Washington State Health Care Authority SOLE SOURCE PUBLIC NOTICE

This is not a request for bids

The Washington State Health Care Authority (HCA) contemplates awarding a sole source contract to RCR Technology Corporation to provide a web-based application to support the use of the Child and Adolescent Needs and Strengths (CANS) tool. This application will provide a database to collect and store the assessment data, calculate level of care using custom algorithms, and create quality management reports for providers, Prepaid Inpatient Health Plans (PIHPs), and HCA. Data will be entered into the database either directly via the web or through uploads of CANS data collected separately through local data systems to accommodate the preferences and resources of local systems.

An HCA settlement requires that HCA's Department of Behavioral Health and Recovery (DBHR) use the CANS tool to determine if Wraparound with Intensive Services (WISe) is medically necessary and to use CANS for assessment, care planning, and evaluation of outcomes. The exit criteria specifically requires the state to use CANS to:

- i. assess individual and family strengths and needs;
- ii. support clinical decision-making and practice; and
- iii. measure and communicate the outcomes of the WISe program.

The Behavioral Health Assessment Solution (BHAS) is now used to meet this requirement and is a proprietary tool of RCR Technologies, the company currently providing this tool. BHAS provides important data collection and on-demand reporting functionality that facilitates provision of medically necessary, intensive behavioral health services to vulnerable youth and families.

HCA will enter into a one (1) year contract with RCR Technology Corporation. The contract will be issued on July 1, 2022 and will continue for a one (1) year initial term. The cost of the initial term is \$423,264.00. HCA may opt to extend the contract by five (5) additional one (1) year terms. HCA determines that each optional extension would result in equal (and /or slightly higher) consideration being added to the total contract value. This is not an invitation to bid. However, vendors contemplating the above requirements can submit capability statements demonstrating their ability to meet HCA's requirements with a quote for providing the service within ten (10) business days of this announcement.

Capability statements must address the following requirements:

- Contractor must have a platform with multi-factor authentication access to an online repository of Child and Adolescent Needs and Strengths (CANS) assessments. The platform must grant access to category 4 client data using Office of the Chief Information Officer (OCIO) approved security and must grant access based on affiliation with the client based on agency, Managed Care Organization (MCO), Fee for Service payment or placement in a Children's Long Term Inpatient Program (CLIP) facility.
- 2. System must produce on-demand reports based on the CANS categories that can be run at the agency, regional, and state levels allowing for comparisons of outcomes at these levels using CANS data. Data must also be entered into a data extract file to show the fields populating required reports so that ad-hoc additional reports can be created based on the needs of agencies, MCO's, or the state. On demand and ad-hoc reports must be access limited to clients that are in the purview of the user requesting the report.
- 3. Must operate a help desk that is available for live service 8 hours per day 7 days per week and available for email requests 24 hours per day 7 days per week. Weekly reports of help desk requests and solutions must be presented to the contract manager weekly.

4. Change orders to improve the system must be agreed on with HCA contract manager and the contractor must meet the agreed upon change order requirements and timelines.

Interested vendors will be considered only if they respond with clear and convincing documentation that they can meet the above requirements. In the absence of other qualified sources, it is HCA's intent to make a sole source award of the contract.

Capability statements must be submitted via email to the Sole Source Coordinator listed below, including the subject line provided, no later than June 30, 2022 at 10:00 a.m. *Pacific Time*. The emailed capability statement must be less than 25 Mb. Do not send zipped files.

Sole Source Coordinator Contact Information:

Danielle Mortenson E-mail: <u>HCAProcurements@hca.wa.gov</u> Email Subject Line: K6020 Sole Source

Note: This contract requires a ten (10) day public inspection period and approval by the Washington State Department of Enterprise Services (DES). HCA will not award the sole source contract unless or until DES approves.