

Exhibit H, Deliverables Table

Deliverable	Contract SOW Section Reference	Due Date	Frequency
External Quality Review Technical Report	2.4.1 / 3.1		
External Quality Review Report - Project Plan	2.4.1.5 / 3.1.1.1	31-Mar	annually
External Quality Review Report - Draft Template	2.4.1.6 / 3.1.1.2	31-Aug	annually
External Quality Review Report - Draft	2.4.1.7 / 3.1.1.3	15-Nov	annually
External Quality Review Report - Final	2.4.1.8 / 3.1.1.4	15-Dec	annually
Performance Measure Comparative Analysis			
Performance Measure Comparative Analysis	2.4.2 / 3.2		
Performance Measure Comparative Analysis - Project Plan	2.4.2.5 / 3.2.1	31-Mar	annually
Chart and table formats for displaying HEDIS® and non-HEDIS data	2.4.2.6 / 3.2.2	15-Apr	annually
Performance Measure Comparative Analysis - Draft Template	2.4.2.7 / 3.2.3	31-Aug	annually
Performance Measure Comparative Analysis - Draft	2.4.2.8 / 3.2.4	1st Friday of November	annually
Performance Measure Comparative Analysis - Final	2.4.2.9 / 3.2.5	1st Friday of December	annually
Enrollee Quality Report			
Enrollee Quality Report	2.4.3 / 3.3		
Enrollee Quality Report Methodology Design and Template	2.4.3.2 / 3.3.1	30-Apr	annually
Enrollee Quality Report – Draft and corresponding Methodology Narrative Document – Draft	2.4.3.3 / 3.3.2	3rd Friday of August	annually
Enrollee Quality Report and Corresponding Methodology Narrative Document – Final	2.4.3.4 / 3.3.3	2nd Friday of September	annually
Validation of Performance Measures – HEDIS and non-HEDIS			
Validation of Performance Measures – HEDIS and non-HEDIS	2.4.4 / 3.4		
Performance Measure Validation - Project Plan	3.4.1	31-Jan	annually
Kick-off webinars (All Plan and Individual MCOs)	2.4.4.3 / 3.4.2.1	31-Jan-2020 15-Dec-2020, and 15-Dec annually thereafter	annually
On-Site Compliance Audit Initial Written Reports – Monthly submissions during audit season – HEDIS® and non-HEDIS®	2.4.4.11 / 3.4.2.2 / 3.4.3.2.3	monthly in January – June	annually
Post-Onsite Initial Reports (each MCO) – Within 10 business days of each on-site – HEDIS® and non-HEDIS®	2.4.4.12 / 3.4.2.3 / 3.4.3.2.4	Mar – May	annually

Deliverable	Contract SOW Section Reference	Due Date	Frequency
HEDIS® Final Audit Findings Report (each MCO)	2.4.4.16 / 3.4.2.4 / 3.4.3.2.6	15-Jul	annually
HEDIS® IDSS files with Audited Rates	2.4.4.17 / 3.4.2.5	15-Jun	annually
Non-HEDIS® Final Audit Findings	2.4.4.18 / 3.4.2.6 / 3.4.3.2.7	15-Jul	annually
Consumer Assessment of Healthcare Providers and Systems Surveys (CAHPS®)			
CAHPS® Project Plan	2.4.6 / 3.5		
CAHPS® Project Plan	3.5.1	31-Jan	annually
Weekly Survey Status Reports – for surveys conducted by the EQRO	2.4.6.10 / 3.5.2	April – May	weekly
CAHPS® AH-IMC Statewide Survey Report - Draft	3.5.6	31-Aug	annually
CAHPS® AH-IMC Statewide Survey Report - Final	3.5.7	30-Sept	annually
CAHPS® AH-IFC Survey Summary Report	3.5.5	15-Sept	annually
CAHPS® CHIP - Draft Report	3.5.3	15-July	even years beginning in 2020
CAHPS® CHIP - Final Report	3.5.4	30-Sept	even years beginning in 2020
Value-Based Purchasing (VBP) Performance Measure Recommendation and Evaluation			
VBP Project Plan	2.4.7 / 3.6		
VBP Project Plan	3.6.1	31-Mar	annually
Value-Based Purchasing (VBP) Performance Measure Recommendations			
Weekly Status Reports, including draft Data Tool	2.4.7.1.1.1 / 3.6.2.1		
Weekly Status Reports, including draft Data Tool	2.4.7.1.1.1 / 3.6.2.1	June - Sept	weekly
VBP Recommendations Data Tool – Initial Draft	3.6.2.2	3 rd Friday July	annually
VBP Recommendations Narrative Report – Initial Draft	3.6.2.2	3 rd Friday July	annually
VBP Recommendations Data Tool – Final Draft	3.6.2.3	31-Jul	annually
VBP Recommendations Narrative Report – Final Draft	3.6.2.3	31-Jul	annually
VBP Recommendations Presentation	3.6.2.5	Early August	annually
VBP Recommendations Data Tool – Final	3.6.2.4	15-Aug	annually
VBP Recommendations Narrative Report – Final	3.6.2.4	15-Aug	annually
Value-Based Purchasing (VBP) Performance Measure Evaluation			
VBP Performance Measure Evaluation – Draft Template	2.4.7.2 / 3.6.3		
VBP Performance Measure Evaluation – Draft Template	3.6.3.2	3 rd Friday of September	annually

Deliverable	Contract SOW Section Reference	Due Date	Frequency
Weekly Status Reports	3.6.3.1	Sept-Oct	weekly
VBP Performance Measure Evaluation Report - Draft	3.6.3.3	15-Oct	annually
VBP Performance Measure Evaluation Report - Final	3.6.3.4	30-Oct	annually
Network Adequacy Validation			
None at this time. To be updated once CMS releases the revised EQRO protocol.	2.4.8		
Communication and Education			
Communication and Education Project Plan	2.4.9 / 3.7		
Quality Forum Plan	3.7.1	31-Jan	annually
Quality Forum	3.7.2		Annually, six weeks before Quality Forum
Quality Forum	2.4.9.1		annually
Wraparound with Intensive Services (WISe) Quality Implementation Review Tool (QIRT)			
	2.4.10 / 3.8		
WISe QIRT - Individual Provider Reports - Draft	2.4.10.3 / 3.8.2		annually - no later than 30 days after completed review
WISe QIRT - Individual Provider Reports - Final	2.4.10.3 / 3.8.2		annually - no later than 45 days after completed review
WISe QIRT Quarterly Summary Report - Draft	2.4.10.4 / 3.8.3	15 th of the month following the quarter	quarterly
WISe QIRT Quarterly Summary Report - Final	2.4.10.4 / 3.8.3	31 st of the month following the quarter	quarterly
Monthly EQRO Progress			
Monthly EQRO Progress Update	3.9		
Monthly EQRO Progress Update	3.9.1 / 3.9.2	End of the month	monthly