

MINUTES

Members Attending

X Claudia St. Clair, Chair	X Ginger Kwan	Thomas Trompeter
X Joan Brewster	X Heather Milliren	X Kyle Yasuda, MD
X Sylvia Gil	X Maria Nardella	Jerry, Yorioka, MD
Michael Hassing	Christina Peters	Litonya Lester
Amanda Kost	X Dean Riskedahl, OD	

HCA Staff

Dorothy Teeter	X Preston Cody	X Tamarra Paradee
X MaryAnne Lindeblad	X Mary Wood	X Jen Becker
Dan Lessler, MD	X Amy Blondin	X Carl Yanagida
Charissa Fotinos, MD	Cheryl Moore	X Sharmin Hawley

Guests

X Bob Perna	Joana Ramos	X Andrew Busz
X Daniel Gross	X Joan Zaran	X Hugh Ewart
X Lorraine Van Brunt	X Amina Nazaskik	

Approval of Agenda

The agenda was approved.

Approval of Minutes

The January 23, 2015 meeting minutes were approved.

1115 Waiver Update

MaryAnne Lindeblad shared that the Health Care Authority (HCA) is creating a proposal to submit investments which must result in substantial savings to the Centers for Medicare and Medicaid Services (CMS). *MaryAnne* stated that the PowerPoint presentation in the meeting materials folders gives some preliminary information that HCA has supplied. HCA is one of three states that received a grant from NGA to assist the state in designing their waiver proposal.

The 1115 Waiver are waivers that allow states to change up how they deliver services. We don't have an agreement with CMS yet but we will present HCA's vision for Medicaid Transformation, so our stakeholder work hasn't begun. The waiver is not guaranteed so we will need to make a strong case to obtain federal approval to reinvest federal savings.

The HCA and Department of Social and Health Services staff will be going to Baltimore, Maryland to learn and get help with the “*Concept Paper*”. This is the third meeting for Washington to attend. The waiver will continue to be an agenda item for some time to come.

Bob Perna asked if there are any components in the Healthier Washington that are contingent upon the waiver.

MaryAnne said there aren’t, but the two will complement each other.

Bob asked if the Long Term Care Support Services role into Managed Care.

MaryAnne shared that they don’t and the HCA hasn’t specifically added that but will look at that in the future, our first goal is basic health care.

Bob asked why Washington needs this waiver.

MaryAnne said the waiver gives the HCA the dollars for system redesign. Currently seven states have been approved to reinvest in federal savings.

Joan asked if Accountable Communities of Health (ACH) will be able to work with HCA on this.

MaryAnne said absolutely, ACHs will play a large part with this.

MaryAnne shared that the 1115 Waiver will continue to be an agenda topic for some time to come.

HealthPath Washington Update

Alice Lind shared about an announcement for the HealthPathWashington (HPW) capitated model that we were going to roll out this year with King and Snohomish County was terminated. The reason for this is one of the two health plans withdrew and we must have at least two plans to participate.

This opens up the possibility for Health Homes, dual eligibles and all Medicaid enrollees who meet the qualifications of the program. This will possibly be implemented in October of 2015 if our new State Plan Amendment is approved. Over the next few months we will be working on how we can move forward on this and how we can support Health Homes better.

Please visit the Washington Health Home website at http://www.hca.wa.gov/medicaid/health_homes/Pages/index.aspx for our most current materials.

Ginger Kwan asked what a care coordination organization is.

Alice said it is mainly a community of health organization.

Legislative Update

MaryAnne shared that we are down to nine bills that the HCA is watching on the Medicaid:

- ✓ SB 1652 – Defines the payment parameters for Managed Care Organizations.
- ✓ HB 1713 – Integrating the treatment systems for mental health and chemical dependency.
- ✓ HB 1879 – Directing HCA to issue a request for proposals for integrated managed health and behavioral health services for foster care. HCA is working closely with Representative Kagi on this bill.
- ✓ HB 1916 – This is a clean-up bill integrating administrative provisions for chemical dependency and mental health.
- ✓ HB 1932 – Concerning medication management for youth for more than a 30 day supply. This bill is focused on foster kids but is not moving much so we could end up integrating it into HB 1879.
- ✓ HB 1967 – Directing the HCA to apply for federal waivers concerning health care coverage. This bill will allow employers to pull money together to use employee and employer contributions to buy health care for employees who make too much money for Washington Apple Health or the Affordable Care Act. If passes, this would be implemented in 2017.
- ✓ 5147 – Establishing a medical baseline health assessment and monitoring the Medicaid population's health.

MaryAnne said the first look at Legislation from the House should come out April 30.

Enrollment Update

Mary Wood shared that the Washington Apple Health client's enrollment is much better this year than last years. Enrollment continues to rise upward. There's also good news on our auto renewal aspect as well. We are amazed at how well the enrollment has gone so far this year.

Applications for January:

- ✓ 1.7 million – currently enrolled.
- ✓ 1.5 million – enrolled last year at this time.
- ✓ 511, 000 enrolled in the new Adult group.

Auto Renewal:

- ✓ December – 63 percent (241,000 completed, 4-5 percent higher).
- ✓ March – 69 percent.
- ✓ April – 68 percent.

Medicaid Plan Selection Update

MaryAnne shared that integration testing between all systems and partners are underway. User acceptance testing and performance testing will start next week. Managed Care Organizations (MCO) have loaded their network data to the provider directory. Communication plans have been drafted and Dorothy Teeter will review this week. The HCA is on target for a May 11 go-live dated.

HCA is working closely with the Health Benefits Exchange. Our main concern is that members won't call into the call centers and will blow up other phone lines.

Preston Cody will put time on the next managed care operations meeting agenda to talk about the Medicaid plan selection communication plan for MCO's.

Daniel Gross asked what HCA is doing to ensure consumer testing.

Mary said there will be consumer testing closer to the launch date.

Quarterly Target Reviews

Preston Cody shared that the HCA had their second Quarterly Target Review and the 50 measures that we are using to track our progress and accomplishments.

The highlights for the second Quarterly Target Review are:

- ✓ We completed the review early, the intent is to report our progress, not problem solve.
- ✓ 70 percent of HCA contracts were after the fact. HCA put together a workgroup to improve the process and it has been reduced by half this quarter.
- ✓ HCA is not adequately staffed in our call centers. What are we going to do to improve that? We hired a contractor to improve our intranet. This would reduce the number of calls tremendously.

Preston talked about the two reports that were included in the packets. We talked at the last meeting about providing Title XIX members with more HCA reports.

Preston asked if these are the kind of reports that you are looking for. Please send comments or questions to *Tamarra*.

Retreat Follow-Up

Jen Becker discussed how we are doing since our retreat.

HCA/HBE Memorandum of Understanding

Steve Dotson shared that each entity has a summary of the agreement between HCA/HBE. The old memorandum expired on December of 2014 and contained six Service Level Agreements. Some of them are fiscal, ProviderOne, appeals and fair hearings, and document imaging.

The HCA has worked at least six months on the new agreement; we still have more work to do. Per the new MOU, there will be no more service level agreements. We now have schedules:

- ✓ Financial Services Washington Apple Health.
- ✓ Financial Services Health Benefits Exchange.
- ✓ Eligibility.
- ✓ Document management/imaging.
- ✓ Coordination of appeals.

The agreement has a strong oversight and corrective action plan. Our next work is to establish a monitoring plan. We didn't get everything with the agreement that we wanted, such as the Medicaid plan selection. This is a yearly agreement that will expire in December 2015.

Healthier Washington Update

MaryAnne presented a PowerPoint presentation from our meeting materials folders titled "Working Together for a Healthier Washington. Due to time constraints, *MaryAnne* went through the presentation quickly.

MaryAnne said that by 2019, we will have a Healthier Washington. We are going to do this by:

- ✓ Build healthier communities through a collaborative regional approach.
- ✓ Ensure health care focuses on the whole person.
- ✓ Improve how we pay for and deliver services.

When the combined savings and avoided costs are estimated, adjusting our health system has the potential to save \$1.05 billion over the next five years.

- ✓ Healthier Washington grant budget. Federal State Innovation Models (SIM) grant through the Center for Medicare and Medicaid Innovation (CMMI).
 - 65 million over four years
 - 2015: \$19.1 Million.
 - 2016 : \$20 Million.
 - 2017: \$15.5 Million.
 - 2018: \$10.4 Million.

- ✓ Accountable Communities of Health.
 - “Regionally governed, public-private collaborative tailored by region to align actions and initiatives of a diverse coalition of players in order to achieve healthy communities and populations” – State Health Care Innovation Plan.

No single sector or organization in a community can create transformative, lasting change in health and health care alone.

Agenda Planning for May 22 Meeting

Agreed upon agenda topics include:

- Budget Update – HCA Financial Services
- Practice for Healthier Transformation – Department of Health
- Demographics
- Health Home (King/Snohomish counties)
- Waiver Concept Paper Update
- Communication goals and project breakthrough ideas to focus on as a team
- Feedback from the Advisory Board
- Kyle Yasuda’s term is expired
- Agenda planning for July 24 (face to face)

Action Items

- Tamarra will email the updated Fundamentals Map and Measures to the Committee.
- Amy will look into the options of member communication to view relevant documents on shared site or intranet. Amy will investigate the drop box.
- Set aside 15 minutes at each meeting for questions about communications.
- MaryAnne will share the FAQ to define difference between RSAs and ACHs.
- Tamarra will send out 2015 meeting dates.

The meeting adjourned at 11:50.