Washington State Health Care Authority

Operationalizing Peer Support Training

Peer services have been an essential part of the behavioral health field in Washington state since 2005. Even though peer positions have increased in scope and volume over the past couple of decades, there is still a gap between the work in the field and the knowledge base attached to it. Agencies and organizations are faced with a lot of uncertainties and questions regarding the implementation of peer support services.

The Operationalizing Peer support training is aimed to address that gap in information and application of peer support services by creating a bridge of evidence-based knowledge and open dialogue about the peer role, peer supervision and implementation of peer services. Some of the topics that will be discussed in the training are:

- Peer services in Washington state: training and credentialing
- Washington Administrative Code (WAC) and the state plan regarding peer services
- Creating a recovery oriented and trauma informed environment
- Licensing as a behavioral health agency and Medicaid reimbursement
- Recruitment, onboarding, and retention of peers
- Peer oriented supervision
- Peer documentation
- Ethics and boundaries

The training is tailored to suit each organization's unique needs.

An interests survey will be sent out once an agency registers for the training.

If you have any questions or want to register for the training, please contact Shelly Shor by email at shelly.shor@hca.wa.gov.