**Vision:** 988 offers a connection to anyone who is struggling, meeting them with acceptance and empathy, offering hope and recovery.

**Guiding Principles**

**People in crisis experience:**

- A seamless system without barriers
- A welcoming response that is healing and provides hope
- Person and family centered care
- Care that is responsive to developmental, cultural, and linguistic needs

**The Crisis System is intentionally:**

- Grounded in equity and anti-racism
- Centered in and informed by lived experience
- Coordinated, collaborative across system partners
- Empowered by technology
- Sustainably and equitably financed

Co-created by the Ad Hoc Workgroup on Vision
April 12, 2022 DRAFT