## Behavioral Health System Redesign: Crisis Response Improvement Strategy Committee

Meeting #21

Thursday, March 28, 2024, 11 am to 2 pm

Zoom

## **Meeting objectives**

- 1. Ground our work in the personal stories and experiences of people who encounter the crisis response system.
- 2. Learn about, understand, and discuss the intersection of substance use disorders and behavioral health crisis.
- 3. Confirm action items and next steps.
- 4. Hear public comment.

## Meeting Agenda

TIME	TOPIC and OBJECTIVE
11 am	Technology Moment
	<b>Objective:</b> ensure meeting participants know how to use the Zoom technology—
	including raise your hand function—and everyone understands meeting
	expectations (e.g., participants leave cameras on, observers leave cameras off,
	everyone leaves mics on mute unless called upon to speak, etc.)
11:05 am	Welcome, Introductions, Review Meeting Agenda
	Objectives:
	Ensure everyone feels welcomed and valued, and CRIS members are
	prepared to engage.
	Ensure CRIS Committee members and members of the public understand
	how the meeting—including the public comment period—will proceed.
11:20 am	Personal Stories
	<b>Objective:</b> Set the context for why we are engaging in this work.
11:40 am	Updates
	Objectives:
	Ensure transparency and demonstrate progress.
	Connect agency work to CRIS recommendations.
	<ul> <li>Inform CRIS committee of what is happening so they can build on what is already progressing in 2024.</li> </ul>

TIME	TOPIC and OBJECTIVE
12:05 pm	Presentation and Panel Discussion: Substance Use Disorders and the Intersection
	with Behavioral Health Crisis
	Objectives:
	Ground the CRIS Committee in:
	<ul> <li>How substance use disorders intersect with behavioral health crisis</li> </ul>
	<ul> <li>Drivers of substance use disorders (e.g., systemic racism), health related social needs</li> </ul>
	<ul> <li>How substance use disorders appear and may look different from other behavioral health crises</li> </ul>
	<ul> <li>Current state efforts to address substance use disorders</li> </ul>
	<ul> <li>Increase understanding of who is affected by substance use disorders</li> </ul>
	(e.g., demographics, geographies, etc.)
	• Share more about the impact that stigma and systemic racism have on people
	experiencing substance use disorder and how it affects their access to crisis response.
	• Set the table for the CRIS revisiting performance metrics and other
	recommendations with a lens of ensuring that substance use disorder is also
	being addressed.
12:50 pm	Break
1 pm	Discussion: Elevating substance use disorder in our work together <b>Objective:</b>
	<ul> <li>Use the insights gained from the presentation and panel discussion to begin</li> </ul>
	examining where and how we need to center on substance use disorder in our work together.
	Revisit performance metrics identified during the February CRIS meeting and
	other Committee recommendations with a lens of ensuring that substance
	use disorder is being addressed.
1:45pm	Action Items and Next Steps
1:48 pm	Public Comment Period
	<b>Objective:</b> Hear public comment.
2:00 pm	Adjourn