

ENROLLMENT LENGTH

COVID-19 IMPACT



# **EXECUTIVE SUMMARY**

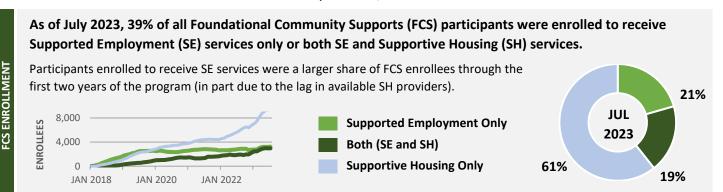


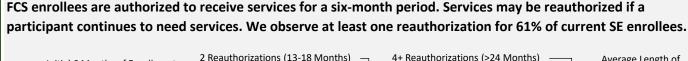


# **Washington State's Foundational Community Supports Programs**

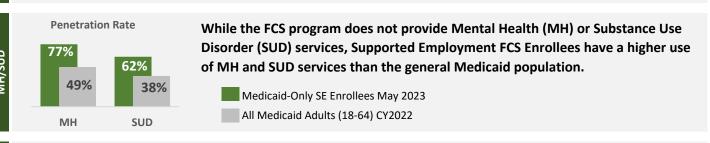
#### SUPPORTED EMPLOYMENT

September 29, 2023









Due to COVID-19 related challenges, the number of participants newly enrolling to receive Supported Employment services decreased during the first half of 2020. By the end of 2020 the number of new enrollees had returned to previous levels. The Health Care Authority has strongly encouraged shifting from in-person services to virtual telehealth services by providers, including assessments, which was allowed under the waiver prior to the pandemic.



Follow the link below to make a referral to the Foundational Community Supports program:

https://provider.amerigroup.com/docs/gpp/WAWA CAID TPA ReferralForm.pdf?v=202005221954

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**ELIGIBILITY NOTES** 









# Washington State's Foundational Community Supports Program SUPPORTED EMPLOYMENT

September 29, 2023

This report provides a month-by-month look at Medicaid clients enrolled in the Foundational Community Supports (FCS) Supported Employment program, which began (along with the FCS Supportive Housing program) in January 2018.

Note: This report describes the enrolled population for a given month and is not intended to be used for evaluation purposes.

**Eligibility for Supported Employment.** Medicaid clients age 16 years or older who: 1) have a mental health or substance use treatment need, or 2) are receiving long-term services, or 3) have a complex physical health need and/or physical impairment AND meet one of the following criteria at the time of referral:

- Are enrolled in the Housing and Essential Needs or Aged, Blind and Disabled program.
- Experienced multiple episodes of inpatient substance use treatment over the past two years.
- Engage in behaviors attributed to a behavioral health condition that may result in expulsion from school or termination from employment.
- Are unable to find and maintain employment due to age, physical disability, or traumatic brain injury.

#### FCS SUPPORTED EMPLOYMENT ENROLLMENT SUMMARY

#### **Length of Enrollment (Previous 12 Months)**

	angui of Enrollment (1 revious 12 months)												
		Enrolled	Newly F	inrolled <sup>1</sup>	Enroll			ed for		ed for		ed for	Avg. Months
Pı	evious	in Month	, 2		2-6 Months <sup>2</sup>		7-12 Months <sup>2</sup>		13-18 N	13-18 Months <sup>2</sup>		onths <sup>2</sup>	Enrolled <sup>2</sup>
12	Months	NUMBER	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER
	AUG	4,817	365	8%	1,542	32%	983	20%	561	12%	1,366	28%	13.5
	SEP	4,726	316	7%	1,539	33%	954	20%	546	12%	1,371	29%	13.7
	OCT	4,839	415	9%	1,542	32%	958	20%	558	12%	1,366	28%	13.6
	NOV	4,598	340	7%	1,622	35%	779	17%	550	12%	1,307	28%	13.8
	DEC	4,980	334	7%	1,694	34%	974	20%	552	11%	1,426	29%	13.9
202	23 JAN	5,207	378	7%	1,713	33%	1,046	20%	572	11%	1,498	29%	14.0
	FEB	5,239	353	7%	1,763	34%	1,022	20%	596	11%	1,505	29%	14.1
	MAR	5,734	475	8%	1,761	31%	1,258	22%	640	11%	1,600	28%	14.0
	APR	6,093	378	6%	1,855	30%	1,506	25%	694	11%	1,660	27%	14.1
	MAY	6,179	407	7%	1,875	30%	1,483	24%	697	11%	1,717	28%	14.3
	JUN	6,166	423	7%	1,924	31%	1,443	23%	718	12%	1,658	27%	14.2
	JUL	6,195	443	7%	1,948	31%	1,500	24%	684	11%	1,620	26%	14.1

<sup>&</sup>lt;sup>1</sup>Only includes participants enrolled in Supported Employment for the very first time.

#### Length of Enrollment (January 2018 - Present) In July 2023... Enrolled 19+ Months • 6,195 participants 8,000 were enrolled in Enrolled 13-18 Months Supported 6,000 Enrolled 7-12 Months Employment. **Enrolled 2-6 Months** 443 of these 4,000 **Newly Enrolled** participants were enrolled for the 2,000 first time in Supported Employment. JAN 2018 JAN 2019 JUL JAN 2023 JUL JUL JUL JAN 2020 JAN 2021 JUL JAN 2022 JUL

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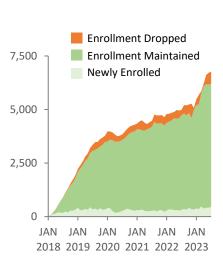
<sup>&</sup>lt;sup>2</sup>Results are based on the total number of months over the life of the participant (and are not necessarily consecutive).

#### **Supported Employment Enrollment Notes.**

- Enrollees are authorized for the program in six month segments. If more time or services are needed, FCS providers may submit an Exception to Rule (ETR) for additional time or services.
- Enrollment in the month does not necessarily indicate that any services were received by the enrollee in that month.

#### **Monthly Enrollment Churn**

	Working Emonited Chair											
Pı	revious	Enrolled in Month	Newly En	rolled <sup>1</sup>		lment ained <sup>2</sup>	Enrollment Dropped <sup>3</sup>					
12	Months	NUMBER	NUMBER	PERCENT <sup>4</sup>	NUMBER	PERCENT <sup>4</sup>	NUMBER	PERCENT <sup>5</sup>				
	AUG	4,817	365	8%	4,452	92%	384	8%				
	SEP	4,726	316	7%	4,410	93%	468	10%				
	ОСТ	4,839	415	9%	4,424	91%	392	8%				
	NOV	4,598	340	7%	4,258	93%	674	14%				
	DEC	4,980	334	7%	4,646	93%	96	2%				
202	23 JAN	5,207	378	7%	4,829	93%	269	5%				
	FEB	5,239	353	7%	4,886	93%	451	9%				
	MAR	5,734	475	8%	5,259	92%	113	2%				
	APR	6,093	378	6%	5,715	94%	134	2%				
	MAY	6,179	407	7%	5,772	93%	435	7%				
	JUN	6,166	423	7%	5,743	93%	553	9%				
	JUL	6,195	443	7%	5,752	93%	577	9%				



#### **Enrollment History of Participants No Longer Enrolled**

Previo	ous	No Longer Enrolled <sup>6</sup>	Enrolled for 1		Mor		Enrolled for 13-18 Months <sup>7</sup>		Enrolled for 19+ Months <sup>7</sup>		Avg. Months Enrolled <sup>7</sup>
12 Mor	nths	NUMBER	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER
А	UG	10,413	1,578	15%	6,042	58%	1,683	16%	1,110	11%	9.9
S	EP	10,783	1,643	15%	6,231	58%	1,740	16%	1,169	11%	10.0
0	CT	11,093	1,666	15%	6,396	58%	1,784	16%	1,247	11%	10.1
N	IOV	11,659	1,849	16%	6,611	57%	1,849	16%	1,350	12%	10.1
D	EC	11,707	1,866	16%	6,623	57%	1,856	16%	1,362	12%	10.1
2023 Ј.	AN	11,913	1,893	16%	6,733	57%	1,886	16%	1,401	12%	10.2
F	EB	12,270	1,956	16%	6,889	56%	1,962	16%	1,463	12%	10.2
M	1AR	12,337	1,982	16%	6,906	56%	1,969	16%	1,480	12%	10.2
А	PR	12,429	2,004	16%	6,933	56%	1,978	16%	1,514	12%	10.3
M	1AY	12,816	2,043	16%	7,155	56%	2,036	16%	1,582	12%	10.3
J	UN	13,297	2,120	16%	7,349	55%	2,112	16%	1,716	13%	10.5
J	IUL	13,874	2,220	16%	7,570	55%	2,200	16%	1,884	14%	10.7

<sup>&</sup>lt;sup>6</sup>Cumulative count of participants who are no longer enrolled in Supported Employment as of the most recent enrollment month. Participants will be removed from this table entirely if they return to the program after a 1+ month gap.





<sup>&</sup>lt;sup>1</sup>Only includes participants enrolled in Supported Employment for the very first time.

<sup>&</sup>lt;sup>2</sup>Includes participants who continue enrollment from the previous month, as well as participants who return after a 1+ month gap in enrollment.

<sup>&</sup>lt;sup>3</sup>Disenrollments from FCS programs are reported retroactively. Recent enrollment counts will decrease slightly as program data matures.

<sup>&</sup>lt;sup>4</sup>Denominator is the current month's Enrollee Total.

<sup>&</sup>lt;sup>5</sup>Denominator is the previous month's Enrollee Total.

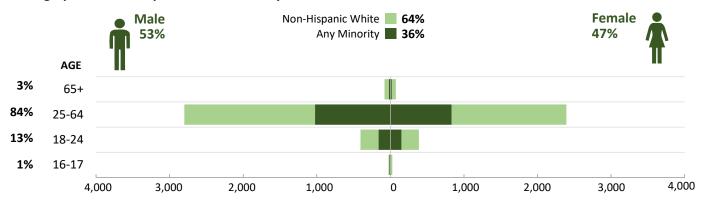
<sup>&</sup>lt;sup>7</sup>Results are based on the total number of months over the life of the participant (and are not necessarily consecutive).

# NOTES

#### **Demographic Notes.**

• "Any Minority" includes enrollees whose race/ethnicity is not recorded as "white"/"non-Hispanic" (including when missing or not provided).

#### **Demographics of Participants Enrolled in July 2023**



#### SUPPORTED EMPLOYMENT - CARE ASSESSMENT



#### **CARE Assessment Notes.**

• Comprehensive Assessment Reporting Evaluation (CARE) is the tool used by case managers to document a participant's functional ability, determine eligibility for long-term care services, evaluate what and how much assistance a participant will receive, and develop a plan of care.

### **CARE Assessment Detail**

Note: month to month changes are due to participant enrollment mix, not program impact.

Previous 12 Months		Enrolled in Month	CARE Assess	ital Disability ment in Last onths	Aging CARE Assessment in Last 15 Months		
		TOTAL	NUMBER PERCENT		NUMBER	PERCENT	
	AUG	4,817	112	2%	891	18%	
	SEP	4,726	114	2%	882	19%	
	0CT	4,839	111	2%	891	18%	
	NOV	4,598	105	2%	839	18%	
	DEC	4,980	108	2%	906	18%	
202	23 JAN	5,207	115	2%	929	18%	
	FEB	5,239	109	2%	935	18%	
	MAR	5,734	116	2%	1,029	18%	
	APR	6,093	117	2%	1,118	18%	
	MAY	6,179	121	2%	1,126	18%	
	JUN	6,166	120	2%	1,154	19%	
	JUL	6,195	119	2%	1,175	19%	





#### For those enrolled in July 2023...

- Enrollees' Medicaid eligibility is predominately obtained through either the ACA expansion adult (Non-Presumptive) program (43%) or the Categorically Needy Blind/Disabled program (29%).
- 16% of the Supported Employment enrollees are dually eligible for Medicaid and Medicare.

#### **Medicaid Eligibility Categories**

Previous 12 Months		Enrolled in Month	,	/Disabled d-Only & Eligibles)	Only & I	Medicaid- -ull Dual bles)	& Pregnant Woman		Presumptive)		Adults (SSI		CN Children <sup>1</sup>	
12	Months	TOTAL	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT
	AUG	4,817	1,462	30%	113	2%	506	11%	2,054	43%	548	11%	134	3%
	SEP	4,726	1,433	30%	110	2%	497	11%	2,003	42%	544	12%	139	3%
	ОСТ	4,839	1,456	30%	108	2%	507	10%	2,060	43%	561	12%	147	3%
	NOV	4,598	1,396	30%	103	2%	451	10%	1,981	43%	525	11%	142	3%
	DEC	4,980	1,491	30%	112	2%	502	10%	2,155	43%	565	11%	155	3%
202	3 JAN	5,207	1,524	29%	118	2%	542	10%	2,255	43%	614	12%	154	3%
	FEB	5,239	1,558	30%	115	2%	565	11%	2,225	42%	620	12%	156	3%
	MAR	5,734	1,690	29%	134	2%	630	11%	2,486	43%	622	11%	172	3%
	APR	6,093	1,779	29%	141	2%	662	11%	2,660	44%	670	11%	181	3%
	MAY	6,179	1,783	29%	145	2%	677	11%	2,721	44%	669	11%	184	3%
	JUN	6,166	1,806	29%	145	2%	671	11%	2,688	44%	683	11%	173	3%
	JUL	6,195	1,811	29%	150	2%	700	11%	2,687	43%	679	11%	164	3%

<sup>&</sup>lt;sup>1</sup>Includes coverage of Foster Care clients between the age of 18-26.

#### Other Housing Assistance Program Eligibility

Note: month to month changes are due to participant enrollment mix, not program impact.

		Enrolled in	Referral for Housing		Housing and Urban Development (HUD) Chronic Homelessness Criteria						
Previous		Month		tial Needs EN)		Total HUD Chronic Homelessness		thronic essness: gthy	HUD Chronic Homelessness: Frequent		
12 I	Months	TOTAL	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	
	AUG	4,817	1,384	29%	604	13%	595	12%	14	0%	
	SEP	4,726	1,375	29%	595	13%	588	12%	14	0%	
	0CT	4,839	1,415	29%	588	12%	581	12%	13	0%	
	NOV	4,598	1,372	30%	542	12%	535	12%	13	0%	
	DEC	4,980	1,491	30%	579	12%	574	12%	11	0%	
202	3 JAN	5,207	1,572	30%	596	11%	589	11%	13	0%	
	FEB	5,239	1,583	30%	605	12%	595	11%	15	0%	
	MAR	5,734	1,736	30%	679	12%	668	12%	18	0%	
	APR	6,093	1,865	31%	718	12%	707	12%	18	0%	
	MAY	6,179	1,896	31%	728	12%	715	12%	19	0%	
	JUN	6,166	1,911	31%	726	12%	715	12%	17	0%	
	JUL	6,195	1,905	31%	711	11%	703	11%	15	0%	

• HUD Chronic Homelessness Criteria. Criteria can be met in two ways. For the Lengthy criteria an enrollee is determined to be experiencing 12 continuous months of homelessness within the past year. For the Frequent criteria an enrollee is determined to have experienced 4 episodes of homelessness over the past 3 years, which equal 12+ total months spent homeless. The Lengthy and Frequent criteria are not mutually exclusive. Note that the results are a proxy for the HUD criteria based on ACES data, and not Homeless Management Information System (HMIS).

ACA = Affordable Care Act | CN = Categorically Needy | HEN = Housing and Essential Needs | HUD = Housing & Urban Development



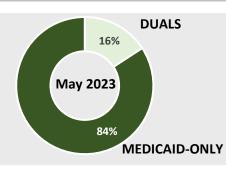


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NOTES

#### Mental Health and Substance Use Disorder Notes.

- Mental Health (MH) and Substance Use Disorder (SUD) Treatment Need Indication and Service Use are based on Medicaid data only. Therefor, the MH and SUD results that follow are show only for enrollees eligible for Medicaid only.
- In May 2023, 84% of Supportive Housing enrollees were eligible for Medicaid only.
- MH and SUD source data is only shown through May 2023 when it is more complete.
- See the bottom of page SE6 for Mental Health and Substance Use Disorder references



#### **MENTAL HEALTH**

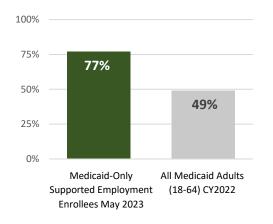
### Mental Health Treatment Need and Service Use Overlap Summary (for Medicaid-Only Enrollees)

Note: month to month changes are due to participant enrollment mix, not program impact.

		Medicaid-		Ν	1ental He	alth	
Pr	revious	Only Enrollees		ent Need in Last 24 onths	Services Received in Last 12 Months		Penetration Rate
12	Months	TOTAL	NUMBER	PERCENT	NUMBER	PERCENT	PERCENT
	AUG	4,015	3,743	93%	2,980	74%	80%
	SEP	3,934	3,647	93%	2,916	74%	80%
	ОСТ	4,043	3,734	92%	2,991	74%	80%
	NOV	3,829	3,522	92%	2,815	74%	80%
	DEC	4,170	3,836	92%	3,092	74%	81%
202	23 JAN	4,380	4,030	92%	3,212	73%	80%
	FEB	4,392	4,032	92%	3,206	73%	80%
	MAR	4,810	4,414	92%	3,481	72%	79%
	APR	5,108	4,673	91%	3,646	71%	78%
	MAY	5,202	4,754	91%	3,657	70%	77%
	JUN	5,170	pending	-	pending	-	-
	JUL	5,221	pending	-	pending	-	-

#### **Mental Health Penetration Rate**

Medicaid-Only clients enrolled in the FCS Supported Employment program are more likely to be receiving Mental Health services than the state-wide adult Medicaid population.



#### SUBSTANCE USE DISORDER

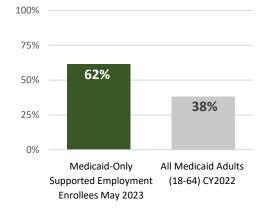
#### Substance Use Disorder Treatment Need and Service Use Overlap Summary (for Medicaid-Only Enrollees)

Note: month to month changes are due to participant enrollment mix, not program impact.

				Substa	ance Use	Disorder	
Pi	revious	Medicaid- Only Enrollees	Treatme Indicated Mor	in Last 24	Services R Last 12	Penetration Rate	
12	Months	TOTAL	NUMBER PERCENT		NUMBER	PERCENT	PERCENT
	AUG	4,015	2,470	62%	1,539	38%	62%
	SEP	3,934	2,394	61%	1,481	38%	62%
	ОСТ	4,043	2,446	60%	1,523	38%	62%
	NOV	3,829	2,293	60%	1,419	37%	62%
	DEC	4,170	2,515	60%	1,574	38%	63%
202	23 JAN	4,380	2,671	61%	1,673	38%	63%
	FEB	4,392	2,646	60%	1,639	37%	62%
	MAR	4,810	2,911	61%	1,801	37%	62%
	APR	5,108	3,100	61%	1,900	37%	61%
	MAY	5,202	3,158	61%	1,947	37%	62%
	JUN	5,170	pending	-	pending	-	-
	JUL	JUL 5,221 pending		-	pending	-	-

#### **Substance Use Disorder Penetration Rate**

Medicaid-Only clients enrolled in the FCS Supported Employment program are more likely to be receiving SUD services than the state-wide adult Medicaid population.







NOTES

#### Mental Health and Substance Use Disorder Notes.

- Mental Health (MH) and Substance Use Disorder (SUD) Treatment Need Indication and Service Use are based on Medicaid data only. Therefor, the MH and SUD results that follow are show only for enrollees eligible for Medicaid only.
- MH and SUD source data is only shown through May 2023 when it is more complete.

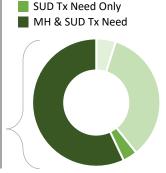
#### TREATMENT NEED

#### Mental Health and Substance Use Disorder Treatment Need Overlap Detail (for Medicaid-Only Enrollees)

Note: month to month changes are due to participant enrollment mix, not program impact.

Previous 12 Months		Medicaid- Only Enrollees	No MH or SUD Treatment Need Indicated in Last 24 Months		MH Treatment Need Only Indicated in Last 24 Months			ted in Last	Co-occurring MH and SUD Treatment Need Indicated in Last 24 Months	
12 N	Months	TOTAL	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT
	AUG	4,015	150	4%	1,395	35%	122	3%	2,348	58%
	SEP	3,934	162	4%	1,378	35%	125	3%	2,269	58%
	OCT	4,043	170	4%	1,427	35%	139	3%	2,307	57%
	NOV	3,829	169	4%	1,367	36%	138	4%	2,155	56%
	DEC	4,170	189	5%	1,466	35%	145	3%	2,370	57%
202	3 JAN	4,380	191	4%	1,518	35%	159	4%	2,512	57%
	FEB	4,392	197	4%	1,549	35%	163	4%	2,483	57%
	MAR	4,810	219	5%	1,680	35%	177	4%	2,734	57%
	APR	5,108	240	5%	1,768	35%	195	4%	2,905	57%
	MAY	5,202	257	5%	1,787	34%	191	4%	2,967	57%
	JUN	5,170	pending	-	pending	-	pending	-	pending	-
	JUL	5,221	pending	-	pending	-	pending	-	pending	-

 In May 2023, 57% of Medicaid-Only SE enrollees have indicated a co-occuring MH and SUD treatment need in the last 24 months.



No Tx Need

MH Tx Need Only

#### **SERVICE USE**

### Mental Health and Substance Use Disorder Service Use Overlap Detail (for Medicaid-Only Enrollees)

Note: month to month changes are due to participant enrollment mix, not program impact.

Previous		Medicaid- Only Enrollees	No MH or SUD Service Use in Last 12 Months		MH Service Use Only in Last 12 Months		SUD Servic in Last 12	· · · · /	Both MH and SUD Service Use in Last 12 Months	
12 I	Months	TOTAL	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT	NUMBER	PERCENT
	AUG	4,015	707	18%	1,769	44%	328	8%	1,211	30%
	SEP	3,934	699	18%	1,754	45%	319	8%	1,162	30%
	OCT	4,043	723	18%	1,797	44%	329	8%	1,194	30%
	NOV	3,829	691	18%	1,719	45%	323	8%	1,096	29%
	DEC	4,170	731	18%	1,865	45%	347	8%	1,227	29%
202	3 JAN	4,380	779	18%	1,928	44%	389	9%	1,284	29%
	FEB	4,392	787	18%	1,966	45%	399	9%	1,240	28%
	MAR	4,810	886	18%	2,123	44%	443	9%	1,358	28%
	APR	5,108	971	19%	2,237	44%	491	10%	1,409	28%
	MAY	5,202	1,036	20%	2,219	43%	509	10%	1,438	28%
	JUN	5,170	pending	-	pending	-	pending	-	pending	-
	JUL	5,221	pending	-	pending	-	pending	-	pending	-

 In May 2023, 28% of Medicaid-Only SE enrollees have received both MH and SUD services in the last 12 months.





- Mental Health Treatment Need Flag. Indication based on any MH diagnosis, prescription or service recorded in administrative data.
- Mental Health Services. Received inpatient or outpatient mental health services in the past 12 months.
- Substance Use Disorder Treatment Need Flag. Indication based on at least one substance-related diagnosis, procedure, prescription, treatment or arrest.
- Substance Use Disorder Services. Received substance use disorder services (including inpatient, outpatient or opiate substitution) in the past 12 months.



REFERENCES

