

Apple Health Dental Program FAQ

Background

At the direction of the Washington State Legislature, HCA will not be implementing managed care dental on July 1, 2019 as shared with Apple Health clients in March. There will be no changes and Apple Health dental will remain Fee For Service. In June, HCA will mail a letter to Apple Health households notifying them of this change.

- Q: Will this affect my client's current Apple Health dental benefits?
- A: No, there will be no changes to the existing Apple Health dental benefits.
- Q: I am a dental provider what do I need to do to continue providing Apple Health dental Fee For Service?
- A: If you are a contracted Apple Health dental provider, you do not need to take any action. If you are not contracted with Apple Health, you will need to complete the <u>enrollment process</u>.
- Q: I am a provider who signed a contract with one or more of the Apparent Successful Bidders (ASB), what do I do now?
- A: Providers should contact the ASB directly.
- Q: I am a provider who is in the middle of the credentialing process with the managed care plans.
- A: If you are a provider who is working to become credentialed with one of the <u>ASBs</u> contact them directly.

