

A G E N D A

Behavioral Health System Redesign: Crisis Response Improvement Strategy Committee

Meeting #22

Thursday, April 18, 2024 10 am to 4 pm

Spokane Convention Center Ballroom 111A, 334 W Spokane Falls Blvd, Spokane, WA and Zoom

<https://healthmanagement.zoom.us/j/91978795901?pwd=aFp3TkRja1BTRE1qVjFXS3BaMTAzdz09>

Meeting objectives

1. Ground our work in the personal stories and experiences of people who encounter the crisis response system.
2. Observe and learn about a local crisis care system that fully integrates services across the crisis care continuum.
3. Learn about the unique needs of rural and agricultural communities when it comes to behavioral health and crisis response.
4. Learn about how state agencies have considered and advanced the CRIS Committee's input on meanings and metrics that emerged from the February CRIS meeting.
5. Identify remaining gaps in the discussion of system performance meanings and metrics, especially considering what we've learned about substance use disorder and rural and agricultural communities since we first discussed this topic in February.
6. Confirm action items and next steps.
7. Hear public comment.

Meeting Agenda

TIME	TOPIC and OBJECTIVE
10 am	Tour of Frontier Behavioral Health – Spokane 988 Call Center and Integrated Services Objective: Observe and learn about an integrated continuum of crisis response and care.
11:30	Return to Convention Center and pick up lunch (boxed lunches provided)
Noon	Panel Discussion: Rural Community Behavioral Health Crisis Response Objective: Ground the CRIS committee in the unique needs, opportunities, and challenges for the crisis response system in rural areas.
1 pm	Break
<i>Public CRIS Committee Meeting</i>	
1:10 pm	Technology Moment

TIME	TOPIC and OBJECTIVE
1:15 pm	Welcome, Introductions, Review Meeting Agenda Objectives: <ul style="list-style-type: none"> • Ensure everyone feels welcomed and valued, and CRIS members are prepared to engage. • Ensure CRIS Committee members and members of the public understand how the meeting—including the public comment period—will proceed.
1:25 pm	Personal Stories Objective: Set the context for why we are engaging in this work.
1:45 pm	Updates Objectives: <ul style="list-style-type: none"> • Ensure transparency and demonstrate progress. • Inform CRIS committee of what is happening so they can build on what is already progressing in 2024.
2:00 pm	Presentation: What state agencies have done so far with the meanings and metrics Objectives: <ul style="list-style-type: none"> • Demonstrate that state agencies are taking action on the CRIS input for meanings and metrics that emerged from the February 2024 CRIS meeting. • Provide the CRIS with the context they need to identify remaining gaps in the discussion of system performance meanings and metrics.
2:15 pm	Break
2:25 pm	Discussion: Identify remaining gaps in the identification of system performance meanings and metrics Objective: Identify remaining gaps in the system performance meanings and metrics, especially considering what we’ve learned about substance use disorder and rural and agricultural communities since we first discussed this topic in February.
3:45pm	Action Items and Next Steps
3:48 pm	Public Comment Period Objective: Hear public comment.
4 pm	Adjourn