington - Tacoma	Pierce
Cascade Connections - Bellingham	Whatcom
Cascade Mental Health Care -Centr..	Lewis
Catholic Charities of Spokane - 1	Spokane
Catholic Charities of Spokane - 2	Spokane
Catholic Charities of Spokane - 3	Spokane
Catholic Charities of Yakima - 1	Yakima
Catholic Charities of Yakima - 2	Yakima
Catholic Charities of Yakima - 3	Benton
Catholic Charities of Yakima - 4	Chelan
Catholic Charities of Yakima - 5	Chelan
Catholic Charities of Yakima - 6	Yakima Chelan Douglas

http://hcatableau/#/site/POLICY-ARM/views/FCSPProviderMap_0/Dashboard?iid=1

Getting ready for SH/SE services

- ▶ Pathways to Employment – Added modules/information - [https://fortress.wa.gov/dshs/pathways/\(S\(iwrxj1wq1budtgfh2el2ll5d\)\)/p2emain.aspx](https://fortress.wa.gov/dshs/pathways/(S(iwrxj1wq1budtgfh2el2ll5d))/p2emain.aspx)
- ▶ Pathways to Housing - [http://pathwaystohousing.wa.gov/\(S\(53o22vjdqvh3f1nyidxqfadv\)\)/P2HMain.aspx](http://pathwaystohousing.wa.gov/(S(53o22vjdqvh3f1nyidxqfadv))/P2HMain.aspx)
- ▶ SH Wiki - <http://supportedhousing.pbworks.com/w/page/64124434/FrontPage>
- ▶ SE Wiki - <http://mhempcon.pbworks.com/w/page/49334971/FrontPage>
- ▶ IPS International Learning Community – 2015 <https://ipsworks.org/index.php/ips-international-learning-community/>



Washington State

Pathways to Employment

[Homepage](#)

Click option to select

- [Home Page](#)
- [Benefits Estimator](#)
- [Resume Builder](#)
- [Work Near My Home](#)
- [Veterans Page](#)
- [Behavioral Health](#)
- [Justice Involved](#)
- [Youth in Transition](#)
- [Vocational Rehab](#)
- [Success Stories](#)
- [More Information](#)
- [Individual Work Plan](#)
- [Continuing Education](#)
- [Supported Employment](#)

Welcome Guest [Sign In to Your Account](#)

Pathways to Employment

Helping Washingtonians with a disability make informed decisions about going to work



Getty Images / iStock

'You always pass failure on the way to success.'

~ Mickey Rooney

[Glossary of Terms](#)

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Release 6.0



Washington State Pathways to Housing

Homepage

Click option to select:

[Home Page](#)

[Financial Wellness](#)

[Rental Application
Builder](#)

[Supportive Housing
Services](#)

[Provider Resources](#)

[Veterans Page](#)

[Success Stories](#)

[Know Your Rights](#)

[More Tools](#)

Pathways to Housing

A one-stop resource to help you
navigate the world of housing



Getty Images / iStock

*'There are a thousand ways to kneel and kiss the ground; there
are a thousand ways to go home again.'*

~ Rumi

[List of Acronyms](#)

[Contact Us](#)

[Keyboard Commands](#)

[Protecting Your Privacy](#)

[Print Brochure](#) (need Acrobat Reader?)

[How to Use This Website](#)

[Site Map](#)

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Release 1.0

What are Foundational Community Supports (FCS)?



They are...

- Medicaid benefits for help finding **housing** and **jobs**:
 - Supportive Housing to find a home or stay in your home
 - Supported Employment to find the right job, right now

They aren't...

- Subsidies for wages or room & board
- For all Medicaid-eligible people

Foundational community supports benefits

▶ Supported employment

- ▶ Employment assessments/planning
- ▶ Outreach to employers
- ▶ Connecting with community resources
- ▶ Assisting with job applications
- ▶ Education, training, and coaching

▶ Supportive housing

- ▶ Housing assessments and planning
- ▶ Outreach to landlords
- ▶ Connecting with community resources
- ▶ Assisting with housing applications
- ▶ Education, training, and coaching (resolve disputes, advocacy)

“Now that I have my living situation covered, I guess we’ll start working on other stuff like my health appointments and work.”

-BRIDGES Photovoice participant 2016

Who is eligible to receive FCS benefits?

FCS benefits are reserved for people with the greatest need. To qualify, you must:

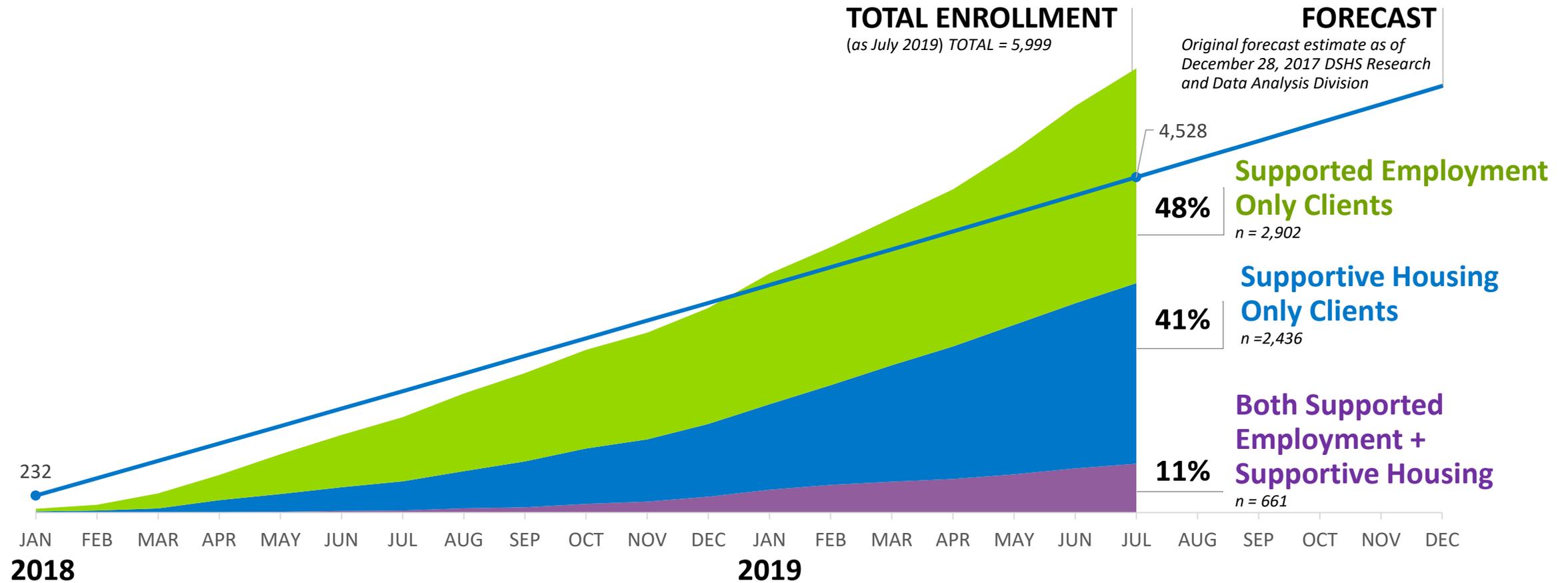
- 1 Be enrolled in Medicaid
- 2 Be at least 18 years old (Supportive Housing) or 16 years old (Supported Employment)
- 3 Meet the requirements for **complex needs**
 - You have a **medical necessity** related to mental health, substance use disorder (SUD), activities of daily living, or complex physical health need(s) that prevents you from functioning successfully or living independently.
 - You meet specific **risk factors** that prevent you from finding or keeping a job or a safe home.

Who is eligible to receive FCS benefits?

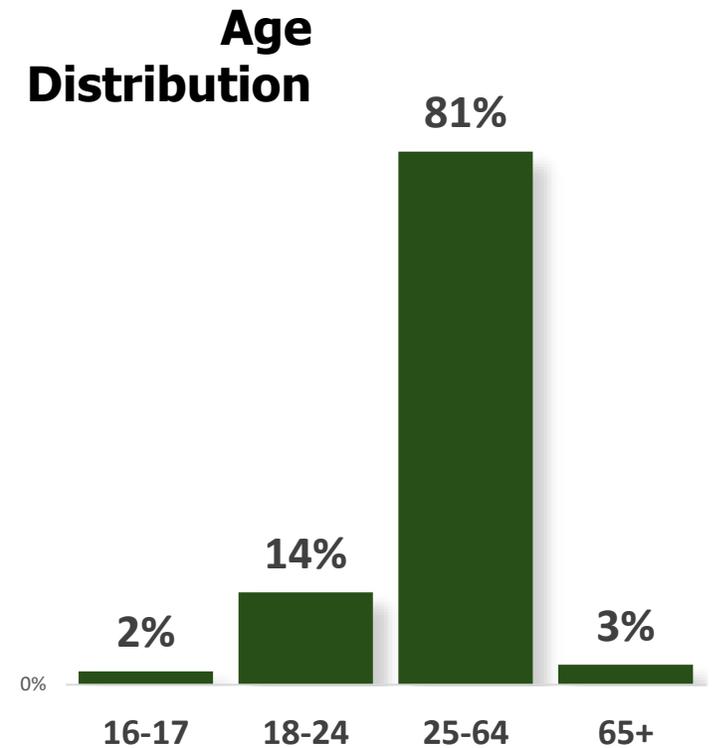
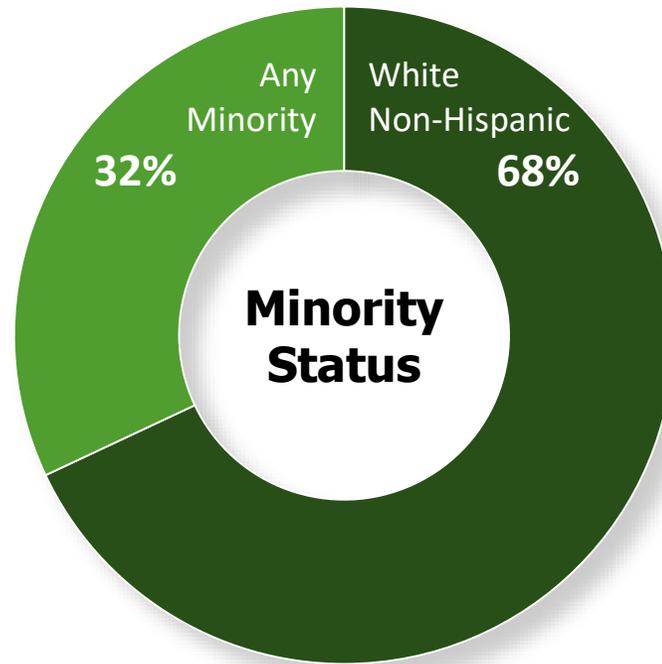
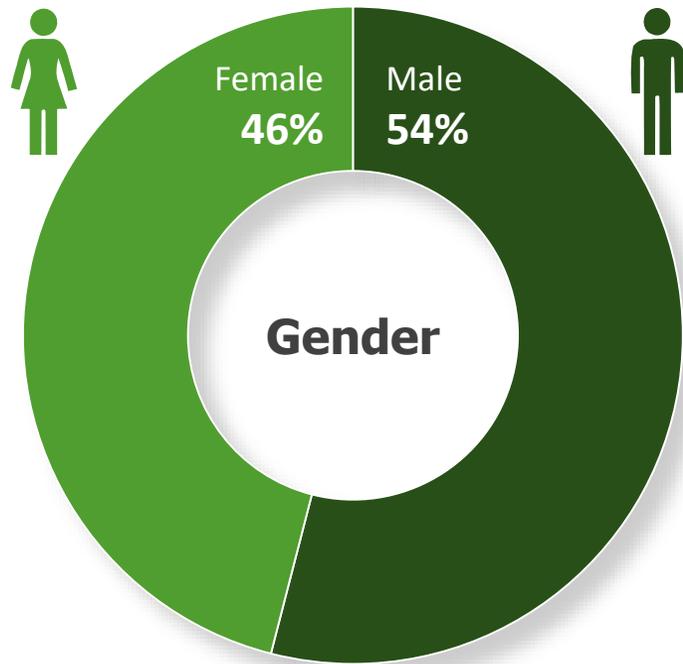
Supportive Housing risk factors <i>One or more</i>	Supported Employment risk factors <i>One or more</i>
<ul style="list-style-type: none">✓ Chronic homelessness✓ Frequent or lengthy stays in an institutional setting (e.g. skilled nursing, inpatient hospital, psychiatric institution, prison or jail)✓ Frequent stays in residential care settings✓ Frequent turnover of in-home caregivers✓ Predictive Risk Intelligence System (PRISM)¹ score of 1.5 or above	<ul style="list-style-type: none">✓ Housing & Essential Needs (HEN) and Aged Blind or Disabled (ABD) enrollees✓ Difficulty obtaining or maintaining employment due to age, physical or mental impairment, or traumatic brain injury✓ SUD with a history of multiple treatments✓ Serious Mental Illness (SMI) or co-occurring mental and substance use disorders

1. PRISM measures how much you use medical, social service, behavioral health and long-term care services.

Foundational Community Supports monthly enrollment through July 2019

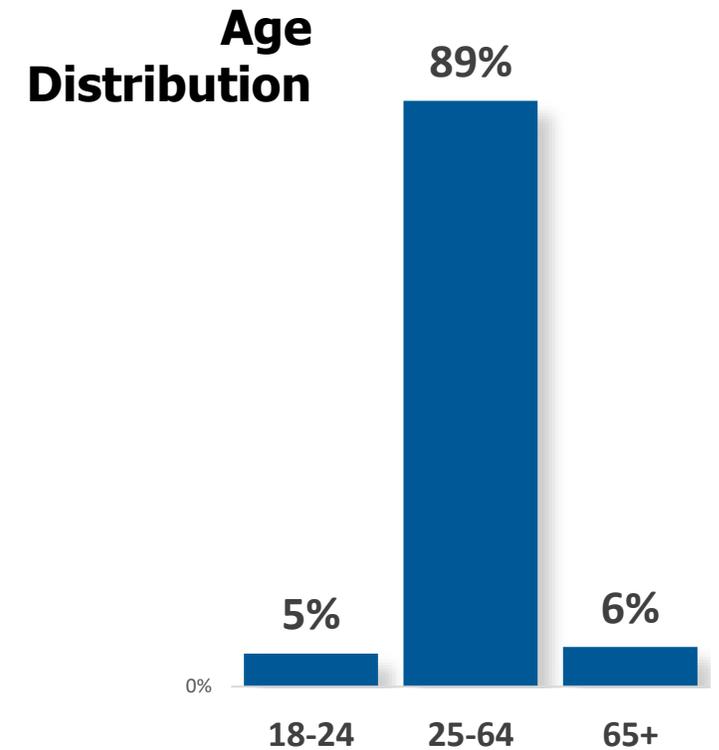
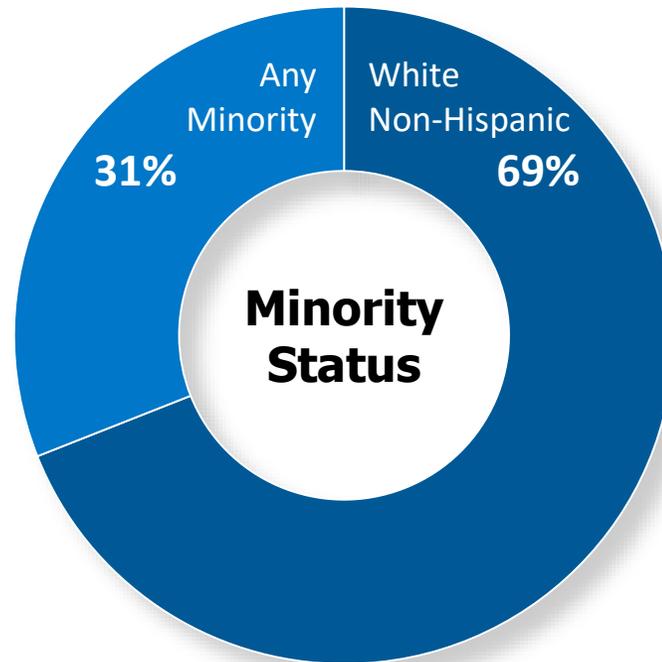
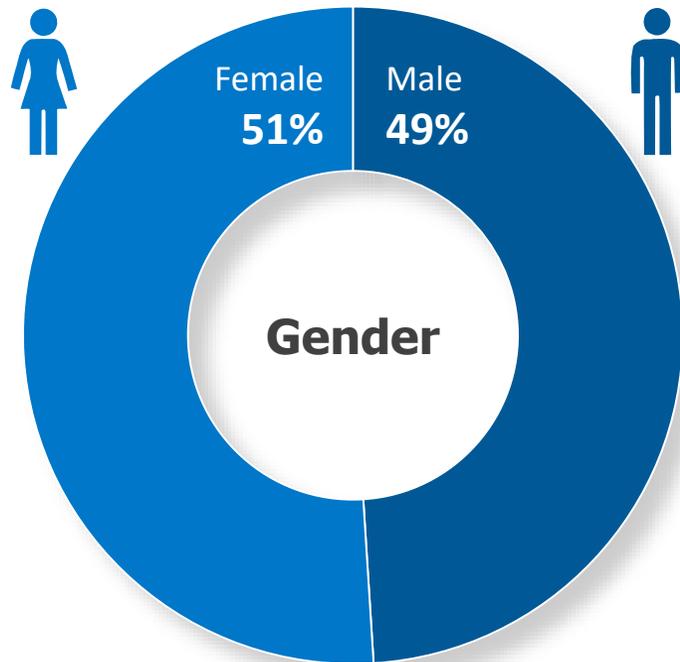


Foundational Community Supports: **Supported Employment** demographics for July 2019



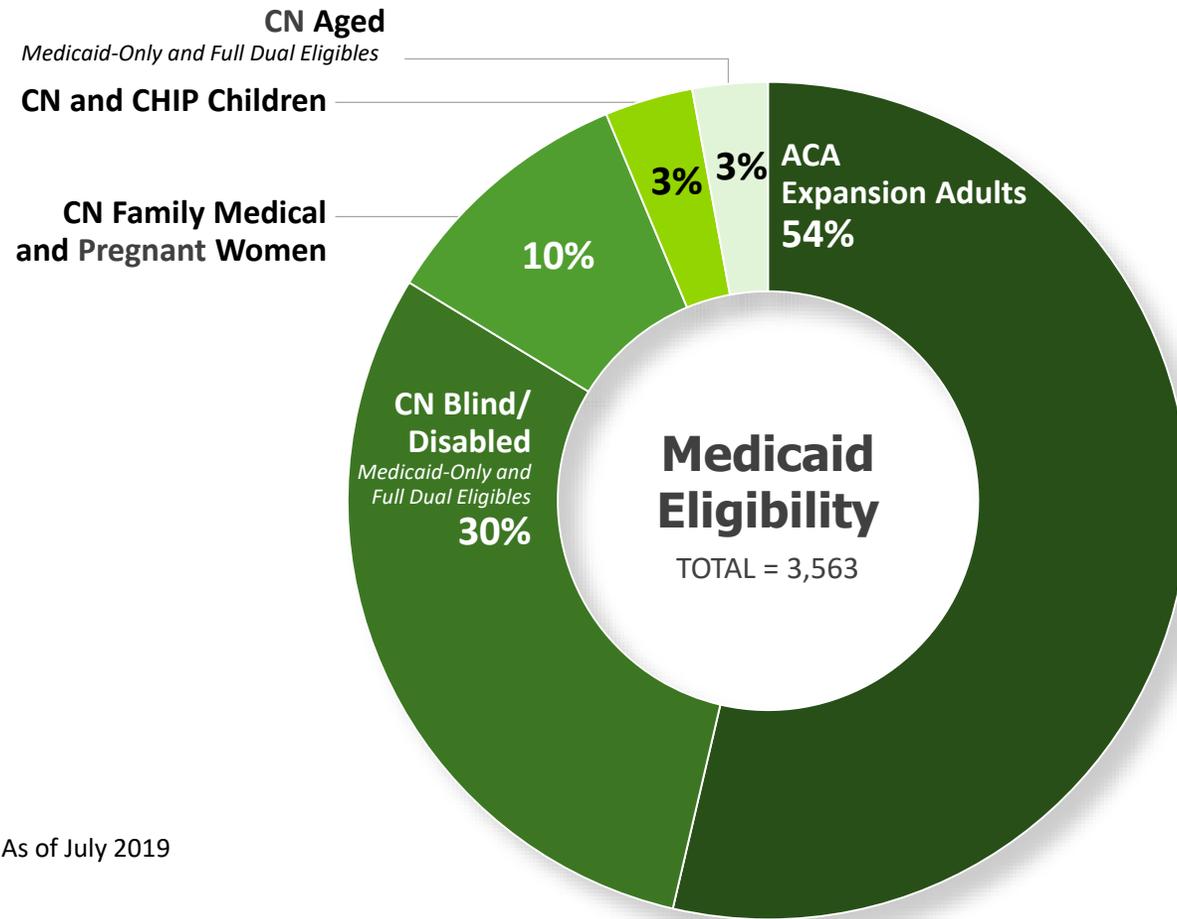
As of July 2019

Foundational Community Supports: **Supportive Housing** demographics for July 2019

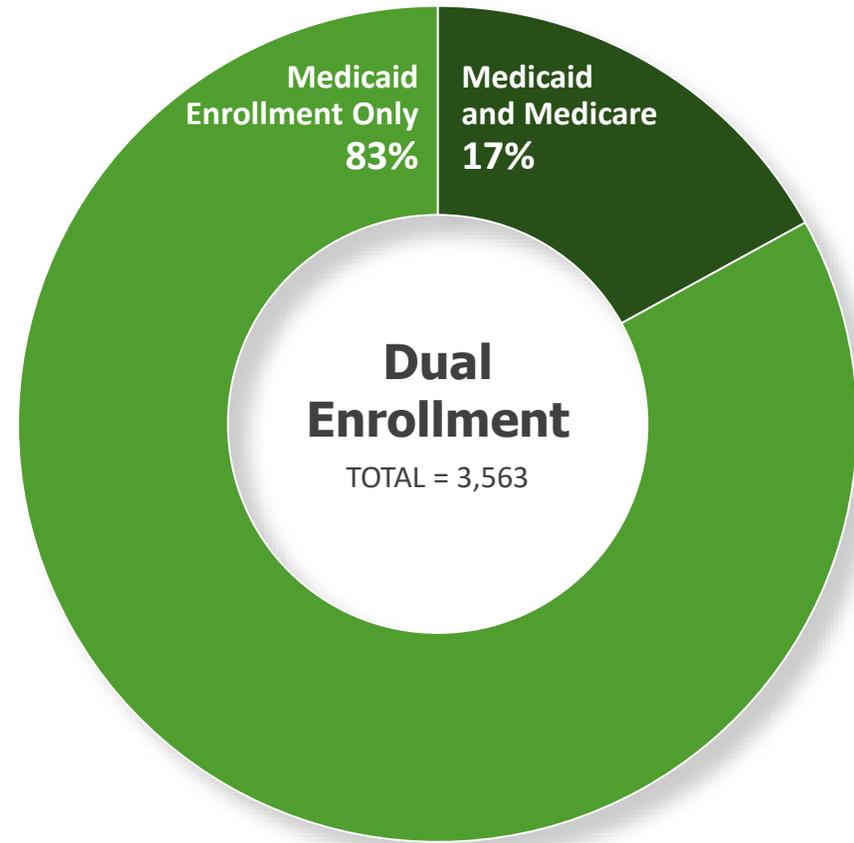


As of July 2019

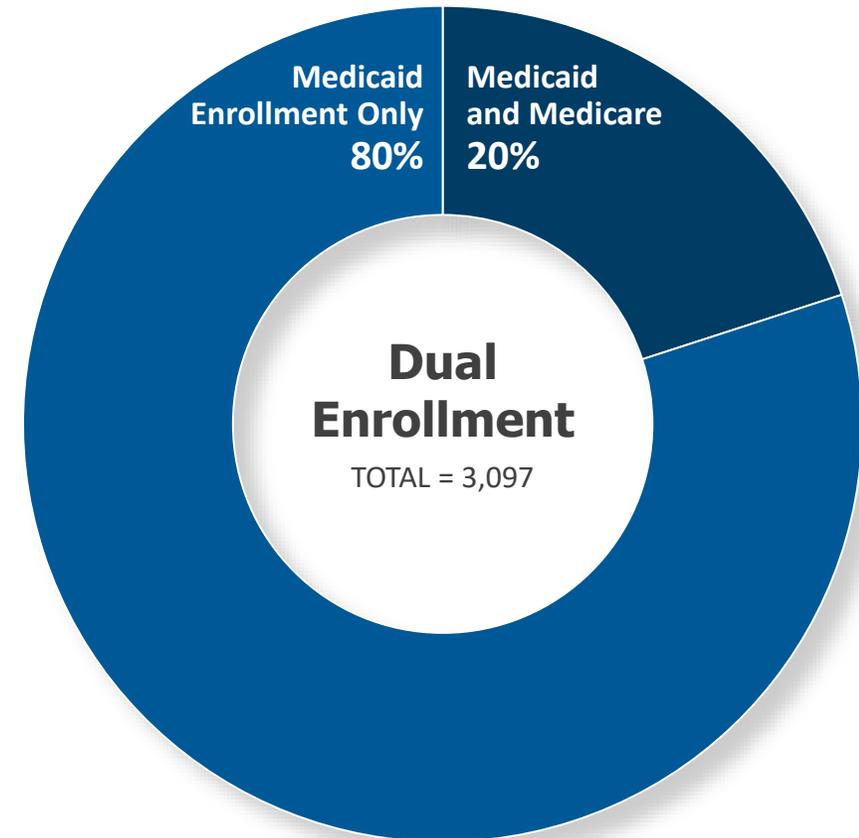
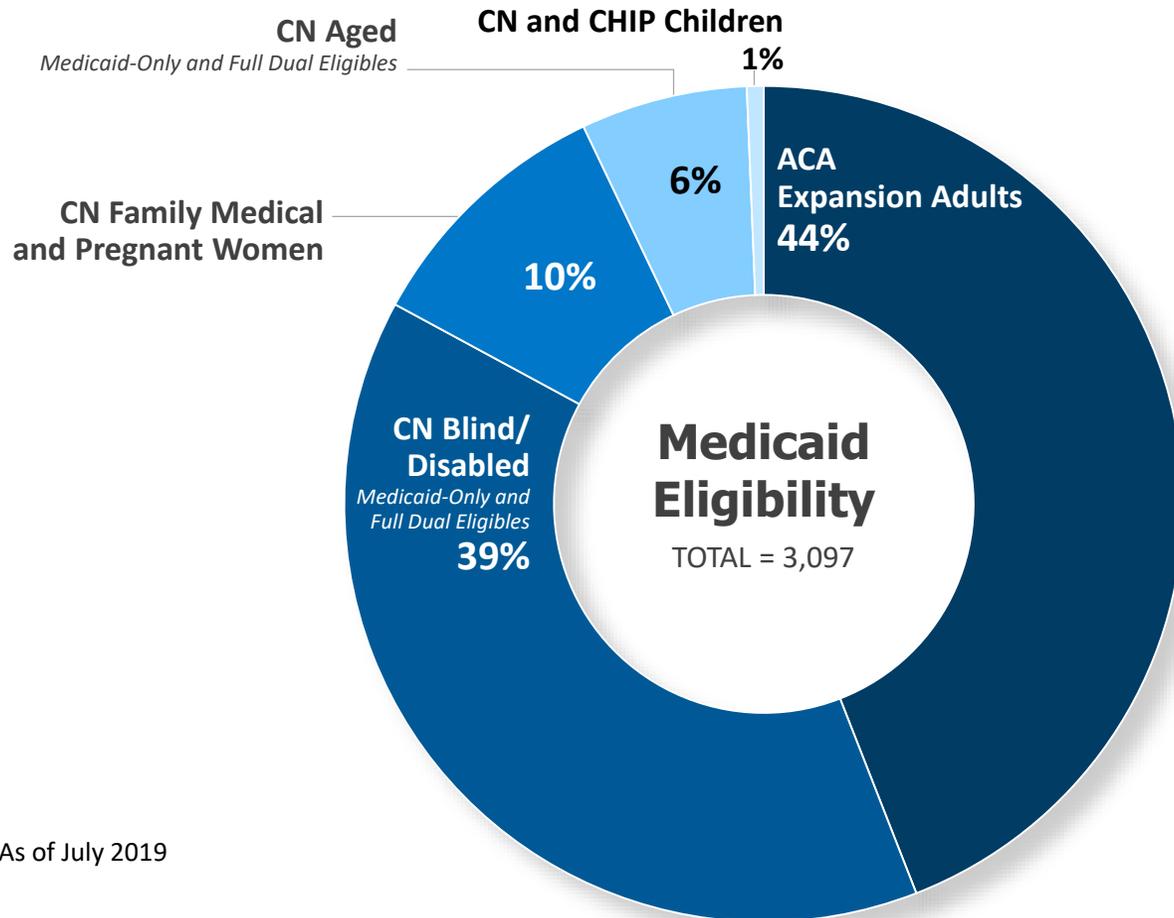
Foundational Community Supports: **Supported Employment** clients in July 2019



As of July 2019



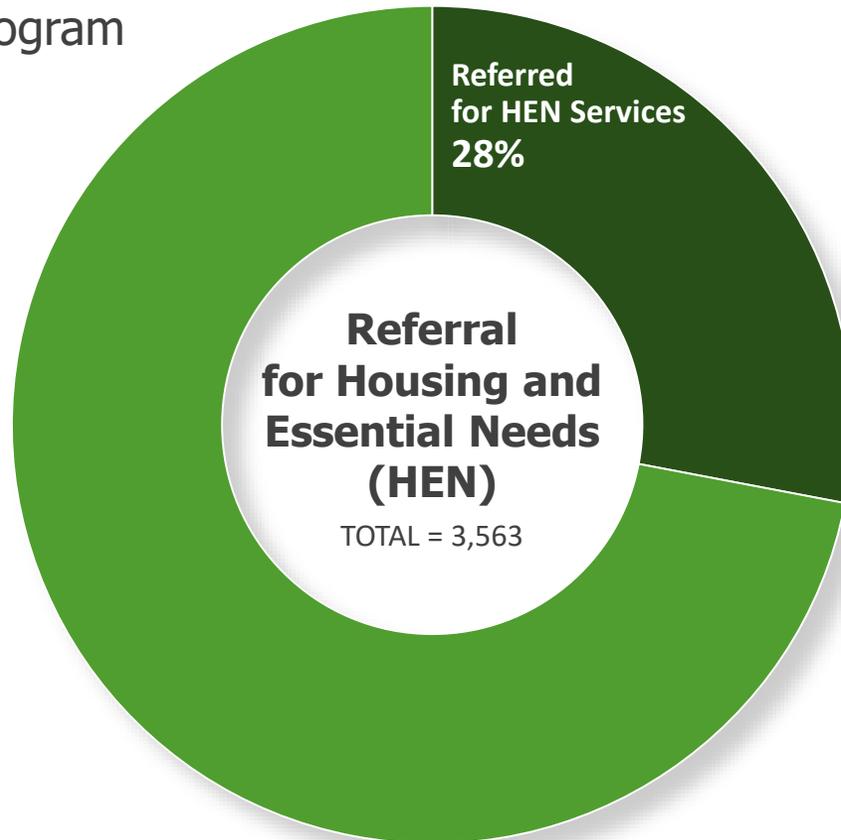
Foundational Community Supports: Supportive Housing clients in July 2019



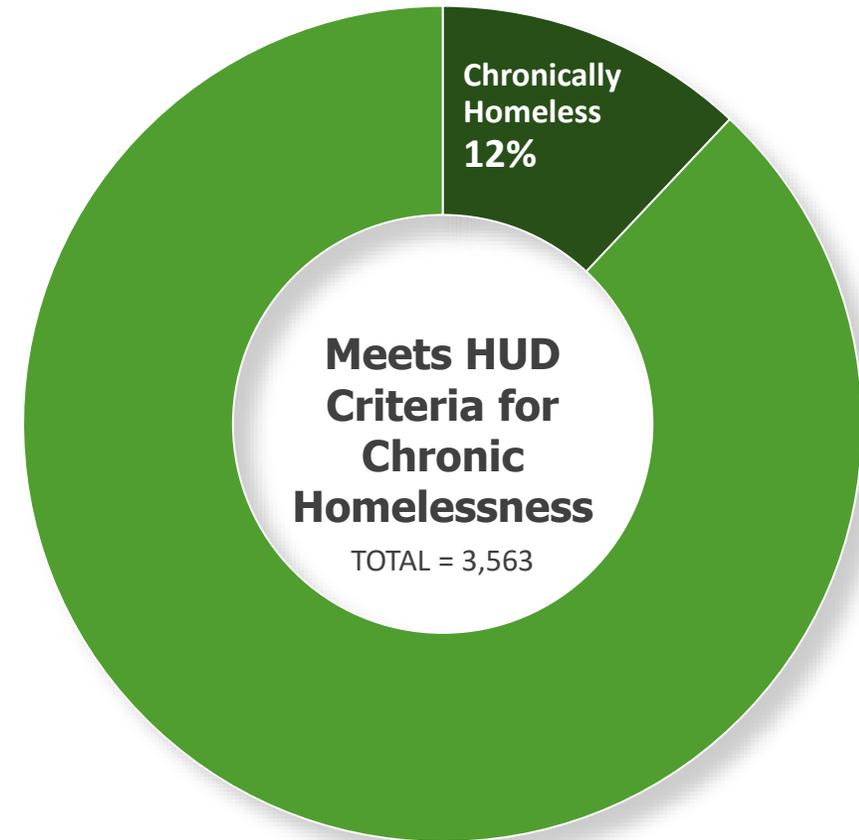
As of July 2019

Foundational Community Supports: **Supported Employment** clients in July 2019

Other Housing Assistance Program Eligibility



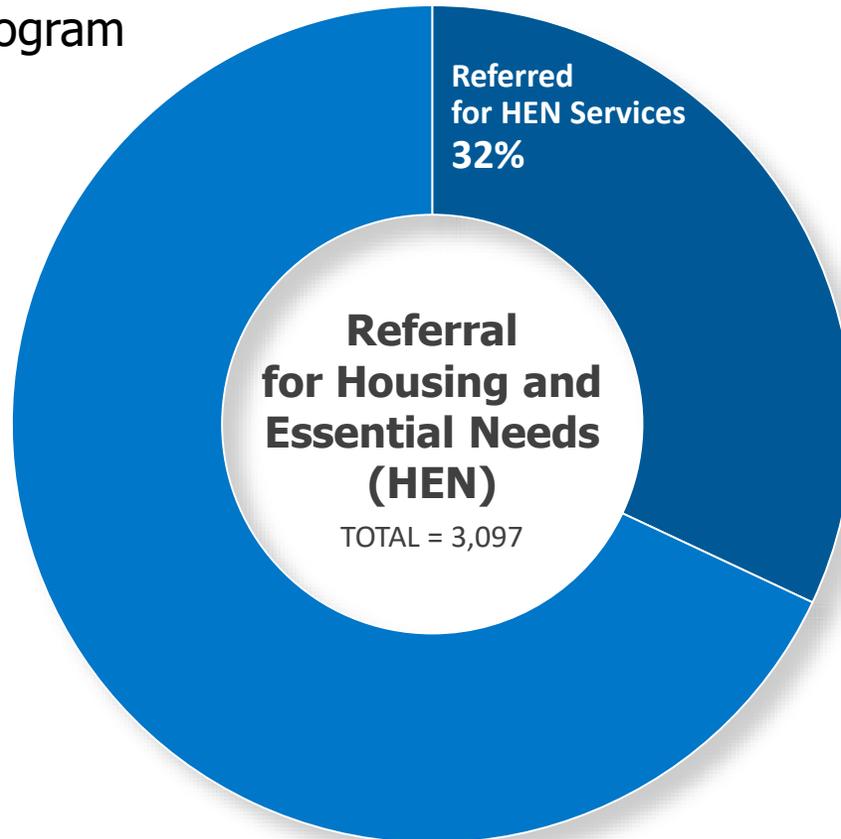
Chronic Homelessness



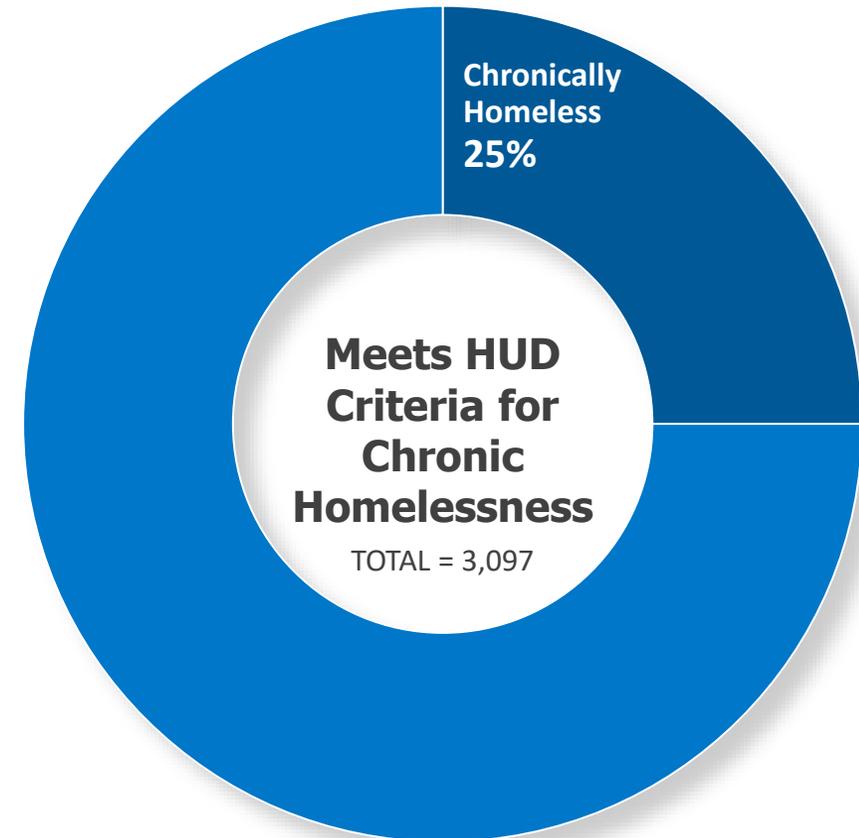
As of July 2019

Foundational Community Supports: **Supportive Housing** clients in July 2019

Other Housing Assistance Program Eligibility



Chronic Homelessness



As of July, 2019

Amerigroup TPA

FCSTPA@Amerigroup.com

Phone: 844.451.2828

Fax: 844.470.8859

More information is available
online:

Amerigroup FCS Provider site:

[https://providers.amerigroup.com/
pages/wa-foundational-
community-supports.aspx](https://providers.amerigroup.com/pages/wa-foundational-community-supports.aspx)

Amerigroup FCS Client Site:

[https://www.myamerigroup.com/
washington-fcs/home.html](https://www.myamerigroup.com/washington-fcs/home.html)

Foundational Community Supports

- ▶ FCS website

- ▶ hca.wa.gov/about-hca/healthier-washington/initiative-3-supportive-housing-and-supported-employment

- ▶ FCS fact sheet

- ▶ hca.wa.gov/assets/program/medicaid-demonstration-i3-factsheet.pdf

- ▶ FCS Resource Guide to technical assistance

- ▶ hca.wa.gov/assets/program/FCS-provider-resource-guide.pdf



Questions?

For more information, contact:

- Greg Claycamp at Greg.Claycamp@hca.wa.gov
- Matt Christie at Matthew.Christie@hca.wa.gov
- Melodie Pazolt at Melodie.Pazolt@hca.wa.gov