Welcome! We will begin at 1 p.m.

- It is always a good idea to close other windows.

- If participating via phone
  - Click OK and mute your computer speakers.
  - Be sure to enter your unique **Audio PIN**, if you haven’t already.

For help with the webinar email Casey.Schaufler@hca.wa.gov
Webinar Controls

- **Grab Tab** – Allows you to open/close the Control Panel, mute/unmute your audio (if the organizer has enabled this feature) and raise your hand.

- **Audio pane** – Displays audio format. Click Settings to select telephone devices.

- **Hand** – click to raise hand. Click again to lower.

- **Attendee List** – Displays all the participants in-session.

- **Questions pane** – Allows attendees to submit questions and review answers (if enabled by the organizer). Broadcast messages from the organizer will also appear here.
How to Raise Your Hand

This means that your hand is down

This means that your hand is up
For questions after the webinar

For questions related to Behavioral Health services:
• Email: HCADBHRBHCovid19@hca.wa.gov
• Type the topic of your question in the subject line.
• Subject line should include topic of questions so that it can be triaged to the appropriate subject matter expert.

For Managed Care Organization Provider Finances:
• Email: HCAmcprograms@hca.wa.gov
• For behavioral health treatment providers contracting with the MCOs that cannot cover operation costs over next 2-4 weeks.
• Subject line should be URGENT FINANCIAL CONCERNS or subject line "outstanding payment due"
Resources


• **Resources for Parents** can be found at [www.StartTalkingNow.org](http://www.StartTalkingNow.org).

• **Provider calls:**
  – **DBHR All Provider COVID-19 Calls**
    Tuesdays at noon
  – **Optional Weekly Call WA OTP - COVID-19 Planning**
    Every Thursday from 1 to 2:30 p.m. (360) 407-3811 Access code 8923139#
  – **Prevention Provider COVID-19 Calls** – *(Every other week)*

• **Upcoming Webinars....**
Other Resources

- **Governor’s Office** - https://www.governor.wa.gov/issues/issues/covid-19-resources
- **WA Department of Health** - https://www.doh.wa.gov/emergencies/coronavirus
Resources Cont.