

MINUTES

Members Attending

X Claudia St. Clair, Chair	Ginger Kwan	Thomas Trompeter
Joan Brewster	Heather Milliren	Kyle Yasuda
X Sylvia Gil	X Maria Nardella	X Jerry, Yorioka
Michael Hassing	X Dean Riskedahl	
Aaron Wilson	X	
X Wes Henrickson	X Janice Tufte	

HCA Staff

Dorothy Teeter	X Preston Cody	X Vanessa Balch
X MaryAnne Lindeblad	X Mary Wood	Carl Yanagida
Dan Lessler, MD	X Amy Blondin	Sharmin Hawley
X Charissa Fotinos, MD	Cheryl Moore	
X Mark Provence		

Guests

X Bob Perna	Joana Ramos	X Andrew Busz
Daniel Gross	Joan Zaran	Hugh Ewart
Lorraine Van Brunt	Amina Nazaskik	X Kimberly Robins

Approval of Agenda

The agenda was approved with add on

Added items 1. Update on the Seattle Pain Clinic

Approval of Minutes

The May 25th, 2016 minutes were approved with changes

Introduced Dr. Wes Hendrickson

General Program Updates | MaryAnne Lindeblad

- **Dental** – We will be looking at the pros and cons on what is out there. The reimbursement has greatly improved from where it has been. Adult dental was just re-instated back into the budget in 2014. There has been some confusion with what their benefit is. How do we make sure that when we have new members that they get the information out to them? We are currently coming out with material so they can better understand the benefits that are available to them. The challenge is to find a provider that will accept the benefits. At this

time the University of Washington is teaching new dentists how to accept Medicaid in their practices and still being able to survive.

- **Foster Kids** – April 1st we moved to a single wide state plan thru Coordinated Care of Washington. If there is any change in the network, Health Care Authority will look at revising the contract. Please send any type of example you may have and we will follow up on it.

Medicaid In-Box: mcameprograms@hca.wa.gov

- **Budget** – We have been told not to request any additional funding for the upcoming legislation, as well as addressing what we would need to do to get to a zero trend. It is something that we are addressing at this time and will have to get back to the Legislature by October 1.
- **New Managed Care Regulations and how the committee can be involved.** – Recently CMS came out with new regulations over Managed Care and was effective by July 5, but CMS gave us until October 1st to become compliant. What we have done is broken the rules down by effective date. We have completed phase one, and as of August 2 we will have completed the analyzing of those rules. Within Phase One, are we in compliance? If not in compliance, do we need to make contract changes with the plans? We are not seeing any significant impacts early on. In a future meeting we can report out each phase and what changes we would have to make. The next implantation date will be July 1, 2017, our compliance date is January 1, 2018. More to come on this topic.
- **ADD-ON Seattle Pain Clinic** - Is a series of specialty clinics in Seattle. The owner name is Dr. Frank D. Li. He was served a summary of a suspension of his license as of July 15 and can no longer practice pain management. This leaves 8600 patient unable to get the care they need, because they can no longer bill Medicaid. Some of these prescriptions were allowed thru August 15. As a consequence the Medicaid clients can no longer get their care at the clinic. Some of them were allowed to get refills thru the weekend. The plans are working hard on trying to identify all of these patients. This presents an opportunity for us to decide how to better address pain. What other treatment can we bring to patients? How can we do a better job? Department of Health had put up a website to help manage the problem.
<http://www.doh.wa.gov/Emergencies/PainClinicClosures>

Wavier Update | *Marc Provence*

The goal is to reach an agreement and principal by the end of summer. Payment of the funds is only reached on the achievement of milestones when they are meet. Over the course of the next five years, the ACH will be held responsible for setting up milestones. As we achieve those milestones those funds will be generated. This will help prevent us from getting off track.

Initiative 2: Deals with long term service and supports

Initiative 3: Supported house, supported employment and health

Question: Can you talk about the role that the ACH's and the role that they may have with the integration in the projects?

Response: *We have designated the nine ACH's within the state as the entities for overseeing the performance of the transformation projects in their regions. They will bring those projects forward to the HCA for our inclusion to the final package that we present to CMS. Over the next five years the ACH's will be held responsible assuring that the milestones that were created for this project are met. We also expect the ACH's to work very close with the MCO's.*

Value Based Purchasing Strategies | Marc Provence

Why are we moving towards Value Based Purchasing? We have committed to pay for value in all of our programs such as medical and public health employee benefits HCA purchases 10 billion dollars' worth of care for 2.2 million people in the state to make sure we are getting value for our care. The idea is to move away from paying for volume and moving more into identifying the outcome of the intervention we are paying for. By 2019 we have set the goal eighty percent but by 2021 we have extended the goal to ninety percent. When we say moving towards Value Based Purchasing we are referred to moving away from Fee For Service (FFS)

Two Components: One is consistent with these targets there are changes with apple health contacts that will be introduced in 2017. We are introducing a focus on certain type of payment measures such as a well child visit. Second we are creating additional financial incentives that would reward Provider systems for making those improvements.

Integration Update – SW Washington | MaryAnne Lindeblad

With the first month we had daily phone calls about the new billing system, it has now backed down to once a week. We have been stepping in and fixing problems that have been arriving.

Mid Adopters | MaryAnne Lindeblad

The next counties moving into the fully integrated systems 2018 will be north central Washington, such as Grant and Chelan County. The counties are talking about July of 2018, however, we are pushing for January of 2018. This project should be ramping up in 2020.

Communications Update | Amy Blondin

We have updated the website to make it more accessible for clients. Including carving down the website pages to make finding information more convenient. Then also took advice from clients and members on some of these improvements. One of the things we are improving on is making it more accessible for clients that do not speak English as a primary language.

Member Materials | *Mary Wood*

When looking at client communications, we have done some work. During January we had to send out the 1095B form, we included an informational page that was in depth on what do to with this difficult tax form. With the amount of phone calls we received regarding this form, it proves it was successful. Likewise, we have updated our renewal application form. We are making it more clear as to if the client would need to call or only call if there are changes to their application. 68 percent of clients are renewed automatically, additionally client could submit their documents via fax, call our call center, see a local representative or mail their applications in. Also we are working on our Welcome to Washington packet, currently we have four different packets. They include a form that states they need to select a MCO and submit the form, or call the call center. Most of the time, the client has already been enrolled into the plan, so we are working on getting this form removed from the packets to decrease the amount of phone calls and forms we are receiving. Additionally, we are trying to encourage clients to work online, when they can to update their information.

Realignment Changes | *Preston Cody*

Realignment is an inward look at how we operate inside the walls of the Health Care Authority, we realized, on a structural stand point, we weren't in a place we could support Value Based Purchasing or Managed Care. We have been working on an internal shift, or reorganization, on how we could operate better. Where we are at today, we are looking at how to support a Managed Care business, our central clinical division policy has made it possible for 2.2 million clients to receive better health care. Currently, we are reaching a point now that we will be done with Realignment.

Action Items | *Claudia St. Clair*

To write **Action Required** on the envelope and/or review online.

Future Agenda Items | **In-Person**

- *Reimbursement to Primary Care Provider*
- *Regarding Managed Care Regulations. (Preston Cody to bring on going updates)*
- *Medicaid Wavier updates (Mark Provence)*
- *How can Title XIX Committee help HCA regarding the Wavier*
- *Healthier Washington Dash Board follow-up*
- *Website (Limited English Users)*
- *Medicaid Realignment (Preston Cody)*
- *Medicaid Suspension Items*

Future Agenda Items | **Conference Call**

- *Future Pain Cline update*
- *Apple Health Contract Update*

TITLE XIX ADVISORY COMMITTEE MEETING
July 29, 2016
In-Person Meeting

- *Discussion on the Clinical Model*
- *Feedback on the new website*
- *What does Access look like starting with distant standards*
- *Waiver update (Pertaining to homelessness and what types of projects are going on around the state)*

Agenda Planning for November 10, 2016 | 8:30 AM to 12:00 PM

The meeting adjourned at 12:00 PM on July 29, 2016.