Applicability of Various HCA Billing and Encounter Guides for Behavioral Health Services

Quick guide reference sheet from the webinar on July 8, 2025

PowerPoint reference table

Power Point Breakdown	SERI	MH Billing Guides	SUD Billing Guides	Encounter Data Reporting Guide
Intent	Clinical Policy encounter guidance for outpatient and inpatient behavioral health services MCO, BH-ASOs, and Behavioral Health Agency providers	Clinical Policy for billing guidance for outpatient (part I) and outpatient and inpatient (part II) behavioral health services for mental health.	Clinical Policy for billing guidance for behavioral health services for outpatient and residential substance use disorders and problem gambling.	**Reference tool that outlines how MCOs and BH-ASOs should transmit encounter data to HCA's ProviderOne payment system**
Services addressed	Mental Health, Substance Use Disorders and Problem Gambling	Mental Health	Substance Use Disorders and Problem Gambling	**Behavioral Health**
Funding	Medicaid, Federal Block Grant, State-only	Medicaid	Medicaid	**Service data that is funded by Medicaid, Federal Block Grant, State- only**
Medicaid State Plan Authority	Attachment 3 Section 13d	Attachment 3 Section 6d (Part I) Attachment 3 Section 13d (Part II)	Attachment 3 Section 13d	**N/A**

Quick guidance reference table

What Guide?	What Part of the State Plan does the guide connect with?	What Providers would use it?	What Clients would it apply to?
Service Encounter Reporting Instructions (SERI)	Attachment 3 Section 13d	Licensed community behavioral health agencies (BHAs); Includes both outpatient and inpatient providers; This could include FQHCs who are licensed as BHAs	**Includes MCO enrollees and BHSO enrollees in managed care (Medicaid Clients)** **Includes BH-ASO Clients (non- Medicaid Clients)**
Mental Health Billing Guide (MHBG) Part I	Attachment 3 Section 6d	Independent providers who have agreements for fee- for-service with HCA and independent contracts with MCOs Rural Health Clinics (RHC) Federally Qualified Health Centers (FQHC)	**Includes MCO enrollees in managed care (Medicaid Clients) BHSO (behavioral health services only) Clients receiving services** **Apple Health Medicare Connect Beneficiaries (historically called duals)** **Apple Health Clients without a managed care plan**
Mental Health Billing Guide (MHBG) Part II	Attachment 3 Section 13d	Licensed community behavioral health agencies (BHAs) who have a core provider agreement and bill directly in ProviderOne, and say they accept Apple Health Clients without a managed care plan	**For Apple Health Clients without a managed care plan** **American Indians/Alaskan Natives (AI/AN)** **Some Foster Care Alumni** **Apple Health Medicare Connect Beneficiaries (historically called duals)**
Substance Use Disorder Billing Guide (SUDBG)	Attachment 3 Section 13d	Same as above for MHBG part II Note: For SUDPs who are not under a BHA they would use the Physician/Professional Billing Guide for 6d services	**Same as above for MHBG part II**

What to provide when you send inquiries

Who do I reach out to?
- For SERI:
  - For inquiries, please send to our Managed Care Programs mailbox
- For Mental Health and Substance Use Disorder Billing Guides:
  - For inquires related to Mental Health BG part I please send to our clinical policy mailbox
  - For inquiries related to Mental Health BG part II or SUD BG please send to our Fee-For-Service mailbox
- For Encounter Data Reporting Guide:
  - For inquiries, please send to our HIPAA-Help mailbox:

What should my inquiry include?
- Who you are (name of organization, specific clientele you're providing services to)?
- How you and/or your agency is licensed?
- Are you designated as a Rural Health Clinic (RHC) or Federally Qualified Health Center (FQHC)?
- Who are you contracting with (e.g., BHA contracting with MCOs) AND what services are you contracted to provide?
- What guidance document are you referring to (i.e., SERI, Mental Health, or Substance Use Disorder Billing Guide)?
- What kind of services are you providing?
- What is your question?

Resources

- Where can I find current and historical versions of SERI:

  - SERI website

- Where can I find current and historical versions of HCA billing guides and telehealth policies:

  - Provider billing guides and fee schedules

- Where can I find the current versions of EDRG:

  - Current Encounter Data Reporting Guide

- State Plan:

  - Medicaid (Title XIX) State Plan

    - Attachment 3: General Provisions
    - Section 13d: Rehabilitative Services
    - Section 6d: Other Practitioners' Services

- Current National Provider Identifier guidance document (Feb 2024):

  - How to register a National Provider Identifier (NPI)

- Who is the correct payer guidance document (August 2023)

  - Providers identify payer table