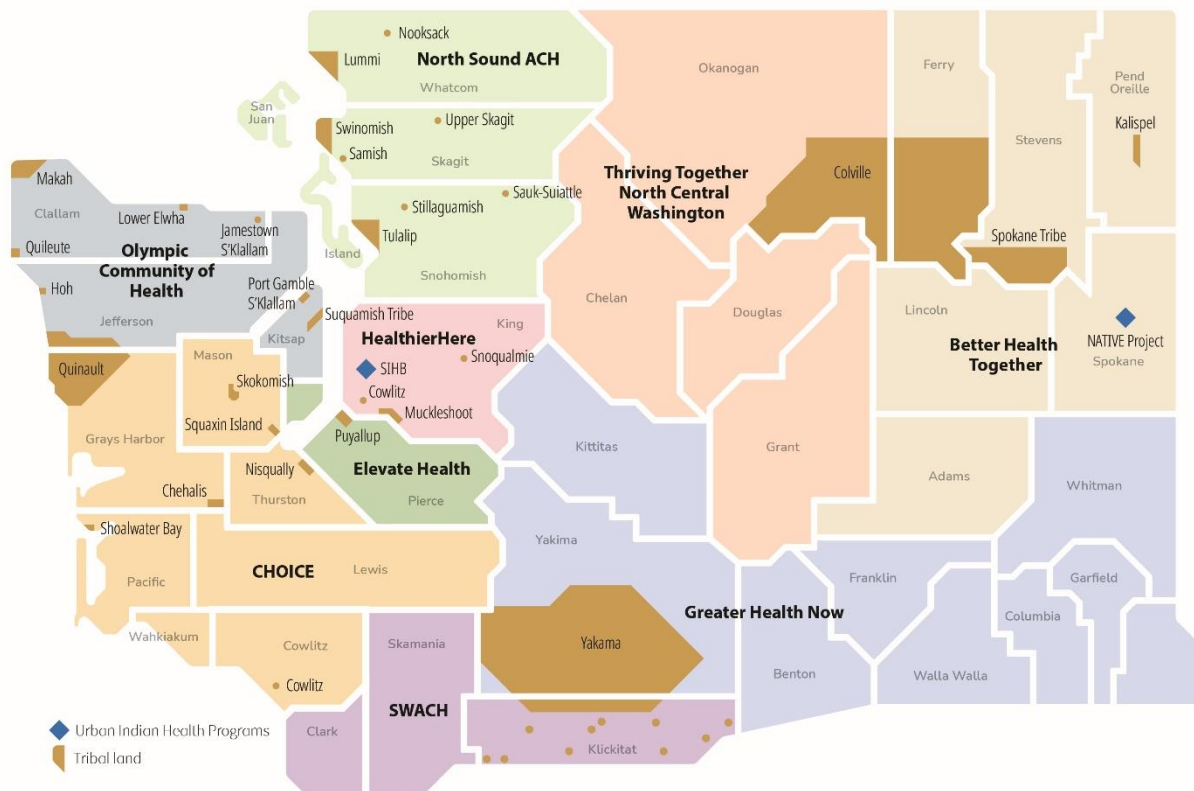


Community Care Hub Referral Pathways



There are nine Community Care Hubs (CCHs) across Washington State, each managed by their regional Accountable Community of Health (ACH). CCHs function as a central source for connecting individuals with health care needs and related Social Care Support services. CCHs coordinate referrals by working closely with community organizations, social service, health care facilities, correctional institutions, and governmental bodies. CCHs connect individuals with trained community-based workers (CBW), who provide personalized support to achieve health goals. To support the no wrong door policy, referrals can be taken via the statewide Crisis Connections call center: (1-833-453-0336) , 2-1-1, or 9-8-8.

ACH	Counties	Contact info	Languages	Services
Better Health Together (BHT)	<ul style="list-style-type: none"> Adams Ferry Lincoln Pend Oreille Spokane Stevens 	<ul style="list-style-type: none"> Website Referral line: 509-471-0077 Email address Online referral form 	Russian, Spanish <i>Partners have access to translation services.</i>	<ul style="list-style-type: none"> Food/nutrition Housing Transportation Legal aid/legal services Employment assistance Education/early education Financial supports

				<ul style="list-style-type: none"> • Utilities/energy assistance • Medical care • SUD services • Pregnancy and postpartum support • Family planning • Oral health
CHOICE (Community Health Organization Improving Care and Equity)	<ul style="list-style-type: none"> • Cowlitz • Grays Harbor • Lewis • Mason • Pacific • Thurston • Wahkiakum <p><i>Note: CHOICE spans two purchasing regions</i></p>	<ul style="list-style-type: none"> • Website • Online referral form • Referral line: 1 800-662-2499 (operated M-F from 8 a.m. to 5 p.m. (closed on holidays)) 	Spanish, Chukese <i>Translation devices available.</i>	<ul style="list-style-type: none"> • Food/nutrition • Housing • Transportation • Childcare • Legal aid/legal services • Employment assistance • Education/early education • Financial aid • Utilities/energy assistance • Medical care • SUD services • Pregnancy and postpartum support • Family planning • Oral health
Elevate Health	<ul style="list-style-type: none"> • Pierce 	<ul style="list-style-type: none"> • Website • Online referral form • Call: 253-453-0448 	Hawaiian, Russian, Samoan, Spanish, Tagalog, Ukrainian, Kiswahili	<ul style="list-style-type: none"> • Food/nutrition • Housing • Transportation • Childcare • Legal aid/legal services • Employment assistance • Education/early education • Financial aid • Utilities/energy assistance
Greater Health Now (GHN)	<ul style="list-style-type: none"> • Asotin • Benton • Columbia • Franklin • Garfield • Kittitas • Walla Walla • Whitman • Yakima 	<ul style="list-style-type: none"> • Website • Online referral forms (English and Spanish) 	Spanish Primary forms/intake available in Spanish. <i>Partners have access to translation technologies.</i>	<ul style="list-style-type: none"> • Food/nutrition • Housing • Transportation • Childcare • Legal aid/legal services • Employment assistance • Education/early education • Financial aid • Utilities/energy assistance • Clothing

				<ul style="list-style-type: none"> Youth support Guidance with SSI/SSDI Safety: violence/abuse Environment Communication
HealthierHere	<ul style="list-style-type: none"> King 	<ul style="list-style-type: none"> Website Online referral form 	Amharic, Chinese: Cantonese, Chinese: Mandarin, Hindi, Russian, Spanish, Somali, Ukrainian, Vietnamese, Arabic, Swahili, Bemba, Tonga, Farsi, Dari (Afghan), Turkish, Azeri, Bengali, Sudanese, French, Nyanja, Kikuyu, Bantu, ASL, Cambodian, Pashto, Oromo, Wolof	<ul style="list-style-type: none"> Food/nutrition Housing Transportation Childcare Legal aid/legal services Employment assistance Education/early education Financial aid Utilities/energy assistance
North Sound ACH	<ul style="list-style-type: none"> Island San Juan Skagit Snohomish Whatcom 	<ul style="list-style-type: none"> Website Online referral form Call: (360) 610-7688 	<p>Amharic, Chinese: Cantonese, Chinese: Mandarin, Hawaiian, Hindi, Japanese, Korean, Lao, Russian, Samoan, Spanish, Somali, Tagalog, Thai, Ukrainian, Vietnamese, Mixteco</p> <p><i>Through the use of interpretation services network partners can provide support in any of the languages the client chooses.</i></p>	<ul style="list-style-type: none"> Food/nutrition Housing Transportation Childcare Legal aid/legal services Employment assistance Education/early education Financial aid Utilities/energy assistance <p><i>It's important to note that housing resources are limited, and waitlists can be long, sometimes spanning years.</i></p>
Olympic Community of Health (OCH)	<ul style="list-style-type: none"> Clallam Jefferson Kitsap 	<ul style="list-style-type: none"> Website Email address Call: (360) 301-8252 Online referral forms: English and Spanish 	This varies by the service. The OCH resource directory identifies language options by service. The OCH hub referral form is available in English, Spanish, Russian, and Tagalog.	<ul style="list-style-type: none"> Food/nutrition Housing Transportation Childcare Legal aid/legal services Employment assistance Education/early education Financial aid

				<ul style="list-style-type: none"> • Utilities/energy assistance • Crisis services • Access to care (primary care, dental, specialty care, SUD, mental health) • Parenting • Tribal services • Support groups • Aging services • Veteran services • Basic needs (clothing, diapers, showers, laundry, etc.) • Public health programs
SWACH (Southwest Washington Accountable Community of Health)	<ul style="list-style-type: none"> • Clark • Klickitat • Skamania 	<ul style="list-style-type: none"> • Website • Call (toll-free): 888-527-8406 • Email address 	Russian, Spanish, Ukrainian, Chuukese, German	<ul style="list-style-type: none"> • Food/nutrition • Housing • Transportation • Childcare • Legal aid/legal services • Employment assistance • Education/early education • Financial aid • Utilities/energy assistance
Thriving Together NCW	<ul style="list-style-type: none"> • Chelan • Douglas • Grant • Okanogan 	<ul style="list-style-type: none"> • Website • Online referral form 	Spanish	<ul style="list-style-type: none"> • Food/nutrition • Housing • Transportation • Childcare • Legal aid/legal services • Employment assistance • Education/early education • Utilities/energy assistance • Digital literacy • Eldercare • Any other services clients need help accessing