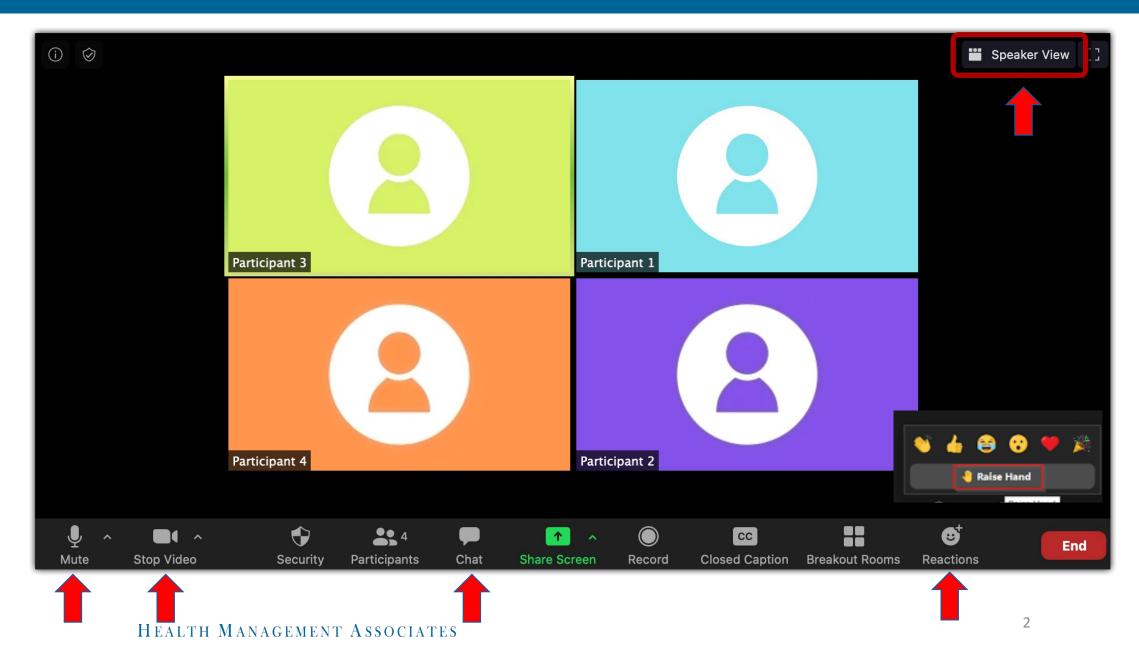
# HB 1477 Crisis Response Improvement Strategy Committee

**September 19, 2023** 

HEALTH
MANAGEMENT
ASSOCIATES

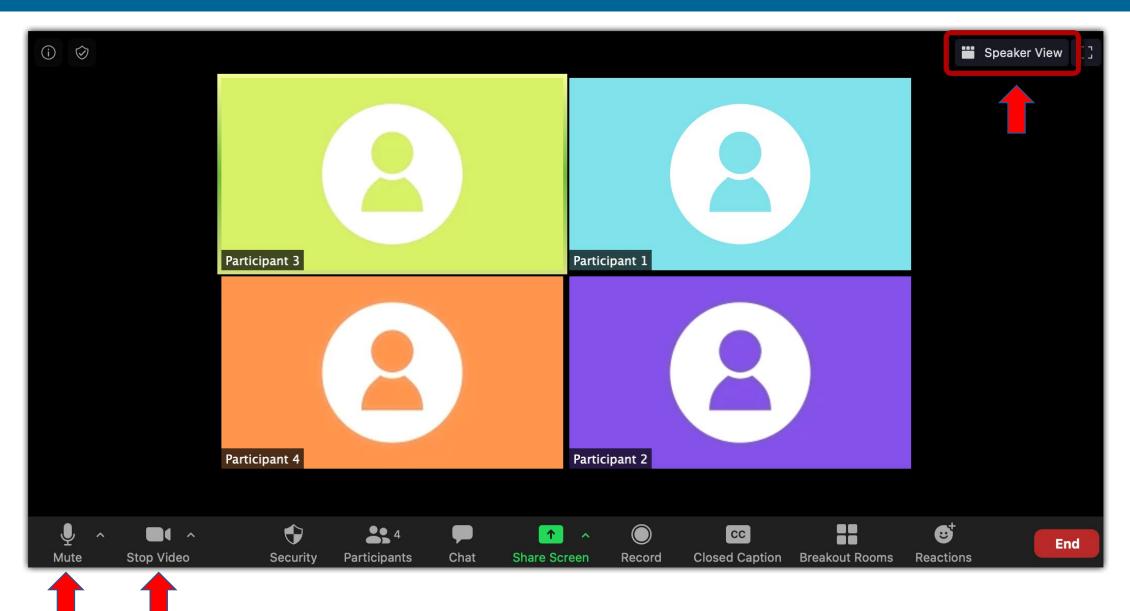


### **Zoom Etiquette: CRIS Committee Members**



### **Zoom Etiquette: Members of the Public**

HEALTH MANAGEMENT ASSOCIATES



### **CRIS Committee Meeting Objectives**

- 1. Strengthen relationships with fellow CRIS members.
- 2. Understand CRIS member perspectives on and criteria for determining priorities for recommendations.
- 3. Prioritize recommendations for addressing system gaps to propose to the CRIS Steering Committee to include in the 2024 progress report.
- 4. Confirm action items and next steps.
- 5. Hear public comment.

# **Meeting Agenda**

TIME	TOPIC
1:00 pm	Welcome, Introductions, Review Meeting Agenda
1:15 pm	Personal Story
1:35 pm	Prioritization Criteria
2:15 pm	Break
2:30 pm	Prioritization of 2024 Recommendations
3:45 pm	Action Items and Next Steps
3:48 pm	Public Comment Period
4:00 pm	Adjourn

### **CRIS Committee Decision Process Map – 2023**

# February 2023 (Someone to Come)



March 2023 (Someone to Come)



April 2023 (Someone to Come)



May 2023 (Crisis Stabilization)

#### **Objectives:**

✓ Discussion of adult mobile crisis response services and system gaps.

#### **Objectives:**

✓ Discussion of
Behavioral Health
Crisis Response and
Collaboration with
First Responders

#### **Objectives:**

✓ Discussion of youth crisis response services and gaps.

#### **Objectives:**

✓ Discussion of Crisis Stabilization Services and Gaps.

### **June 2023**

(Services Recommendations)



### **July 2023**

(Services Recommendations)



### August 2023

(Recommendations Synthesis)

**Objectives:** 

### **Objectives:**

- ✓ Discussion of Recommendations relating to **Criss Stabilization** gaps.
- ✓ HCA Dispatch Protocols and Best Practice Guidelines.



✓ Synthesis of Recommendations relating to Someone to Come, including collaboration with first responders

#### ✓ Synth

- ✓ Synthesis of Recommendations relating to Someone to Come (cont'd)
- ✓ Update on **988 Contact Center Hub Rulemaking**

### **CRIS Committee Decision Process Map – 2023**

# **September 2023** (Draft Recommendations)



#### October 2023

(Draft Report Review)



# November 2023 (Draft Report Input)

#### **Objectives:**

✓ Discuss **draft policy recommendations** as foundation
for January 1, 2024 Committee
Progress Report



✓ Draft Report for CRIS Review

#### **Objectives:**

✓ Review and provide input on draft January 1, 2024 Committee Progress Report.

# **December 2023**(Approve Progress Report)



### 2024

#### **Objectives:**

✓ Steering Committee approval of draft January 1, 2024 Committee Progress Report

## **Priority Areas of Focus**

- ✓ System goals, metrics, and oversight
- ✓ System Infrastructure (technology, workforce, cross-system coordination)

# PERSONAL STORY

# Objectives:

• Set the context for why we are engaging in this work.

# **Prioritization Criteria**

### **Objectives:**

 Be intentional about how you will propose prioritizing recommendations for 2024, by considering and sharing your own perspectives and hearing and learning from others.

# Prioritization of 2024 Recommendations

### **Objectives:**

• Provide Steering Committee with insights on which recommendations they should consider for 2024, and why.

# **BREAK**



# **ACTION ITEMS & NEXT STEPS**



# PUBLIC COMMENTS

# Public Comment

	Name
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	