

GETTING PAID CORRECTLY

Re-assigning your payment to another entity:

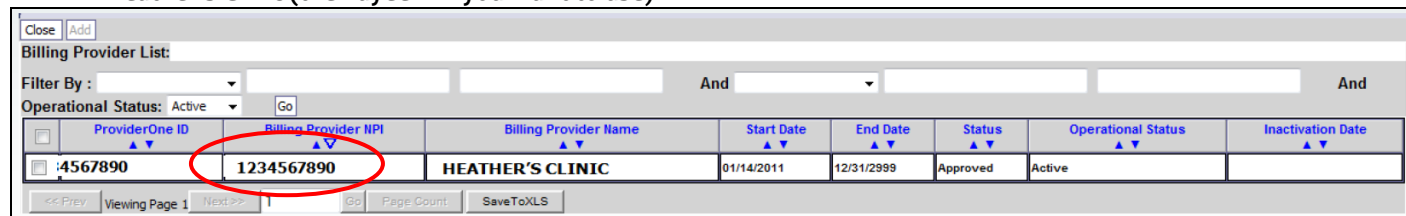
In the Washington State Medicaid Electronic Health Records (EHR) Incentive program an eligible provider who wants to reassign their payment to a clinic, hospital or other entity must have a current active business relationship documented in the ProviderOne system.

For the purposes of this program, this means an eligible provider must be listed as a servicing provider in ProviderOne under the exact NPI selected in the PAYEE NPI/PAYEE TIN section of CMS registration. This relationship must be current at the time of attestation.

What does a business relationship look like in ProviderOne?

Example: John Goodnurse (NPI 8910234567) has qualified to receive an EHR incentive payment and he wants to reassign his payment to his employer, Heather's Clinic (NPI 1234567890). To do this, John must be listed as a servicing provider under the clinic NPI selected to receive the payment. The clinic may have many NPIs, but the one listed as Payee for the incentive, must be one that shows John as a current servicing provider.

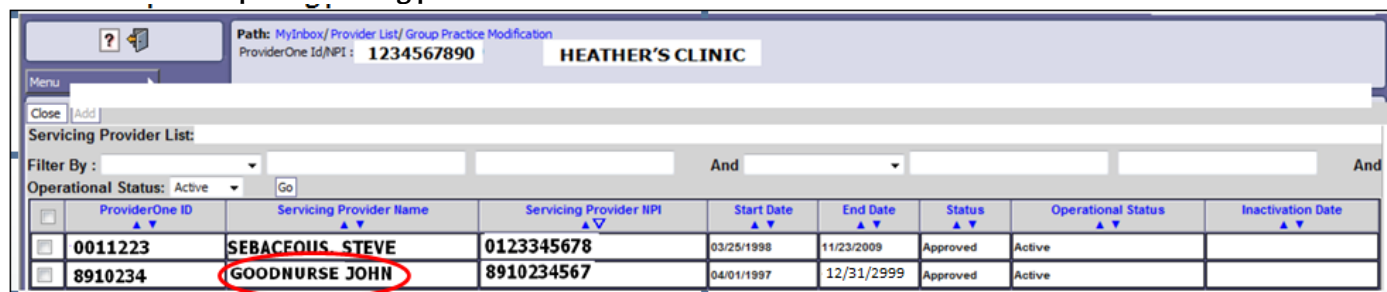
Heather's Clinic (the Payee NPI you want to use):



The screenshot shows the 'Billing Provider List' interface. The 'Billing Provider NPI' field is highlighted with a red circle and contains the value '1234567890'. The corresponding 'Billing Provider Name' is 'HEATHER'S CLINIC'. The table also shows the provider's ID as '4567890', start date '01/14/2011', end date '12/31/2999', status 'Approved', and operational status 'Active'.

ProviderOne ID	Billing Provider NPI	Billing Provider Name	Start Date	End Date	Status	Operational Status	Inactivation Date
4567890	1234567890	HEATHER'S CLINIC	01/14/2011	12/31/2999	Approved	Active	

John is set up as a servicing provider at Heather's Clinic:



The screenshot shows the 'Servicing Provider List' interface. The 'Servicing Provider NPI' field is highlighted with a red circle and contains the value '8910234'. The corresponding 'Servicing Provider Name' is 'GOODNURSE JOHN'. The table also shows the provider's ID as '8910234', start date '04/01/1997', end date '12/31/2999', status 'Approved', and operational status 'Active'.

ProviderOne ID	Servicing Provider Name	Servicing Provider NPI	Start Date	End Date	Status	Operational Status	Inactivation Date
0011223	SEBACEOUS STEVE	0123345678	03/25/1998	11/23/2009	Approved	Active	
8910234	GOODNURSE JOHN	8910234567	04/01/1997	12/31/2999	Approved	Active	

What does it mean when I receive a "billing relationship" error when completing the state registration?

If you receive an error when doing the state registration which informs you there is a problem with the "billing relationship" - it is most often caused by one of the following:

- You have entered a Payee NPI at CMS and the provider is not listed as a servicing provider under that NPI in ProviderOne.
- The eligible provider's end date as a servicing provider under the payee NPI has passed (relationship expired) before attestation was made in the state registration.
- The ProviderOne domain for the eligible provider or the payee clinic is no longer active.
- The ProviderOne domain for the eligible provider or payee was created after the date the patient volume was calculated.

How do I make certain the EHR Incentive payment goes to the correct address?

The good news is that if your payment is going to the same NPI that claims are paid to it will be included on your RA and either included with the claims check or your EFT. You can identify and incentive payment by the code 144 on your RA.

If you normally don't get claims paid to the NPI you are using, then the payment follows the mailing address set up in ProviderOne under that NPI. You can verify that address under Locations (the "mail to" address) in ProviderOne or contact Provider Enrollment for help at 800-562-3022 ext 16137.

Keep in mind that the **TAX ID ASSOCIATED TO THE NPI YOU ARE PAYING WILL GET THE TAX LIABILITY**. The CMS site states that it will go to the address and TAX ID entered in the CMS Registration, but that is for MEDICARE payments only. Your payment will be sent based on the information you have provided in ProviderOne.

Please let us know if you have any questions: healthit@hca.wa.gov

Name Change Disclaimer: CMS is renaming the EHR Incentive Programs to the Promoting Interoperability (PI) Programs. Washington does not plan on following the name change however, you will see reference to it in most of our documents. For more information please visit the CMS website.

