<table>
<thead>
<tr>
<th>Managed care plan</th>
<th>General contact</th>
<th>Tribal liaison contact</th>
</tr>
</thead>
</table>
| **Amerigroup**                        | **Customer service:** 1-800-600-4441  
|                                       | **Website:** [www.amerigroup.com](http://www.amerigroup.com)  
|                                       | **Provider line:** 1-800-454-3730  
|                                       | **Contracting Link:** [https://provider.amerigroup.com/washington-provider/join-our-network](https://provider.amerigroup.com/washington-provider/join-our-network)  
|                                       | **Provider Portal:** Pending                                                                 | **Tribal Liaison**  
|                                       |                                                                                 | Vickie LaFromboise, [vickie.lafromboise@amerigroup.com](mailto:vickie.lafromboise@amerigroup.com)  
|                                       |                                                                                 | 509-405-5324                                                                 |
| **Community Health Plan of Washington** | **Customer service:** 1-800-440-1561  
|                                       | **Website:** [www.chpw.org](http://www.chpw.org)  
|                                       | **Provider line:** 1-800-440-1561  
|                                       | **Contracting Link:** [https://forms.chpw.org/#/provider-enrollment](https://forms.chpw.org/#/provider-enrollment)  
|                                       | **Provider Portal:** [https://www.chpw.org/provider-center/provider-resources/provider-portals/](https://www.chpw.org/provider-center/provider-resources/provider-portals/)  
|                                       | **HealthMAPS is the provider portal:** [https://mychpw.chpw.org/en/provider](https://mychpw.chpw.org/en/provider)  
|                                       | **Access HealthMAPS through Onehealthport after setting up a CHPW account:** [https://www.onehealthport.com/sso-payer/community-health-plan-washington](https://www.onehealthport.com/sso-payer/community-health-plan-washington)  
|                                       |                                                                                 | **Tribal Liaison**  
|                                       |                                                                                 | Natalie Christopherson, [Natalie.Christophers@chpw.org](mailto:Natalie.Christophers@chpw.org)  
|                                       |                                                                                 | 206-613-5060  
|                                       |                                                                                 | 206-521-8834 (fax)                                                                 |
|                                       |                                                                                 | **Billing, contracting/medical management**  
|                                       |                                                                                 | Gabriel Ayerza, [gabriel.ayerza@chpw.org](mailto:gabriel.ayerza@chpw.org)  
|                                       |                                                                                 | 206-652-7204  
|                                       |                                                                                 | 206-521-8834 (fax)                                                                 |
| **Coordinated Care**                  | **Enrollee Line:** 1-877-644-4613  
|                                       | **Provider Line:** 1-877-644-4613  
|                                       | **Website:** [www.coordinatedcarehealth.com](http://www.coordinatedcarehealth.com)  
|                                       | **Contracting Link:** [https://www.coordinatedcarehealth.com/providers/become-a-provider.html](https://www.coordinatedcarehealth.com/providers/become-a-provider.html)  
|                                       | **Provider Portal:** [https://www.coordinatedcarehealth.com/providers.html](https://www.coordinatedcarehealth.com/providers.html)  
|                                       |                                                                                 | **Tribal Relations Manager**  
|                                       |                                                                                 | Jeanne ‘JJ’ McMinds, [Jeanne.L.McMinds@coordinatedcarehealth.com](mailto:Jeanne.L.McMinds@coordinatedcarehealth.com)  
|                                       |                                                                                 | 360-280-8033                                                                 |
| Molina Healthcare | Customer service: 1-800-869-7165  
Website: [www.molinhealthcare.com](http://www.molinhealthcare.com)  
Provider line: 1-888-858-5414  
Provider email: MHWProviderServicesInternalRep@molinahealthcare.com  
Contracting Link: [https://www.molinahealthcare.com/providers/wa/medicaid/Pages/home.aspx](https://www.molinahealthcare.com/providers/wa/medicaid/Pages/home.aspx)  
Provider Portal: [https://provider.molinahealthcare.com/Provider/Login](https://provider.molinahealthcare.com/Provider/Login) |
|---------------------------------------------------------------|
| Community Engagement/Tribal Liaison  
Twila Mallari  
Twila.Mallari@molinahealthcare.com  
425-659-3465  
Tribal Provider Credentialing  
Diane Steele | [Provider Contract Coordinator](Molina Healthcare of Washington, Inc.)  
P: 425-270-8441  
MHWProviderContracting@MolinaHealthCare.Com  
Tribal Provider Roster Inquiries  
Marilyn Alberthal | [Provider Information Team Coordinator](Molina Healthcare of Washington, Inc.)  
MHWProviderInfo@MolinaHealthCare.Com  
Claims related issues  
Shawnna Neuser | [Specialist, Provider Inquiry Research & Resolution](Shawnna.Neuser@molinahealthcare.com)  
425-629-9230  
Jammi Reese | [IMC BH Program Manager](Jammi.Reese1@molinahealthcare.com)  
Provider Inquiry Research and Resolution Desk: 360-727-1061  
Contracting  
Kevin Wood | [Kevin.Wood@MolinaHealthCare.Com](Kevin.Wood@MolinaHealthCare.Com)  
425-386-1149 |
United Healthcare Community Plan

Customer service: 1-877-542-8997
Website: www.uhccommunityplan.com
Provider line: 1-877-542-9231
Provider Portal: http://www.uhcprovider.com/LINK

Indigenous Affairs Manager
Jenna Bowman
jenna_bowman@uhc.com
763-283-4702

Medical Advocates
Eryn McCourt
Eryn.McCourt@uhc.com
Carrie Reidhead
Carrie_Reidhead@uhc.com

Behavioral Health
Angela Barnes
Angela_Barnes@uhc.com

Health Care Authority
Managed care questions that can't be resolved by the MCO may be directed to HCA’s Managed Care team.

HCAMCprograms@hca.wa.gov