

## Compact of Free Association (COFA) Islanders Outreach RFP No. 2021HCA19

### Amendment No. 01

**Date Issued:** 6/18/2021

**To:** RFP Bidders

**From:** Lyudmila Kozlova, RFP Coordinator

**Purpose:** Questions and Answers

This amendment hereby modifies and is attached to RFP No. 2021HCA19. All other terms, conditions, and specifications remain unchanged.

The above referenced solicitation is amended as follows:

#	Bidders Questions	HCA Answers
1	We see that the scope of work requires organizations to have at least a part-time staff member with access to Washington Healthplanfinder. Is it required for the staff member to be a certified navigator? If so, is there a deadline for when they should be certified?	Please refer to the RFP section 1.5 Minimum Qualifications subsection 1.5.2. Project require one full-time and one part-time position filled by certified Washington Healthplanfinder navigators.
2	Regarding the toll-free call center line, will the Health Care Authority provide technical assistance or other resources for organizations who do not currently have this infrastructure in place?	HCA will work with the ASB to determine acceptable answer rates, call drop percentages and call center hours.
3	Does this RFP allow organizations to partner or sub-contract with other organizations on outreach events in counties where they may not have COFA staff?	This RFP does allow for sub-contractors, however they must be identified in the proposal and meet the minimum qualifications. Also refer to applicable RFP sections 3.1, 3.3, 3.4 and 3.8 for more information.
4	The PI Health Board has filed for 501(c)3 status, but our application has experienced delays due to COVID. We currently have a fiscal sponsor; however, will take over all fiscal responsibilities once our 501(c)3 application has been processed. Are we able to apply for this RFP on our own in anticipation of getting our 501(c)3 or does our fiscal sponsor need to apply on our behalf?	Please refer to RFP section 1.5 Minimum Qualifications, subsection 1.5.1, If not currently licensed to do business in the State of Washington, the organization must provide a commitment that it will become licensed in Washington within 30 calendar days of being selected as the Apparent Successful Bidder.