

### Healthier Washington-Analytics, Interoperability and Measurement (AIM)

ACH Convening March 13-14, 2017





HCA's role and goals

Regional Health Needs Inventory (RHNI)

Demonstration Toolkit Measures

HW Data Dashboard Development

Questions



### HCA has unique role in State Data and Analytic Infrastructure

 Purchaser of Medicaid and Public Employee Benefits insurance

- SIM grant recipient with investment in analytic infrastructure
- Medicaid Demonstration administrator with role of facilitating ACH success



# **Goals of Data Infrastructure**

- State collaboration Healthier Washington has promoted closer collaboration between the three State health and human services agencies: DSHS, HCA, and DOH
- Making relevant data accessible in a timely manner
- State and ACH roles complementary- leveraging our comparative expertise to make the best use of limited resources
- Important role of community in adding value and interpreting State data



# State and regional data provision under the Demonstration

- State can leverage administrative data and align reporting for the RHNI and Toolkit measures
- HCA is business owner of Medicaid data and partners with DSHS and DOH for additional data sources
- ACHs are best positioned to supplement State data with information on the regional and/or local community level



### **Regional Health Needs Inventory** (RHNI) – section 1

- Information about regional health status, health disparities and health service capacity to help regions identify health needs and gaps in care
- Making relevant data accessible in a timely manner
- To be used in conjunction with other data and information sources to identify regional projects
- Can be incorporated into justification and narrative for Project Plan applications



# **RHNI continued**

- What it is:
  - A point-in-time snapshot of the region
  - To be used for exploration and planning
- What it is not:
  - A standalone, formal report (data from RHNI can be used strategically in formal report)
  - Annual exercise
  - The same as Toolkit measures or baselines for toolkit measures which are still under development



### **RHNI Release Timeline**

- Friday, March 17: demographic, population indicators, health insurance, criminal justice, and chronic disease
- Monday, April 3: project planning information such as opioid indicators, oral health, maternal, child and reproductive health, and contraceptive care.
- April TBD mortality and hospitalization data



# **Toolkit measures**

- Just over 60 measures
- About 1/3 will transition to performance payment
- Based, largely, on state administrative data and therefore conducive to centralized reporting
- All measures will be reported at the State level for assessment and monitoring
- Accountability assessed at the <u>regional level</u>
- ACHs will <u>not</u> have a role in producing performance metrics



# **Alignment of Toolkit measures**

- State Common Measure Set
- 1519/5732 Cross Agency Measures
- MCO contracts
- Healthier Washington priorities
- Input from stakeholders and subject-matter experts



### **Toolkit measures- next steps**

- Development of Toolkit Measure Specification and Reporting Manual – draft Spring 2017
- Continued work on measures to define baseline data, benchmarks and annual improvement targets for each measure
- Planning for how the State can best support ACH data needs (for State administrative data) under the Demonstration



### RHNI, Toolkit measures, and Dashboards

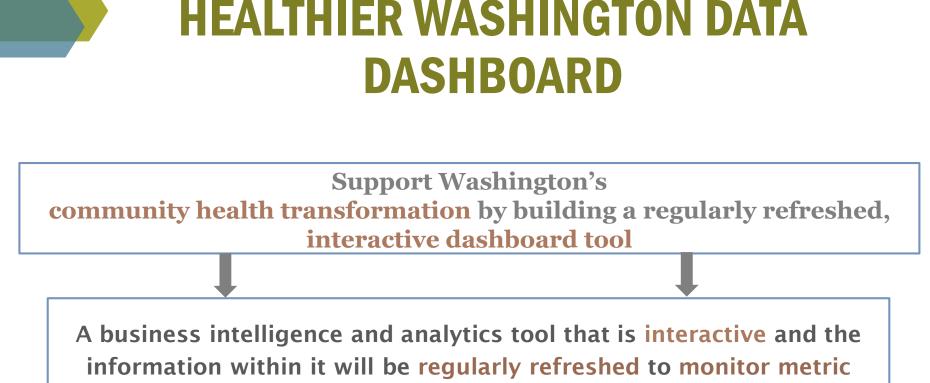
- Further development of HW Data Dashboard and the DOH Washington Tracking Network can provide a "living" source of information to monitor regional health status during the demonstration years
- The AIM program at HCA can help centralize and efficiently channel data requests and technical assistance for data and measures provided.



### **Data and Measurement resources**

- HW Data Dashboard
- WHA Community Checkup website
- DOH's Washington Tracking Network
- Excel files accessible from RDA homepage on a number of measures for Medicaid eligibility groups





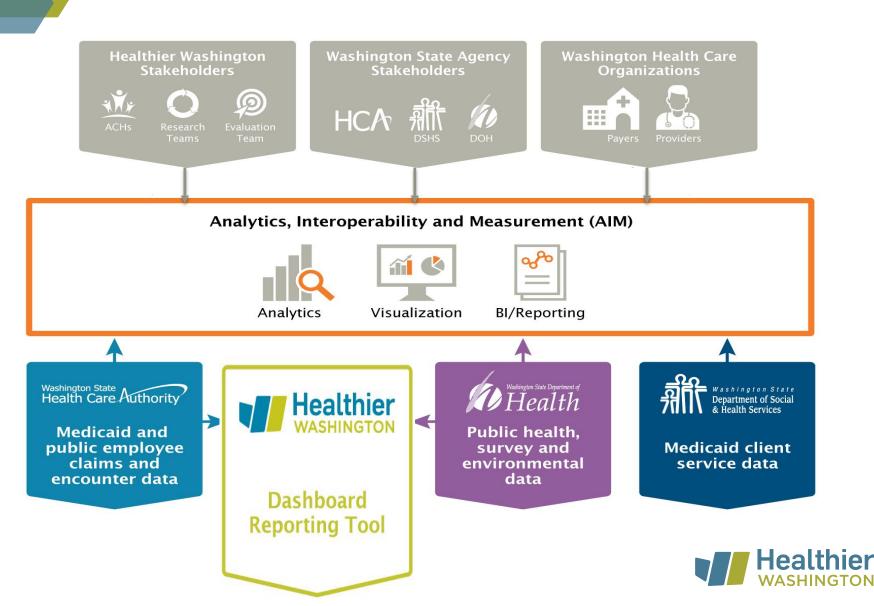
change over time



## **HW Audience Needs**

Audience	Data/Information Needs	<b>Purpose / Value</b>
Public Health/Healthcare Professionals	<ul> <li>Absolute values (counts/rates)</li> <li>Measure of variability (SD, SE)</li> <li>Estimate of procedure reliability (CI)</li> <li>Statistical significance (P value)</li> </ul>	<ul> <li>Detailed analyses</li> <li>Scientific rigor</li> <li>High degree of certainty</li> </ul>
Policy Makers/ACH Staff/Managed Care Organizations	<ul> <li>Relative values (&gt; &lt;)</li> <li>Direction of change (↑↓)</li> <li>Visually interpretable</li> </ul>	<ul> <li>Raise awareness/spur action</li> <li>Inform policy</li> <li>Initiate investigations</li> </ul>
Τ	. <b>T</b> <sup>2</sup>	
Lay Public/Medicaid Enrollees	<ul> <li>Visually interpretable</li> <li>Local geographical information</li> </ul>	<ul> <li>Inform personal health decisions</li> </ul>

### **HW Dashboard Data Ecosystem**



### **HEALTHIER WA DASHBOARDS - ABOUT THE DASHBOARDS**

The first release of the Healthier WA Dashboards in **June 2016** has began with four distinct dashboards that allow regions to explore data on populations and measures for Washington State.

The four dashboards include:

**Population Explorer** 

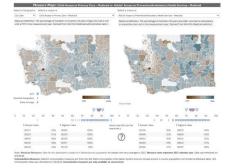


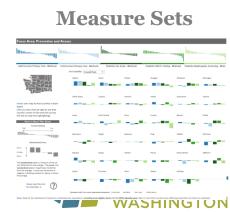


The next release of the dashboards will contain "refreshed" data, additional measures, and dashboard features.

Here's a closer look at each dashboard...

#### **Measure Maps**





### **POPULATION EXPLORER**

This dashboard shows the number of Medicaid members living in the state of Washington. You can filter on ACH, county, adult/child, gender, race, ethnicity, and language.

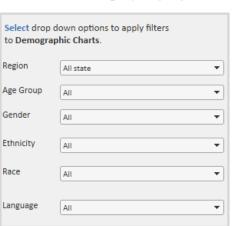
What kind of questions can this dashboard answer?

Examples:

How many Hispanic children covered by Medicaid live in Yakima County? How does that compare to other counties?

- or -

What percent of the population in our county or ACH region is covered by Medicaid?



Size of current filtered group = 1.919.389

Hover to highlight ACH regions and county chart.

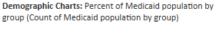


#### Note:

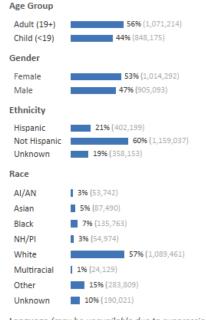
Population: WA Medicaid members with any coverage in 2015. Members with both Medicaid and Medicare coverage (duals) are excluded for more accurate measure reporting. Data Source: HCA Medicaid enrollment and claims data for the 2015 calendar year. Measure rates represent measurement year 2015. Medicaid data was refreshed on 4/4/2016 and WA immunization data was refreshed on 5/4/2016. Data Suppression: When filtering, some data in the charts will disappear due to small number suppression.

Hover over icon at right for more info →

#### Medicaid Population Explorer



Note: Demographic Charts reflect pop. of selected filters.

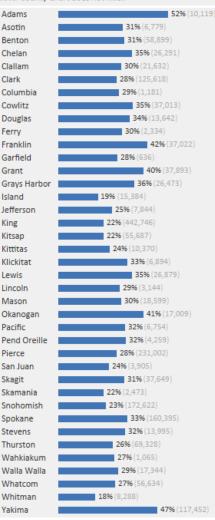


Language (may be unavailable due to suppression)

Arabic	0% (3,154)	
Burmese	<b>0%</b> (1,369)	
Chinese	0% (5,897)	
English		83% (1,593,497)
Korean	0% (2,884)	
Russian	<b>1%</b> (11,677)	
Somali	0% (3,289)	
Spanish	9% (171,558)	
Ukrainian	0% (1,512)	
Vietnamese	<b>1%</b> (9,744)	
Other	<b>0%</b> (7,959)	
	<b>6%</b> (106,849)	

#### County Chart: Percent of county on Medicaid (Number of people in county on Medicaid)

Note: County Chart does not filter.



### **MEASURE EXPLORER**

This dashboard shows measure rates by geographic region (ACH, county) and demographics (adult/child, gender, race, ethnicity, language). Combine filters to see measure rates for specific populations.

Sor

#### Measure Explorer: Adults' Access to Preventive/Ambulatory Health Services - Medicaid

Select a measure

Adults' Access to Preventive/Ambulatory Health Services - Medicaid

85%

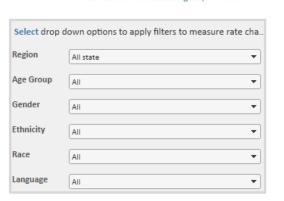
Measure Definition: The percentage of members 20 years and older who had an ambulatory or preventive care visit in the measurement year. Derived from WA HCA Medicaid administrative data for measurement year 2015 using HEDIS 2016 Technical Specifications.

Age Group

#### The rate for the selected group = 76%

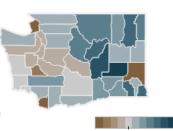
#### What kind of questions can this dashboard answer?

#### Which populations have the highest and lowest rates of preventive diabetes care?



- or –

#### Are there differences in measure rates by county?



#### State Average

#### 76% Note:

Population: WA Medicaid members with any coverage in 2015. Members with both Medicaid and Medicare coverage (duals) are excluded for more accurate measure reporting.

Data Source: HCA Medicaid enrollment and claims data for the 2015 calendar year. Measure rates represent measurement year 2015. Medicaid data was refreshed on 4/4/2016 and WA immunization data was refreshed on 5/4/2016.

Data Suppression: When filtering, some data in the charts will disappear due to small number suppression.

Hec oroup	
Adult (19+)	• 76%
Child (<19)	
Gender	
Female	83%
Male	66%
Ethnicity	
Hispanic	• 78%
Not Hispanic	77%
Unknown	• 71%
Race	
AI/AN	<b>80%</b>
Asian	
	• 73%
Black	• 76%
NH/PI	- 70%
White	• 76%
Multiracial	<b>75%</b>
Other	- 78%
Unknown	- 71%
Language	
Arabic Burmese	- 93%
Chinese	- 78% - 76%
English	- 75%
Korean	- 75%
Russian	- 71%
Somali	- 87%
Spanish	+ 82%
Ukrainian	- 75%
Vietnamese	- 81%
Other	- 84%
Unknown	. 81%
Tribal Affiliatio	n
Yes	+ 81%
No	76%
NO	/070

Sort	County Rate
Adams	- 85%
Grant	- 83%
Douglas	- 82%
Stevens	- 82%
Asotin	- 81%
Columbia	- 81%
Chelan	- 80%
Okanogan	<b>⊢</b> 80%
Pend Oreille	- 80%
Benton	<b>7</b> 9%
Ferry	- 79%
Franklin	- 79%
Lewis	• 79%
Walla Walla	- 79%
Lincoln	- 78%
Skamania	- 78%
Snohomish	78%
Whatcom	78%
Clallam	- 77%
Cowlitz	+ 77%
Garfield	
Klickitat	+ 77%
Skagit	<b>⊢</b> 77%
Spokane	77%
Grays Harbor	- 76%
Pacific	- 76%
Wahkiakum	76%
Yakima	- 76%
Kitsap	75%
Kittitas	- 75%
Island	+ 74%
Jefferson	- 74%
King	74%
Mason	+ 74%
Pierce	• 74%
Thurston	72%
Whitman	- 71%
Clark	► 70%
San Juan	- 70%

Hover over the icon for more info →

### **STATEWIDE MEASURE BROWSER**

Similar to the measure explorer, this dashboard shows measure rates by geographic region and demographics. The Statewide Measure Brower includes data for residents in Washington State regardless of geography or insurance coverage. Data sources include: Behavioral Risk Factor Surveillance System, Pregnancy Risk Assessment Monitoring System, and the Washington Immunization Information System.

What kind of	Statewide Measure Bro	owser: Adult mental health status	s - 3 yr - Statewide (BRFSS)			
questions	Select a measure Adult mental health status - 3 yr - Statewide (BRFSS)					
can this	The percentage of adults 18 and older who reported poor mental hea	alth for 14 or more days in a month. (Click for more inf	fo.)			
dashboard	Statewide rate for this measure 11%	Age	Sort Name 🔻			
answer?	Geographic level County	18-24 years old 14 25-34 years old 13	Adams 7 Asotin 15			
Which overall	Measurement period: 2013, 2014, 2015	35-44 years old 11	Benton 10 Chelan 7			
	Measurement period. 2015, 2014, 2015	45-54 years old 13	Clallam 12			
state		55-64 years old 11	Clark 14			
populations have the highest and lowest percentages		65+ years old 7 Race/Ethnicity	Columbia 7 Cowlitz 16 Douglas 10 Ferry 20 Franklin 9 Garfield 11 Grant 10 Grays Harbor 14 Island 13 Jefferson 15			
of poor mental health status?		AI/AN 21 Asian 6 Black 12 Hispanic 13	King 10 Kitsap 12 Kittitas 6 Klickitat 8 Lewis 14			
	About Maps	White 11	Lincoln — 11			
- or –	Note: The Statewide Measure Browser includes data for residents in Washington State regardless of geography or insurance coverage. Data sources include BRFSS, PRAMS, and the IIS.		Mason 13 Okanogan 15 Pacific 18 Pend Oreille 7 Pierce 14			
Are there differences in statewide rates by county?	<ul> <li>BRFSS: The Behavioral Risk Factor Surveillance System (BRFSS) is a yearly survey that measures changes in the health of people in Washington State. This survey collects information on certain health factors like tobacco use and mental health status.</li> <li>PRAMS: PRAMS is a survey of new mothers conducted by Washington State Department of Health and the Centers for Disease Control and Prevention (CDC). PRAMS gathers information from mothers about their experiences before, during, and after their most recent pregnancy.</li> <li>IIS: The Washington Immunization Information System (IIS) is a lifetime registry that keeps track of immunization records for people of all ages.</li> </ul>	Gender Female 13 Male 9	San Juan 8 Skagit 8 Skamania 22 Snohomish 11 Spokane 11 Stevens 12 Thurston 12 Wahkiakum 5 Walla Walla 8 Whatcom 8 Whitman 13 Yakima 13			

### **MEASURE MAPS** This dashboard enables you to explore and compare measure rates for different geographic regions (ACH, county, zip code, school district,

 Measure Maps: Child Access to Primary Care - Medicaid vs. Adults' Access to Preventive/Ambulatory Health Services - Medicaid

 Select a Geography
 Select a measure
 Select a measure

 Zip Code
 Child Access to Primary Care - Medicaid
 Adults' Access to Preventive/Ambulatory Health Services - Medicaid

 Measure Definition: The percentage of members 12 months-19 years of age who had a visit
 Measure Definition: The percentage of members 20 years and older who had an ambu

with a PCP in the measurement year. Derived from WA HCA Medicaid administrative data f..

Measure Definition: The percentage of members 20 years and older who had an ambulatory or preventive care visit in the measurement year. Derived from WA HCA Medicaid administ...  $\mathbf{T}$ 

What kind of questions can this dashboard answer?

Are the top 5 lowest county rates of child PCP use the same as the top 5 lowest county rates of child immunizatio ns?

											N. S.
	ed Geography   State Average +			24%	100%	About Maps			37%		94%
				$\bigtriangledown$	7				$\nabla$	WWV	
0	10 20 30	40	50 60	70 80	90 100	0 10	20 30	40 50	60 70	80 90	100
	1			1110000000000000000	11111111			1 11 1			п
	5 lowest rates		5 highest rat	es	Hover o	Hover over the icon for more info↓	5 lowest rat	es	5 highest rat	tes	
	98315	63%	98063	100%	more inf		98195	56%	6 98670	94%	
	98253	61%	98243	100%		$\bigcirc$	98496	52%	6 98859	93%	5
	98647	60%	98345	100%		$(\mathbf{P})$	98433	45%	6 99335	92%	
						-	98504	449	6 98832	91%	
	98535	59%	99371	100%			90004	447	90032	91%	

Immunization Measures: Data for immunization measures are from the WA State Immunization Information System and can include anyone in county population (not limited to Medicaid data). WA immunization data was refreshed on 5/4/2016. Immunization measures are only available at county level.

Which zip codes in my region have the lowest rates of health care use?

-or-

### MEASURE SETS

This dashboard compares county performance on multiple measures at once. It visually graphs a standardized score for each county's rate, showing you the county rate's distance from the state average.



Note: Data for this dashboard is based on a medicaid-only population, excluding dual eligible clients for the 2015 calendar year. Bear in mind that counties have differing proportions of clients on medicaid.

# **Dashboard Future Steps:**

- Information portal for all HW activities:
  - State Innovation Model (SIM)
  - Medicaid Demonstration Waiver
- Expand the scope of measures
  - Washington State Common Measure Set
  - Medicaid specific population measures
  - Condition-specific diagnosis rates for Medicaid enrollees









#### **Contact us:**

HW AIM Team: HCADLHWAIM@hca.wa.gov

HW AIM Website: http://www.hca.wa.gov/about-hca/healthierwashington/data-dashboard



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