



Accountable Communities of Health

Quarterly Activity Report

Reporting period: October 1–December 31, 2021
Report to Joint Select Committee on Health Care Oversight



Introduction

This report reflects statewide and regional Accountable Community of Health (ACH) activities from October 1 to December 31, 2021. This report shares what ACHs are doing at the community level within and across regions to improve community health in Washington State.

Through their unique role, ACHs connect the health care delivery system and local community organizations. In addition to their Medicaid Transformation Project (MTP) activities, ACHs coordinate and support COVID-19 response. Statewide activities summarized below reflect the most recent quarter: (October 1–December 31, 2021).

Statewide ACH activities

COVID-19 response

ACHs continue to play a vital role in many aspects of COVID-19 response and recovery. Notably, ACHs are working with community organizations and clinical partners to increase vaccinations in hard-hit communities. ACHs are approaching this work with an equity lens, working closely with trusted messengers and local providers to address hot-spots and disparities.

Care coordination

ACHs continue to manage and participate in community-based care coordination efforts. These support people and their families in isolation and quarantine from COVID-19, those impacted by inclement weather events, vulnerable populations, and those with health-related social needs. ACHs contribute to meeting community needs by coordinating and supporting local organizations, prioritizing vulnerable populations and those experiencing health disparities, and building capacity for community information exchange.

Behavioral health

ACHs are working on an array of behavioral health activities, including installation of Naloxone vending machines, implementation of the Trueblood settlement, and training for providers and key staff in several settings, including K-12 education.

Individual ACH activities

Better Health Together (BHT)

Serving Adams, Ferry, Lincoln, Pend Oreille, Spokane, and Stevens counties

Behavioral health

- In November, board members allocated the remaining \$1.5 million (approximately) in integrated managed care (IMC) incentive funds to behavioral health initiatives for 2022-23. Based on provider discussions, BHT identified five initiative categories to address behavioral health needs and build capacity:
 - Workforce Retention and Expansion
 - Training and Education - Peers and Community Health Workers
 - Training and Education - Evidence-based Practices
 - Staffing - Network Administrator and Program Manager
 - Emerging Opportunities
- BHT will use participatory budgeting to develop the specifics of the initiatives with partnering providers and impacted community members.

Telehealth

- BHT supports a School Based Telehealth (SBTH) pilot program in nine high-need Spokane Public Schools. This program is in partnership with CHAS Health, Providence Health Care, and Unify Community Health, which launched in fall 2021. Moving forward, BHT and partnering

providers are working together to develop communications to parents, data/measurements, and program sustainability.

- BHT allocated funding to support on-site primary care providers at four schools in the Newport School District to respond to the health care needs of students. In both school districts, providers have clinics close to the schools for any follow-up care.

Sustainability

- In October, the board approved a new governance structure and BHT began recruiting new board members. The new structure aims to foster and support regional readiness and serve as a model for anti-racist community health transformation. Combining alliances and community engagement strategies ensures BHT can focus on improving community health outcomes and that no single entity, sector, or person will dominate the decision-making or activities of BHT.

COVID-19 response

- BHT provided infrastructure for a COVID-19 Emergency Housing and Utility Assistance grant from the City of Spokane on behalf of smaller community-based organizations led by and serving Black, Indigenous, and People of Color (BIPOC). This funding ensures the entirety of the \$2 million in grant funding can be provided to families struggling with housing costs, including rental and mortgage assistance. BHT worked collaboratively with partnering organizations to develop the program, which launched in December 2021.
 - With the support of BHT staff and waiver funding, partnering organizations directed the first \$47,856 in assistance to seven COVID-impacted families for rent, mortgage, and utilities.

Tribal partnerships

- BHT continued to facilitate a discussion **with** three tribes and urban Indian health providers in the region. In December of 2021, the BHT Board allocated \$1 **million** in Community Resiliency Funds to **the** Tribal Partners Leaders Council Collaborative to use a participatory budgeting process to allocate funds to the development of a whole-family health collaborative.

Cascade Pacific Action Alliance (CPAA)

Serving Cowlitz, Grays Harbor, Lewis, Mason, Pacific, Thurston, and Wahkiakum counties

COVID-19 response

- CPAA organized 36 vaccination clinics, where a total of 1,488 adults and youth were vaccinated. Of those vaccinated, 691 (47 percent) were from BIPOC communities.
- CPAA launched the “Equity Circle Podcast,” which has produced episodes featuring community leaders, elected officials, medical professionals, and county directors.
- CPAA created and shared 391 COVID-19 specific messages through social media, reaching an estimated audience of about 17,298 people per month, 12,932 monthly impressions, and 707 clicks per month.

Care coordination

- CPAA's Care Connect and CarePort community-based care coordination programs continue to address barriers to care. Besides helping families meet immediate needs (e.g., food support), the programs continue to address social determinants of health through sustainable "pathways".
 - In the 4th quarter, CPAA processed 362 grocery orders, distributed 254 care kits, and 182 food packs to people in need.
- CPAA's 14 passenger wheelchair-accessible van provides services to hard-to-reach populations.

Health equity

- Last quarter, CPAA conducted site visits and provided assistance to all 17 CPAA-funded health equity awardees across Central Western Washington. CPAA also convened a series of internal program manager-level meetings to review progress, identify best practices, and seek solutions to common challenges identified by partners during site visits.
- CPAA successfully organized a health equity mini summit where Dr. Lisa Wadell, Chief Medical Officer at the CDC Foundation was keynote speaker, alongside Vincent Perez, the Executive Director of the Equity Institute.
- The CDC Foundation is funding vaccine clinics, holding focus group discussions, and preparing podcast episodes for the benefit of minority and marginalized populations in the region.
- CPAA is also working with sovereign tribes, helping with vaccine clinics as requested.

Behavioral health

- CPAA held monthly IMC workgroup meetings and discussed with the AIMS Center of the University of Washington on type and content of technical assistance sought by partners.
- CPAA held meetings with select behavioral health organizations (BHOs) and with all Project 2a partners on sustainable solutions to mental and behavioral health needs in Wahkiakum and Pacific counties. The meetings generated interesting suggestions, including innovative integration models.
- CPAA continues to discuss with partners, including parents and school districts, the piloting of the Hope Squad program in schools to complement ongoing QPR (Question, Persuade, and Refer) Suicide Prevention trainings. Hope Squad is designed to reduce youth suicide through education, training, and peer intervention.

Elevate Health

Serving Pierce County

COVID-19 response

- Building on the success of the first two rounds of zero-interest bridge loans, OnePierce (Elevate Health's community investment arm) conducted another round of loan distributions in quarter (Q) 4 of 2021 to regional providers and partners for rental assistance. These bridge loans are essential to ensuring community-based organizations have responsive funding to meet emergent community needs prior to the reimbursement allocations of state and federal pandemic dollars.
- Elevate Health continued providing COVID-19 specific care coordination support to Pierce County. In the past three months, Elevate Health has worked to expand its partner network in response to the COVID-19 surges. Elevate Health added three new partners to the Care Connect Network, including Asia Pacific Cultural Center, Community Health Clinic, and Virginia Mason Franciscan Health.

Care coordination

- Common Spirit Health (CSH) awarded Elevate Health a \$400,000 grant for a Maternity Support Pilot utilizing Pathways. The pilot is scheduled to go-live in Q2 of 2022. The Elevate Health team worked in concert with CSH to develop a proposed value-based payment model for Pathways, which will be piloted throughout the community-based network in 2022.
- Elevate Health applied for and was awarded a Bristol Myers Squibb Grant to apply the Pathways Community HUB Institute (PCHI) model to an “Atrial Fibrillation” trial cohort. The pilot will go live in Q3 of 2022.
- The Arcora Foundation and the Local Impact Network (Tacoma-Pierce County Health Department) selected Elevate Health to chair the Care Coordination sub-committee for oral health.

Health equity

- OnePierce held a “Behavioral Health Equity Grant Challenge” for distribution of \$200,000 to expand access to behavioral health services and further behavioral health integration.
- Elevate Health has convened and organized local community partners, providers, managed care organizations (MCOs), and local government to address a gap in post-acute care delivery for populations experiencing homelessness by means of a “medical respite” initiative. Medical respite is intended to aid in recuperation and healing for unsheltered individuals whose conditions no longer warrant hospitalization, but render them too ill for a street or shelter environment. In response to this identified need, Elevate Health facilitated and established a regional Medical Respite Steering Committee in October. The committee meets bi-monthly for cooperative facility planning.

Behavioral health

- Elevate Health conducted bi-weekly planning meetings with the Opioid Task Force (OTF) for 2022 Opioid Summit in February. Elevate Health developed new charter for OTF and presented it for approval to the Executive Committee in December.
- Elevate Health completed a project collaboration with six emergency management system (EMS) fire districts under a \$250,000 Cambia Foundation grant to equip behavioral health responders with behavioral health education. Elevate Health worked with Comprehensive Life Resource’s Mobile Crisis Outreach Team (MCIRT) and Multicare Health System to provide first-responders with training around stigma, crisis management, stress management, and promoting connection to support services. The MCIRT team also created a short video series for providers that was shared on YouTube. Community trainings garnered nearly 100 percent participation from front-line fire district staff.

Greater Columbia ACH (GCACH)

Serving Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Whitman, and Yakima counties

Organizational changes

- GCACH Director Carol Moser is retiring, and GCACH hired Sharon Brown as the new Executive Director. As part of her outreach to elected officials, Carol has worked with Sharon over the past few years in her capacity as State Senator representing the 8th Legislative District.

COVID-19 response

- GCACH collaborated with Medical Teams International (MTI), the Tri-Cities Hispanic Chamber of Commerce, and seven community-based organizations, including housing agencies, food banks, churches, and free clinics to vaccinate targeted populations within Benton and Franklin Counties between August 12 to December 31st. Approximately 1,250 vaccinations were

provided to populations living in “hot spots” (census tracts with the lowest vaccination rates) using pop-up clinics staffed by MTI and Aristo Health Care.

Workforce development

- GCACH was awarded \$146,667 per year for two years for a behavioral health pilot program funded through state legislation, House Bill 1504. Contracts were signed with seven community behavioral health agencies to support workforce needs related to reimbursement and incentives for supervision of interns and trainees in December. A total of 26 interns seeking certifications and degrees in substance use disorder and social work will be provided with training through the pilot. Nine interns will be seeking their master’s degree in social work.
- GCACH sent out 75 letters of interest to Emergency Medical Services (EMS) First Responders in the GCACH service area in early December. The Emergency Medical Services Innovated (EMSI) program aims to bridge the gap between unmet health care needs, high-cost care, and access to care. EMSI prepares first responders to operate within a patient-center medical home model of care, learning the skills of population health management, data management, and sustainability.
- GCACH is funding a scholarship program to support Heritage University’s newly developed Behavioral Health Aide (BHA) Certificate program: Indigenous Education Pathway for Tribal Nations. This proposed certificate seeks to create an indigenous BHA education pathway integrating the conceptual Traditional Indigenous Knowledge (TIK) framework. This framework includes dimensions of ceremony, tribal traditions, respect, connection, holism, trust, and spirituality as knowledge bundle systems.

Community information exchange

- GCACH is pursuing the development of a decentralized, open-source community information exchange (CIE). SiteSavvy is creating a resource directory for the GCACH service area, which will be finalized at the end of January 2022.
- GCACH is putting together a request for proposals (RFP) for the research, development, and implementation of a client data exchange for use by community-based organizations, human service agencies, and other non-clinical providers. GCACH is in early discussions with the Yakama Nation to pilot a potential Community Data Exchange (CDE) to connect their programs and services.

Multi-Payer Primary Care Transformation Model

- GCACH has been following the development of HCA’s Multi-payer Primary Care Transformation Model (PCTM). PCTM closely aligns with the Patient-Centered Medical Home model of care, giving GCACH an opportunity to transition all provider sites into the HCA’s PCTM, and providing the technical support needed to be successful under a value-based payment contract. GCACH is in close contact with HCA to find opportunities to help launch the PCTM model in 2023 as part of GCACH’s scale and sustain strategy.

HealthierHere

Serving King County

CIE

- Together with clinical and community partners, HealthierHere leads the design and implementation of the [Connect2 Community Network](#) to strengthen care coordination in the region. HealthierHere created the Connect2 Community Network Catalyst Fund to enable interested organizations to use a closed-loop, bi-directional, referral technology via Unite Us. Over the past year, this critical investment enabled 49 clinical and social service organizations in King County to connect more than 500 community members directly to services using a shared technology. More than 55 percent of awardees are BIPOC-led, ensuring that community members can access culturally and linguistically competent care. [Watch HealthierHere’s](#) animated video introducing the Connect2 Community Network.

- HealthierHere, in partnership with [Global to Local](#) and the [YMCA of Greater Seattle](#), has received a \$400,000 investment from [Cambia Health Solutions](#) to strengthen existing culturally and linguistically relevant referral and support services in south King County communities experiencing high health disparities. These investments will support and scale community health worker programs as well as the development of a comprehensive, up-to-date resource directory for Connect2 Community Network partners. Read more in the [press release](#).

Health equity

- HealthierHere invested \$1.1 million through partnerships with five Native-led, Native-serving organizations (Cowlitz Indian Tribe, Seattle Indian Health Board, Nakani Native Program, Unkitawa, and United Indians of All Tribes Foundation). This investment provides increased access to Traditional Medicine(s), focusing on equitable culturally appropriate, and culturally relevant and responsive activities to support physical, mental, emotional, and spiritual well-being for American Indian/Alaska Native/Indigenous communities.
- HealthierHere awarded a contract to Headwater People to evaluate the Traditional Medicine investments by looking at areas, such as the models, methodology, and exploring sustainability options for Traditional Medicine as an investment for MCO's and other non-health care payers.

Social determinants of health

- On December 7, HealthierHere hosted a panel that included Chris Klaeyesen (Seattle Housing Authority), Jenny Le (King County Housing Authority), and Alex Ebrahimi (King County Regional Homelessness Authority) to share information and answer questions about Emergency Housing Vouchers (EHVs) available in the region. Nearly 100 participants tuned in to learn more about how they can connect to the regional access point and how community members can access the EHV program. EHVs are tenant-based vouchers allowing recipients to rent a unit from any landlord in a Public Housing Authorities jurisdiction.

Workforce

- HealthierHere co-sponsored a burnout prevention series for nursing and other health care professions in partnership with the Seattle and King County Health Industry Leadership Table (HILT). The series featured local and national community leaders, including Dr. Tatiana Sadak and Emily Ashado from the University of Washington and Dr. Amelia Schlak from Columbia University. Focused on unit/floor supervisors, human resource directors, and those responsible for direct patient care teams, the series was designed to help nurses and other critical staff cope in these ongoing unprecedented times.

North Central ACH

Serving Chelan, Douglas, Grant, and Okanogan counties

Behavioral health

- Working with the Central Washington Recovery Coalition, vending machines were installed in Wenatchee and Moses Lake on Nov. 5, 2021, providing free access to the life-saving Narcan naloxone nasal spray. The machines allow people to obtain Narcan anonymously for emergency preparedness without the need to go to a physician or pharmacy. These machines are the first of their kind in the state, and were funded by Beacon Health Options, which also purchased 1,800 packs of Narcan to supply the two machines. The machines have already been credited with saving lives since their installation.
- NCACH is assisting in the marketing of the San Poil Treatment Center, which held its grand opening on September 30. This work includes portions of investments toward public health and wellness capacity efforts that NCACH provided in 2021 to the Confederate Tribes of the Colville Reservation. This 46-bed treatment facility, located on the Colville Reservation in Keller, provides evidence-based residential substance abuse treatment that supports and integrates the traditional healing practices of indigenous people.

- About 25 recovery coaches in the region participated in a December 2021 training on “Ethical Considerations for Recovery Coaches.” The NCACH Recovery Coaches Network now has nearly 100 members, more than a dozen of whom have also been hired to offer services through community-based agencies or clinical organizations.

Health equity

- The North Central Washington Equity Alliance kicked off a nine-month learning series, "Learning to People Better, Together," in October 2021 for 25 nonprofit organizations in the region. The series is designed to help nonprofit leaders and staff develop skills to improve diversity, equity, and inclusion work within their own organizations. NCACH is partnering in this pilot learning session with the Community Foundation of North Central Washington as well as the Leavenworth-based Icicle Fund.

Care coordination

- NCACH continues to invest in community-based care coordination models across the region. Models include recovery coaches targeting youth, coordinators embedded in schools, and partnerships between human service organizations and local fire districts to meet the needs of residents in outlying areas.
- An October 2021 meeting with Region 6 Health Home partners explored the status of information technology platforms used by various leads and brainstormed what the NCACH region could do to help move toward less data and platform fragmentation. The current state is creating significant burden for care coordination organizations.
- A meeting with North Central Washington (NCW) partners involved in various care coordination and community information exchange efforts in the region (such as Health Homes, Help Me Grow, 211, etc.) focused on respective efforts on resource directories and identifying potential alignment opportunities. One goal for staying coordinated is to integrate care coordination systems that currently exist within specific sectors into a more cohesive regional system.

Community engagement and outreach

- This fall, nearly 30 schools in the region will develop Hope Squad programs for their students. The peer-to-peer program for middle and high school students is designed to promote mental health resiliency and suicide prevention. About 45 staff members have been trained throughout the participating schools, and NCW has emerged as the third-largest area of Hope Squad programs in the entire nation. Regional work for Hope Squads was launched through funding from Cambia Health Solutions in 2021, with NCACH supplementing this effort with additional financing.

North Sound ACH (NSACH)

Serving Island, San Juan, Skagit, Snohomish, and Whatcom counties

Community engagement

- NSACH continued Partner Learning Sessions, including the Tribal & Equity Series. NSACH partners, Children of the Setting Sun Productions, shared ‘Coast Salish Culture Through Film’ in October, and Peacehealth shared examples of the power of belonging and civic muscle in December.
- Supported the second annual North Sound Indigenous Youth & Young Leaders Conference in November. Over 40 youth attended, with panel discussions, breakout learning groups, and keynote speaker Rena Priest, Washington State Poet Laureate.

COVID-19 response

- Continued support for COVID-19 care coordination across the region at the request of the local health jurisdictions, supplying COVID-positive individuals with care and food kits, and

providing both MTP and Department of Health (DOH) funding to support local public health and community-based organizations with personal protection equipment (PPE), rapid tests, and other COVID-19 needs.

- Partnered with organizations who are trusted messengers, community health workers (CHWs) and promotoras (who also acted as interpreters), navigators, and advocates for community members to have access to vaccines and testing sites. Also continued partnership with Kaiser Permanente and Medical Teams International to expand access to vaccines and oral health care in communities with lower rates of vaccination.

Emergency community response:

- In November 2021, Whatcom and Skagit counties were hit with massive flooding, and residents in rural areas were in need of emergency assistance.
 - Created a list of community partners and services for individuals impacted by the flood and distributed them via social media, through partner organizations, and directly to individuals.
 - Coordinated and paid for hotels, food, and cash gift cards for families who had lost their housing due to the floods. Also coordinated delivery of food from Bellingham Food Bank to these families.
 - Hosted and facilitated meetings between community-based organizations, emergency response agencies, nonprofits, and the cities to assist those impacted by flooding.
 - Provided emergency COVID-19 prevention tools to emergency shelters and those in hotels, including PPE, COVID-19 rapid antigen tests, and cleaning supplies.

Technical assistance

- Trained partners on Innovaccer software for CIE and provided technical assistance to partners on the platform, Hub program, and connections with referral partners.
- Care coordination and CHW support: the Care Coordination team noted that they had done significant work to set Care Coordination Agencies (CCAs) up in the Hub, train CHWs on software and provide support for billing and other technical assistance.
- Provided support for Tribal alignment work, requests for data, quality improvement information, information on value-based payments, information on maintaining staff well-being, resources for working with LGBTQ+ individuals, and information on behavioral health integration.

Sustainability

- Post-MTP, NSACH will begin its next phase, called the North Sound ACH Collaborative Action Network. The Collaborative Action Network will be open to all community members and organizations seeking to advance a just and inclusive culture and the necessary conditions required for all North Sound community members to thrive.

Olympic Community of Health (OCH)

Serving Clallam, Jefferson, and Kitsap counties

Community-based care coordination

- Care coordination is an important aspect to solving tough health issues in the Olympic region. By elevating community voices, we can better understand the challenges and strengths of care systems. OCH collaborated with regional partners to create and [launch a video highlighting creative examples](#) of partners coming together to support the individual needs of clients and patients. The video also [highlights a story](#) of Miranda Burger, OCH Program Manager, who

shares her experience as a new mother in rural Clallam County, navigating complex health care for her son.

Community engagement

- On November 15, 2021, OCH hosted over 60 partners from across the region at the 2021 [Stronger Together Regional Convening](#), which took place at the Kiana Lodge. Several partners shared recent successes, OCH shared recent research about stigma of substance use disorder, and partners networked in-person for the first time since the start of the pandemic.

COVID-19 response

- In 2021, OCH funded seven projects across the region to support a strong recovery from COVID-19. Partners recently submitted reports about that work. [Read the summary of these projects](#).

Community-clinical linkages

- Partners across the Olympic region are building strong partnerships between the clinical and community workforce to improve local health outcomes. OCH is inspired by the [recent successes on local community-clinical linkage projects](#). Community-clinical linkages are connections between community and clinical sectors to improve population health. When clinical and community partners work together, better health outcomes are achievable for everyone.

SWACH

Serving Clark, Klickitat, and Skamania counties

Community-based care coordination:

- The Clark Cowlitz Fire Rescue (CCFR) Community Assistance Resource and Education Services (CARES) Program has established a Community Paramedicine based outreach, education, and navigation resource for Clark and Southern Cowlitz County. Utilizing an experienced Social Worker (MSW) and social work and Paramedic, the program delivers a wide variety of community outreach and resource referral activities with the goal of increasing safety and access to social services for vulnerable community members. The Community Paramedicine model gives a unique opportunity to intervene early and solve many medical, environmental, and social problems as early as possible. Value has been demonstrated through 911 usage reduction, appropriate resource utilization, integration into the whole person care model, and community member satisfaction.
 - Community Paramedicine partnerships were established with local Legacy and PeaceHealth hospitals to accept referrals through HealthConnect Hub and support patient post-discharge. This partnership supports improving hospital capacity during COVID-19 by supporting patients recovering from medical procedures or surgery if they can be at home with monitoring from Community Paramedicine.
- HealthConnect Hub is a common, integrated platform providing quality assurance, technical assistance, training and monitoring of care coordination models in the SWACH region. Leveraging evidence based care coordination models, HealthConnect Hub drives a Community Health Record platform where providers can refer community members in to address whole person needs to promote healthier outcomes. Pathways is an evidence-based care coordination model that centers community health workers (CHWs) to come along side community members, document self-identified health and social needs through an integrated assessment that identifies and supports modifiable risk to promote whole person wellness. Access to Health is a care coordination model which prioritizes simple care coordination techniques through trust building, referrals, and access coordination.
 - HealthConnect Hub provided care coordination supports, technical assistance, quality assurance, reporting and outcome-based payments for Pathways, Access to Health, Community Paramedicine, and Public Utility models during Q4. Pathways

served 284 individuals, Access to Health served 4 individuals, Community Paramedicine served 34 individuals, and Public Utility served 71 individuals through Community Based Workforce. Additionally, HealthConnect Hub trained seven new CHWs or Supervisors in the Pathways care coordination model during Q4.

Health equity:

- SWACH completed a digital equity project and creation of six brief “Technology Mindset” training videos in Spanish and English. The videos cover a variety of topics, ranging from supporting people in gaining familiarity with technology, accessing supports and services, and connecting with friends and family. These digital equity resources have now been championed and shared out by partner organizations to reach clients. These partner organizations include local public schools, DOH, and Area Agency for Aging and Disabilities of SW Washington.
- In December 2021, SWACH Board of Trustees voted to implement a two-year Racial Justice plan. The purpose of this plan is to identify and invest in areas of growth and transformation together with community, staff, and Board members. With staff and community involvement, the Board selected five areas of priority including:
 - Transforming within: Invest in a culture of learning and growth
 - Transforming together: Align community, staff, and board
 - Transforming outcomes: Center community voices in decision- and policymaking
 - Transforming outcomes: Invest in communities with most need
 - Transforming policies & systems: Culture of accountability and psychological safety

Behavioral health:

- SWACH continued to support Trueblood in the region, as being a neutral convener remains a priority for SWACH. SWACH supports two monthly Trueblood meetings, bringing providers, systems, and others together with the goal to discuss their work and resources to better improve the Trueblood program.
- In its role as a convener across region and systems, SWACH continues to address regional opioid use impacts through convening of the Clark County Opioid Taskforce (CCOT) and participation in the Opioid Treatment Network. In Q4, the CCOT provided training by Eliza Powell Northwest High Density Drug Trafficking Areas (NW HIDTA). Eliza discussed an overdose response system and a tool used by first responders, called the OD Map, to find those needing Narcan.

COVID-19 response:

- HealthConnect Hub continues to provide critical COVID-19 resources throughout the region with trusted CHWs and a DOH Care Connect WA grant. The Southwest region experienced another significant surge of COVID-19 positive cases during Q4. The HealthConnect Hub Community Based Workforce (through CareConnect WA) served 961 households and provided 558 households with \$659,615 in Household Assistance Requests and 488 fresh-food orders.
- As at home-testing options became more widely available in Q4, HealthConnect Hub provided important communication between CHWs, community members, and local health jurisdictions to give timely information and support people in receiving care options after testing positive for COVID-19.