



STATE OF WASHINGTON
HEALTH CARE AUTHORITY
626 8th Avenue, SE • Olympia, Washington 98501

**Supported Employment/Supportive Housing
Continuous Quality Improvement Cross-Site Learning Collaborative-Fidelity Reviews**

You are receiving this notice because you have been identified as a Foundational Community Supports (FCS) provider with a fully executed contract with Amerigroup or a Housing and Recovery through Peer Services (HARPS) provider and you have completed or are willing to participate in a Fidelity Reviewer's training. Additional Fidelity Reviewer's trainings will be scheduled throughout the year. The goal of the FCS and HARPS programs are to support people in living healthier lives by addressing their housing and employment needs. Using evidence-based programs increases the likelihood of success – for people and for the FCS and HARPS programs. In addition, the 2013 Washington State Legislature passed 2SSB 5732 which established the following:

The systems responsible for financing, administration, and delivery of publicly funded mental health and chemical dependency services to adults must be designed and administered to achieve improved outcomes for adult clients served by those systems through increased use and development of evidence-based, research-based, and promising practices.¹

The FCS and HARPS service models are evidence-based programs that use quality improvement tools called fidelity scales to track performance against model standards. The goal is to improve services and achieve better housing and employment outcomes. The goal of the Cross-Site Learning Collaborative is to increase quality outcomes while expanding and sustaining availability of these services for individuals with mental health and/or co-occurring mental health and substance use disorders.

The HCA's Division of Behavioral Health and Recovery (DBHR) is promoting a learning community approach to fidelity for supportive housing and supported employment services. Participating in fidelity training and reviews with other agencies fosters a sharing environment focusing on a 'what works approach' rather than a 'gotcha.' Agencies may learn strategies from other agencies also experiencing the same challenges. Participating in Fidelity Reviews at other agencies or having a Fidelity Review within your own agency only enhances your services.

Gathering and submitting data is an important component of the proof that the services enhance quality of life and independence of individuals served and reduces the burden on the system by reducing the need for more restrictive services. Data collection is an important part of providing services, and there will be an expectation that data will be submitted to entities that measure outcomes for the Evidence Based Practices (EBP).

¹ Second Substitute Senate Bill 5732, Chapter 338, Laws of 2013

Foundational Community Supports
Cross-Site Learning Collaborative

DBHR recognizes there are costs associated with participation in the Cross-Site Learning Collaborative and as such are accepting applications for compensation, these amounts change based on funding availability, For the 2023 fiscal year the amounts will be either \$7,500 or \$5,000. Submission of this form does not guarantee a contract. Regardless of this Cross-Site Learning Collaborative form/contract, technical assistance resources are available to help providers learn more about evidence-based practices, the importance of implementing continuous quality improvement strategies, and how to prepare for quality improvement standards.