

2020 ACH pay-for-performance results

2018 improvement and 2020 performance scores

February 2022

ACH pay-for-performance in the Medicaid Transformation Project (MTP)

2020 performance results and improvement targets

What is the purpose of the performance outcomes report?

To promote transparency and help communication among stakeholders and partners, HCA is publishing performance outcomes values by metric and by Accountable Community of Health (ACH). The table on page 5 outlines each region's pay-for-performance (P4P) metric results for the second improvement target measurement period (2018) and performance outcomes targets associated with demonstration year 4 (2020).

How did the state arrive at these results and targets?

Data are collected and results are calculated by the state for each ACH region. ACHs are accountable for all Medicaid beneficiaries residing in their region who meet the P4P metrics criteria (e.g., age, Medicaid coverage criteria) and regional attribution criteria. Improvement target methodology and measure specifications are available in the [Measurement Guide](#) and on the [Medicaid Transformation metrics page](#).

What is the significance of the performance outcomes?

By selecting projects from the [Project Toolkit](#), an ACH region is accountable for demonstrating improvement in outcomes over the course of MTP. Outcomes associated with the ACH's Project Plan, known as P4P metrics, determine the amount of project incentives an ACH earns each year.

What happens next?

ACHs and others can use baseline information to understand the potential amount of earned project incentives for a performance period.

ACHs, interested stakeholders, partners, and the public can view ACH P4P metrics on the [Healthier Washington Dashboard](#). P4P metrics are updated on a quarterly basis, so users can monitor changes over time. The dashboard also shows metric results by geographic region (e.g., ACH region, county) and demographics (e.g., age group, gender, race, ethnicity).

For questions about results or to request the P4P results table (starts on page 5) in Excel format, please contact us at medicaidtransformation@hca.wa.gov.

Interpretation guidance – 2020 ACH Performance Outcomes Report

Intended use of this report

This performance report is intended to communicate baseline year 2 (calendar year (CY) 2018) P4P metric results to ACHs. All P4P metrics that are active for performance year 2 (CY 2020) are shown in this report. If no results are displayed for a metric or submetric, the ACH is not accountable for the corresponding metric or submetric for performance year 1 (CY 2019).

Field definitions

DSRIP P4P metric	Name of P4P metric.
Submetric	Submetrics associated with the metric to determine achievement value (AV).

Improvement target (rate or %)	<p>ACH P4P metric improvement targets for performance year 2020</p> <p>Note: metric result(s) are not displayed if:</p> <ul style="list-style-type: none"> • An ACH baseline year 2 (CY 2018) P4P metric result is above the corresponding benchmark for performance year 2 (CY 2020). These are marked with two asterisks (**). • The ACH is not responsible for that metric during performance year 2 (CY 2020). These are marked as “NULL”. • There are a few cases where the ACH baseline percent is 100 (e.g., substance use disorder treatment penetration – opioid –age 65+). The ACH is still responsible for this metric.
Performance (rate or %)	<p>ACH P4P metric and submetric performance outcomes for performance year 2020.</p> <p>Note:</p> <ul style="list-style-type: none"> • Metric or submetric result(s) are not displayed if an ACH baseline year 2 (CY 2018) P4P metric or submetric result is above the corresponding benchmark for performance year 2 (CY 2020), and the ACH is not responsible for that metric or submetric during performance year 2 (CY 2020).

Additional information

The dental metrics are on a different timeline for this production cycle due to additional production capacity building and validation. This will not affect payment timelines during the performance year.

Four metrics were updated based on NCQA® guidelines. Three were replaced while one was updated.

- **Update (01/03/2019):** ACH Improvement Targets Report updated with dental metrics associated with Project 3C.
- **Update (09/30/2021):** four metrics were updated based on NCQA® guidelines. Three were replaced while one was updated. See table below for the updates.
- **Update (1/1/2022):** rule change that if an ACH baseline rate for an improvement-over-self (IOS) metric reflects the maximum possible rate (100% or 0% depending on whether higher or lower rates indicate better outcomes) and thus an improvement target cannot be calculated, the measure will be dropped and the value of the remaining measures rebased.

Table 1: 2020 NCQA® measure updates

	Title of metric & replacement	P4P/pay-for-reporting (P4R)	Associated project(s)	Rationale for removal and replacement
Original	Children’s and Adolescents’ Access to Primary Care Practitioners	P4P	2A, 3B	NCQA HEDIS retired original measure
1.1 New	Child and Adolescent Well-Care Visits (Ages 3-21 Years)	P4P	2A, 3B	
2.0 Original	Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life	P4P	3B	NCQA HEDIS retired original measure

2.1 New	Child and Adolescent Well-Care Visits (Ages 3-11 Years)	P4P	3B	
3.0 Original	Well-Child Visits in the First 15 Months of Life	P4P	3B	NCQA HEDIS updated original measure
3.1 New	Well-Child Visits in the First 30 Months of Life	P4P	3B	
4.0 Original	Comprehensive Diabetes Care: Medical Attention for Nephropathy	P4P	2A, 3D	NCQA HEDIS retired original measure
4.1 New	Kidney Health Evaluation with Patients with Diabetes	P4P	2A, 3D	

Table 2: 2020 ACH Performance Outcome Report

DS RIP Metric	Submetric	Better Health Together		Cascade Pacific Action Alliance		Elevate Health		Greater Columbia ACH		HealthierHere		North Central ACH		North Sound ACH		Olympic Community of Health		SWACH	
		2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)	2018 Improvement Target (Rate or %)	2020 Performance Result (Rate or %)
Acute hospital utilization per 1000 members	Age 18+ years	52.99	45.31	59.79	51.85	68.04	63.86	61.19	50.18	52.83	49.05	48.29	38.76	57.48	51.95	47.58	44.07	65.07	57.62
All-Cause Emergency Department Visits per 1000 Member Months	Age 0 - 17 Years	33.29	21.42	33.44	22.19	30.83	21.64	49.76	24.91	30.95	17.83	28.95	18.19	27.41	16.71	42.06	24.81	26.11	15.96
	Age 18 - 64 Years	65.15	56.02	67.29	57.94	66.80	62.48	83.62	62.15	60.21	51.66	49.01	44.58	56.92	47.01	76.79	60.57	51.81	44.63
	Age 65+ Years	50.77	33.34	51.17	34.63	43.37	32.45	67.37	60.40	40.52	32.34	53.38	33.09	31.58	28.35	39.63	35.27	33.16	31.29
Antidepressant Medication Management	Acute (12 weeks)	53.28	55.35	54.96	58.38	51.72	57.10	52.03	56.39	51.56	53.06	44.75	54.79	52.49	56.19	51.31	58.99	56.81	60.60
	Continuation (6 Months)	37.57	40.52	38.77	42.53	36.47	40.62	35.29	39.40	37.17	39.12	31.38	38.32	38.85	40.70	36.43	43.92	41.75	46.57
Asthma Medication Ratio	Age 5-64 Years	60.55	63.26	58.46	64.03	57.89	65.25	58.90	63.36	56.96	64.79	51.99	62.20	55.26	62.00	57.42	67.35	62.09	74.37
Child and Adolescent Well-Care Visits	Ages 3 - 11 Years	53.98	47.25	54.64	46.68	55.95	43.96	58.73	46.64	59.75	43.45	62.56	54.21	55.32	46.98	50.60	43.51	52.95	46.71
	Ages 12 - 17 Years	45.05	33.84	43.86	34.73	46.36	32.37	47.91	34.38	48.90	31.27	57.02	40.48	44.23	34.57	39.18	28.73	42.08	33.00
	Ages 18 - 21 Years	20.96	18.00	19.91	17.29	21.99	16.60	24.49	17.89	27.12	18.09	26.39	18.24	22.52	18.78	17.64	13.53	18.93	16.02
Child and Adolescent Well-Care Visits	Ages 3 - 11 Years	53.98	47.25	54.64	46.68	55.95	43.96	NULL	46.64	59.75	43.45	NULL	54.21	55.32	46.98	50.60	43.51	52.95	46.71
Childhood immunization status (combo 10)	2 years of age during the measurement year	NULL	36.99	38.06	41.56	42.28	42.17	NULL	44.79	NULL	43.04	NULL	42.11	41.53	41.16	37.05	40.43	NULL	30.53
Chlamydia Screening in Women		NULL	45.57	54.71	44.84	55.86	51.13	NULL	49.41	NULL	48.36	NULL	43.79	48.97	43.45	51.54	45.53	50.93	45.01
Comprehensive diabetes care: eye exam (retinal) performed	Age 16-24 Years	49.27	41.25	46.80	37.43	43.65	33.82	49.52	41.54	45.16	36.07	54.99	45.99	48.62	39.24	44.53	36.56	49.51	38.73
Comprehensive Diabetes Care: Hemoglobin A1c Testing	Hemoglobin A1c Testing	86.21	77.24	81.03	76.30	84.70	76.27	86.29	79.16	87.49	78.63	89.77	85.59	87.72	80.19	84.92	83.17	84.76	80.62
Contraceptive care – most & moderately effective methods	Age 15-20 Years	NULL	33.12	37.83	32.44	30.94	26.62	NULL	24.70	NULL	20.00	NULL	26.62	30.45	26.84	38.66	33.22	NULL	25.90
	Age 21-44 Years	NULL	26.57	29.31	25.93	28.40	24.90	NULL	30.34	NULL	24.03	NULL	29.89	29.33	26.17	28.47	25.68	NULL	24.98
Contraceptive care – postpartum	Age 15-20 Years	NULL	45.35	48.89	50.32	39.32	41.06	NULL	49.86	NULL	35.40	NULL	52.25	37.36	42.31	49.82	40.91	NULL	45.00
	Age 21-44 Years	NULL	41.27	45.08	46.30	40.93	37.33	NULL	49.18	NULL	31.41	NULL	56.33	36.33	33.67	42.10	40.97	NULL	39.56
Follow-up after emergency department visit for alcohol and other drug abuse or dependence	30 Days	24.67	49.84	20.02	32.37	21.25	26.82	25.86	29.31	22.98	22.56	27.76	27.83	28.71	39.13	29.99	42.99	40.00	28.55
	7 Days	15.63	40.76	11.93	22.54	13.17	18.62	16.29	21.43	13.77	13.59	17.57	20.49	18.51	27.00	16.77	32.17	29.05	20.53
Follow-up after emergency department visit for mental illness	30 Days	80.16	75.90	83.01	71.13	73.91	59.41	85.14	71.10	71.57	61.32	85.06	84.83	76.39	64.35	80.14	73.96	74.63	69.51
	7 Days	70.09	65.70	74.00	62.36	64.61	47.59	78.84	57.80	59.53	49.44	77.09	77.59	67.63	51.84	69.71	63.28	59.53	57.32

Table 2: 2020 ACH Performance Outcome Report

Follow-up after hospitalization for mental illness	30 Days	84.66	75.56	83.36	69.44	80.53	66.11	86.67	73.38	77.52	65.89	83.18	73.81	80.45	72.95	89.72	75.00	82.52	69.28
	7 Days	66.50	60.03	66.82	53.19	68.32	48.78	72.30	57.34	61.05	47.34	70.71	64.29	64.44	55.18	74.21	64.83	64.58	50.25
Kidney Health Evaluation for Patients with Diabetes		50.55	38.71	37.18	33.13	43.45	37.52	47.61	41.39	51.90	43.49	60.14	55.95	44.21	38.13	41.33	45.04	.	20.70
Mental Health Treatment Penetration (Broad Version)	Age 6 - 17 Years	74.19	69.15	74.21	67.24	69.16	60.31	67.80	61.30	69.36	62.82	67.85	57.29	71.00	64.97	72.24	65.24	68.92	63.85
	Age 18 - 64 Years	52.33	53.00	50.63	49.06	46.29	46.61	51.01	51.24	52.28	50.11	49.81	47.35	50.99	49.10	53.40	50.95	49.29	50.48
	Age 65+ Years	32.31	30.77	25.48	23.53	17.40	28.57	40.76	32.76	44.93	38.01	29.72	33.33	35.96	28.10	16.98	36.36	13.90	34.29
Patients Prescribed Chronic Concurrent Opioids and Sedatives Prescriptions		16.84	12.80	16.64	13.65	23.32	17.79	20.96	16.43	22.23	17.04	17.92	13.32	19.22	14.05	20.31	15.81	19.37	18.05
Patients Prescribed High-Dose Chronic Opioid Therapy	>=50mg MED in a calendar quarter	33.64	32.78	28.74	30.86	34.01	35.17	32.87	31.63	42.15	38.44	32.16	31.15	36.88	33.96	40.10	39.96	30.67	34.51
	>=90mg MED in a calendar quarter	13.92	12.07	14.11	13.19	17.76	16.02	13.31	10.90	22.88	18.33	15.54	13.46	19.19	15.90	22.50	19.25	15.48	16.20
Percent arrested	Ages 18-64 Years	NULL	5.80	NULL	5.92	NULL	4.79	NULL	5.14	NULL	4.39	6.83	4.22	7.70	5.63	7.23	5.22	NULL	3.48
Percent Homeless (Narrow Definition)	Age 0 - 17 Years	0.60	0.62	0.96	0.69	1.01	0.86	0.28	0.30	0.94	0.77	0.24	0.24	0.67	0.52	0.71	0.61	0.45	0.44
	Age 18 - 64 Years	4.91	5.14	6.51	5.97	6.59	6.66	3.15	3.41	7.02	5.85	2.91	3.00	5.71	5.12	5.65	4.94	4.20	3.88
	Age 65+ Years	1.64	1.28	0.00	0.68	2.03	1.42	0.00	1.42	1.16	1.85	0.00	0.93	0.81	1.49	0.00	7.02	0.00	0.65
Periodontal evaluation in adults with chronic periodontitis	≥30 years	NULL	35.78	NULL	32.61	NULL	30.54	NULL	33.33	NULL	31.92	NULL	40.98	56.24	39.09	42.18	34.50	NULL	37.44
Plan All-Cause Hospital Readmission Rate (30 Days)		12.16	14.44	12.37	12.55	14.15	14.15	10.78	12.26	14.78	15.90	9.51	9.95	11.43	14.08	9.77	14.14	12.28	16.08
Primary Caries Prevention Intervention as Offered by Medical Provider		NULL	9.51	NULL	8.17	NULL	4.68	NULL	1.78	NULL	9.83	NULL	0.60	4.46	2.40	2.12	2.63	NULL	7.66
Statin therapy for patients with cardiovascular disease (prescribed)	Males Ages 21-75 Years Females Ages 40-75 Years	82.96	79.58	82.47	84.56	86.92	82.99	84.47	86.51	88.90	84.27	83.01	86.24	88.46	85.78	84.62	85.43	87.70	81.73
Substance Use Disorder Treatment Penetration	Age 12 - 17 Years	30.49	22.22	50.89	42.56	25.74	19.34	41.57	23.28	30.34	22.27	29.22	15.81	33.90	18.71	42.98	33.89	39.85	30.36
	Age 18 - 64 Years	33.51	41.09	38.22	42.52	31.21	36.18	31.67	35.20	36.14	38.47	27.75	30.59	42.91	45.42	38.65	40.93	39.39	36.84
	Age 65+ Years	40.76	5.88	33.97	31.58	0.00	25.00	0.00	13.33	15.68	22.45	0.00	0.00	0.00	30.43	50.95	0.00	0.00	80.00
Substance use disorder treatment penetration (opioid)	Age 18 - 64 Years	51.06	60.70	52.36	60.19	45.84	53.44	42.00	56.44	53.55	57.28	43.11	53.74	56.47	61.61	42.21	50.26	50.37	58.13
	Age 65+ Years	100.00	12.50	100.00	85.71	.	40.00	0.00	50.00	22.64	38.89	0.00	0.00	0.00	50.00	100.00	0.00	.	100.00
Timeliness of prenatal care		NULL	92.89	88.92	87.95	NULL	86.84	NULL	90.58	NULL	89.15	NULL	94.61	90.00	88.61	86.86	87.62	NULL	89.99
Utilization of Dental Services	Age 0 - 20 Years	NULL	59.85	NULL	53.22	NULL	50.11	NULL	61.20	NULL	45.80	NULL	65.45	64.90	54.21	58.23	50.71	NULL	49.56
	Age 21+ Years	NULL	25.39	NULL	21.41	NULL	20.49	NULL	21.24	NULL	19.86	NULL	25.83	26.67	22.23	23.68	21.02	NULL	21.26

Table 2: 2020 ACH Performance Outcome Report

Well-child visits in the first 30 months of life	Ages 0 - 15 months	NULL	53.83	57.65	54.12	NULL	56.22	NULL	65.13	NULL	61.65	NULL	56.04	61.27	53.75	56.85	53.45	NULL	43.48
	Ages 16 - 30 months	NULL	70.23	69.51	69.78	NULL	64.82	NULL	68.41	NULL	64.48	NULL	73.60	70.70	69.29	67.36	67.30	NULL	61.41