

Washington Common Measure Set on Healthcare Quality

Behavioral Health Measure Selection Workgroup

Meeting #4

December 9, 2015



Leading health system improvement

Today's Meeting Agenda

1. Welcome and Introductions
2. Review Actions by PMCC on October 29
3. Review Results from Public Comment Period
4. Finalize Measure Recommendations to PMCC
5. Wrap-up

Actions of PMCC on 10/29

- **Measures #1 and #2: Mental Health Service Penetration and Substance Use Disorder Service Penetration**

Action: Seek public comment on whether we should “pilot” both measures in 2016 to evaluate results prior to taking action to formally include them in the State’s Common Measure Set.

“Piloting” the measures means gathering results and reviewing/evaluating results at the PMCC before deciding (no public reporting).

Units of Analysis: Health Plans (Measure 1: Commercial/Medicaid; Measure 2: just Medicaid)

Concern: Data sources (commercial health plans) will not voluntarily program and run the new measure if it is not part of the Common Measure Set.

Actions of PMCC on 10/29

- **Measure #3: Follow-up After Discharge from ER for Mental Health, Alcohol or Other Drug Dependence (NCQA 2605)**

Action: Seek public comment on whether to formally include this measure in the State's Common Measure Set.

Units of Analysis: Commercial and Medicaid Health Plans

Actions of PMCC on 10/29

- **Measures #4 and #5: Hospital Discharges, Psychiatric Disorders and Hospital Discharges, Alcohol and Drug Use**

Action: Seek public comment on whether we should “pilot” both measures in 2016 to evaluate results prior to taking action to formally include them in the State’s Common Measure Set.

“Piloting” the measures means gathering results and reviewing/evaluating results at the PMCC before deciding (no public reporting).

Data Source: WA Department of Health

Units of Analysis: State, Counties, ACHs

Actions of PMCC on 10/29

■ Patient Experience Surveys

Action: Table the recommendation and ask the Work Group to revisit this recommendation with the concerns and questions of the PMCC in mind.

- 1.** Concern about moving the recommendation forward if results will not be publicly reported. Not sure this should be a part of the Common Measure Set which is about public reporting.
- 2.** If we did move forward, PMCC would advise using the EXACT wording of the measured validated and used by the VA.
- 3.** Some recommended using BRFSS data regarding alcohol use instead, but others noted that BRFSS questions do not pertain to screening and brief intervention.

Results from Public Comments

Should the following measure be formally added to the Common Measure Set: Follow-up After Discharge from the ER for Mental Health, Alcohol or Other Drug Dependence?

- Yes: 19
- No: 4
- Don't Know: 2

Overall positive support; concern that follow-up is too long at 30 days; request more flexibility in how follow-up is achieved; Keep results separate for children vs. adults

Results from Public Comments

Should the following measures be piloted and evaluated before adding to the Common Measure Set?

| Mental Health Service Penetration | Substance Use Disorder Service Penetration |
|-----------------------------------|--|
| Yes: 16 | Yes: 14 |
| No: 4 | No: 7 |
| Don't Know: 2 | Don't Know: 1 |

Overall positive support; some concerns related to support for follow-up at the community level and programming this new measure

Results from Public Comments

Should the following measures be piloted and evaluated before adding to the Common Measure Set?

| Hospital Discharges: Psych Disorders | Hospital Discharges: Alcohol and Drug Use |
|---|--|
| Yes: 14 | Yes: 14 |
| No: 5 | No: 5 |
| Don't Know: 3 | Don't Know: 3 |

Overall positive support although WSHA not supportive; some feel it's complimentary to NCQA 2605; some not sure what to do with results to improve care

Finalize Recommendations to PMCC:

- 1. Measure #3: Follow-up After Discharge from ER for Mental Health, Alcohol or Other Drug Dependence (NCQA 2605)**
- 2. Measures #1 and #2: Mental Health Service Penetration and Substance Use Disorder Service Penetration**
- 3. Measures #4 and #5: Hospital Discharges, Psychiatric Disorders and Hospital Discharges, Alcohol and Drug Use**
- 4. Patient Experience**

Next Steps

- **Performance Measures Coordinating Committee on Friday, January 22, 2016 – All Welcome!**

THANK YOU!!!!