



# Healthier Washington Quarterly Webinar Engaging Accountable Communities of Health

April 5, 2017



# Any questions?

## **To ask for technical support:**

- If you have difficulty with your connection to the webinar, first try refreshing your browser.
- If that fails, you can click on the “Support” option in the upper right hand corner of your screen for online troubleshooting.

## **To ask about today’s topic:**

We will have a question-and-answer session after the panelists complete their presentations. However, you can submit your questions at any time.

Click the green “Q&A” icon on the lower left-hand corner of your screen, type your question in the open area and click “Submit.”



# Today's presenters

- Dorothy Teeter, Director, Health Care Authority (HCA)
- Alison Carl White, Director, Better Health Together
- Elya Moore, Director, Olympic Community of Health
- Erin Hertel, Senior Research Associate/Program Manager, Center for Community Health & Evaluation
- Marc Provence, Director, Office of Medicaid Transformation, HCA

## **Moderators:**

Chase Napier, Manager, Community Transformation, HCA

Laura Kate Zaichkin, Deputy Chief Policy Officer, HCA



# Today's agenda

- Achieving the goals of a healthier Washington
- Video 1: ACHs in action
- Assessing outcomes
- ACHs' role in the Medicaid Demonstration
- Video 2: ACHs in action
- Activating on regional priorities
- Questions and answers

# Achieving a healthier Washington



# Healthier Washington



# Many different strategies...with many public and private partners



- Accountable Communities of Health
- Analytics, interoperability, and measurement
- Integrated physical and behavioral health
- Paying for value
- Performance measures
- Plan for improving population health
- Practice transformation support hub
- Shared decision making



# Building healthier communities through regional collaboration



## Specifically, ACHs...

- Bring together diverse public and private community partners to work on shared regional health goals.
- Identify opportunities for the ACH and community partners to understand and bridge health and quality of life issues.
- Coordinate systems so that services address all aspects of health at both the community and individual level.
- Partner with the state to inform the development of other Healthier Washington investments.



# Building healthier communities through regional collaboration

ACH Regions Map



# Building healthier communities through regional collaboration



## Video: ACHs in action

“When we think about our work, it is in the broadest sense community health and improving the systems and processes and the services that make each of us healthy.”



# Assessing outcomes



# Evaluation and strategic learning overview

## CCHE as an evaluation partner

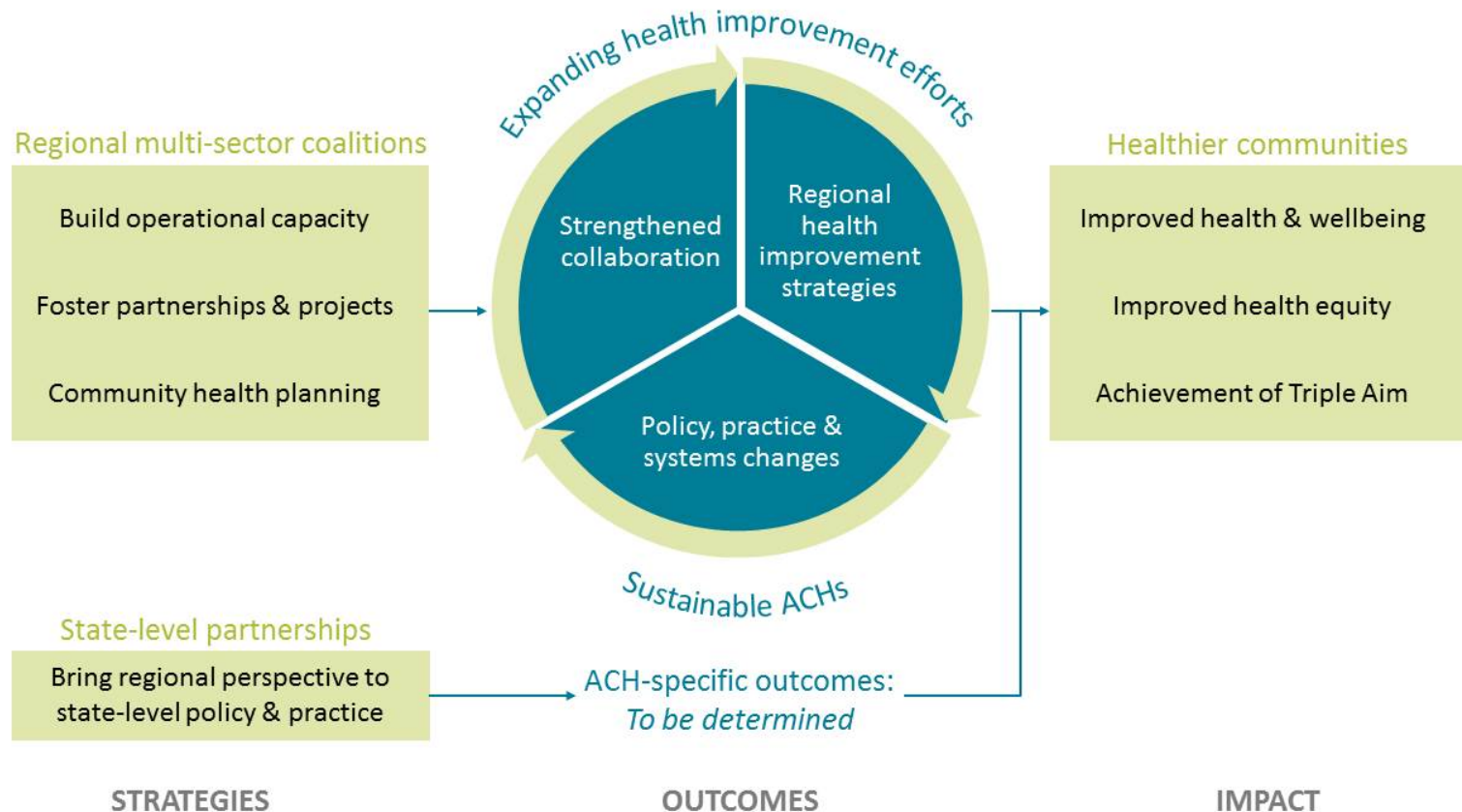
- Collecting data to understand progress
- Measuring development & outcomes of ACHs individually and as a cohort
- Ongoing synthesis to support real-time feedback

## Strategic learning with HCA and ACHs

- Presenting data and insights
- Facilitating discussions
- Interactive learning activities

# ACH Theory of Change...an evolving vision for regional transformation

Accountable Communities of Health | Theory of Change





# Insights: ACH success factors

What is contributing to effective ACH functioning?

- **Capacity to bring together multi-sector participants**
- Clear vision, shared mission, defined governance roles
- Adequate, dedicated leadership, staffing and capacity
- Clear, transparent, participatory decision making
- Ability to move to action
- Dedicated community engagement mechanisms



# Insights: Next ACH phase of development

Evolving ACH role brings challenges & opportunities

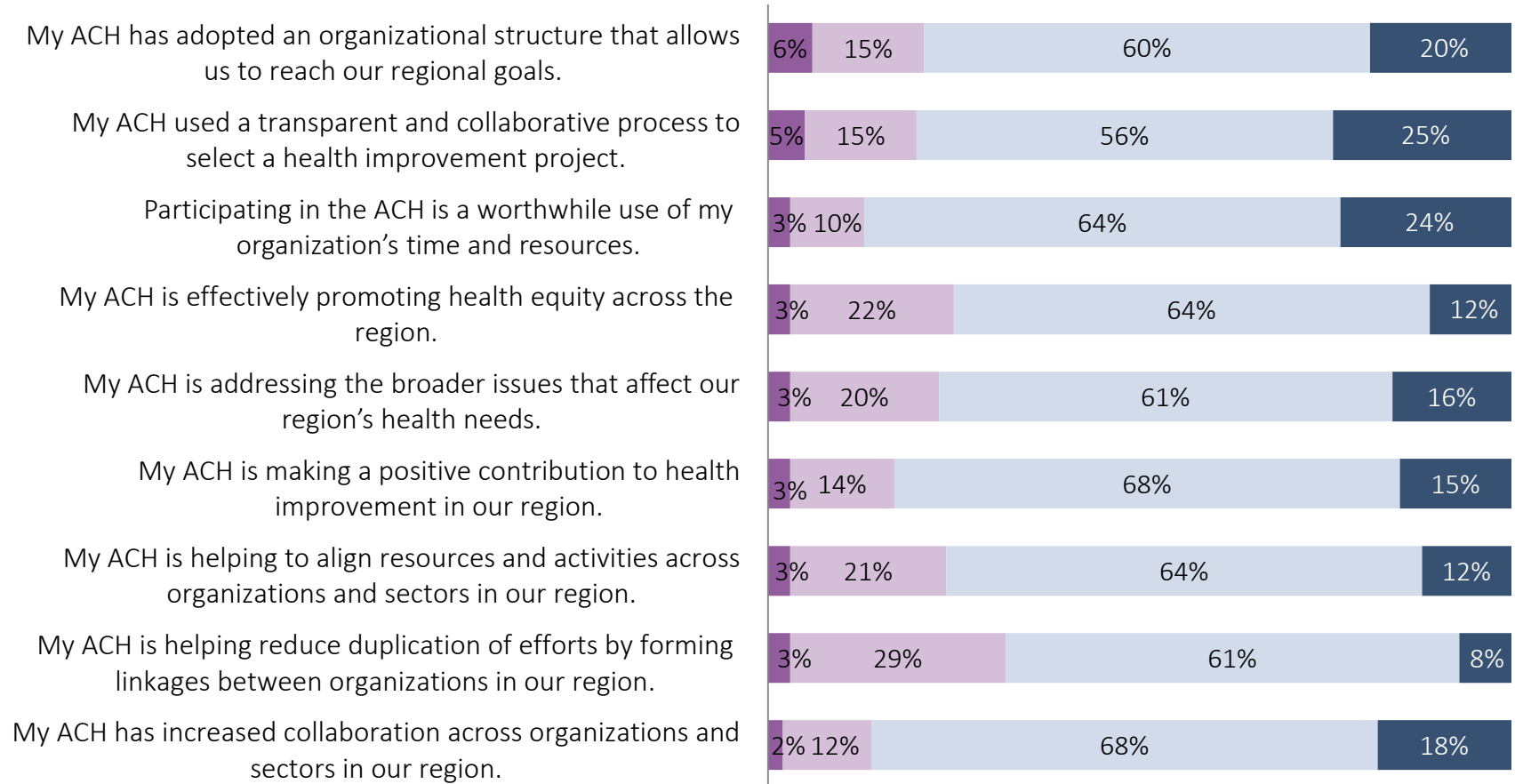
- ACHs transition to nonprofit entities is a significant shift: governance, staffing, roles
- Changes in scope, focus, capacity under the Demonstration compared to SIM are dramatic and still need clarification/support
- Statewide guidance v. regional flexibility continues to be a balancing act



# Insights:

## ACH members see value in ACHs as a vehicle for regional health improvement

Strongly disagree Disagree Agree Strongly agree



## Video: ACHs in action

“We are one of nine Accountable Communities of Health, all committed to addressing really tough, complex health issues that no single sector or tribe can tackle alone.”



# ACHs role in the Medicaid Demonstration

# Washington Apple Health

- Apple Health covers 1.9 million individuals
- 600,000 newly eligible adults under Medicaid expansion
- Populations served include children, pregnant women, disabled adults, elderly persons, and former foster care adults





# Medicaid transformation goals

## Over the five-year demonstration, Washington will:

- Integrate physical and behavioral health purchasing and service delivery.
- Convert 90% of Medicaid provider payments to reward outcomes.
- Support provider capacity to adopt new payment and care models.
- Implement population health strategies that improve health equity.
- Provide targeted services that address the needs of our aging populations and address the key determinants of health.



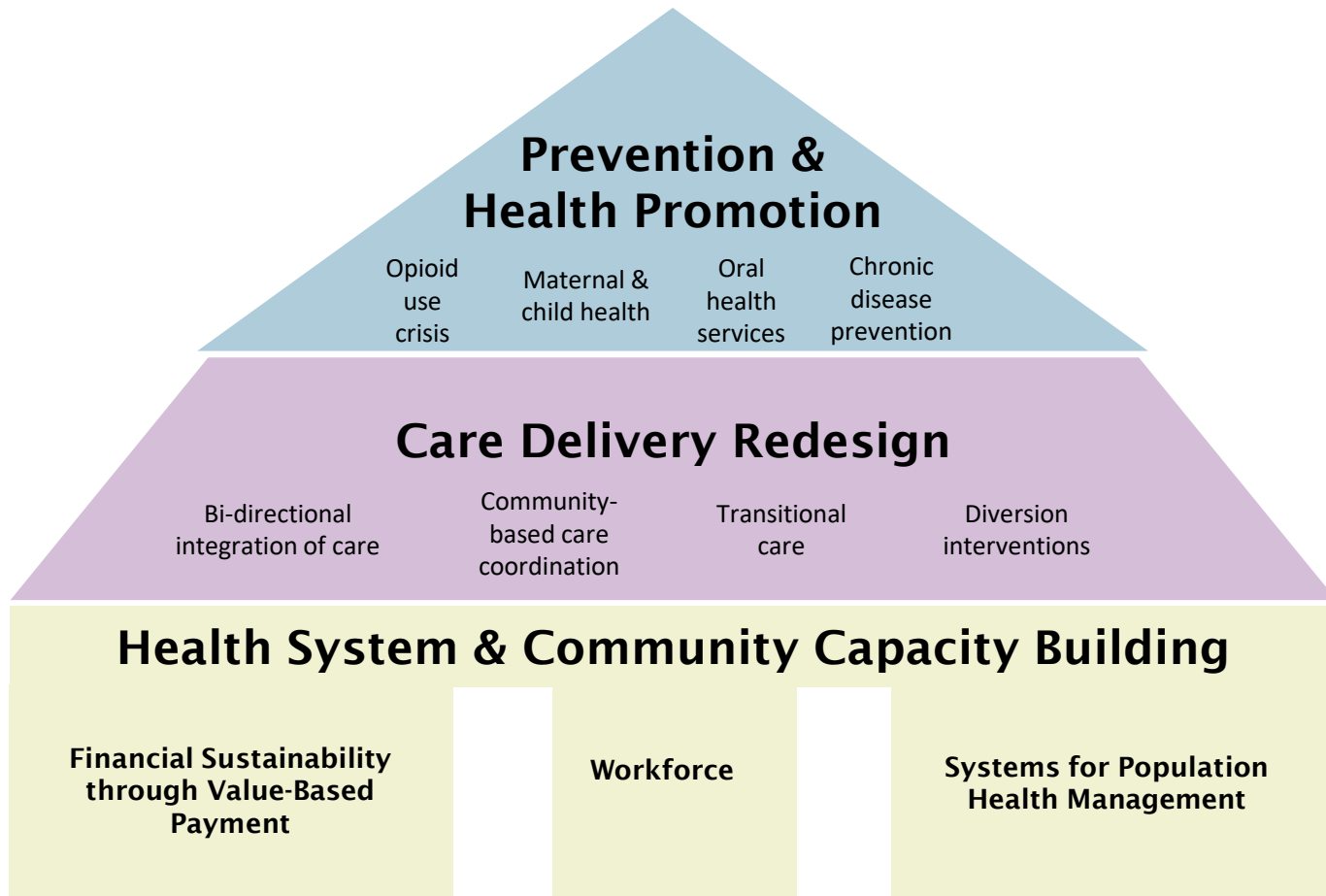
# Medicaid transformation and ACHs



- ACHs play a critical role:
  - **Coordinate** and **oversee** regional projects aimed at improving care for Medicaid beneficiaries.
  - **Apply** for transformation projects, and incentive payments, on behalf of partnering providers within the region.
  - **Solicit** community feedback in development of Project Plan applications.
  - **Decide** on distribution of incentive funds to providers for achievement of defined milestones.



# Transformation Project Framework



# Engagement on regional priorities



# Accountable Communities of Health

<b>Accountable Communities of Health</b>	<b>Director or equivalent</b>	<b>Web address</b>
<b>Better Health Together</b>	Alison Carl White	<a href="http://Betterhealthtogether.org">Betterhealthtogether.org</a>
<b>Cascade Pacific Action Alliance</b>	Winfried Danke	<a href="http://crhn.org/pages/choice_projects/cascade-pacific-action-alliance">crhn.org/pages/choice_projects/cascade-pacific-action-alliance</a>
<b>Greater Columbia</b>	Carol Moser	<a href="http://Greatercolumbiaach.org">Greatercolumbiaach.org</a>
<b>King County</b>	Ingrid McDonald	<a href="http://kingcounty.gov/elected/executive/health-human-services-transformation/ach.aspx">kingcounty.gov/elected/executive/health-human-services-transformation/ach.aspx</a>
<b>Olympic Community of Health</b>	Elya Moore	<a href="http://olympicch.org">olympicch.org</a>
<b>Pierce County</b>	Alisha Fehrenbacher	<a href="http://achpiercecounty.org">achpiercecounty.org</a>
<b>North Central</b>	Linda Parlette	In development
<b>North Sound</b>	Liz Baxter	<a href="http://northsoundach.org">northsoundach.org</a>
<b>Southwest Washington</b>	Dawn Bonder	<a href="http://Southwestach.org">Southwestach.org</a>

# Find out more at [www.hca.wa.gov/hw](http://www.hca.wa.gov/hw)

## Programs & initiatives

Apple Health (Medicaid) >

Clinical collaboration and initiatives >

Health Information Technology >

Health Technology Assessment >

Healthier Washington

Voices of a Healthier Washington >

What we're working on >

How we work

News

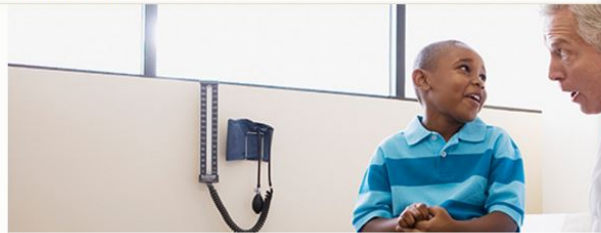
Partners >

How to participate >

Meetings & materials

Resources

Reports



## Healthier Washington

Healthier Washington will help people experience better health throughout their lives and receive better—and more affordable—care when they need it.

**Announcement:** The state and the federal Centers for Medicare and Medicaid Services have signed a final contract for a five-year, \$1.5 billion Medicaid Transformation demonstration project.

- [Read the announcement](#)
- Read about the [Medicaid Transformation project](#)

## How do I...



[Learn about the Medicaid transformation demonstration](#)

[Learn about value-based purchasing](#)

## What we're working on

Accountable Communities of Health (ACH)

Analytics, Interoperability, and Measurement (AIM) >

Medicaid transformation >

Paying for value >

Performance measures

Plan for improving population health >

Practice transformation support hub >



# Any questions for today's panel?

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## See more stories



The videos shared today are part of the Voices of a healthier Washington story bank at [www.hca.wa.gov/voicesHW](http://www.hca.wa.gov/voicesHW)

- Videos
- Personal stories
- Commentaries in the *Insights* section



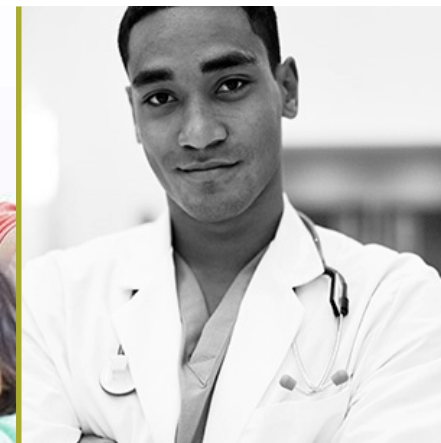
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healthierwa@hca.wa.gov

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