

Language assistance

Language assistance services are available to Health Care Authority (HCA) customers free of charge, including direct services by bilingual employees, interpreter services, and the translation of printed materials.

Find information about Washington Apple Health (Medicaid) coverage

For adults age 18 to 64 years old and those seeking coverage for children and pregnant women

- Call 1-855-923-4633
- Locate an in-person local navigator or broker

For disability-based coverage for individuals who are blind, disabled, or age 65 and older

- Call 1-877-501-2233
- Locate a local DSHS Community Services Office

For individuals who are in need of long-term care

Including nursing home care, in-home personal care, assisted living facility, and adult family home programs.

- Call 1-800-422-3263
- Locate a local DSHS Home and Community Services Office

Find translated materials

- 1. Go to the Forms & publications webpage on HCA's website: <u>www.hca.wa.gov/apple-health-client-forms</u>.
- 2. Find the "Search" bar.

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- 3. In the "Search" bar, type in keywords or HCA document name in English, or type in the document number. Click "Search" button.
- 4. Choose "Get Form" or "Get Publication" and select document available in the preferred language from the drop-down menu.

Don't see materials in the language you need?

You can get help or, if necessary, request HCA materials be translated. Call HCA at 1-800-562-3022.

