

October 2015

Washington State
Health Care Authority

Table of Contents

- WA Link4Health Project Updates
- What's Happening in Electronic Health Records (EHR)
- EHR Incentive Payments in WA State



Need Help?

Need EHR help? Please contact our team at: HealthIT@hca.wa.gov

Website: HealthIT.wa.gov

Security or log-in issues with ProviderOne? Please contact: ProviderOneSecurity@hca.wa.gov for assistance with your P1 password or when you have a change in staff resulting in a new System Administrator for your office.

WA Link4Health Project Updates

Greetings,

Our team has spent a good portion of September meeting with provider systems and clinicians and having productive conversations. These groups are interested in how the use of the Clinical Data Repository and the statewide Health Information Exchange could help them provide safer, quality care that improves health outcomes for their patients. We are enjoying opportunities to meet with each of you and are happy to report the following accomplishments to date:

- Three entire delivery systems and multiple small groups and clinics have begun readiness and pre-testing activities so far. This includes 19 hospitals and all associated clinics and specialty centers.
- Testing begins during October in the testing environment.
- Outreach meetings continue with organizations and delivery systems to invite increased statewide participation.
- Hosted WA Link4Health's Privacy workgroup, Data Classification Workgroup and Inter-Agency Communication Workgroup meetings.

We are receiving letters from provider groups across the state mentioning the lives saved and health outcome improvements they are experiencing with the regular use of their Electronic Health Records systems in coordinating and prescribing care for their patients. Be watching each month as we share some of these stories with you.

What's Happening in Electronic Health Records

Survey Coming Soon

You will soon be receiving an EHR Survey via email to the contact you listed for eMIPP at CMS and also through our monthly newsletter. The Washington State Health Care Authority is interested in your opinion regarding Stage 2 Meaningful Use requirement of the Electronic Health Record Incentive Program. By taking a few minutes to respond to this survey, you can help us identify barriers and solutions to assist in the timely achievement of system readiness and incentive payments.

Reminder

If you are a provider that intends to attest for either Adopt, Implement or Update (AIU) or **Meaningful Use (MU) Stage 1- Year 1**, you do not have to wait until the proposed rule has been finalized!

AIU is not affected by the changes, and Stage 1-Year 1 will always have a 90-day reporting period. Some of the objectives may change, but you can still use the

- CMS EHR Help Desk: 1-888-734-6433 Option #1.
- CMS Account Security and to update your accounts contact person: 1-866-484-8049 Option #3.
- Did you know that CMS has its own Listserv? To subscribe: [Subscribe to CMS EHR Incentive Programs Listserv](#).

Remember to keep an electronic back-up or file of all documentation/reports used during each attestation. This will save you considerable time and efforts if you are ever asked to provide attestation materials during an audit.

current objectives.

The rules are currently the same as last year, except there is no Flexibility Rule. **You must have a 2014 Certified Complete EHR.**

What are the benefits to attesting now?

- This is the slow time of the year, so receiving your \$21,250.00 incentive money per eligible provider will be much faster.
- Faster response to questions and technical issues you may face.

What happens if you wait until the new rule goes into effect?

- Your processing time might be much longer since all providers (in later stages) will then be allowed to attest.
- Payment could be delayed due to sheer volume of attestations coming in.

**** NOTE:** If you are receiving this email and are no longer the email contact for the applicant, or if the applicant is no longer with your office/facility, please go to CMS ('Registration' tab) to remove the email associated with the application. If the email address is listed on many applications, unfortunately, you must go into each application within CMS and edit/delete. If you do not do this, you will continue receiving updates and reminders regarding the application(s). Thank you.

We are always here if you have questions or need assistance.

Contact us at: healthit@hca.wa.gov

Our website is: www.healthit@hca.wa.gov

EHR Vendor Issues?

Have you ever complained about the inability to share electronic health information and don't know where to turn? Have you ever needed to tell someone about your concerns with your certified Health Information Technology (IT) product, such as an Electronic Health Record (EHR) and don't know where to go?

The Office of the National Coordinator for Health Information Technology (ONC) has launched www.healthit.gov/healthitcomplaints to address your concerns and be a single point of entry to report problems or complaints about your Health IT product. This will enable ONC to better triage, track, route and respond to your concerns.

More and more providers and individuals are using Health IT. If you have a problem, please first contact your developer or vendor. If that doesn't work and you think the issue is related to the products certified capability, then you should contact the ONC-Authorized Certification Body (ABC), which should be able to work with you and your developer to resolve most issues. If the issue remains unresolved, please submit your issue to the ONC.

You should contact the ONC if:

- Your challenge appears to be related to health information blocking (when someone or an entity knowingly and unreasonably interferes with the exchange or use of health information).
- You are not able to share or receive health information.
- You are concerned about the usability of your EHR.
- The certified capabilities of your product are not performing as you

- expected
- You have concerns about the safety of your product.

EHR Incentive Payments in WA State

Hospitals

Paid for Year 1 (unique Hosp.)	=	88	(\$ 63,781,127.00)
Paid for Year 2	=	74	(\$ 33,702,611.00)
Paid for Year 3	=	51	(\$ 20,117,381.00)
Paid for Year 4	=	25	(\$ 7,832,668.00)

EPs

Paid for Year 1 (unique EPs)	=	5,494	(\$116,138,362.00)
Paid for Year 2	=	2,391	(\$ 20,201,681.00)
Paid for Year 3	=	1,204	(\$ 10,219,835.00)
Paid for Year 4	=	297	(\$ 2,521,667.00)

GRAND TOTAL PAID

\$274,515,332.00

Please do not reply directly to this message. If you have feedback or questions, please visit the HealthIT website for more information or email us at HealthIT@hca.wa.gov.

